

Unilever

1. How much palm oil do you use in your products?

We buy 1 million tonnes of Palm Oil and 0.2mT of Palm Kernel oil per year; around 3% of global supply. On top of this we buy oleochemicals which contain around 0.2mT of palmkernel oil.

2. How much of that volume is from a sustainable source?

Unilever is the leader in Palm Oil sustainability, accounting for 146,000 GreenPalm SPO certificates purchased as of Nov-09.

In 2010 we plan to double the amount of CSPO purchased in 2009, and will continue to increase the amount of CSPO we buy until we meet our commitment of 100% CSPO by 2015.

We are currently working to establish traceability for sustainable palm oil throughout the supply chain. We aim to have this in place for straight palm oil (not derivatives) for our European business in 2012.

3. Who do you source your palm oil from?

Our main suppliers are Wilmar, IOI, Sime Darby, Felder, Musim Mas. All of our major suppliers who are involved in origination are members of the RSPO. Details of which plantations palm oil suppliers have RSPO certification can be found on the RSPO website (<http://www.rspo.org/>).

4. Do you source your palm oil via a middle trader or directly from Palm Oil companies? If you source it through a middle trader, do you know which palm oil companies supply them? We buy most of the palm oil ourselves, although some is bought by our oleochemicals suppliers.

5. To avoid any confusion, question 5 has not been reproduced here because it contained references to some specific organisations not referenced in Panorama: Dying for a Biscuit.

6. What are your plans with regard to the use of sustainable palm oil?

a. Have you set a deadline for when your products will contain only sustainable palm oil? In May 2008, Unilever made a commitment to buy 100% certified sustainable palm oil by 2015, regardless of any additional cost – which would not be passed on to consumers. Unilever is the largest buyer of palm oil, but is also the largest buyer of certified sustainable palm oil. We have purchased over 80% (the lion's share) of the available certified palm oil this year.

b. Have you bought any green palm certificates? If so, when did you buy them and how many?

Unilever is the leader in Palm Oil sustainability, accounting for 185,000 GreenPalm SPO certificates purchased as of Dec-09.

c. Are you a member of the RSPO?

Unilever is a founder member of the RSPO, which it chairs.

d. When was the last time you updated the RSPO about your actions?

Unilever chairs the RSPO, so updates are given regularly. In addition, we give regular updates about our progress on our website:
<http://unilever.com/sustainability/environment/agriculture/sustainablepalmoil/default.aspx>

7. Do your products that contain palm oil state that on the label? If not, why not?

We make no secret of the fact that we use palm oil in our products, and we label palm oil whenever possible; for example, in our personal care products. There are technical reasons why the food industry as a whole labels all vegetable oils under one heading.

8. Which of your products contain palm oil or palm kernel oil?

Unilever uses palm oil ingredients across its portfolio, predominantly in spreads, but also in soups, sauces, bouillon and ice cream, as well as in some home & personal care products.

9. We understand that the following products contain palm oil or palm kernel oil. If this is not the case please can you clearly state NO next to the product listed.

Persil powder - NO

Flora - YES

Comfort liquid - NO

Pot noodles - YES

Surf powder - NO

Dove soap - YES

Knorr soup - YES