

Proctor and Gamble – maker of Pringles

1. How much palm oil do you use in your products?

P&G uses about 1% of a world wide production of palm and its derivatives.

2. How much of that volume is from a sustainable source?

P&G is committed to the sustainable sourcing of Palm Oil. By 2015 we intend to only purchase and use Palm Oil that we can confirm to have originated from responsible and sustainable sources. We are working with our suppliers to ensure the availability of sustainable sources to meet our commitments.

3. Who do you source your palm oil from?

P&G buys its palm oil from a variety of reputable and responsible sources with the majority of these products originating in Malaysia and Indonesia, which together account for approximately 80% of the world's palm oil production. The majority of suppliers and groups of suppliers from which we source palm and palm by-products are members of the RSPO.

4. Do you source your palm oil via a middle trader or directly from Palm Oil companies? If you source it through a middle trader, do you know which palm oil companies supply them?

We work both directly through palm oil companies as well as through traders with whom we have a long-standing relationship. In the latter case, we seek to understand the source of the oil to ensure it comes from responsible and sustainable sources, consistent with our overall Palm Oil Sourcing Strategy for P&G.

5. To avoid any confusion, question 5 has not been reproduced here because it contained references to some specific organisations not referenced in Panorama: Dying for a Biscuit.

6. What are your plans with regard to the use of sustainable palm oil?

a. Have you set a deadline for when your products will contain only sustainable palm oil?

P&G is committed to the sustainable sourcing of Palm Oil. By 2015 we intend to only purchase and use Palm Oil that we can confirm to have originated from responsible and sustainable sources. We are working with our suppliers to ensure the availability of sustainable sources to meet our commitments.

b. Have you bought any green palm certificates? If so, when did you buy them and how many?

No, we have not yet bought any green palm certificates.

c. Are you a member of the RSPO?

P&G supports the principles of the RSPO initiative through our joint venture partner, FELDA, and through our membership in the Malaysian Oleochemical Manufacturer Group (MOMG). P&G agrees with the criteria established by the Roundtable, and we have followed Roundtable meetings through our association with these leading organizations in the palm oil industry. We believe it is appropriate for our support to continue through our partner and associations who have significantly more on-the-ground expertise in palm plantation management practices and who are located in the

major producing regions of the world, and we will continue to work closely with them in these efforts.

d. When was the last time you updated the RSPO about your actions?

We report our sustainable palm oil strategy and actions more broadly, in our global sustainability report. We also update our suppliers and industry partners through supplier visits.

7. Do your products that contain palm oil state that on the label? If not, why not?

The products that contain palm oil or palm derivatives will state such on the ingredient label if required by the overseeing Regulatory body/agency in the country in which the product is sold/distributed. For example, many household products in the U.S., regulated by the EPA, do not have mandatory ingredient labelling. In those cases, we label the materials of greatest interest to consumers, such as fragrances, dyes, and other materials to which consumers may have an allergy.

8. Which of your products contain palm oil or palm kernel oil?

We use very little palm oil, but derivatives and by-products of palm oil are found in a variety of our beauty and household care products such as detergents, shampoos, hand and body cleansers, bar soaps and color cosmetic products.

9. We understand that the following products contain palm oil or palm kernel oil. If this is not the case please can you clearly state NO next to the product listed.

Pringles - The main vegetable oil used in Pringles is sunflower oil; although we do still use a small amount of palm oil we have reduced this significantly in 2009 and plan to make a further reduction this year.