

## **Palm Oil**

### **1 How much palm oil do you use in your products?**

We do not use straight palm oil in our products, however we do use a variety of vegetable oils in the manufacture of our dairy spread brands. We do use some products that are derived from palm oil and these are bought from approved refiners of vegetable oil. We only work with suppliers who are certified members of the Roundtable on Sustainable Palm Oil (RSPO). We are also members of the Margarine & Spreads Association which has membership of the RSPO.

### **2 How much of that volume is from a sustainable source?**

Given the way in which palm oil derivative products are packaged/ processed, at present it is not possible to guarantee that these are sustainably sourced. However, we recognise and share the environmental concerns around sourcing palm oil, and as such, only work with suppliers who are certified members of the Roundtable on Sustainable Palm Oil (RSPO). In addition, we have taken steps to secure our own membership of the organisation, with the goal of moving towards a model by which it is possible to ensure all palm oil derivative products are from sustainable sources.

### **3 Who do you source your palm oil from?**

All our palm oil derivative products are bought directly from approved refiners of vegetable oil, and we only work with suppliers who are certified members of the Roundtable on Sustainable Palm Oil (RSPO).

### **4 Do you source your palm oil via a middle trader or directly from Palm Oil companies? If you source it through a middle trader, do you know which palm oil companies supply them?**

See previous answer

**5 To avoid any confusion, question 5 has not been reproduced here because it contained references to some specific organisations not referenced in Panorama: Dying for a Biscuit.**

**6 What are your plans with regard to the use of sustainable palm oil?**

Although we are a relatively small user of palm oil on an international scale, we share the environmental concerns raised about the deforestation in Malaysia and Indonesia to support palm oil production and only work with suppliers who are certified members of the Roundtable on Sustainable Palm Oil (RSPO). We actively support the principles of the Roundtable on Sustainable Palm Oil (RSPO) and are working closely with the RSPO to secure our own membership with the organisation, with the goal of moving towards a model by which it is possible to guarantee all palm oil derivative products are sustainably sourced.

**7 Have you set a deadline for when your products will contain only sustainable palm oil?**

We have taken steps to join the RSPO and our goal is to create a model by which it is possible to guarantee all palm oil derivative products are sustainably sourced.

**8 Have you bought any green palm certificates? If so, when did you buy them and how many?**

We are aware of the Green Palm trading system and are currently evaluating the benefits of this scheme. The Green Palm scheme would not guarantee that our products are CSPO and we would not wish to confuse consumers.

**9 Are you a member of the RSPO?**

We actively support the principles of the Roundtable on Sustainable Palm Oil (RSPO) and are working to secure our own membership with the organisation. We understand that joining the RSPO is a defined process where other members must be consulted before a

company is accepted for membership by the executive board. Our membership of the Margarine & Spreads Association allows us to demonstrate our support for the aims of the RSPO.

**10 When was the last time you updated the RSPO about your actions?**

We are working toward membership of the RSPO and are firmly committed to the adoption and integration of the principles of the RSPO through our supply chain. We are also committed to working with the RSPO and its other members (including our suppliers) to move towards a model by which it is possible to guarantee all palm oil derivative products are sustainably sourced.

**11 Do your products that contain palm oil state that on the label? If not, why not?**

We buy a variety of vegetable oils, which include palm oil derivatives, for use in our spreads products. We currently do not state that palm oil is contained in the product however we are aware of consumer interest in this subject and will therefore be reviewing this position.

**12 Which of your products contain palm oil or palm kernel oil?**

Our dairy spreads brands, such as Clover, contain palm oil derivatives.

**13 We understand that the following products contain palm oil or palm kernel oil. If this is not the case please can you clearly state NO next to the product listed.**

Clover [+ other spreads brands]