

NHS Survey

CATI Fieldwork : June 6th-8th 2008

Absolutes/col percents

Table 1
Q.1 For each of the following commonly occurring situations do you think that...?
Summary Table
Base: All respondents

	Situation						
	A lifelong or heavy smoker develops lung cancer and needs treatment	A lifelong or heavy smoker needs non-urgent treatment such as a knee replacement	A clinically obese person (i.e. not just someone overweight) needs non-urgent treatment such as a knee replacement	A drug addict seeks drying-out treatment from the NHS	A chronic alcoholic goes to A&E with a problem caused by their drinking	A patient aged 85 need non-emergency treatment such as a hip replacement	An amateur rugby player goes to A&E after breaking a bone in a match
Unweighted base	1040	1040	1040	1040	1040	1040	1040
Weighted base	1040	1040	1040	1040	1040	1040	1040
Treatment should be free on the NHS for everyone	666 64%	708 68%	706 68%	607 58%	534 51%	956 92%	803 77%
The patient should pay something towards his or her treatment	321 31%	295 28%	278 27%	305 29%	398 38%	65 6%	210 20%
The patient should not be treated on the NHS	38 4%	26 2%	39 4%	114 11%	93 9%	11 1%	19 2%
Don't know	16 2%	11 1%	17 2%	13 1%	16 1%	8 1%	8 1%

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Table 2
Q.1 For each of the following commonly occurring situations do you think that...?
A lifelong or heavy smoker develops lung cancer and needs treatment
Base: All respondents

	Gender		Age							Social Class				Region					Children in Household			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Unweighted base	1040	460	580	81	117	193	215	223	211	354	224	181	281	867	260	262	256	145	87	30	276	738
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
Treatment should be free on the NHS for everyone	666 64%	301 60%	364 67%	66 53%	91 55%	132 64%	124 71%	113 73%	141 65%	171 63%	190 63%	137 63%	168 68%	543 63%	154 58%	166 63%	168 67%	95 66%	61 69%	22 72%	190 65%	460 64%
The patient should pay something towards his or her treatment	321 31%	170 34%	151 28%	54 43%	64 39%	62 30%	44 25%	39 25%	58 27%	86 32%	95 32%	72 33%	68 27%	283 33%	101 38%	83 31%	69 28%	42 29%	18 20%	8 26%	87 30%	227 31%
The patient should not be treated on the NHS	38 4%	19 4%	18 3%	4 3%	7 4%	9 4%	7 4%	1 1%	9 4%	10 4%	11 4%	7 3%	10 4%	29 3%	8 3%	10 4%	10 4%	2 1%	8 9%	- -	11 4%	26 4%
Don't know	16 2%	9 2%	7 1%	- -	3 2%	3 1%	1 *	2 1%	7 3%	5 2%	5 2%	3 1%	3 1%	14 2%	1 *	5 2%	3 1%	4 3%	1 2%	1 2%	4 1%	11 2%

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Table 3

Q.1 For each of the following commonly occurring situations do you think that...?

A lifelong or heavy smoker needs non-urgent treatment such as a knee replacement

Base: All respondents

	Gender		Age							Social Class				Region						Children in Household		
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Unweighted base	1040	460	580	81	117	193	215	223	211	354	224	181	281	867	260	262	256	145	87	30	276	738
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
Treatment should be free on the NHS for everyone	708 68%	341 68%	367 68%	79 64%	99 60%	149 72%	125 71%	110 71%	145 67%	201 74%	207 69%	136 62%	163 66%	586 67%	175 66%	183 69%	176 70%	87 61%	61 69%	25 83%	206 71%	484 67%
The patient should pay something towards his or her treatment	295 28%	143 29%	152 28%	38 31%	57 34%	48 23%	47 27%	41 27%	65 30%	61 23%	79 26%	75 34%	80 32%	248 29%	76 29%	76 29%	62 25%	50 35%	26 29%	5 17%	73 25%	217 30%
The patient should not be treated on the NHS	26 2%	12 2%	14 3%	6 5%	8 5%	5 3%	2 1%	2 1%	3 1%	8 3%	12 4%	5 2%	2 1%	24 3%	11 4%	3 1%	9 3%	1 1%	2 2%	-	6 2%	17 2%
Don't know	11 1%	3 1%	8 1%	-	2 1%	3 2%	1 1%	2 1%	3 2%	1 *	4 1%	2 1%	4 2%	10 1%	3 1%	2 1%	3 1%	4 3%	-	-	6 2%	4 1%

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Table 4

Q.1 For each of the following commonly occurring situations do you think that...?

A clinically obese person (i.e. not just someone overweight) needs non-urgent treatment such as a knee replacement

Base: All respondents

	Gender		Age							Social Class				Region							Children in Household	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Unweighted base	1040	460	580	81	117	193	215	223	211	354	224	181	281	867	260	262	256	145	87	30	276	738
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
Treatment should be free on the NHS for everyone	706 68%	329 66%	377 70%	73 59%	96 58%	147 71%	125 71%	114 74%	151 70%	190 70%	200 66%	141 65%	176 71%	577 66%	172 65%	171 65%	178 71%	97 68%	67 75%	22 73%	199 68%	488 67%
The patient should pay something towards his or her treatment	278 27%	147 30%	130 24%	41 33%	56 34%	48 24%	44 25%	38 25%	50 23%	66 24%	83 28%	66 30%	62 25%	243 28%	78 29%	79 30%	58 23%	39 27%	16 18%	8 27%	72 25%	202 28%
The patient should not be treated on the NHS	39 4%	17 4%	22 4%	8 7%	10 6%	5 3%	5 3%	1 1%	10 5%	12 4%	13 4%	8 4%	6 2%	34 4%	10 4%	12 5%	10 4%	2 2%	5 6%	- -	13 4%	26 4%
Don't know	17 2%	6 1%	11 2%	2 2%	3 2%	5 3%	1 1%	2 1%	4 2%	2 1%	6 2%	3 2%	5 2%	14 2%	5 2%	2 1%	4 2%	5 3%	1 1%	- -	9 3%	7 1%

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Table 5
Q.1 For each of the following commonly occurring situations do you think that...?
A drug addict seeks drying-out treatment from the NHS
Base: All respondents

	Gender		Age							Social Class				Region							Children in Household	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Unweighted base	1040	460	580	81	117	193	215	223	211	354	224	181	281	867	260	262	256	145	87	30	276	738
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
Treatment should be free on the NHS for everyone	607 58%	285 57%	322 60%	69 56%	98 60%	122 59%	118 67%	98 63%	102 47%	187 69%	191 63%	97 44%	132 53%	511 59%	151 57%	161 61%	147 59%	81 57%	51 58%	17 55%	173 59%	420 58%
The patient should pay something towards his or her treatment	305 29%	148 30%	157 29%	41 33%	45 27%	54 26%	45 26%	42 27%	79 36%	54 20%	80 26%	86 39%	86 34%	261 30%	77 29%	81 31%	79 32%	39 28%	17 20%	10 32%	76 26%	223 31%
The patient should not be treated on the NHS	114 11%	61 12%	53 10%	12 10%	22 13%	26 13%	11 6%	13 9%	29 13%	26 10%	27 9%	33 15%	28 11%	85 10%	32 12%	17 6%	23 9%	20 14%	19 21%	4 13%	41 14%	71 10%
Don't know	13 1%	5 1%	9 2%	1 1%	-	4 2%	1 1%	1 1%	6 3%	4 2%	3 1%	3 1%	3 1%	11 1%	4 2%	6 2%	-	3 2%	1 1%	-	2 1%	9 1%

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Table 6
Q.1 For each of the following commonly occurring situations do you think that...?
A chronic alcoholic goes to A&E with a problem caused by their drinking
Base: All respondents

	Gender		Age							Social Class				Region							Children in Household	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Unweighted base	1040	460	580	81	117	193	215	223	211	354	224	181	281	867	260	262	256	145	87	30	276	738
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
Treatment should be free on the NHS for everyone	534 51%	254 51%	280 52%	54 43%	83 50%	118 57%	106 61%	87 56%	86 40%	166 61%	166 55%	90 41%	111 45%	445 51%	130 49%	141 53%	135 54%	64 45%	45 51%	19 61%	160 55%	360 50%
The patient should pay something towards his or her treatment	398 38%	186 37%	212 39%	56 46%	70 43%	63 30%	56 32%	55 36%	97 45%	79 29%	109 36%	99 45%	111 45%	335 39%	101 38%	93 35%	97 39%	64 45%	33 37%	11 35%	100 34%	289 40%
The patient should not be treated on the NHS	93 9%	56 11%	37 7%	13 11%	12 7%	20 10%	12 7%	10 6%	25 12%	22 8%	21 7%	29 13%	21 8%	79 9%	30 12%	25 9%	17 7%	11 7%	8 9%	1 4%	27 9%	64 9%
Don't know	16 1%	3 1%	12 2%	-	-	5 2%	1 1%	2 2%	7 3%	3 1%	5 2%	1 *	7 3%	10 1%	4 1%	5 2%	-	4 3%	2 3%	-	5 2%	10 1%

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Table 7
Q.1 For each of the following commonly occurring situations do you think that...?
A patient aged 85 need non-emergency treatment such as a hip replacement
Base: All respondents

	Gender		Age							Social Class				Region							Children in Household	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Unweighted base	1040	460	580	81	117	193	215	223	211	354	224	181	281	867	260	262	256	145	87	30	276	738
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
Treatment should be free on the NHS for everyone	956 92%	450 90%	506 93%	109 89%	141 86%	193 94%	167 95%	139 90%	206 95%	248 92%	279 92%	202 93%	227 91%	794 91%	239 90%	242 91%	234 94%	129 91%	83 93%	29 96%	268 92%	664 92%
The patient should pay something towards his or her treatment	65 6%	38 8%	27 5%	11 9%	24 14%	7 3%	7 4%	11 7%	5 2%	16 6%	22 7%	13 6%	13 5%	57 7%	20 8%	17 7%	11 4%	11 8%	5 5%	1 4%	16 5%	49 7%
The patient should not be treated on the NHS	11 1%	6 1%	6 1%	3 2%	- -	5 2%	- -	1 1%	2 1%	2 1%	- -	3 1%	7 3%	10 1%	5 2%	1 1%	3 1%	- -	1 1%	- -	5 2%	5 1%
Don't know	8 1%	5 1%	3 1%	- -	- -	2 1%	1 *	3 2%	3 1%	4 1%	1 *	- -	3 1%	8 1%	- -	4 1%	1 *	3 2%	1 1%	- -	2 1%	5 1%

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Table 8
Q.1 For each of the following commonly occurring situations do you think that...?
An amateur rugby player goes to A&E after breaking a bone in a match
Base: All respondents

	Gender		Age							Social Class				Region					Children in Household			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Unweighted base	1040	460	580	81	117	193	215	223	211	354	224	181	281	867	260	262	256	145	87	30	276	738
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
Treatment should be free on the NHS for everyone	803 77%	385 77%	417 77%	95 77%	122 74%	166 81%	144 82%	123 80%	152 71%	223 82%	231 76%	177 81%	172 69%	665 77%	199 75%	208 79%	191 77%	110 77%	68 77%	27 89%	229 79%	556 77%
The patient should pay something towards his or her treatment	210 20%	100 20%	109 20%	26 21%	39 24%	36 18%	29 17%	27 18%	52 24%	42 15%	62 20%	38 17%	68 27%	178 20%	58 22%	51 19%	50 20%	28 19%	19 21%	3 11%	59 20%	145 20%
The patient should not be treated on the NHS	19 2%	9 2%	10 2%	3 3%	3 2%	2 1%	2 1%	2 1%	7 3%	5 2%	7 2%	2 1%	5 2%	18 2%	7 3%	2 1%	7 3%	2 1%	2 2%	-	3 1%	16 2%
Don't know	8 1%	4 1%	4 1%	-	-	2 1%	-	2 1%	4 2%	1 *	2 1%	1 1%	4 2%	8 1%	1 *	4 1%	1 *	3 2%	-	-	-	6 1%

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Table 9
Q.2 For each of the following common types of treatment do you think that...?
Summary Table
Base: All respondents

	Treatments						
	Fertility treatment for infertile couples, including IVF	Rehabilitation services for alcoholics and drug addicts	Counselling for depression or anxiety	Exercise and nutrition classes aimed at tackling obesity, eg walking groups	Stop smoking sessions	Expensive cancer drugs that only extend life, rather than save it	Breast reduction surgery
Unweighted base	1040	1040	1040	1040	1040	1040	1040
Weighted base	1040	1040	1040	1040	1040	1040	1040
Treatment should be free on the NHS for everyone	606 58%	616 59%	885 85%	692 67%	719 69%	847 81%	371 36%
The patient should pay something towards his or her treatment	367 35%	357 34%	125 12%	295 28%	265 25%	168 16%	536 51%
The patient should not be treated on the NHS	43 4%	57 6%	19 2%	41 4%	46 4%	13 1%	112 11%
Don't know	24 2%	9 1%	11 1%	12 1%	10 1%	12 1%	21 2%

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Table 10

Q.2 For each of the following common types of treatment do you think that...?

Fertility treatment for infertile couples, including IVF

Base: All respondents

	Gender		Age							Social Class				Region							Children in Household	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Unweighted base	1040	460	580	81	117	193	215	223	211	354	224	181	281	867	260	262	256	145	87	30	276	738
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
Treatment should be free on the NHS for everyone	606 58%	280 56%	326 60%	78 63%	99 60%	138 67%	104 60%	83 53%	105 48%	165 61%	168 56%	127 58%	147 59%	500 58%	135 51%	169 64%	148 59%	75 53%	58 65%	21 69%	195 67%	397 55%
The patient should pay something towards his or her treatment	367 35%	185 37%	182 34%	41 33%	58 35%	58 28%	64 36%	62 40%	84 39%	95 35%	115 38%	72 33%	85 34%	310 36%	110 42%	75 28%	90 36%	58 41%	24 27%	9 31%	86 30%	274 38%
The patient should not be treated on the NHS	43 4%	24 5%	19 4%	2 2%	5 3%	5 2%	5 3%	7 4%	19 9%	9 3%	11 4%	12 5%	11 5%	38 4%	13 5%	11 4%	10 4%	6 4%	3 4%	-	7 2%	35 5%
Don't know	24 2%	10 2%	13 2%	2 2%	3 2%	6 3%	2 1%	3 2%	8 4%	2 1%	8 3%	8 4%	6 2%	20 2%	6 2%	9 4%	2 1%	3 2%	3 4%	-	5 2%	17 2%

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Table 11

Q.2 For each of the following common types of treatment do you think that...?

Rehabilitation services for alcoholics and drug addicts

Base: All respondents

	Gender		Age							Social Class				Region							Children in Household	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Unweighted base	1040	460	580	81	117	193	215	223	211	354	224	181	281	867	260	262	256	145	87	30	276	738
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
Treatment should be free on the NHS for everyone	616 59%	300 60%	317 59%	81 65%	104 63%	128 62%	113 65%	97 63%	94 44%	184 68%	193 64%	112 51%	127 51%	509 59%	147 56%	165 62%	151 60%	73 51%	56 63%	25 81%	178 61%	422 58%
The patient should pay something towards his or her treatment	357 34%	166 33%	191 35%	32 26%	51 31%	69 33%	56 32%	50 32%	99 46%	72 27%	99 33%	86 39%	100 40%	300 35%	100 38%	82 31%	84 34%	58 40%	28 31%	6 19%	95 33%	254 35%
The patient should not be treated on the NHS	57 6%	32 6%	26 5%	11 9%	8 5%	8 4%	6 3%	7 4%	18 8%	14 5%	8 3%	18 8%	18 7%	51 6%	15 6%	14 5%	13 5%	11 8%	4 5%	-	16 5%	42 6%
Don't know	9 1%	2 *	8 1%	-	2 1%	2 1%	* *	1 1%	4 2%	1 *	2 1%	2 1%	4 2%	8 1%	2 1%	4 2%	2 1%	1 1%	1 1%	-	4 1%	5 1%

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Table 12

Q.2 For each of the following common types of treatment do you think that...?

Counselling for depression or anxiety

Base: All respondents

	Gender		Age							Social Class				Region							Children in Household	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Unweighted base	1040	460	580	81	117	193	215	223	211	354	224	181	281	867	260	262	256	145	87	30	276	738
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
Treatment should be free on the NHS for everyone	885 85%	420 84%	465 86%	96 78%	136 83%	182 88%	161 92%	137 89%	172 79%	236 87%	256 85%	189 87%	203 81%	728 84%	212 80%	230 87%	215 86%	120 84%	78 88%	30 100%	264 90%	600 83%
The patient should pay something towards his or her treatment	125 12%	61 12%	64 12%	21 17%	26 16%	20 10%	13 7%	15 10%	30 14%	25 9%	42 14%	23 11%	35 14%	111 13%	45 17%	27 10%	27 11%	17 12%	9 11%	-	22 8%	103 14%
The patient should not be treated on the NHS	19 2%	12 2%	7 1%	4 4%	1 1%	3 2%	1 1%	* *	9 4%	9 3%	1 *	2 1%	7 3%	19 2%	5 2%	5 2%	6 2%	3 2%	-	-	6 2%	12 2%
Don't know	11 1%	6 1%	5 1%	2 2%	2 1%	1 *	-	1 1%	5 2%	-	3 1%	4 2%	4 1%	10 1%	3 1%	2 1%	2 1%	3 2%	1 1%	-	-	8 1%

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Table 13

Q.2 For each of the following common types of treatment do you think that...?

Exercise and nutrition classes aimed at tackling obesity, eg walking groups

Base: All respondents

	Gender		Age							Social Class				Region						Children in Household		
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Unweighted base	1040	460	580	81	117	193	215	223	211	354	224	181	281	867	260	262	256	145	87	30	276	738
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
Treatment should be free on the NHS for everyone	692 67%	331 66%	362 67%	83 67%	124 75%	145 70%	118 68%	101 65%	121 56%	191 71%	214 71%	137 63%	150 60%	572 66%	167 63%	176 67%	179 72%	88 62%	59 67%	22 71%	208 71%	467 65%
The patient should pay something towards his or her treatment	295 28%	144 29%	151 28%	39 32%	36 22%	53 25%	49 28%	44 28%	74 34%	70 26%	74 25%	72 33%	79 32%	248 29%	83 31%	74 28%	58 23%	45 31%	26 29%	9 29%	74 25%	215 30%
The patient should not be treated on the NHS	41 4%	19 4%	22 4%	1 1%	3 2%	5 2%	6 4%	8 5%	17 8%	10 4%	11 4%	7 3%	13 5%	37 4%	12 4%	9 3%	9 4%	9 6%	3 3%	-	6 2%	34 5%
Don't know	12 1%	6 1%	6 1%	-	2 1%	3 2%	1 1%	2 1%	4 2%	-	3 1%	2 1%	7 3%	11 1%	3 1%	5 2%	3 1%	1 1%	1 1%	-	4 1%	7 1%

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Table 14

Q.2 For each of the following common types of treatment do you think that...?

Stop smoking sessions

Base: All respondents

	Gender		Age							Social Class				Region							Children in Household	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Unweighted base	1040	460	580	81	117	193	215	223	211	354	224	181	281	867	260	262	256	145	87	30	276	738
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
Treatment should be free on the NHS for everyone	719 69%	357 72%	362 67%	83 67%	131 80%	140 68%	125 71%	114 74%	125 58%	198 73%	224 74%	144 66%	153 62%	600 69%	174 66%	191 72%	181 73%	90 63%	57 64%	25 84%	215 74%	486 67%
The patient should pay something towards his or her treatment	265 25%	115 23%	150 28%	38 31%	27 16%	56 27%	43 25%	36 23%	64 30%	63 23%	66 22%	61 28%	75 30%	220 25%	74 28%	65 24%	52 21%	43 30%	27 30%	5 16%	68 23%	191 26%
The patient should not be treated on the NHS	46 4%	27 5%	20 4%	3 2%	5 3%	9 4%	6 3%	4 3%	20 9%	9 3%	10 3%	12 6%	14 6%	40 5%	15 6%	6 2%	11 4%	10 7%	4 4%	-	8 3%	39 5%
Don't know	10 1%	1 *	9 2%	-	2 1%	1 *	1 1%	-	6 3%	-	2 1%	1 1%	7 3%	9 1%	1 1%	3 1%	5 2%	-	1 1%	-	2 1%	8 1%

NHS Survey

CATI Fieldwork : June 6th-8th 2008

Absolutes/col percents

Table 15

Q.2 For each of the following common types of treatment do you think that...?

Expensive cancer drugs that only extend life, rather than save it

Base: All respondents

	Gender		Age							Social Class				Region							Children in Household	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Unweighted base	1040	460	580	81	117	193	215	223	211	354	224	181	281	867	260	262	256	145	87	30	276	738
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
Treatment should be free on the NHS for everyone	847 81%	394 79%	453 84%	92 75%	137 83%	163 79%	144 82%	129 84%	181 84%	213 79%	249 83%	171 78%	214 86%	712 82%	205 77%	214 81%	225 90%	111 78%	70 79%	23 75%	237 81%	592 82%
The patient should pay something towards his or her treatment	168 16%	94 19%	74 14%	31 25%	26 16%	36 18%	26 15%	21 13%	27 13%	49 18%	51 17%	38 17%	30 12%	139 16%	58 22%	45 17%	19 7%	26 18%	13 15%	7 23%	49 17%	112 16%
The patient should not be treated on the NHS	13 1%	8 2%	6 1%	- -	- -	1 1%	4 2%	1 1%	7 3%	5 2%	1 *	6 3%	2 1%	7 1%	- -	4 1%	2 1%	3 2%	6 6%	- -	2 1%	11 2%
Don't know	12 1%	4 1%	8 2%	- -	1 1%	6 3%	1 1%	4 2%	1 *	3 1%	1 *	4 2%	4 2%	10 1%	2 1%	3 1%	4 2%	3 2%	- -	* 2%	3 1%	9 1%

NHS Survey

CATI Fieldwork : June 6th-8th 2008

Absolutes/col percents

Table 16

Q.2 For each of the following common types of treatment do you think that...?

Breast reduction surgery

Base: All respondents

	Gender		Age							Social Class				Region							Children in Household	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Unweighted base	1040	460	580	81	117	193	215	223	211	354	224	181	281	867	260	262	256	145	87	30	276	738
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
Treatment should be free on the NHS for everyone	371 36%	181 36%	190 35%	44 36%	77 47%	64 31%	63 36%	51 33%	71 33%	90 33%	125 41%	78 36%	78 31%	309 36%	95 36%	89 34%	100 40%	46 32%	35 39%	6 20%	104 36%	255 35%
The patient should pay something towards his or her treatment	536 51%	250 50%	285 53%	68 55%	67 41%	116 56%	96 55%	82 53%	107 49%	133 49%	149 49%	121 55%	132 53%	443 51%	134 51%	137 52%	121 49%	77 54%	41 46%	24 80%	158 54%	368 51%
The patient should not be treated on the NHS	112 11%	56 11%	56 10%	11 9%	19 11%	22 11%	14 8%	18 12%	28 13%	37 14%	26 9%	18 8%	31 12%	101 12%	30 11%	34 13%	25 10%	13 9%	9 11%	- -	25 9%	85 12%
Don't know	21 2%	12 2%	9 2%	- -	2 1%	4 2%	2 1%	3 2%	10 5%	10 4%	1 *	1 1%	9 4%	15 2%	5 2%	4 2%	3 1%	7 5%	3 4%	- -	4 2%	16 2%

NHS Survey

CATI Fieldwork : June 6th-8th 2008

Absolutes/col percents

Table 17

Q.3 At present the NHS provides most treatments free of charge to all UK citizens. Do you think it is right or wrong that someone who has no legal right to remain in this country should receive...?

Base: All respondents

	Gender		Age						Social Class				Region						Children in Household			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Unweighted base	1040	460	580	81	117	193	215	223	211	354	224	181	281	867	260	262	256	145	87	30	276	738
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
<u>Treatment for a terminal illness, such as cancer</u>																						
Right	449	213	236	72	70	88	72	64	82	139	122	82	105	365	114	100	117	56	43	19	119	316
	43%	43%	44%	59%	43%	43%	41%	42%	38%	51%	41%	38%	42%	42%	43%	38%	47%	39%	49%	63%	41%	44%
Wrong	543	269	274	47	88	108	97	83	120	120	162	132	129	467	143	153	123	74	40	10	163	371
	52%	54%	51%	38%	53%	52%	56%	54%	56%	44%	54%	60%	52%	54%	54%	58%	49%	52%	45%	33%	56%	51%
Don't know	48	17	30	4	7	10	6	7	14	12	17	4	14	37	7	11	10	13	5	1	10	37
	5%	3%	6%	4%	4%	5%	3%	5%	6%	4%	6%	2%	6%	4%	3%	4%	4%	9%	6%	4%	3%	5%
<u>Treatment for a routine illness or maternity care</u>																						
Right	511	255	255	84	86	103	74	69	94	142	136	96	136	416	122	121	135	64	48	20	148	349
	49%	51%	47%	68%	52%	50%	42%	45%	44%	53%	45%	44%	54%	48%	46%	46%	54%	45%	54%	65%	51%	48%
Wrong	498	228	271	36	72	98	97	82	113	118	155	121	105	427	136	138	111	65	38	11	139	349
	48%	46%	50%	29%	44%	48%	55%	53%	52%	44%	51%	55%	42%	49%	51%	52%	44%	46%	42%	35%	48%	48%
Don't know	31	16	15	4	6	5	5	3	9	10	11	1	9	25	6	5	4	13	3	-	5	25
	3%	3%	3%	3%	4%	2%	3%	2%	4%	4%	4%	1%	4%	3%	2%	2%	2%	9%	3%	-	2%	3%
<u>Access to GP services</u>																						
Right	573	270	302	75	94	103	101	89	110	151	158	119	145	466	131	125	157	79	63	18	154	402
	55%	54%	56%	61%	57%	50%	58%	58%	51%	56%	52%	54%	58%	54%	49%	47%	63%	56%	70%	61%	53%	56%
Wrong	443	221	222	46	70	96	70	64	98	115	134	97	97	380	125	130	89	60	26	12	132	304
	43%	44%	41%	37%	42%	47%	40%	42%	45%	42%	44%	45%	39%	44%	47%	49%	36%	42%	30%	39%	45%	42%
Don't know	24	8	16	3	1	7	4	1	8	5	10	3	7	23	8	9	3	3	-	-	6	18
	2%	2%	3%	2%	*	3%	2%	1%	4%	2%	3%	1%	3%	3%	3%	4%	1%	2%	-	-	2%	2%

NHS Survey

CATI Fieldwork : June 6th-8th 2008

Absolutes/col percents

Table 17

Q.3 At present the NHS provides most treatments free of charge to all UK citizens. Do you think it is right or wrong that someone who has no legal right to remain in this country should receive...?

Base: All respondents

	Gender		Age						Social Class				Region						Children in Household			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
<u>Treatment for an infectious disease, such as TB or HIV/AIDS</u>																						
Right	618	280	338	91	101	126	101	86	114	167	174	124	154	509	155	145	152	87	58	22	169	429
	59%	56%	62%	73%	61%	61%	58%	56%	53%	62%	58%	57%	62%	59%	59%	55%	61%	61%	65%	73%	58%	59%
Wrong	398	209	189	33	64	77	71	63	91	100	119	92	87	341	107	111	94	50	28	8	121	274
	38%	42%	35%	27%	39%	37%	41%	41%	42%	37%	40%	42%	35%	39%	41%	42%	38%	35%	32%	27%	41%	38%
Don't know	23	10	14	-	-	4	3	6	11	3	9	3	9	19	2	9	3	6	3	-	2	21
	2%	2%	3%	-	-	2%	2%	4%	5%	1%	3%	1%	3%	2%	1%	3%	1%	4%	3%	-	1%	3%

NHS Survey

CATI Fieldwork : June 6th-8th 2008

Absolutes/col percents

Table 18

Q.4 Do you think the Government should take more or less responsibility than they do now for each of the following?**Base: All respondents**

	Gender		Age							Social Class				Region							Children in Household	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Unweighted base	1040	460	580	81	117	193	215	223	211	354	224	181	281	867	260	262	256	145	87	30	276	738
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
<u>Getting people to give up smoking</u>																						
More	700	337	363	91	127	139	116	96	130	180	201	158	161	581	182	178	169	94	56	22	206	480
	67%	68%	67%	74%	77%	68%	67%	62%	60%	67%	67%	73%	64%	67%	69%	67%	68%	66%	63%	74%	71%	66%
Less	295	141	154	29	32	56	55	51	73	74	85	57	79	249	70	73	72	41	30	8	72	216
	28%	28%	28%	23%	19%	27%	31%	33%	34%	27%	28%	26%	32%	29%	27%	28%	29%	29%	34%	26%	25%	30%
Don't know	44	20	24	4	6	11	4	7	14	16	15	3	9	38	13	13	8	7	3	-	14	27
	4%	4%	4%	3%	3%	5%	2%	4%	6%	6%	5%	2%	4%	4%	5%	5%	3%	5%	4%	-	5%	4%
<u>Getting people to lose weight</u>																						
More	675	322	353	101	116	133	108	94	123	172	197	145	160	562	184	168	159	92	54	19	195	466
	65%	64%	65%	82%	70%	64%	62%	61%	57%	64%	65%	67%	64%	65%	69%	63%	64%	65%	61%	63%	67%	64%
Less	335	165	170	23	42	64	65	55	85	88	96	70	81	283	76	87	85	45	31	11	86	241
	32%	33%	31%	18%	26%	31%	37%	36%	40%	33%	32%	32%	33%	33%	29%	33%	34%	32%	35%	37%	29%	33%
Don't know	30	12	18	-	7	9	2	5	8	10	8	4	8	24	5	10	6	5	4	-	12	16
	3%	2%	3%	-	4%	4%	1%	3%	3%	4%	3%	2%	3%	3%	2%	4%	2%	3%	4%	-	4%	2%
<u>Getting people to cut down on drinking</u>																						
More	719	342	377	93	136	131	116	100	143	184	208	152	174	594	187	178	167	103	61	22	206	500
	69%	69%	70%	75%	82%	64%	66%	65%	66%	68%	69%	70%	70%	68%	71%	67%	67%	73%	69%	73%	70%	69%
Less	290	144	145	28	26	65	56	50	65	73	85	65	66	249	68	76	78	34	25	8	76	207
	28%	29%	27%	22%	16%	31%	32%	33%	30%	27%	28%	30%	26%	29%	26%	29%	31%	24%	29%	27%	26%	29%
Don't know	32	13	19	3	3	10	3	4	8	13	8	1	9	26	9	11	5	5	3	-	10	17
	3%	3%	4%	2%	2%	5%	1%	3%	4%	5%	3%	1%	4%	3%	3%	4%	2%	3%	3%	-	4%	2%

NHS Survey

CATI Fieldwork : June 6th-8th 2008

Absolutes/col percents

Table 18

Q.4 Do you think the Government should take more or less responsibility than they do now for each of the following?

Base: All respondents

	Gender		Age							Social Class				Region						Children in Household		
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
<u>Getting people to eat more healthily</u>																						
More	714	336	378	86	136	144	123	96	129	178	216	155	165	590	182	178	169	100	61	24	214	485
	69%	67%	70%	70%	83%	70%	70%	62%	60%	66%	72%	71%	66%	68%	69%	67%	68%	70%	69%	80%	73%	67%
Less	296	147	149	34	25	50	50	55	82	81	79	57	80	254	73	77	77	38	25	6	66	222
	29%	29%	28%	27%	15%	24%	29%	35%	38%	30%	26%	26%	32%	29%	28%	29%	31%	27%	28%	20%	23%	31%
Don't know	30	16	14	4	3	13	2	4	5	12	7	6	5	24	10	10	3	4	3	-	11	16
	3%	3%	3%	3%	2%	6%	1%	2%	2%	4%	2%	3%	2%	3%	4%	4%	1%	3%	3%	-	4%	2%
<u>Getting people off illegal drugs</u>																						
More	857	409	448	109	146	166	142	125	168	220	246	184	207	712	228	218	200	115	71	25	242	596
	82%	82%	83%	88%	89%	81%	81%	81%	78%	81%	81%	84%	83%	82%	86%	82%	80%	81%	80%	84%	83%	82%
Less	152	75	77	12	16	32	27	25	41	39	47	30	36	130	26	38	46	22	15	5	37	111
	15%	15%	14%	10%	9%	15%	15%	16%	19%	14%	16%	14%	14%	15%	10%	14%	18%	16%	17%	16%	13%	15%
Don't know	31	16	16	3	3	8	6	4	7	12	9	4	7	26	11	9	4	5	3	-	12	17
	3%	3%	3%	2%	2%	4%	3%	3%	3%	4%	3%	2%	3%	3%	4%	3%	2%	3%	3%	-	4%	2%

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Absolutes/col percents

Table 19

Q.5 Prescription charges have been abolished in Wales, frozen in Northern Ireland, and are set to be abolished in Scotland: in your view, what should happen to them in England?

Base: All respondents

	Gender		Age						Social Class				Region						Children in Household			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Unweighted base	1040	460	580	81	117	193	215	223	211	354	224	181	281	867	260	262	256	145	87	30	276	738
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
Charges should increase as they have done in the past	212 20%	118 24%	94 17%	31 25%	35 21%	39 19%	27 15%	42 27%	38 18%	63 23%	69 23%	46 21%	35 14%	193 22%	72 27%	48 18%	45 18%	33 24%	10 11%	3 10%	62 21%	146 20%
Be abolished	779 75%	359 72%	421 78%	89 72%	121 73%	158 77%	143 81%	106 69%	163 75%	194 72%	221 73%	162 74%	203 81%	636 73%	181 68%	200 76%	194 78%	106 74%	74 83%	25 82%	221 76%	543 75%
Don't know	49 5%	23 5%	26 5%	4 3%	9 6%	9 4%	6 3%	6 4%	15 7%	14 5%	12 4%	10 5%	12 5%	40 5%	12 5%	16 6%	10 4%	3 2%	5 6%	2 8%	9 3%	34 5%

NHS Survey

CATI Fieldwork : June 6th-8th 2008

Absolutes/col percents

Table 20

Q.6 Does it matter to you that depending on whether you live in England, Wales, Scotland or Northern Ireland, you could receive different treatment for a particular condition compared to people living in the other regions of the UK?

Base: All respondents

	Gender		Age							Social Class				Region						Children in Household		
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Unweighted base	1040	460	580	81	117	193	215	223	211	354	224	181	281	867	260	262	256	145	87	30	276	738
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
It does matter	739 71%	335 67%	404 75%	68 55%	109 66%	152 74%	132 76%	117 76%	161 75%	212 78%	214 71%	146 67%	167 67%	614 71%	190 72%	194 73%	172 69%	98 69%	64 72%	20 67%	214 73%	513 71%
It does not matter	294 28%	163 33%	131 24%	55 45%	54 33%	54 26%	43 24%	36 23%	53 24%	58 21%	88 29%	71 33%	77 31%	247 28%	74 28%	68 26%	75 30%	42 30%	25 28%	10 33%	77 26%	204 28%
Don't know	8 1%	2 *	6 1%	- -	2 1%	1 *	- -	2 1%	2 1%	1 *	- -	2 1%	5 2%	7 1%	1 *	2 1%	3 1%	2 1%	- -	- -	1 *	7 1%

NHS Survey

CATI Fieldwork : June 6th-8th 2008

Absolutes/col percents

Table 21

Q.7 Elderly and disabled people who need help to carry out essential daily activities such as eating and washing do not have to pay for this personal care if they live in Scotland. Generally speaking, if they live elsewhere in the UK they are means-tested and may have to pay towards their care. In the future, do you think that...?

Base: All respondents

	Gender		Age						Social Class				Region						Children in Household			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Unweighted base	1040	460	580	81	117	193	215	223	211	354	224	181	281	867	260	262	256	145	87	30	276	738
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
Personal care should be free	470 45%	233 47%	237 44%	54 43%	68 42%	73 36%	77 44%	79 51%	119 55%	109 40%	133 44%	96 44%	133 53%	384 44%	112 42%	117 44%	112 45%	62 44%	51 58%	15 51%	109 37%	344 48%
Personal care should be means-tested	166 16%	84 17%	82 15%	19 15%	32 20%	41 20%	29 17%	23 15%	22 10%	36 13%	52 17%	36 17%	43 17%	143 16%	53 20%	42 16%	36 15%	22 15%	11 12%	2 8%	52 18%	112 15%
People should have to insure themselves to pay for their care	33 3%	19 4%	14 3%	9 7%	7 5%	4 2%	6 4%	4 3%	3 1%	9 3%	4 1%	14 6%	5 2%	27 3%	10 4%	7 3%	7 3%	4 3%	4 4%	1 4%	15 5%	17 2%
People should get a minimum level of care free after which and individuals can top up the care they receive with matching contributions from the Government	361 35%	157 32%	204 38%	42 34%	55 33%	83 40%	63 36%	47 31%	71 33%	114 42%	109 36%	71 32%	67 27%	305 35%	87 33%	95 36%	91 37%	53 37%	23 26%	11 37%	115 39%	246 34%
Don't know	9 1%	5 1%	4 1%	1 1%	2 1%	5 2%	-	1 *	1 1%	2 1%	4 1%	2 1%	2 1%	9 1%	2 1%	3 1%	3 1%	1 1%	-	-	1 *	5 1%

NHS Survey

CATI Fieldwork : June 6th-8th 2008

Absolutes/col percents

Table 22

Q.8 Would you say the NHS is currently in...?**Base: All respondents**

	Gender		Age						Social Class				Region						Children in Household				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No	
Unweighted base	1040	460	580	81	117	193	215	223	211	354	224	181	281	867	260	262	256	145	87	30	276	738	
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723	
NET: A good state	488	244	244	56	85	87	82	69	110	139	132	110	108	407	109	125	128	66	48	13	128	346	
	47%	49%	45%	45%	51%	42%	47%	45%	51%	51%	44%	50%	43%	47%	41%	47%	51%	46%	55%	42%	44%	48%	
A very good state	(4)	68	38	30	3	10	12	11	11	21	14	22	10	23	58	20	11	23	8	6	1	20	45
		7%	8%	6%	2%	6%	6%	6%	7%	10%	5%	7%	4%	9%	7%	7%	4%	9%	6%	7%	2%	7%	6%
Quite a good state	(3)	420	206	214	53	75	75	71	58	89	125	110	100	85	349	89	114	105	58	42	12	108	302
		40%	41%	40%	43%	45%	36%	41%	38%	41%	46%	36%	46%	34%	40%	34%	43%	42%	41%	47%	40%	37%	42%
Quite a poor state	(2)	370	173	198	45	55	83	62	52	74	94	119	73	85	308	103	92	81	51	32	11	109	257
		36%	35%	37%	36%	33%	40%	36%	34%	34%	35%	39%	33%	34%	35%	39%	35%	33%	36%	36%	35%	37%	36%
A very poor state	(1)	170	79	91	23	25	34	28	33	26	35	50	33	51	144	48	46	39	23	7	7	52	111
		16%	16%	17%	19%	15%	17%	16%	21%	12%	13%	17%	15%	21%	17%	18%	17%	15%	16%	8%	23%	18%	15%
NET: A poor state		540	251	289	68	80	117	91	85	99	129	169	106	136	451	150	138	120	75	39	18	161	368
		52%	50%	53%	55%	49%	57%	52%	55%	46%	48%	56%	48%	55%	52%	57%	52%	48%	53%	44%	58%	55%	51%
Don't know		12	3	9	-	-	2	3	1	7	3	1	3	6	10	6	2	2	2	1	-	2	9
		1%	1%	2%	-	-	1%	2%	1%	3%	1%	*	1%	2%	1%	2%	1%	1%	1%	-	1%	1%	
Mean		2.38	2.41	2.34	2.28	2.42	2.32	2.37	2.30	2.44	2.34	2.40	2.32	2.37	2.31	2.34	2.45	2.36	2.54	2.21	2.33	2.39	
Standard deviation		0.84	0.85	0.82	0.80	0.82	0.82	0.83	0.89	0.78	0.84	0.80	0.91	0.84	0.86	0.81	0.86	0.83	0.75	0.83	0.85	0.82	
Standard error		0.03	0.04	0.03	0.09	0.08	0.06	0.06	0.06	0.04	0.06	0.06	0.05	0.03	0.05	0.05	0.05	0.07	0.08	0.15	0.05	0.03	

NHS Survey

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Table 23

Q.9 How confident are you about each of the following services the NHS provides?

Summary Table

Base: All respondents

	Services				
	That the NHS will look after elderly people properly	That the NHS would deliver a baby safely	That the NHS will provide good care in an emergency, such as a car crash	That the NHS will keep you healthy, preventing future illness	That the NHS will protect you from getting an infection in hospital
Unweighted base	1040	1040	1040	1040	1040
Weighted base	1040	1040	1040	1040	1040
NET: Confident	439 42%	899 86%	972 94%	688 66%	338 33%
Very confident (4)	84 8%	382 37%	569 55%	176 17%	52 5%
Quite confident (3)	355 34%	517 50%	403 39%	511 49%	286 28%
Not very confident (2)	424 41%	94 9%	51 5%	273 26%	468 45%
Not at all confident (1)	170 16%	32 3%	9 1%	62 6%	218 21%
NET: Not confident	594 57%	125 12%	60 6%	335 32%	686 66%
Don't know	7 1%	16 2%	8 1%	18 2%	16 2%
Mean	2.34	3.22	3.48	2.78	2.17
Standard deviation	0.85	0.74	0.63	0.80	0.82
Standard error	0.03	0.02	0.02	0.02	0.03

NHS Survey

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Absolutes/col percents

Table 24

Q.9 How confident are you about each of the following services the NHS provides?**That the NHS will look after elderly people properly****Base: All respondents**

	Gender			Age						Social Class				Region						Children in Household			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No	
Unweighted base	1040	460	580	81	117	193	215	223	211	354	224	181	281	867	260	262	256	145	87	30	276	738	
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723	
NET: Confident	439	230	209	70	80	76	66	54	93	109	116	104	110	361	105	98	117	63	46	10	120	306	
	42%	46%	39%	57%	49%	37%	38%	35%	43%	40%	38%	48%	44%	42%	40%	37%	47%	44%	52%	32%	41%	42%	
Very confident	(4)	84	46	38	9	10	15	17	10	24	15	23	19	26	70	22	20	21	13	9	-	16	63
		8%	9%	7%	7%	6%	7%	10%	6%	11%	6%	8%	9%	11%	8%	8%	8%	8%	9%	11%	-	6%	9%
Quite confident	(3)	355	184	171	61	70	61	49	44	69	94	92	85	84	290	83	78	97	50	37	10	104	244
		34%	37%	32%	49%	43%	30%	28%	29%	32%	35%	31%	39%	34%	33%	31%	29%	39%	35%	42%	32%	36%	34%
Not very confident	(2)	424	190	234	38	57	100	82	65	82	112	140	79	93	354	107	114	96	60	28	18	116	302
		41%	38%	43%	31%	34%	48%	47%	42%	38%	41%	47%	36%	37%	41%	40%	43%	39%	42%	31%	58%	40%	42%
Not at all confident	(1)	170	76	94	15	25	29	26	35	40	49	44	34	43	147	51	48	34	19	15	3	54	112
		16%	15%	17%	12%	15%	14%	15%	23%	18%	18%	15%	16%	17%	17%	19%	18%	14%	13%	17%	10%	18%	16%
NET: Not confident		594	266	328	54	82	129	108	99	122	160	185	113	136	501	158	163	131	79	43	21	169	414
		57%	53%	61%	43%	50%	62%	62%	64%	56%	59%	61%	52%	55%	58%	60%	61%	52%	56%	48%	68%	58%	57%
Don't know		7	3	3	-	3	1	*	1	1	1	1	1	3	7	2	4	1	-	-	-	3	3
		1%	1%	1%	-	2%	1%	*	1%	1%	*	*	1%	1%	1%	1%	1%	*	-	-	-	1%	*
Mean		2.34	2.40	2.28	2.51	2.40	2.30	2.33	2.18	2.36	2.28	2.32	2.41	2.38	2.29	2.27	2.42	2.40	2.46	2.22	2.29	2.36	
Standard deviation		0.85	0.86	0.84	0.81	0.82	0.80	0.85	0.86	0.91	0.82	0.82	0.86	0.90	0.85	0.87	0.85	0.83	0.83	0.89	0.62	0.83	0.85
Standard error		0.03	0.04	0.03	0.09	0.08	0.06	0.06	0.06	0.04	0.05	0.06	0.05	0.03	0.05	0.05	0.05	0.07	0.10	0.11	0.05	0.03	

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Table 25

Q.9 How confident are you about each of the following services the NHS provides?**That the NHS would deliver a baby safely****Base: All respondents**

	Gender		Age						Social Class				Region						Children in Household			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Unweighted base	1040	460	580	81	117	193	215	223	211	354	224	181	281	867	260	262	256	145	87	30	276	738
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
NET: Confident	899	442	457	114	139	185	157	128	176	238	266	185	210	739	217	214	229	128	82	29	262	616
	86%	89%	84%	92%	84%	90%	90%	83%	82%	88%	88%	85%	84%	85%	82%	81%	92%	90%	92%	97%	90%	85%
Very confident	(4) 382	209	173	55	62	87	63	47	69	112	103	88	79	316	85	92	103	55	39	9	124	247
	37%	42%	32%	44%	38%	42%	36%	30%	32%	41%	34%	41%	32%	36%	32%	35%	41%	38%	44%	28%	43%	34%
Quite confident	(3) 517	232	284	59	77	98	94	81	108	126	164	96	130	424	132	121	126	74	43	21	138	369
	50%	47%	53%	48%	47%	47%	54%	52%	50%	47%	54%	44%	52%	49%	50%	46%	51%	52%	49%	68%	47%	51%
Not very confident	(2) 94	35	59	8	18	17	13	16	23	21	26	24	23	87	29	35	16	10	4	-	22	69
	9%	7%	11%	6%	11%	8%	7%	10%	10%	8%	9%	11%	9%	10%	11%	13%	6%	7%	5%	-	7%	10%
Not at all confident	(1) 32	16	16	2	7	3	4	8	8	8	6	6	11	28	12	10	5	1	2	1	6	25
	3%	3%	3%	2%	4%	1%	2%	5%	4%	3%	2%	3%	4%	3%	5%	4%	2%	1%	2%	3%	2%	3%
NET: Not confident	125	50	75	10	25	20	17	23	30	30	32	30	34	115	42	45	20	11	6	1	28	94
	12%	10%	14%	8%	15%	10%	10%	15%	14%	11%	11%	14%	14%	13%	16%	17%	8%	7%	7%	3%	10%	13%
Don't know	16	7	9	-	1	1	1	3	9	3	3	4	6	14	6	5	-	4	1	-	2	13
	2%	1%	2%	-	1%	1%	1%	2%	4%	1%	1%	2%	2%	2%	2%	2%	-	2%	1%	-	1%	2%
Mean	3.22	3.29	3.15	3.34	3.19	3.31	3.24	3.10	3.15	3.27	3.22	3.25	3.14	3.20	3.12	3.14	3.31	3.31	3.35	3.22	3.31	3.18
Standard deviation	0.74	0.74	0.73	0.69	0.79	0.68	0.69	0.78	0.76	0.74	0.68	0.76	0.76	0.75	0.79	0.80	0.68	0.63	0.67	0.62	0.70	0.74
Standard error	0.02	0.03	0.03	0.08	0.07	0.05	0.05	0.05	0.05	0.04	0.05	0.06	0.05	0.03	0.05	0.05	0.04	0.05	0.07	0.11	0.04	0.03

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Absolutes/col percents

Table 26

Q.9 How confident are you about each of the following services the NHS provides?**That the NHS will provide good care in an emergency, such as a car crash****Base: All respondents**

	Gender		Age						Social Class				Region						Children in Household			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Unweighted base	1040	460	580	81	117	193	215	223	211	354	224	181	281	867	260	262	256	145	87	30	276	738
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
NET: Confident	972	472	501	112	156	192	165	146	201	253	285	205	230	808	241	243	235	139	86	29	275	674
	94%	94%	93%	91%	95%	93%	94%	94%	93%	94%	94%	94%	92%	93%	91%	92%	94%	97%	97%	97%	94%	93%
Very confident	(4) 569	275	294	54	85	122	100	93	115	145	144	145	135	475	135	140	149	78	51	15	163	390
	55%	55%	54%	43%	52%	59%	57%	60%	53%	53%	48%	66%	54%	55%	51%	53%	60%	55%	57%	49%	56%	54%
Quite confident	(3) 403	197	207	59	71	70	64	52	86	109	140	60	95	333	106	102	85	60	35	15	112	284
	39%	39%	38%	48%	43%	34%	37%	34%	40%	40%	47%	27%	38%	38%	40%	39%	34%	42%	40%	48%	38%	39%
Not very confident	(2) 51	21	30	8	3	12	7	8	12	13	16	9	14	44	16	16	11	4	3	1	13	38
	5%	4%	6%	7%	2%	6%	4%	5%	6%	5%	5%	4%	5%	5%	6%	6%	4%	3%	3%	3%	4%	5%
Not at all confident	(1) 9	4	5	3	2	-	2	-	2	2	1	3	4	9	6	2	2	-	-	-	2	7
	1%	1%	1%	2%	1%	-	1%	-	1%	1%	*	1%	2%	1%	2%	1%	1%	-	-	-	1%	1%
NET: Not confident	60	24	36	11	5	12	10	8	14	14	17	11	17	52	22	18	13	4	3	1	15	45
	6%	5%	7%	9%	3%	6%	6%	5%	6%	5%	6%	5%	7%	6%	8%	7%	5%	3%	3%	3%	5%	6%
Don't know	8	3	4	-	4	2	1	1	1	3	-	2	2	8	2	4	2	-	-	-	2	5
	1%	1%	1%	-	2%	1%	*	*	*	1%	-	1%	1%	1%	1%	2%	1%	-	-	-	1%	1%
Mean	3.48	3.50	3.47	3.32	3.49	3.54	3.50	3.55	3.46	3.48	3.42	3.61	3.46	3.48	3.41	3.46	3.54	3.52	3.54	3.46	3.51	3.47
Standard deviation	0.63	0.61	0.65	0.70	0.60	0.61	0.65	0.60	0.64	0.62	0.60	0.63	0.67	0.64	0.70	0.64	0.62	0.55	0.56	0.57	0.62	0.64
Standard error	0.02	0.03	0.03	0.08	0.06	0.04	0.04	0.04	0.04	0.03	0.04	0.05	0.04	0.02	0.04	0.04	0.04	0.05	0.06	0.10	0.04	0.02

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Absolutes/col percents

Table 27

Q.9 How confident are you about each of the following services the NHS provides?

That the NHS will keep you healthy, preventing future illness

Base: All respondents

	Gender		Age						Social Class				Region						Children in Household			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Unweighted base	1040	460	580	81	117	193	215	223	211	354	224	181	281	867	260	262	256	145	87	30	276	738
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
NET: Confident	688	318	369	77	106	124	117	107	158	174	179	155	180	560	164	162	178	92	67	25	182	488
	66%	64%	68%	62%	64%	60%	67%	69%	73%	64%	59%	71%	72%	64%	62%	61%	71%	65%	76%	82%	62%	68%
Very confident	(4) 176	94	83	11	21	35	32	26	51	38	39	39	60	145	49	30	49	24	19	4	45	124
	17%	19%	15%	9%	13%	17%	18%	17%	24%	14%	13%	18%	24%	17%	19%	11%	20%	17%	22%	14%	15%	17%
Quite confident	(3) 511	225	287	66	85	88	85	81	106	135	140	116	120	414	115	132	128	68	48	21	137	364
	49%	45%	53%	53%	52%	43%	48%	53%	49%	50%	46%	53%	48%	43%	50%	51%	48%	54%	54%	68%	47%	50%
Not very confident	(2) 273	139	134	39	47	66	46	35	41	74	99	46	55	241	76	80	57	38	17	5	86	183
	26%	28%	25%	32%	28%	32%	26%	22%	19%	27%	33%	21%	22%	28%	29%	30%	23%	27%	20%	15%	29%	25%
Not at all confident	(1) 62	36	26	6	11	13	9	10	13	18	17	17	10	53	20	17	13	8	3	1	19	41
	6%	7%	5%	5%	7%	6%	5%	6%	6%	7%	6%	8%	4%	6%	8%	6%	5%	5%	4%	3%	7%	6%
NET: Not confident	335	175	160	45	57	78	55	45	54	92	116	63	65	293	96	97	70	46	21	5	105	224
	32%	35%	30%	37%	35%	38%	31%	29%	25%	34%	38%	29%	26%	34%	36%	37%	28%	32%	23%	18%	36%	31%
Don't know	18	6	12	1	1	4	3	3	5	5	7	1	4	15	5	6	2	4	1	-	5	11
	2%	1%	2%	1%	1%	2%	2%	2%	2%	2%	2%	*	2%	2%	2%	2%	1%	3%	1%	-	2%	1%
Mean	2.78	2.76	2.80	2.67	2.71	2.72	2.81	2.81	2.93	2.73	2.68	2.81	2.94	2.76	2.74	2.68	2.87	2.79	2.94	2.93	2.72	2.80
Standard deviation	0.80	0.84	0.75	0.71	0.77	0.82	0.80	0.79	0.82	0.79	0.78	0.82	0.79	0.80	0.85	0.77	0.79	0.80	0.76	0.65	0.81	0.79
Standard error	0.02	0.04	0.03	0.08	0.07	0.06	0.06	0.05	0.06	0.04	0.05	0.06	0.05	0.03	0.05	0.05	0.05	0.07	0.08	0.12	0.05	0.03

NHS Survey

CATI Fieldwork : June 6th-8th 2008

Absolutes/col percents

Table 28

Q.9 How confident are you about each of the following services the NHS provides?**That the NHS will protect you from getting an infection in hospital****Base: All respondents**

	Gender		Age						Social Class				Region						Children in Household				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No	
Unweighted base	1040	460	580	81	117	193	215	223	211	354	224	181	281	867	260	262	256	145	87	30	276	738	
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723	
NET: Confident	338	192	146	44	74	55	60	50	54	90	104	77	67	286	73	78	107	48	30	3	93	233	
	33%	38%	27%	35%	45%	27%	34%	33%	25%	33%	34%	35%	27%	33%	28%	29%	43%	34%	34%	10%	32%	32%	
Very confident	(4)	52	28	24	5	10	9	11	8	9	22	9	12	46	12	9	20	7	4	-	13	37	
		5%	6%	4%	4%	6%	4%	6%	5%	4%	3%	7%	4%	5%	5%	4%	8%	5%	4%	-	5%	5%	
Quite confident	(3)	286	164	122	39	64	46	50	43	82	82	68	55	240	61	68	87	41	26	3	80	196	
		28%	33%	23%	31%	39%	23%	28%	28%	21%	30%	27%	31%	22%	23%	26%	35%	29%	30%	10%	27%	27%	
Not very confident	(2)	468	211	257	60	58	113	81	57	98	143	93	111	393	124	119	106	63	35	21	129	333	
		45%	42%	48%	49%	35%	55%	46%	37%	46%	45%	47%	42%	45%	47%	45%	43%	44%	39%	68%	44%	46%	
Not at all confident	(1)	218	91	127	20	27	37	33	45	57	56	51	46	175	62	63	34	28	24	7	65	148	
		21%	18%	23%	16%	16%	18%	19%	29%	26%	21%	21%	26%	20%	23%	24%	14%	20%	27%	22%	22%	20%	
NET: Not confident		686	302	384	80	84	150	115	102	155	177	194	139	176	186	182	140	91	59	27	194	481	
		66%	60%	71%	65%	51%	73%	66%	66%	72%	66%	64%	64%	71%	65%	70%	69%	56%	64%	66%	90%	66%	67%
Don't know		16	6	10	-	6	1	-	2	7	3	4	3	6	14	6	4	3	3	-	5	9	
		2%	1%	2%	-	4%	*	-	1%	3%	1%	1%	1%	2%	2%	2%	2%	1%	2%	-	2%	1%	
Mean		2.17	2.26	2.08	2.23	2.37	2.13	2.22	2.09	2.03	2.16	2.25	2.18	2.06	2.18	2.09	2.09	2.37	2.19	2.11	1.88	2.15	2.17
Standard deviation		0.82	0.82	0.80	0.77	0.84	0.75	0.82	0.88	0.81	0.79	0.82	0.82	0.83	0.82	0.81	0.80	0.82	0.81	0.85	0.56	0.82	0.81
Standard error		0.03	0.04	0.03	0.09	0.08	0.05	0.06	0.06	0.04	0.06	0.06	0.05	0.03	0.05	0.05	0.05	0.07	0.09	0.10	0.05	0.03	

NHS Survey

CATI Fieldwork : June 6th-8th 2008

Absolutes/col percents

Table 29

Q.10 Some public figures claim that the NHS is the envy of the world? Do you agree or disagree?

Base: All respondents

	Gender		Age							Social Class				Region							Children in Household	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Unweighted base	1040	460	580	81	117	193	215	223	211	354	224	181	281	867	260	262	256	145	87	30	276	738
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
Agree	532 51%	259 52%	273 51%	55 44%	91 55%	105 51%	97 56%	76 49%	108 50%	133 49%	146 48%	131 60%	121 49%	435 50%	120 45%	130 49%	137 55%	76 53%	53 59%	16 53%	152 52%	369 51%
Disagree	475 46%	228 46%	247 46%	68 55%	71 43%	95 46%	73 42%	72 47%	96 44%	129 48%	149 49%	80 37%	117 47%	407 47%	136 51%	130 49%	105 42%	60 42%	31 35%	13 44%	135 46%	332 46%
Don't know	33 3%	13 3%	20 4%	1 1%	3 2%	6 3%	5 3%	6 4%	12 6%	8 3%	6 2%	7 3%	11 4%	26 3%	9 3%	5 2%	7 3%	7 5%	5 5%	1 3%	6 2%	22 3%

NHS Survey

CATI Fieldwork : June 6th-8th 2008

Absolutes/col percents

Table 30

Q.11 How proud would you say you feel of the NHS?**Base: All respondents**

	Gender			Age						Social Class				Region						Children in Household			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No	
Unweighted base	1040	460	580	81	117	193	215	223	211	354	224	181	281	867	260	262	256	145	87	30	276	738	
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723	
NET: Very/ fairly	848	413	435	94	135	158	145	128	189	217	243	189	199	699	208	206	209	124	75	27	228	603	
	82%	83%	80%	76%	82%	77%	83%	83%	88%	80%	80%	86%	80%	80%	79%	78%	84%	87%	84%	89%	78%	83%	
Very	(4)	251	135	117	17	34	48	49	38	65	58	55	66	72	206	59	57	70	33	28	4	73	170
		24%	27%	22%	14%	21%	23%	28%	25%	30%	21%	18%	30%	29%	24%	22%	22%	28%	23%	32%	12%	25%	24%
Fairly	(3)	597	279	318	77	100	110	96	89	124	159	188	123	128	493	149	148	139	91	46	23	155	432
		57%	56%	59%	62%	61%	53%	55%	58%	58%	59%	62%	56%	51%	57%	56%	56%	64%	52%	77%	53%	60%	60%
Not very	(2)	139	64	75	19	24	37	23	20	15	43	43	19	33	123	43	37	31	14	12	2	48	88
		13%	13%	14%	15%	15%	18%	13%	13%	7%	16%	14%	9%	13%	14%	16%	14%	13%	10%	13%	6%	17%	12%
Not at all	(1)	52	21	31	11	6	11	7	6	12	9	16	10	17	46	13	21	9	5	2	1	15	32
		5%	4%	6%	9%	4%	5%	4%	4%	5%	3%	5%	5%	7%	5%	5%	8%	4%	3%	3%	5%	5%	4%
NET: Not very/ not at all		191	85	106	30	30	48	30	26	27	53	59	30	50	169	57	58	40	19	14	3	63	121
		18%	17%	20%	24%	18%	23%	17%	17%	12%	19%	20%	14%	20%	19%	21%	22%	16%	13%	16%	11%	22%	17%
Don't know		1	1	-	-	-	-	-	1	-	1	-	-	-	1	-	1	-	-	-	-	1	-
		*	*	-	-	-	-	-	1%	-	*	-	-	-	*	-	*	-	-	-	*	-	
Mean		3.01	3.06	2.96	2.82	2.99	2.95	3.07	3.04	3.12	2.99	2.93	3.12	3.02	2.99	2.96	2.92	3.08	3.07	3.13	2.96	2.98	3.02
Standard deviation		0.76	0.75	0.77	0.78	0.71	0.79	0.75	0.73	0.76	0.72	0.73	0.75	0.83	0.77	0.77	0.82	0.74	0.68	0.74	0.62	0.79	0.73
Standard error		0.02	0.04	0.03	0.09	0.07	0.06	0.05	0.05	0.05	0.04	0.05	0.06	0.05	0.03	0.05	0.05	0.05	0.06	0.08	0.11	0.05	0.03

NHS Survey

CATI Fieldwork : June 6th-8th 2008

Absolutes/col percents

Table 31

Q.12 Which of the following would concern you the most if you were told you needed to go to hospital for in-patient treatment?

Base: All respondents

	Gender		Age							Social Class				Region							Children in Household	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Unweighted base	1040	460	580	81	117	193	215	223	211	354	224	181	281	867	260	262	256	145	87	30	276	738
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
That you might pick up an infection in the hospital	415 40%	192 39%	222 41%	40 33%	60 36%	87 42%	79 45%	66 43%	82 38%	116 43%	110 36%	93 43%	96 39%	339 39%	110 41%	114 43%	79 32%	63 44%	36 41%	13 42%	120 41%	286 40%
That you'd have to wait a long time for the treatment	263 25%	138 28%	125 23%	52 42%	61 37%	53 26%	34 20%	29 19%	34 16%	67 25%	79 26%	62 28%	55 22%	223 26%	75 28%	63 24%	63 25%	32 23%	18 20%	11 36%	83 29%	174 24%
That you might have to share accommodation or bathroom facilities with the opposite sex	107 10%	34 7%	73 13%	5 4%	4 3%	16 8%	18 10%	16 10%	47 22%	24 9%	32 11%	18 8%	32 13%	88 10%	14 5%	24 9%	41 17%	15 10%	11 13%	1 4%	15 5%	87 12%
That there wouldn't be enough staff to pay attention to your needs	104 10%	52 10%	52 10%	12 10%	19 11%	19 9%	18 11%	20 13%	15 7%	27 10%	42 14%	16 7%	19 8%	90 10%	31 12%	29 11%	20 8%	15 11%	9 10%	1 2%	29 10%	72 10%
That the treatment you received might be of poor quality	82 8%	45 9%	37 7%	12 10%	12 7%	19 9%	14 8%	13 8%	12 5%	24 9%	22 7%	11 5%	25 10%	67 8%	19 7%	18 7%	24 9%	8 6%	10 11%	3 10%	26 9%	55 8%
None of these	69 7%	38 8%	31 6%	1 1%	8 5%	12 6%	11 6%	10 7%	26 12%	12 4%	17 6%	19 9%	22 9%	61 7%	16 6%	17 6%	22 9%	9 6%	4 5%	2 6%	18 6%	49 7%

NHS Survey

CATI Fieldwork : June 6th-8th 2008

Absolutes/col percents

Table 32

Q.13 The average GP, earns around £110,000 per year, for providing services to patients. Do you think that is...?

Base: All respondents

	Gender		Age					Social Class				Region					Children in Household					
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Unweighted base	1040	460	580	81	117	193	215	223	211	354	224	181	281	867	260	262	256	145	87	30	276	738
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
Too much	402 39%	207 42%	194 36%	44 36%	75 45%	89 43%	81 46%	56 36%	58 27%	103 38%	130 43%	92 42%	77 31%	335 39%	89 34%	105 40%	96 39%	65 45%	35 39%	11 38%	130 45%	265 37%
About the right amount	536 52%	251 50%	285 53%	66 53%	73 44%	96 47%	86 49%	87 56%	129 60%	149 55%	148 49%	107 49%	133 53%	454 52%	154 58%	133 50%	130 52%	61 43%	42 47%	16 52%	132 45%	392 54%
Too little	77 7%	31 6%	46 8%	14 11%	17 10%	17 8%	6 4%	7 5%	17 8%	14 5%	21 7%	13 6%	29 12%	60 7%	19 7%	18 7%	18 7%	10 7%	8 9%	3 11%	23 8%	50 7%
Don't know	25 2%	9 2%	15 3%	- -	1 *	5 2%	2 1%	5 3%	12 6%	5 2%	2 1%	6 3%	11 5%	19 2%	1 1%	8 3%	5 2%	6 4%	4 5%	- -	7 2%	17 2%

NHS Survey

CATI Fieldwork : June 6th-8th 2008

Absolutes/col percents

Table 33

Q.14 Based on what you have seen and heard in the last 10 years, is your trust in doctors in the UK currently...?

Base: All respondents

	Gender		Age							Social Class				Region							Children in Household	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Unweighted base	1040	460	580	81	117	193	215	223	211	354	224	181	281	867	260	262	256	145	87	30	276	738
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
Higher than compared to 10 years ago	183 18%	93 19%	90 17%	26 21%	26 16%	21 10%	23 13%	32 21%	55 26%	41 15%	63 21%	36 16%	42 17%	157 18%	48 18%	42 16%	53 21%	21 14%	18 20%	2 7%	34 12%	144 20%
The same as it was 10 years ago	572 55%	266 53%	306 57%	64 52%	97 59%	116 56%	98 56%	87 56%	110 51%	149 55%	154 51%	136 62%	133 53%	479 55%	150 57%	136 52%	142 57%	81 57%	40 46%	22 74%	181 62%	377 52%
Lower than compared 10 years ago	263 25%	131 26%	132 24%	25 20%	41 25%	67 32%	52 30%	34 22%	45 21%	75 28%	75 25%	46 21%	68 27%	215 25%	57 21%	85 32%	50 20%	39 27%	26 29%	6 19%	74 25%	183 25%
Don't know	22 2%	9 2%	13 2%	8 6%	2 1%	3 1%	2 1%	1 1%	6 3%	5 2%	9 3%	1 1%	6 2%	18 2%	10 4%	1 *	4 2%	2 1%	4 5%	-	3 1%	19 3%

NHS Survey

CATI Fieldwork : June 6th-8th 2008

Absolutes/col percents

Table 34

Q.15 Have you ever been in any of the following situations where you have visited an A&E department for a problem, when in hindsight you could have visited a GP?

Base: All respondents

	Gender		Age							Social Class				Region							Children in Household	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Unweighted base	1040	460	580	81	117	193	215	223	211	354	224	181	281	867	260	262	256	145	87	30	276	738
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
The problem was outside of GP working hours	366 35%	192 39%	174 32%	47 38%	76 46%	69 34%	66 38%	45 29%	63 29%	94 35%	98 32%	91 42%	83 33%	294 34%	81 31%	100 38%	87 35%	53 37%	34 38%	11 37%	117 40%	241 33%
You rang NHS Direct and were advised to go to A&E	330 32%	156 31%	173 32%	28 23%	74 45%	74 36%	54 31%	35 23%	64 30%	70 26%	103 34%	77 35%	80 32%	270 31%	87 33%	80 30%	74 30%	48 34%	34 38%	6 21%	123 42%	196 27%
You weren't sure where to go	213 20%	114 23%	99 18%	35 28%	53 32%	40 20%	27 15%	22 14%	36 17%	47 17%	70 23%	41 19%	55 22%	175 20%	59 22%	55 21%	47 19%	30 21%	17 19%	5 17%	72 24%	138 19%
You could not get an appointment with your GP	205 20%	110 22%	95 18%	19 15%	51 31%	38 18%	46 26%	27 17%	25 12%	43 16%	63 21%	50 23%	50 20%	172 20%	56 21%	64 24%	38 15%	23 16%	21 23%	4 13%	62 21%	136 19%
You rang NHS Direct but weren't happy with the advice given	140 13%	68 14%	71 13%	13 11%	27 16%	30 14%	21 12%	17 11%	32 15%	30 11%	42 14%	32 15%	36 14%	116 13%	35 13%	39 15%	31 13%	19 14%	12 14%	2 8%	46 16%	92 13%
You weren't registered with a GP	130 13%	68 14%	62 12%	16 13%	27 16%	25 12%	19 11%	17 11%	27 12%	21 8%	36 12%	29 13%	44 18%	111 13%	39 15%	28 11%	29 12%	24 17%	8 9%	3 8%	34 12%	95 13%
In another situation	219 21%	120 24%	98 18%	21 17%	45 28%	47 23%	37 21%	29 19%	39 18%	51 19%	57 19%	48 22%	62 25%	178 20%	46 17%	59 22%	56 22%	34 24%	21 24%	3 9%	60 21%	154 21%
You have never visited A&E when in hindsight you should have gone to your GP	365 35%	163 33%	202 37%	54 44%	40 24%	72 35%	55 31%	60 39%	85 39%	111 41%	108 36%	66 30%	81 33%	307 35%	97 37%	91 34%	84 34%	49 34%	27 30%	18 59%	86 29%	270 37%
Don't know	37 4%	19 4%	18 3%	3 2%	4 2%	1 *	10 6%	12 8%	7 3%	9 3%	13 4%	7 3%	8 3%	34 4%	7 3%	12 5%	10 4%	6 4%	2 2%	-	11 4%	25 3%

NHS Survey

CATI Fieldwork : June 6th-8th 2008

Absolutes/col percents

Table 35

Q.16 In 10 years time, do you believe that the NHS will still be "free at the point of need", that is to say there will be no charge to UK citizens for NHS services?

Base: All respondents

	Gender		Age							Social Class				Region							Children in Household	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Unweighted base	1040	460	580	81	117	193	215	223	211	354	224	181	281	867	260	262	256	145	87	30	276	738
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
Do believe	437	213	224	57	69	86	64	60	101	127	119	93	99	356	107	97	114	59	50	10	118	311
	42%	43%	41%	46%	42%	42%	37%	39%	47%	47%	39%	42%	40%	41%	40%	37%	46%	41%	57%	34%	40%	43%
Do NOT believe	561	270	291	61	94	118	106	86	96	136	168	118	139	476	146	154	131	74	36	20	170	379
	54%	54%	54%	49%	57%	57%	61%	56%	44%	50%	56%	54%	56%	55%	55%	58%	52%	52%	40%	66%	58%	52%
Don't know	42	16	25	6	2	2	4	8	19	7	15	8	12	36	12	13	5	9	3	-	5	34
	4%	3%	5%	5%	1%	1%	2%	5%	9%	3%	5%	3%	5%	4%	4%	5%	2%	7%	3%	-	2%	5%

NHS Survey

CATI Fieldwork : June 6th-8th 2008

Absolutes/col percents

Table 36

Q.17 If you could afford to do so, would you or would you not pay for private health care?

Base: All respondents

	Gender		Age							Social Class				Region							Children in Household	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Unweighted base	1040	460	580	81	117	193	215	223	211	354	224	181	281	867	260	262	256	145	87	30	276	738
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
Would	684	323	360	94	111	138	124	98	119	182	209	140	152	571	180	187	151	89	56	21	198	469
	66%	65%	67%	76%	67%	67%	71%	63%	55%	67%	69%	64%	61%	66%	68%	71%	60%	62%	63%	69%	68%	65%
Would not	353	175	178	29	54	68	51	56	95	87	93	78	95	296	84	77	98	53	32	9	93	252
	34%	35%	33%	24%	33%	33%	29%	36%	44%	32%	31%	36%	38%	34%	32%	29%	39%	37%	36%	31%	32%	35%
Don't know	3	1	3	-	-	-	-	1	2	1	-	-	2	2	-	*	1	1	1	-	1	2
	*	*	*	-	-	-	-	1%	1%	*	-	-	1%	*	-	*	*	*	2%	-	*	*

NHS Survey

CATI Fieldwork : June 6th-8th 2008

Absolutes/col percents

Table 37

Q.18 Over the last 10 years the Government has almost doubled spending on the NHS in real terms. Which of the following best represents your view on how that money has been spent?

Base: All respondents

	Gender		Age							Social Class				Region							Children in Household	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Unweighted base	1040	460	580	81	117	193	215	223	211	354	224	181	281	867	260	262	256	145	87	30	276	738
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
It's made a difference, things are better	288 28%	152 30%	136 25%	36 29%	59 36%	48 23%	44 25%	44 28%	58 27%	101 37%	87 29%	48 22%	53 21%	246 28%	73 28%	81 30%	70 28%	32 23%	27 31%	5 17%	82 28%	200 28%
It's made no difference	350 34%	140 28%	211 39%	62 51%	58 35%	78 38%	53 30%	37 24%	62 29%	80 29%	98 33%	83 38%	89 36%	281 32%	86 32%	80 30%	88 35%	49 35%	35 39%	13 42%	103 35%	240 33%
The money has been wasted, things are worse	381 37%	200 40%	181 33%	25 20%	47 28%	76 37%	76 43%	70 45%	87 40%	87 32%	110 37%	82 37%	101 40%	323 37%	98 37%	99 37%	88 35%	60 42%	24 27%	12 41%	99 34%	271 37%
Don't know	21 2%	7 1%	13 2%	-	1 1%	4 2%	2 1%	4 3%	9 4%	2 1%	6 2%	6 3%	6 2%	18 2%	8 3%	6 2%	3 1%	1 1%	3 3%	-	7 2%	12 2%

NHS Survey

CATI Fieldwork : June 6th-8th 2008

Absolutes/col percents

Table 38

Q.19 Thinking of the three main political parties which do you think can be trusted to run the NHS?**Base: All respondents**

	Gender		Age							Social Class				Region							Children in Household	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Unweighted base	1040	460	580	81	117	193	215	223	211	354	224	181	281	867	260	262	256	145	87	30	276	738
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
Labour	349 34%	175 35%	173 32%	48 39%	55 34%	65 31%	51 29%	55 36%	74 34%	104 38%	85 28%	71 33%	88 35%	284 33%	88 33%	86 32%	80 32%	49 34%	35 40%	10 33%	97 33%	243 34%
Conservative	452 43%	228 46%	224 41%	72 58%	66 40%	77 37%	69 39%	65 42%	102 47%	118 44%	148 49%	95 44%	90 36%	393 45%	121 46%	129 49%	99 40%	63 44%	28 32%	12 40%	109 37%	336 46%
Liberal Democrat	324 31%	157 31%	167 31%	40 32%	59 36%	66 32%	57 32%	51 33%	50 23%	90 33%	94 31%	67 31%	73 29%	273 31%	85 32%	88 33%	73 29%	43 30%	29 32%	6 21%	87 30%	234 32%
None of them	181 17%	81 16%	100 18%	12 10%	21 13%	42 20%	48 27%	29 19%	29 14%	43 16%	55 18%	38 17%	45 18%	156 18%	55 21%	43 16%	41 17%	25 17%	11 12%	7 22%	63 21%	112 16%
Don't know	76 7%	24 5%	52 10%	7 6%	19 11%	17 8%	7 4%	10 6%	17 8%	16 6%	24 8%	12 5%	25 10%	55 6%	17 7%	17 6%	17 7%	10 7%	10 12%	5 15%	20 7%	52 7%

NHS Survey

CATI Fieldwork : June 6th-8th 2008

Absolutes/col percents

Table 39

Q.20 Do you think the Governments policy of allowing patients to choose from any hospital in England will improve the health service, make it worse or will it make no difference?

Base: All respondents in England

	Gender		Age					Social Class				Region					Children in Household					
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Unweighted base	867	387	480	76	96	152	171	187	185	297	192	146	232	867	260	262	256	89	-	-	228	618
Weighted base	868	416	452	117	135	159	140	129	189	228	262	174	204	868	265	265	249	90	-	-	240	608
Improve	244 28%	124 30%	120 27%	25 21%	42 31%	44 28%	38 27%	31 24%	64 34%	63 28%	82 31%	47 27%	52 26%	244 28%	74 28%	81 31%	61 24%	29 32%	-	-	59 25%	179 29%
No difference	443 51%	207 50%	235 52%	70 60%	62 46%	75 47%	65 47%	75 58%	96 51%	106 46%	128 49%	91 52%	118 58%	443 51%	127 48%	135 51%	134 54%	47 52%	-	-	111 46%	325 53%
Make it worse	170 20%	81 19%	89 20%	22 19%	29 22%	38 24%	36 26%	21 17%	24 13%	56 24%	50 19%	35 20%	29 14%	170 20%	60 23%	45 17%	52 21%	12 13%	-	-	68 28%	95 16%
Don't know	11 1%	3 1%	8 2%	-	2 1%	2 1%	1 1%	1 1%	5 3%	3 1%	3 1%	1 1%	4 2%	11 1%	3 1%	4 1%	2 1%	2 2%	-	-	2 1%	9 1%

NHS Survey

CATI Fieldwork : June 6th-8th 2008

Absolutes/col percents

Table 40

Q.21 Have you ever delayed going to the doctor due to any of the following reasons?**Base: All respondents**

	Gender		Age							Social Class				Region							Children in Household	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Unweighted base	1040	460	580	81	117	193	215	223	211	354	224	181	281	867	260	262	256	145	87	30	276	738
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
You were not sure whether you should or shouldn't go	466 45%	211 42%	255 47%	61 49%	89 54%	89 43%	82 47%	63 41%	83 38%	119 44%	122 40%	103 47%	122 49%	385 44%	107 40%	118 44%	127 51%	56 40%	41 46%	18 59%	137 47%	323 45%
You didn't want to bother them	463 44%	194 39%	269 50%	39 32%	86 52%	90 44%	87 50%	70 45%	90 42%	104 38%	140 46%	100 46%	119 48%	374 43%	112 42%	111 42%	120 48%	58 41%	40 45%	21 70%	130 45%	323 45%
It is hard to get an appointment	384 37%	165 33%	219 40%	53 43%	87 53%	89 43%	61 35%	42 27%	53 24%	85 31%	115 38%	87 40%	97 39%	319 37%	111 42%	95 36%	87 35%	47 33%	26 30%	18 60%	122 42%	256 35%
You didn't believe they will be helpful	227 22%	112 22%	115 21%	39 31%	51 31%	36 17%	39 22%	25 16%	38 17%	58 21%	67 22%	53 24%	50 20%	182 21%	63 24%	48 18%	52 21%	34 24%	22 24%	9 31%	70 24%	154 21%
Have never delayed going to the doctor	297 29%	153 31%	144 27%	27 22%	34 20%	53 26%	51 29%	50 33%	81 38%	81 30%	94 31%	55 25%	68 27%	250 29%	67 25%	87 33%	68 27%	44 31%	28 32%	3 11%	76 26%	209 29%
Don't know	22 2%	17 3%	5 1%	5 4%	1 1%	6 3%	2 1%	3 2%	5 2%	6 2%	6 2%	5 2%	4 2%	19 2%	5 2%	5 2%	4 2%	5 4%	3 3%	-	7 2%	14 2%

NHS Survey
CATI Fieldwork : June 6th-8th 2008

Absolutes/col percents

Table 41

Q.22 How easy or difficult do you find it, to obtain an appointment at your local surgery...?**Summary Table****Base: All respondents**

		Time Period		
		On the same day	2 days in advance	More than 2 days in advance
Unweighted base		1040	1040	1040
Weighted base		1040	1040	1040
NET: Easy		484 47%	607 58%	679 65%
Very easy	(4)	177 17%	242 23%	381 37%
Quite easy	(3)	307 30%	365 35%	299 29%
Quite difficult	(2)	271 26%	204 20%	126 12%
Very difficult	(1)	224 21%	149 14%	117 11%
NET: Difficult		495 48%	353 34%	243 23%
Have never made an appointment		57 5%	68 7%	102 10%
Don't know		4 *	12 1%	16 2%
Mean		2.45	2.73	3.02
Standard deviation		1.03	1.01	1.03
Standard error		0.03	0.03	0.03

NHS Survey

CATI Fieldwork : June 6th-8th 2008

Absolutes/col percents

Table 42

Q.22 How easy or difficult do you find it, to obtain an appointment at your local surgery...?**On the same day****Base: All respondents**

	Gender		Age						Social Class				Region						Children in Household			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Unweighted base	1040	460	580	81	117	193	215	223	211	354	224	181	281	867	260	262	256	145	87	30	276	738
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
NET: Easy	484	226	259	52	62	91	77	84	118	132	155	80	118	407	115	136	116	61	48	7	136	335
	47%	45%	48%	42%	38%	44%	44%	55%	55%	49%	51%	37%	47%	47%	44%	51%	47%	43%	54%	24%	47%	46%
Very easy	(4) 177	85	92	11	15	32	30	37	53	53	45	29	51	152	30	54	49	26	16	3	47	122
	17%	17%	17%	9%	9%	15%	17%	24%	25%	19%	15%	13%	20%	17%	11%	20%	20%	18%	18%	9%	16%	17%
Quite easy	(3) 307	141	166	41	47	59	47	47	65	79	109	52	67	255	85	83	67	35	32	5	89	213
	30%	28%	31%	33%	29%	29%	27%	31%	30%	29%	36%	24%	27%	29%	32%	31%	27%	25%	36%	15%	30%	29%
Quite difficult	(2) 271	131	141	31	39	55	49	43	55	70	64	71	66	234	76	59	72	40	17	6	72	193
	26%	26%	26%	25%	24%	26%	28%	28%	25%	26%	21%	33%	27%	27%	29%	22%	29%	28%	19%	21%	25%	27%
Very difficult	(1) 224	115	109	31	55	51	42	19	25	53	64	58	49	175	54	57	49	29	18	17	72	147
	21%	23%	20%	25%	33%	25%	24%	12%	12%	20%	21%	26%	20%	20%	20%	22%	20%	20%	20%	55%	24%	20%
NET: Difficult	495	245	249	62	94	106	91	62	80	123	128	129	115	409	130	117	121	69	35	23	144	340
	48%	49%	46%	50%	57%	51%	52%	40%	37%	45%	42%	59%	46%	47%	49%	44%	49%	49%	39%	76%	49%	47%
Have never made an appointment	57	27	30	9	8	10	7	7	17	14	18	9	16	49	19	9	12	12	5	-	11	46
	5%	5%	6%	7%	5%	5%	4%	4%	8%	5%	6%	4%	6%	6%	7%	3%	5%	8%	6%	-	4%	6%
Don't know	4	1	3	-	1	-	1	1	1	2	1	-	1	3	-	2	*	-	1	-	1	2
	*	*	1%	-	1%	-	*	1%	*	1%	*	-	*	*	-	1%	*	-	1%	-	*	*
Mean	2.45	2.42	2.48	2.28	2.14	2.36	2.39	2.70	2.74	2.51	2.48	2.25	2.52	2.47	2.37	2.52	2.49	2.45	2.56	1.78	2.40	2.46
Standard deviation	1.03	1.05	1.02	0.98	1.01	1.04	1.05	0.99	1.00	1.04	1.01	1.01	1.05	1.03	0.96	1.06	1.04	1.05	1.04	1.01	1.05	1.02
Standard error	0.03	0.05	0.04	0.11	0.10	0.08	0.07	0.07	0.07	0.06	0.07	0.08	0.06	0.04	0.06	0.07	0.07	0.09	0.12	0.18	0.06	0.04

NHS Survey

CATI Fieldwork : June 6th-8th 2008

Absolutes/col percents

Table 43

Q.22 How easy or difficult do you find it, to obtain an appointment at your local surgery...?**2 days in advance****Base: All respondents**

	Gender		Age						Social Class				Region						Children in Household			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Unweighted base	1040	460	580	81	117	193	215	223	211	354	224	181	281	867	260	262	256	145	87	30	276	738
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
NET: Easy	607	292	315	57	86	124	97	104	139	165	172	124	145	511	149	145	160	81	55	17	166	424
	58%	59%	58%	46%	52%	60%	55%	67%	64%	61%	57%	57%	58%	59%	56%	55%	64%	57%	62%	55%	57%	59%
Very easy	(4) 242	118	125	16	24	49	43	53	57	71	61	46	64	201	56	65	59	33	23	7	68	165
	23%	24%	23%	13%	14%	24%	24%	34%	27%	26%	20%	21%	26%	23%	21%	24%	24%	23%	26%	22%	23%	23%
Quite easy	(3) 365	175	190	41	62	74	54	51	82	95	111	78	81	310	93	80	101	48	32	10	98	259
	35%	35%	35%	33%	38%	36%	31%	33%	38%	35%	37%	36%	33%	36%	35%	30%	41%	34%	36%	33%	34%	36%
Quite difficult	(2) 204	98	106	33	42	34	37	21	38	45	57	45	58	172	53	61	41	31	16	4	52	149
	20%	20%	20%	26%	25%	17%	21%	13%	18%	17%	19%	20%	23%	20%	20%	23%	16%	21%	18%	13%	18%	21%
Very difficult	(1) 149	71	78	25	28	37	28	20	12	36	53	33	27	115	38	40	33	16	14	9	54	92
	14%	14%	14%	20%	17%	18%	16%	13%	5%	13%	18%	15%	11%	13%	14%	15%	13%	11%	16%	29%	18%	13%
NET: Difficult	353	169	184	57	70	71	65	41	50	81	110	77	85	287	90	101	74	46	30	13	106	242
	34%	34%	34%	46%	42%	34%	37%	26%	23%	30%	36%	35%	34%	33%	34%	38%	30%	33%	33%	42%	36%	33%
Have never made an appointment	68	33	34	9	9	10	10	8	21	21	18	15	15	60	21	18	12	12	3	1	18	48
	7%	7%	6%	7%	6%	5%	6%	5%	10%	8%	6%	7%	6%	7%	8%	7%	5%	9%	3%	3%	6%	7%
Don't know	12	4	8	-	-	1	3	2	6	3	2	2	4	11	5	1	3	2	1	-	2	10
	1%	1%	1%	-	-	1%	2%	1%	3%	1%	1%	1%	2%	1%	2%	*	1%	2%	1%	-	1%	1%
Mean	2.73	2.73	2.73	2.43	2.52	2.70	2.69	2.95	2.98	2.81	2.64	2.68	2.79	2.75	2.70	2.69	2.80	2.77	2.76	2.49	2.66	2.75
Standard deviation	1.01	1.01	1.01	0.98	0.96	1.05	1.05	1.03	0.87	1.01	1.02	1.00	0.98	0.99	1.00	1.03	0.98	0.97	1.04	1.15	1.06	0.98
Standard error	0.03	0.05	0.04	0.11	0.09	0.08	0.07	0.07	0.06	0.06	0.07	0.08	0.06	0.04	0.07	0.07	0.06	0.08	0.11	0.21	0.07	0.04

NHS Survey

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Absolutes/col percents

Table 44

Q.22 How easy or difficult do you find it, to obtain an appointment at your local surgery...?**More than 2 days in advance****Base: All respondents**

	Gender		Age						Social Class				Region						Children in Household				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No	
Unweighted base	1040	460	580	81	117	193	215	223	211	354	224	181	281	867	260	262	256	145	87	30	276	738	
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723	
NET: Easy	679	334	345	75	114	137	105	107	140	188	189	148	154	566	178	161	169	86	61	23	186	477	
	65%	67%	64%	61%	69%	67%	60%	69%	65%	69%	63%	68%	62%	65%	67%	61%	68%	61%	69%	77%	64%	66%	
Very easy	(4)	381	196	185	38	59	77	62	64	80	111	108	78	83	319	100	88	92	52	38	10	104	264
		37%	39%	34%	31%	36%	37%	36%	42%	37%	41%	36%	36%	33%	37%	38%	33%	37%	37%	43%	33%	35%	37%
Quite easy	(3)	299	138	160	37	55	61	43	43	61	76	81	70	71	248	78	74	77	34	23	13	83	212
		29%	28%	30%	30%	33%	29%	24%	28%	28%	27%	32%	29%	29%	29%	29%	28%	31%	24%	26%	44%	28%	29%
Quite difficult	(2)	126	52	74	17	24	25	24	15	22	25	46	23	33	103	28	40	26	18	9	5	39	86
		12%	10%	14%	13%	14%	12%	14%	10%	10%	9%	15%	10%	13%	12%	10%	15%	11%	12%	11%	16%	13%	12%
Very difficult	(1)	117	55	62	14	16	26	27	17	18	27	34	25	31	93	32	33	22	14	15	1	35	79
		11%	11%	11%	11%	10%	13%	15%	11%	8%	10%	11%	11%	12%	11%	12%	13%	9%	10%	17%	4%	12%	11%
NET: Difficult		243	107	136	31	40	51	51	31	39	52	80	47	63	196	60	73	49	31	24	6	74	164
		23%	21%	25%	25%	24%	25%	29%	20%	18%	19%	27%	22%	25%	23%	23%	28%	20%	22%	27%	20%	25%	23%
Have never made an appointment		102	50	51	18	11	14	15	14	30	24	32	20	26	91	22	29	24	23	2	1	28	71
		10%	10%	9%	15%	6%	7%	9%	9%	14%	9%	10%	9%	11%	10%	8%	11%	10%	16%	3%	3%	10%	10%
Don't know		16	8	8	-	-	3	4	2	7	6	1	3	5	15	4	2	7	2	1	-	3	11
		2%	2%	1%	-	-	2%	2%	1%	3%	2%	*	2%	2%	2%	2%	1%	3%	1%	1%	-	1%	2%
Mean		3.02	3.08	2.97	2.94	3.02	3.00	2.91	3.12	3.13	2.97	3.03	2.95	3.04	3.04	2.92	3.10	3.06	2.98	3.10	2.98	3.03	
Standard deviation		1.03	1.03	1.03	1.03	0.98	1.05	1.11	1.02	0.97	1.01	1.04	1.01	1.05	1.02	1.04	1.05	0.97	1.03	1.13	0.82	1.04	1.02
Standard error		0.03	0.05	0.05	0.12	0.09	0.08	0.08	0.07	0.07	0.06	0.07	0.08	0.07	0.04	0.07	0.07	0.07	0.09	0.12	0.15	0.07	0.04

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CATI Fieldwork : June 6th-8th 2008

Absolutes/col percents

Table 45

Q.23 What time would suit you best to have an appointment with your GP?**Base: All respondents**

	Gender		Age							Social Class				Region							Children in Household	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Unweighted base	1040	460	580	81	117	193	215	223	211	354	224	181	281	867	260	262	256	145	87	30	276	738
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
Between 7am and 9am	420 40%	224 45%	196 36%	52 42%	76 46%	80 39%	69 39%	71 46%	72 33%	118 44%	139 46%	79 36%	83 33%	355 41%	113 43%	111 42%	96 39%	57 40%	33 37%	9 30%	122 42%	289 40%
Between 9am and 5pm	620 60%	275 55%	345 64%	63 51%	88 53%	92 44%	92 53%	103 67%	182 84%	128 47%	167 55%	146 67%	179 72%	510 59%	145 55%	167 63%	142 57%	87 61%	56 64%	23 75%	157 54%	445 62%
Between 5pm and 8pm	580 56%	296 59%	284 52%	69 55%	103 62%	142 69%	111 64%	92 59%	63 29%	174 64%	170 56%	132 61%	104 42%	489 56%	162 61%	143 54%	133 54%	83 58%	44 49%	14 48%	193 66%	378 52%
After 8pm	293 28%	174 35%	119 22%	36 29%	63 38%	59 29%	59 34%	42 27%	35 16%	87 32%	91 30%	65 30%	51 20%	238 27%	81 31%	64 24%	62 25%	50 35%	24 27%	11 36%	95 33%	195 27%
Saturday morning	617 59%	307 61%	311 57%	76 62%	106 65%	130 63%	112 64%	92 60%	101 47%	169 62%	194 64%	134 61%	121 48%	505 58%	154 58%	162 61%	132 53%	91 64%	54 61%	24 79%	197 68%	411 57%
Don't know	15 1%	7 1%	7 1%	- -	1 1%	3 1%	4 2%	3 2%	3 2%	4 2%	4 1%	2 1%	5 2%	14 2%	6 2%	3 1%	2 1%	4 3%	- -	- -	3 1%	10 1%

NHS Survey

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Absolutes/col percents

Table 46

Q.24 Do you agree or disagree with the following statement?

“You would consider not having an operation because of the risk of getting a hospital infection”

Base: All respondents

	Gender		Age						Social Class				Region						Children in Household			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Unweighted base	1040	460	580	81	117	193	215	223	211	354	224	181	281	867	260	262	256	145	87	30	276	738
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
Agree	326 31%	151 30%	175 32%	35 28%	55 34%	60 29%	49 28%	49 32%	78 36%	88 33%	85 28%	65 30%	88 35%	266 31%	87 33%	85 32%	67 27%	44 31%	33 37%	10 34%	91 31%	224 31%
Disagree	701 67%	342 68%	359 66%	87 71%	109 66%	143 69%	125 71%	103 67%	133 62%	180 66%	216 72%	148 68%	157 63%	591 68%	170 64%	177 67%	182 73%	97 68%	55 62%	20 66%	199 68%	488 67%
Don't know	13 1%	7 1%	6 1%	1 1%	- -	3 2%	2 1%	2 1%	5 2%	3 1%	- -	6 3%	4 2%	11 1%	8 3%	2 1%	1 *	2 1%	1 1%	- -	2 1%	11 2%

NHS Survey

CATI Fieldwork : June 6th-8th 2008

Absolutes/col percents

Table 47

Q.25 Would you find it acceptable or unacceptable if your local hospital closed a ward because of an outbreak of hospital infection and that meant patients had to wait longer for treatment while the ward is closed?

Base: All respondents

	Gender		Age						Social Class				Region						Children in Household			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Unweighted base	1040	460	580	81	117	193	215	223	211	354	224	181	281	867	260	262	256	145	87	30	276	738
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
Acceptable	782	365	417	89	126	163	131	116	157	214	233	154	181	660	188	208	195	105	66	20	224	538
	75%	73%	77%	72%	77%	79%	75%	75%	73%	79%	77%	70%	73%	76%	71%	78%	78%	74%	74%	67%	77%	74%
Unacceptable	251	131	120	35	39	43	42	36	56	55	69	61	66	202	74	57	52	36	23	10	68	179
	24%	26%	22%	28%	23%	21%	24%	24%	26%	20%	23%	28%	27%	23%	28%	22%	21%	25%	26%	33%	23%	25%
Don't know	7	4	3	-	-	-	2	2	3	1	-	4	2	7	3	-	2	2	-	-	-	6
	1%	1%	1%	-	-	-	1%	1%	1%	*	-	2%	1%	1%	1%	-	1%	1%	-	-	-	1%

NHS Survey

CATI Fieldwork : June 6th-8th 2008

Absolutes/col percents

Table 48

Q.26 In recent years, the NHS has put huge emphasis on attempting to combat infections by improving hygiene, for example by urging doctors and nurses to wash their hands between patients. In your opinion, are doctors and nurses taking hygiene seriously enough?

Base: All respondents

	Gender		Age						Social Class				Region						Children in Household			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Unweighted base	1040	460	580	81	117	193	215	223	211	354	224	181	281	867	260	262	256	145	87	30	276	738
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
They are taking hygiene seriously enough	648 62%	316 63%	332 61%	74 60%	110 67%	135 66%	110 63%	87 57%	131 61%	167 62%	185 61%	145 66%	150 60%	546 63%	157 59%	170 64%	165 66%	84 59%	59 66%	13 42%	180 62%	454 63%
They are NOT taking hygiene seriously enough	348 33%	164 33%	184 34%	46 38%	48 29%	59 29%	61 35%	62 40%	71 33%	86 32%	104 35%	69 31%	89 36%	283 33%	90 34%	84 32%	79 32%	51 36%	27 31%	16 52%	100 34%	238 33%
Don't know	44 4%	19 4%	25 5%	3 3%	6 4%	12 6%	4 2%	5 4%	14 6%	17 6%	12 4%	5 2%	10 4%	39 5%	17 7%	10 4%	5 2%	7 5%	3 3%	2 6%	12 4%	32 4%

NHS Survey

CATI Fieldwork : June 6th-8th 2008

Absolutes/col percents

Table 49

Q.27 Would you approve or disapprove of health centres, where you might get more treatments than you could get at your doctor's surgery, but which might not be so near your home?

Base: All respondents

	Gender		Age						Social Class				Region						Children in Household			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Unweighted base	1040	460	580	81	117	193	215	223	211	354	224	181	281	867	260	262	256	145	87	30	276	738
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
Approve	658 63%	330 66%	329 61%	100 81%	127 77%	145 70%	112 64%	87 56%	88 41%	172 64%	203 67%	153 70%	130 52%	543 63%	173 66%	159 60%	162 65%	80 56%	59 67%	25 83%	197 67%	443 61%
Disapprove	354 34%	159 32%	195 36%	20 16%	36 22%	58 28%	63 36%	62 40%	115 53%	90 33%	95 32%	58 26%	111 45%	302 35%	80 30%	95 36%	87 35%	60 42%	27 31%	5 17%	90 31%	257 36%
Don't know	27 3%	11 2%	17 3%	3 3%	1 1%	4 2%	1 1%	5 3%	13 6%	9 3%	3 1%	8 3%	8 3%	23 3%	11 4%	11 4%	1 *	3 2%	2 2%	-	5 2%	22 3%

NHS Survey

CATI Fieldwork : June 6th-8th 2008

Absolutes/col percents

Table 50

Q.28 Would you like to lose weight, put on weight, or stay as you are?**Base: All respondents**

	Gender		Age							Social Class				Region							Children in Household	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Unweighted base	1040	460	580	81	117	193	215	223	211	354	224	181	281	867	260	262	256	145	87	30	276	738
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
Lose	451 43%	182 36%	269 50%	54 44%	70 43%	94 46%	77 44%	71 46%	84 39%	115 42%	123 41%	99 45%	115 46%	369 42%	118 45%	109 41%	112 45%	56 40%	43 49%	13 42%	121 42%	319 44%
Put on	34 3%	22 4%	11 2%	9 8%	6 4%	5 2%	2 1%	4 3%	7 3%	11 4%	9 3%	4 2%	10 4%	34 4%	14 5%	9 3%	6 3%	5 3%	- -	- -	8 3%	24 3%
Stay same	552 53%	294 59%	258 48%	60 48%	89 54%	104 51%	96 55%	78 51%	125 58%	145 53%	167 55%	115 53%	125 50%	463 53%	131 49%	146 55%	131 53%	81 57%	45 51%	17 58%	161 55%	380 53%
Don't know	3 *	1 *	2 *	- -	- -	2 1%	- -	1 1%	- -	1 *	2 1%	- -	- -	3 *	2 1%	1 *	- -	- -	- -	- -	1 *	- -

NHS Survey

CATI Fieldwork : June 6th-8th 2008

Absolutes/col percents

Table 51

Q.29 Have you ever seriously tried to lose weight?**Base: All respondents**

	Gender		Age							Social Class				Region							Children in Household	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Unweighted base	1040	460	580	81	117	193	215	223	211	354	224	181	281	867	260	262	256	145	87	30	276	738
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
Yes	448 43%	151 30%	297 55%	44 35%	74 45%	103 50%	72 41%	67 44%	87 40%	108 40%	130 43%	94 43%	116 47%	369 42%	120 45%	102 39%	113 45%	59 42%	42 47%	12 39%	135 46%	300 42%
No	592 57%	348 70%	244 45%	80 65%	90 55%	103 50%	103 59%	87 56%	129 60%	162 60%	172 57%	125 57%	133 53%	499 58%	144 55%	163 61%	136 55%	83 58%	47 53%	18 61%	157 54%	423 58%

NHS Survey

CATI Fieldwork : June 6th-8th 2008

Absolutes/col percents

Table 52
Classification
Base: All respondents

	Gender			Age						Social Class				Region						Children in Household			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No	
Unweighted base	1040	460	580	81	117	193	215	223	211	354	224	181	281	867	260	262	256	145	87	30	276	738	
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723	
Gender																							
Male	499	499	-	64	77	96	92	75	94	156	118	139	86	416	103	131	121	88	42	14	138	350	
	48%	100%	-	52%	47%	47%	53%	49%	44%	58%	39%	64%	35%	48%	39%	49%	49%	62%	47%	47%	47%	48%	
Female	541	-	541	60	88	110	83	79	122	114	184	79	163	452	161	134	128	54	47	16	154	374	
	52%	-	100%	48%	53%	53%	47%	51%	56%	42%	61%	36%	65%	52%	61%	51%	51%	38%	53%	53%	53%	52%	
Age																							
18-24	(21)	124	64	60	124	-	-	-	-	33	50	26	15	117	43	29	35	10	5	1	16	107	
		12%	13%	11%	100%	-	-	-	-	12%	17%	12%	6%	13%	16%	11%	14%	7%	6%	4%	5%	15%	
25-34	(29.5)	165	77	88	-	165	-	-	-	40	60	37	28	135	43	42	40	16	18	6	80	81	
		16%	15%	16%	-	100%	-	-	-	15%	20%	17%	11%	16%	16%	16%	16%	11%	21%	18%	27%	11%	
35-44	(39.5)	206	96	110	-	-	206	-	-	72	56	43	34	159	59	49	39	28	21	10	127	74	
		20%	19%	20%	-	-	100%	-	-	27%	19%	20%	14%	18%	22%	18%	16%	20%	23%	35%	43%	10%	
45-54	(49.5)	175	92	83	-	-	-	175	-	48	50	44	33	140	40	49	42	20	17	7	60	114	
		17%	18%	15%	-	-	-	100%	-	18%	17%	20%	13%	16%	15%	18%	17%	14%	19%	24%	21%	16%	
55-64	(59.5)	154	75	79	-	-	-	-	154	40	40	35	40	129	39	39	38	24	11	3	9	139	
		15%	15%	15%	-	-	-	-	100%	15%	13%	16%	16%	15%	15%	15%	15%	17%	13%	10%	3%	19%	
65+	(70)	216	94	122	-	-	-	-	-	216	38	46	32	100	189	41	56	55	45	16	3	209	
		21%	19%	22%	-	-	-	-	-	100%	14%	15%	15%	40%	22%	16%	21%	22%	32%	18%	9%	29%	
Average age		46.70	46.23	47.14	21.00	29.50	39.50	49.50	59.50	70.00	44.79	43.35	45.28	54.08	46.67	44.09	47.13	46.73	51.60	46.21	44.01	38.46	49.91

NHS Survey

CATI Fieldwork : June 6th-8th 2008

Absolutes/col percents

Table 52
Classification
Base: All respondents

	Gender		Age						Social Class				Region						Children in Household			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
<u>Social Class</u>																						
AB	271	156	114	33	40	72	48	40	38	271	-	-	-	228	78	71	57	35	21	9	87	177
	26%	31%	21%	26%	24%	35%	27%	26%	18%	100%	-	-	-	26%	29%	27%	23%	24%	23%	31%	30%	24%
C1	302	118	184	50	60	56	50	40	46	-	302	-	-	262	98	80	63	32	23	6	80	216
	29%	24%	34%	40%	37%	27%	28%	26%	21%	-	100%	-	-	30%	37%	30%	25%	23%	26%	19%	28%	30%
C2	218	139	79	26	37	43	44	35	32	-	-	218	-	174	47	49	60	32	23	8	68	144
	21%	28%	15%	21%	22%	21%	25%	23%	15%	-	-	100%	-	20%	18%	18%	24%	23%	26%	26%	23%	20%
DE	249	86	163	15	28	34	33	40	100	-	-	-	249	204	42	65	70	43	22	7	57	187
	24%	17%	30%	12%	17%	17%	19%	26%	46%	-	-	-	100%	23%	16%	25%	28%	30%	25%	25%	19%	26%
<u>Region</u>																						
North	338	163	175	41	59	60	59	49	71	78	86	83	91	249	-	-	249	-	89	-	77	250
	33%	33%	32%	33%	36%	29%	34%	32%	33%	29%	29%	38%	37%	29%	-	-	100%	-	100%	-	27%	35%
Midlands	317	158	160	29	48	65	60	50	65	84	91	62	81	265	-	265	-	53	-	-	99	212
	30%	32%	30%	24%	29%	32%	34%	32%	30%	31%	30%	28%	33%	30%	-	100%	-	37%	-	-	34%	29%
South	354	164	190	52	52	71	49	52	78	100	119	66	69	354	265	-	-	90	-	-	105	242
	34%	33%	35%	42%	32%	34%	28%	34%	36%	37%	40%	30%	28%	41%	100%	-	-	63%	-	-	36%	33%
Northern Ireland	30	14	16	1	6	10	7	3	3	9	6	8	7	-	-	-	-	-	-	30	11	19
	3%	3%	3%	1%	3%	5%	4%	2%	1%	3%	2%	4%	3%	-	-	-	-	-	-	100%	4%	3%

NHS Survey

CATI Fieldwork : June 6th-8th 2008

Absolutes/col percents

Table 52
Classification
Base: All respondents

	Gender		Age						Social Class				Region						Children in Household			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
<u>Working status</u>																						
Full-time	468 45%	287 58%	181 33%	69 56%	106 64%	129 63%	103 59%	53 34%	9 4%	152 56%	159 53%	124 57%	32 13%	386 44%	120 45%	121 46%	110 44%	60 42%	42 47%	15 51%	167 57%	300 42%
Part-time	125 12%	34 7%	91 17%	15 13%	16 10%	32 16%	26 15%	21 14%	14 6%	41 15%	33 11%	24 11%	27 11%	100 12%	34 13%	33 13%	22 9%	16 11%	12 14%	8 26%	51 18%	73 10%
Not working but seeking work or temporarily unemployed/sick	63 6%	27 5%	36 7%	8 6%	17 11%	18 9%	16 9%	4 2%	-	5 2%	18 6%	11 5%	29 12%	54 6%	19 7%	13 5%	20 8%	6 4%	4 5%	1 2%	25 9%	38 5%
Not working/not seeking work	77 7%	20 4%	57 11%	10 8%	19 11%	19 9%	18 10%	9 6%	3 1%	12 4%	14 5%	18 8%	32 13%	65 7%	27 10%	20 7%	14 6%	9 6%	4 5%	3 10%	43 15%	33 5%
Retired	261 25%	109 22%	153 28%	-	-	3 1%	10 6%	63 41%	185 86%	48 18%	57 19%	34 15%	123 49%	223 26%	48 18%	68 26%	71 29%	50 35%	21 24%	3 11%	4 1%	256 35%
Student	25 2%	13 3%	12 2%	20 16%	3 2%	2 1%	-	-	-	8 3%	14 5%	2 1%	1 *	24 3%	14 5%	4 2%	6 2%	-	2 2%	-	1 1%	24 3%
Refused	21 2%	9 2%	11 2%	2 1%	4 2%	3 1%	2 1%	5 3%	6 3%	4 2%	6 2%	5 2%	5 2%	17 2%	3 1%	5 2%	6 2%	2 2%	4 4%	-	-	-

NHS Survey

CATI Fieldwork : June 6th-8th 2008

Absolutes/col percents

Table 52
Classification
Base: All respondents

	Gender		Age						Social Class				Region						Children in Household			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
<u>Tenure</u>																						
Own outright	340 33%	176 35%	163 30%	13 11%	18 11%	23 11%	52 30%	83 53%	151 70%	95 35%	88 29%	68 31%	88 35%	286 33%	78 29%	81 31%	86 34%	56 39%	29 32%	10 32%	32 11%	307 42%
Own with a mortgage	402 39%	187 37%	215 40%	63 51%	81 49%	124 60%	85 48%	34 22%	15 7%	134 50%	131 44%	99 45%	37 15%	327 38%	101 38%	111 42%	85 34%	55 38%	35 40%	15 51%	163 56%	238 33%
Council	134 13%	57 11%	77 14%	16 13%	23 14%	32 15%	25 14%	17 11%	22 10%	9 3%	32 11%	22 10%	70 28%	112 13%	39 15%	36 13%	35 14%	10 7%	12 13%	3 10%	51 17%	83 12%
Housing Assoc.	41 4%	18 4%	23 4%	6 5%	7 4%	9 4%	6 3%	7 4%	3 1%	3 1%	6 2%	8 4%	23 9%	34 4%	9 3%	8 3%	15 6%	5 4%	2 2%	2 7%	20 7%	22 3%
Rented from someone else	83 8%	42 8%	41 8%	18 14%	29 18%	15 7%	6 4%	7 4%	8 4%	20 8%	31 10%	13 6%	19 7%	77 9%	30 11%	18 7%	22 9%	10 7%	4 4%	-	24 8%	59 8%
Rent free	12 1%	7 1%	5 1%	6 5%	3 2%	-	* *	1 *	3 1%	3 1%	5 2%	1 *	4 2%	10 1%	4 1%	4 1%	2 1%	3 2%	1 1%	-	2 1%	10 1%
Refused	28 3%	13 3%	15 3%	2 1%	4 2%	4 2%	2 1%	7 5%	10 5%	5 2%	8 3%	7 3%	7 3%	22 2%	5 2%	7 3%	6 2%	3 2%	6 7%	-	-	5 1%

NHS Survey

CATI Fieldwork : June 6th-8th 2008

Absolutes/col percents

Table 52
Classification
Base: All respondents

	Gender		Age							Social Class				Region						Children in Household		
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
Foreign Holiday in last 3 years																						
Yes	624	297	327	95	108	121	103	93	103	210	190	130	93	537	181	154	154	72	45	18	178	431
	60%	59%	61%	77%	66%	59%	59%	61%	48%	78%	63%	60%	37%	62%	69%	58%	62%	50%	51%	58%	61%	60%
No	416	203	213	29	57	85	72	61	113	61	111	88	156	332	83	110	96	71	43	13	114	292
	40%	41%	39%	23%	34%	41%	41%	39%	52%	22%	37%	40%	63%	38%	31%	42%	38%	50%	49%	42%	39%	40%
Number of cars																						
None	216	76	141	18	45	23	24	29	77	25	61	24	107	181	68	41	59	23	20	5	44	163
	21%	15%	26%	15%	27%	11%	14%	19%	35%	9%	20%	11%	43%	21%	26%	16%	24%	16%	22%	16%	15%	23%
1	432	197	235	37	68	83	76	64	106	107	128	96	101	355	100	112	107	58	48	7	116	307
	42%	39%	44%	30%	41%	40%	43%	41%	49%	40%	42%	44%	41%	41%	38%	42%	43%	41%	54%	25%	40%	42%
2	299	173	126	41	42	86	54	46	30	99	88	75	36	252	64	82	69	53	17	14	107	186
	29%	35%	23%	33%	26%	42%	31%	30%	14%	36%	29%	34%	15%	29%	24%	31%	28%	37%	19%	45%	37%	26%
3+	93	54	39	28	10	14	22	15	4	40	25	23	5	80	33	29	15	8	4	4	25	67
	9%	11%	7%	22%	6%	7%	12%	10%	2%	15%	8%	11%	2%	9%	12%	11%	6%	5%	4%	14%	9%	9%

NHS Survey

CATI Fieldwork : June 6th-8th 2008

Absolutes/col percents

Table 52
Classification
Base: All respondents

	Gender		Age						Social Class				Region						Children in Household				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No	
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723	
<u>Internet Access</u>																							
At all	822 79%	418 84%	404 75%	117 95%	149 91%	196 95%	144 82%	119 77%	97 45%	254 94%	261 87%	179 82%	128 51%	689 79%	223 84%	211 80%	189 76%	107 75%	68 77%	24 78%	272 93%	538 74%	
At home (net)	756 73%	390 78%	366 68%	105 85%	127 77%	183 89%	136 78%	114 74%	91 42%	235 87%	232 77%	169 77%	119 48%	635 73%	202 76%	200 76%	171 69%	101 71%	63 70%	18 61%	247 85%	497 69%	
At work (net)	360 35%	190 38%	170 31%	48 39%	79 48%	106 51%	79 45%	42 27%	6 3%	150 56%	135 45%	58 26%	18 7%	304 35%	109 41%	93 35%	74 30%	43 30%	29 33%	12 40%	126 43%	231 32%	
At home	432 41%	216 43%	216 40%	62 50%	59 36%	88 43%	64 36%	74 48%	85 39%	95 35%	117 39%	115 53%	105 42%	358 41%	103 39%	114 43%	105 42%	60 42%	39 44%	44 31%	9 31%	135 46%	289 40%
At work	36 4%	16 3%	20 4%	5 4%	11 7%	11 5%	7 4%	3 2%	1 *	10 4%	19 6%	4 2%	3 1%	28 3%	10 4%	7 3%	8 3%	3 2%	6 7%	3 10%	14 5%	23 3%	
Both at home and at work	324 31%	174 35%	150 28%	43 35%	68 41%	95 46%	72 41%	39 26%	6 3%	140 52%	116 38%	54 25%	14 6%	277 32%	99 37%	86 33%	66 27%	41 29%	23 26%	9 30%	112 38%	208 29%	
Somewhere else	30 3%	12 2%	18 3%	7 6%	11 7%	2 1%	1 1%	3 2%	6 3%	8 3%	10 3%	6 3%	6 3%	27 3%	11 4%	3 1%	10 4%	4 3%	- -	2 7%	11 4%	18 2%	
Not at all	216 21%	81 16%	135 25%	7 5%	15 9%	10 5%	31 18%	34 22%	119 55%	16 6%	39 13%	39 18%	121 49%	178 20%	42 16%	53 20%	60 24%	35 25%	20 22%	7 22%	20 7%	186 26%	
Refused	2 *	- -	2 *	- -	- -	- -	- -	2 1%	- -	- -	1 *	1 *	- -	1 *	- -	1 *	- -	- -	1 1%	- -	- -	- -	

NHS Survey

CATI Fieldwork : June 6th-8th 2008

Absolutes/col percents

Table 52
Classification
Base: All respondents

	Gender		Age							Social Class				Region							Children in Household	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
What is the highest educational level that you have achieved to date?																						
Secondary/ high school/ NVQ 1-3	512 49%	225 45%	287 53%	77 62%	77 47%	95 46%	79 45%	72 47%	113 52%	88 32%	142 47%	134 61%	149 60%	425 49%	111 42%	143 54%	121 48%	72 50%	46 52%	20 65%	149 51%	362 50%
University degree or equivalent professional qualification/ NVQ4	297 29%	150 30%	147 27%	36 29%	53 32%	72 35%	46 27%	42 27%	47 22%	115 42%	109 36%	41 19%	32 13%	248 29%	91 35%	68 26%	68 27%	40 28%	22 25%	8 25%	87 30%	206 29%
Higher university degree/ Doctorate/ MBA/ NVQ 5 or equivalent	95 9%	65 13%	30 6%	7 6%	20 12%	25 12%	22 13%	10 6%	9 4%	57 21%	19 6%	14 6%	6 2%	77 9%	26 10%	24 9%	21 8%	11 8%	9 10%	3 10%	34 12%	60 8%
None of these	8 1%	5 1%	3 *	- -	3 2%	- -	- -	1 1%	4 2%	3 1%	3 1%	- -	2 1%	8 1%	- -	2 1%	6 2%	- -	- -	- -	1 *	6 1%
Refused	128 12%	54 11%	74 14%	4 4%	11 7%	13 7%	27 16%	29 19%	43 20%	9 3%	28 9%	30 14%	61 24%	110 13%	37 14%	28 10%	33 13%	19 14%	12 13%	- -	21 7%	89 12%

NHS Survey

CATI Fieldwork : June 6th-8th 2008

Absolutes/col percents

Table 52
Classification
Base: All respondents

	Gender		Age						Social Class				Region						Children in Household			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	NET: Eng-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land	Yes	No
Weighted base	1040	499	541	124	165	206	175	154	216	271	302	218	249	868	265	265	249	142	89	30	292	723
<u>Marital Status</u>																						
Single	229 22%	121 24%	109 20%	72 58%	48 29%	47 23%	30 17%	12 8%	21 10%	58 21%	84 28%	36 16%	51 21%	193 22%	74 28%	51 19%	54 22%	21 15%	20 22%	10 33%	43 15%	186 26%
Married/ co-habiting	607 58%	315 63%	292 54%	47 38%	105 63%	130 63%	119 68%	99 64%	108 50%	176 65%	161 53%	163 74%	108 43%	504 58%	146 55%	168 63%	133 53%	91 64%	50 57%	19 63%	215 74%	389 54%
Widowed/ separated/ divorced	180 17%	54 11%	125 23%	2 2%	7 4%	25 12%	25 14%	38 25%	82 38%	33 12%	48 16%	15 7%	84 34%	152 18%	38 15%	41 16%	56 23%	28 20%	14 16%	1 4%	34 12%	145 20%
Refused	24 2%	9 2%	15 3%	3 2%	5 3%	4 2%	2 1%	5 3%	6 3%	4 2%	8 3%	5 2%	6 3%	20 2%	6 2%	5 2%	6 2%	2 2%	5 5%	-	-	4 1%
<u>Children</u>																						
None aged 18 or under	723 70%	350 70%	374 69%	107 86%	81 49%	74 36%	114 65%	139 90%	209 97%	177 65%	216 71%	144 66%	187 75%	608 70%	177 67%	180 68%	187 75%	98 69%	63 71%	19 64%	-	723 100%
NET: Yes	292 28%	138 28%	154 28%	16 13%	80 49%	127 62%	60 34%	9 6%	-	87 32%	80 27%	68 31%	57 23%	240 28%	84 32%	79 30%	57 23%	41 29%	21 23%	11 36%	292 100%	-
NET: Yes any aged 15 or under	262 25%	122 24%	139 26%	16 13%	80 49%	120 58%	41 24%	4 3%	-	76 28%	69 23%	64 29%	53 21%	214 25%	77 29%	69 26%	49 20%	37 26%	20 22%	10 33%	262 90%	-
- Aged under 5	108 10%	46 9%	62 11%	16 13%	56 34%	31 15%	6 3%	-	-	30 11%	27 9%	24 11%	26 11%	88 10%	35 13%	32 12%	12 5%	17 12%	5 6%	6 21%	108 37%	-
- Aged 5-10	124 12%	59 12%	66 12%	1 1%	42 26%	61 30%	17 9%	3 2%	-	41 15%	29 10%	31 14%	23 9%	93 11%	30 11%	36 14%	22 9%	14 10%	14 16%	8 27%	124 43%	-
- Aged 11-15	123 12%	57 12%	66 12%	1 1%	18 11%	72 35%	31 17%	2 1%	-	36 13%	28 9%	34 16%	25 10%	103 12%	39 15%	30 11%	25 10%	17 12%	12 14%	1 3%	123 42%	-
- Aged 16-18	88 8%	42 8%	45 8%	-	7 5%	43 21%	30 17%	6 4%	-	22 8%	33 11%	17 8%	15 6%	74 9%	20 8%	27 10%	19 8%	10 7%	10 11%	1 3%	88 30%	-
Refused	25 2%	11 2%	13 2%	2 1%	4 2%	5 3%	2 1%	5 4%	7 3%	7 3%	6 2%	7 3%	6 2%	20 2%	4 2%	6 2%	6 2%	3 2%	5 5%	-	-	-