Bailout Anniversay Poll

CATI Fieldwork : 27th-29th September 2013

Absolutes/col percents

Table 1

Q1. Thinking about public services overall, do you think the quality of public services has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?

Base: All respondents

		Gender		Age						Social Grade				Working status			Tenure			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Work Full-time	Work Part-time	Not work-ing	Own out-right	Own with a mort-gage	Coun-cil Rent	Other
Unweighted base	1031	461	570	71	145	174	212	181	248	334	243	158	296	437	146	401	355	346	93	170
Weighted base	1031	495	536	123	163	204	174	153	214	268	299	217	247	464	124	410	337	398	133	116
Net: Better	155	77	79	32	30	18	27	15	33	42	40	26	48	69	17	62	60	47	22	18
	15%	15%	15%	26%	18%	9%	15%	10%	15%	16%	13%	12%	19%	15%	14%	15%	18%	12%	16%	15%
Got much better	34	14	20	8	5	2	4	5	11	8	8	8	11	17	2	13	16	6	6	4
	3%	3%	4%	7%	3%	1%	2%	3%	5%	3%	3%	4%	4%	4%	2%	3%	5%	2%	4%	4%
Got a little better	121	62	59	24	25	17	23	10	22	34	32	18	37	51	15	49	44	40	16	13
	12%	13%	11%	19%	16%	8%	13%	7%	10%	13%	11%	8%	15%	11%	12%	12%	13%	10%	12%	11%
Stayed the same	428	203	225	49	74	94	56	59	95	107	131	95	95	189	56	172	144	165	54	48
	42%	41%	42%	40%	46%	46%	32%	39%	44%	40%	44%	44%	38%	41%	45%	42%	43%	41%	41%	41%
Got a little worse	204	100	104	17	30	49	43	37	28	62	70	40	32	105	26	69	52	105	15	23
	20%	20%	19%	14%	18%	24%	25%	24%	13%	23%	23%	18%	13%	23%	21%	17%	15%	26%	12%	20%
Got much worse	209	97	112	16	22	38	45	39	49	51	49	45	64	88	21	91	76	70	34	19
	20%	20%	21%	13%	14%	18%	26%	26%	23%	19%	17%	21%	26%	19%	17%	22%	23%	18%	25%	17%
Net: Worse	412	197	216	33	52	87	87	76	77	112	120	85	96	193	47	159	128	175	49	43
	40%	40%	40%	27%	32%	43%	50%	50%	36%	42%	40%	39%	39%	42%	38%	39%	38%	44%	37%	37%
NET: BETTER	-257	-120	-137	-1	-22	-68	-61	-61	-44	-71	-80	-58	-48	-124	-30	-98	-68	-128	-27	-25
	-25%	-24%	-26%	-1%	-13%	-34%	-35%	-40%	-21%	-26%	-27%	-27%	-19%	-27%	-24%	-24%	-20%	-32%	-20%	-22%
Don't know	35	19	16	8	7	5	3	3	9	7	9	11	9	13	4	17	5	11	8	8
	3%	4%	3%	6%	4%	2%	2%	2%	4%	3%	3%	5%	4%	3%	3%	4%	2%	3%	6%	7%

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Table 1

Q1. Thinking about public services overall, do you think the quality of public services has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?

Base: All respondents

		Region												Region					
	Total	North East	Yorks & Humb.	East Mid-lands	East-ern	South East	London	South West	Wales	West Mid-lands	North West	Scot-land	North-ern Ire-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land
Unweighted base	1031	44	90	75	89	135	129	89	50	91	117	92	30	264	255	251	139	92	30
Weighted base	1031	45	86	76	92	135	127	89	52	94	116	88	30	262	262	247	141	88	30
Net: Better	155	4	16	10	15	27	27	9	11	10	13	11	3	54	35	33	19	11	3
	15%	9%	19%	13%	16%	20%	22%	10%	21%	11%	12%	12%	10%	21%	13%	13%	14%	12%	10%
Got much better	34	-	1	3	2	8	5	1	2	2	3	4	1	14	8	4	3	4	1
	3%	-	1%	4%	3%	6%	4%	2%	4%	2%	3%	5%	5%	5%	3%	2%	2%	5%	5%
Got a little better	121	4	15	7	12	18	22	7	9	8	10	7	1	40	27	29	16	7	1
	12%	9%	17%	9%	13%	14%	17%	8%	17%	8%	9%	7%	5%	15%	10%	12%	12%	7%	5%
Stayed the same	428	19	27	30	39	53	51	42	19	46	50	35	18	105	115	96	61	35	18
	42%	42%	31%	39%	42%	40%	40%	47%	36%	49%	43%	39%	59%	40%	44%	39%	43%	39%	59%
Got a little worse	204	11	20	19	15	24	24	24	7	13	18	25	3	49	47	49	31	25	3
	20%	25%	23%	25%	16%	18%	19%	27%	14%	13%	16%	29%	8%	19%	18%	20%	22%	29%	8%
Got much worse	209	8	21	16	20	24	22	9	14	23	29	16	5	46	60	58	23	16	5
	20%	18%	24%	21%	22%	18%	18%	10%	27%	24%	25%	18%	18%	18%	23%	23%	16%	18%	18%
Net: Worse	412	19	41	35	36	48	47	33	22	36	47	41	8	95	107	107	55	41	8
	40%	42%	47%	46%	39%	36%	37%	37%	42%	38%	41%	47%	27%	36%	41%	43%	39%	47%	27%
NET: BETTER	-257	-15	-25	-25	-21	-21	-19	-24	-11	-25	-34	-31	-5	-41	-72	-74	-35	-31	-5
	-25%	-34%	-29%	-33%	-23%	-16%	-15%	-27%	-21%	-27%	-29%	-35%	-17%	-16%	-27%	-30%	-25%	-35%	-17%
Don't know	35	3	3	1	3	7	2	6	1	2	5	2	2	9	6	11	6	2	2
	3%	7%	3%	1%	3%	5%	1%	6%	2%	2%	4%	2%	5%	3%	2%	4%	5%	2%	5%

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Q1. Thinking about public services overall, do you think the quality of public services has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?

Base: All respondents

		Disability		Marital Status			Ethnicity						Children						
	Total	Yes	No	Single	Marr-ied/ co-habit-ing	Wid-owed/ separ-ated/ div-orced	White	Mixed	Asian	Black	Chin-ese	Other	None aged 18 or under	NET: Yes	NET: Yes any aged 15 or under	Aged under 5	Aged 5-10	Aged 11-15	Aged 16-18
Unweighted base	1031	167	810	193	595	195	900	11	37	14	2	9	690	284	248	103	123	114	67
Weighted base	1031	151	842	224	618	157	901	13	49	15	4	8	686	301	264	113	136	116	66
Net: Better	155	18	127	49	80	18	125	3	13	2	-	2	115	30	29	10	17	9	4
	15%	12%	15%	22%	13%	11%	14%	26%	27%	16%	-	22%	17%	10%	11%	9%	12%	8%	6%
Got much better	34	3	28	9	17	7	27	-	5	-	-	-	25	8	7	2	7	1	3
	3%	2%	3%	4%	3%	5%	3%	-	11%	-	-	-	4%	3%	3%	2%	5%	1%	5%
Got a little better	121	14	99	40	64	11	98	3	8	2	-	2	91	23	23	8	10	7	1
	12%	10%	12%	18%	10%	7%	11%	26%	17%	16%	-	22%	13%	8%	9%	7%	8%	6%	1%
Stayed the same	428	56	360	97	246	76	380	7	17	3	2	3	281	136	113	48	57	47	31
	42%	37%	43%	43%	40%	48%	42%	54%	36%	21%	57%	40%	41%	45%	43%	42%	42%	41%	48%
Got a little worse	204	27	172	29	149	21	181	2	8	3	2	2	128	68	64	24	37	31	12
	20%	18%	20%	13%	24%	14%	20%	12%	16%	17%	43%	28%	19%	23%	24%	21%	27%	27%	19%
Got much worse	209	45	155	37	127	35	183	1	9	6	-	1	140	57	50	23	21	28	18
	20%	30%	18%	17%	21%	22%	20%	8%	19%	40%	-	10%	20%	19%	19%	21%	15%	24%	27%
Net: Worse	412	72	327	66	276	56	364	3	17	9	2	3	267	126	114	47	57	59	30
	40%	48%	39%	29%	45%	36%	40%	20%	35%	57%	43%	38%	39%	42%	43%	42%	42%	51%	46%
NET: BETTER	-257	-55	-199	-16	-196	-39	-238	1	-4	-6	-2	-1	-152	-95	-84	-37	-40	-51	-26
	-25%	-36%	-24%	-7%	-32%	-25%	-26%	6%	-8%	-42%	-43%	-15%	-22%	-32%	-32%	-33%	-30%	-44%	-40%
Don't know	35	5	28	12	16	7	32	-	1	1	-	-	23	9	9	8	4	1	-
	3%	4%	3%	5%	3%	4%	4%	-	2%	6%	-	-	3%	3%	3%	7%	3%	1%	-

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Base: All respondents

		Use services (Q2)									Public services overall (Q1)		
	Total	Bus services	Care for the elderly	Meals-on-wheels	Schools and colleges	GP surgeries	Hospitals	Libraries	Leisure centres	Parks and open spaces	Got Better	Stayed the same	Got Worse
Unweighted base	1031	632	210	35	419	938	888	562	525	795	150	419	427
Weighted base	1031	614	204	32	441	932	884	557	548	807	155	428	412
Net: Better	155	106	31	9	65	137	126	81	79	122	155	-	-
	15%	17%	15%	28%	15%	15%	14%	15%	14%	15%	100%	-	-
Got much better	34	20	8	3	13	29	29	15	20	27	34	-	-
	3%	3%	4%	8%	3%	3%	3%	3%	4%	3%	22%	-	-
Got a little better	121	87	24	6	52	108	97	66	60	94	121	-	-
	12%	14%	12%	19%	12%	12%	11%	12%	11%	12%	78%	-	-
Stayed the same	428	253	75	10	179	384	359	232	224	341	-	428	-
	42%	41%	37%	30%	41%	41%	41%	42%	41%	42%	-	100%	-
Got a little worse	204	122	43	4	94	190	184	117	120	168	-	-	204
	20%	20%	21%	13%	21%	20%	21%	21%	22%	21%	-	-	49%
Got much worse	209	116	48	9	92	192	182	115	109	157	-	-	209
	20%	19%	23%	29%	21%	21%	21%	21%	20%	19%	-	-	51%
Net: Worse	412	238	91	13	186	383	367	231	230	325	-	-	412
	40%	39%	44%	42%	42%	41%	41%	42%	42%	40%	-	-	100%
NET: BETTER	-257	-132	-59	-4	-122	-246	-241	-150	-150	-203	155	0	-412
	-25%	-21%	-29%	-14%	-28%	-26%	-27%	-27%	-27%	-25%	100%	0%	-100%
Don't know	35	16	7	-	11	28	32	12	15	19	-	-	-
	3%	3%	3%	-	3%	3%	4%	2%	3%	2%	-	-	-

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Q1. Thinking about public services overall, do you think the quality of public services has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?

Base: All respondents

		Angry at cuts to public services (Q4a)		Worried about cuts to public services (Q4b)		Pleased public sector spending has been reduced (Q4c)		Public sector spending needs to be reduced further (Q4d)		Cuts to welfare and benefits have gone too far (Q4e)		Reductions in benefits have been necessary (Q4f)	
	Total	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree
Unweighted base	1031	545	272	658	213	403	417	280	562	492	375	597	261
Weighted base	1031	536	273	648	210	405	420	282	555	480	384	602	255
Net: Better	155	69	46	85	38	77	49	57	69	65	62	100	28
	15%	13%	17%	13%	18%	19%	12%	20%	12%	14%	16%	17%	11%
Got much better	34	14	9	15	10	21	9	17	10	14	10	28	3
	3%	3%	3%	2%	5%	5%	2%	6%	2%	3%	3%	5%	1%
Got a little better	121	56	37	70	28	56	40	40	59	51	52	73	25
	12%	10%	13%	11%	13%	14%	10%	14%	11%	11%	14%	12%	10%
Stayed the same	428	173	140	239	102	187	140	130	203	183	168	259	87
	42%	32%	51%	37%	49%	46%	33%	46%	37%	38%	44%	43%	34%
Got a little worse	204	116	55	146	39	78	92	51	127	90	90	131	49
	20%	22%	20%	22%	19%	19%	22%	18%	23%	19%	24%	22%	19%
Got much worse	209	161	27	169	25	51	133	40	144	128	56	95	86
	20%	30%	10%	26%	12%	13%	32%	14%	26%	27%	15%	16%	34%
Net: Worse	412	277	82	315	64	129	224	91	271	218	146	226	134
	40%	52%	30%	49%	30%	32%	53%	32%	49%	45%	38%	38%	53%
NET: BETTER	-257	-208	-36	-229	-26	-53	-175	-33	-202	-153	-84	-125	-107
	-25%	-39%	-13%	-35%	-12%	-13%	-42%	-12%	-36%	-32%	-22%	-21%	-42%
Don't know	35	16	5	10	7	12	7	4	11	13	8	17	6
	3%	3%	2%	1%	3%	3%	2%	1%	2%	3%	2%	3%	3%

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Absolutes/col percents

Table 2

Q2. Which of these public services, if any, do you or other members of your household use or benefit from?
Base: All respondents

		Gender		Age						Social Grade				Working status			Tenure			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Work Full-time	Work Part-time	Not work-ing	Own out-right	Own with a mort-gage	Coun-cil Rent	Other
Unweighted base	1031	461	570	71	145	174	212	181	248	334	243	158	296	437	146	401	355	346	93	170
Weighted base	1031	495	536	123	163	204	174	153	214	268	299	217	247	464	124	410	337	398	133	116
GP surgeries	932	439	493	87	151	197	163	138	195	250	270	191	221	422	113	370	306	372	114	100
	90%	89%	92%	71%	93%	97%	94%	90%	91%	93%	90%	88%	89%	91%	91%	90%	91%	94%	86%	86%
Hospitals	884	420	464	92	140	190	153	132	177	243	249	189	203	400	111	348	277	358	111	99
	86%	85%	87%	75%	86%	93%	88%	86%	83%	91%	83%	87%	82%	86%	89%	85%	82%	90%	84%	85%
Parks and open spaces	807	386	421	88	142	185	137	126	128	238	243	167	160	402	106	275	248	344	98	83
	78%	78%	78%	72%	87%	91%	79%	83%	60%	89%	81%	77%	65%	87%	85%	67%	74%	87%	74%	71%
Bus services	614	289	326	82	84	117	96	90	145	156	172	118	168	247	79	267	209	204	94	75
	60%	58%	61%	67%	52%	57%	55%	59%	68%	58%	58%	54%	68%	53%	64%	65%	62%	51%	71%	65%
Libraries	557	262	295	61	90	130	101	76	99	160	174	108	115	251	80	201	182	219	66	59
	54%	53%	55%	50%	55%	64%	58%	50%	46%	60%	58%	50%	46%	54%	65%	49%	54%	55%	50%	50%
Leisure centres	548	257	291	70	113	141	102	65	58	167	179	111	90	287	81	164	152	263	53	55
	53%	52%	54%	57%	69%	69%	58%	42%	27%	62%	60%	51%	37%	62%	65%	40%	45%	66%	40%	48%
Schools and colleges	441	206	235	63	87	137	91	38	25	139	137	92	73	233	71	120	95	217	55	50
	43%	42%	44%	52%	53%	67%	52%	25%	12%	52%	46%	42%	30%	50%	58%	29%	28%	55%	41%	43%
Care for the elderly	204	90	114	27	22	35	38	31	52	45	51	40	68	79	28	90	79	64	33	16
	20%	18%	21%	22%	14%	17%	22%	20%	24%	17%	17%	18%	28%	17%	23%	22%	23%	16%	25%	14%
Meals-on-wheels	32	13	19	4	3	4	5	4	10	5	6	3	18	7	3	20	15	6	7	3
	3%	3%	3%	4%	2%	2%	3%	3%	5%	2%	2%	2%	7%	1%	3%	5%	4%	1%	5%	3%
None of these	18	13	5	3	3	1	4	2	5	3	5	4	7	9	-	7	8	4	1	2
	2%	3%	1%	2%	2%	*	2%	2%	2%	1%	2%	2%	3%	2%	-	2%	2%	1%	1%	2%

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Table 2

Q2. Which of these public services, if any, do you or other members of your household use or benefit from?

Base: All respondents

		Region												Region					
	Total	North East	Yorks & Humb.	East Mid-lands	East-ern	South East	London	South West	Wales	West Mid-lands	North West	Scot-land	North-ern Ire-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land
Unweighted base	1031	44	90	75	89	135	129	89	50	91	117	92	30	264	255	251	139	92	30
Weighted base	1031	45	86	76	92	135	127	89	52	94	116	88	30	262	262	247	141	88	30
GP surgeries	932	40	80	65	86	123	118	80	50	85	97	81	27	242	236	216	130	81	27
	90%	88%	93%	86%	94%	91%	93%	90%	95%	90%	83%	92%	91%	92%	90%	88%	92%	92%	91%
Hospitals	884	35	77	63	76	117	105	76	46	81	99	82	26	223	221	211	122	82	26
	86%	79%	89%	83%	83%	87%	83%	86%	88%	86%	85%	93%	86%	85%	84%	85%	86%	93%	86%
Parks and open spaces	807	30	72	54	71	106	113	74	33	68	88	75	22	220	193	190	107	75	22
	78%	67%	84%	71%	77%	79%	89%	83%	64%	72%	75%	85%	75%	84%	74%	77%	76%	85%	75%
Bus services	614	24	46	49	50	77	111	52	28	46	59	59	12	189	145	129	80	59	12
	60%	54%	54%	64%	54%	57%	88%	58%	54%	49%	50%	67%	41%	72%	55%	52%	57%	67%	41%
Libraries	557	26	49	38	49	63	86	48	20	47	67	54	11	149	134	142	67	54	11
	54%	58%	57%	50%	53%	47%	68%	54%	38%	50%	58%	61%	36%	57%	51%	57%	48%	61%	36%
Leisure centres	548	25	52	33	47	73	73	45	27	48	58	51	15	146	128	135	72	51	15
	53%	56%	61%	44%	51%	54%	58%	50%	53%	51%	50%	58%	51%	56%	49%	55%	51%	58%	51%
Schools and colleges	441	21	45	32	29	58	57	35	26	40	47	42	10	115	100	113	61	42	10
	43%	47%	52%	41%	32%	43%	45%	39%	50%	42%	40%	48%	32%	44%	38%	46%	43%	48%	32%
Care for the elderly	204	11	22	18	14	28	21	22	9	16	17	17	9	49	49	50	31	17	9
	20%	24%	25%	24%	15%	21%	16%	25%	17%	17%	15%	20%	29%	19%	19%	20%	22%	20%	29%
Meals-on-wheels	32	2	2	3	3	4	3	5	4	3	-	2	2	7	9	3	9	2	2
	3%	3%	2%	4%	3%	3%	3%	6%	7%	3%	-	2%	8%	3%	3%	1%	6%	2%	8%
None of these	18	*	1	*	1	4	3	2	1	2	1	-	2	7	4	2	3	-	2
	2%	1%	1%	*	2%	3%	2%	2%	2%	2%	1%	-	6%	3%	2%	1%	2%	-	6%

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Bailout Anniversay Poll

CATI Fieldwork : 27th-29th September 2013

Absolutes/col percents

Table 2

Q2. Which of these public services, if any, do you or other members of your household use or benefit from?
Base: All respondents

		Disability		Marital Status			Ethnicity						Children						
	Total	Yes	No	Single	Marr-ied/ co-habit-ing	Wid-owed/ separ-ated/ div-orced	White	Mixed	Asian	Black	Chin-ese	Other	None aged 18 or under	NET: Yes	NET: Yes any aged 15 or under	Aged under 5	Aged 5-10	Aged 11-15	Aged 16-18
Unweighted base	1031	167	810	193	595	195	900	11	37	14	2	9	690	284	248	103	123	114	67
Weighted base	1031	151	842	224	618	157	901	13	49	15	4	8	686	301	264	113	136	116	66
GP surgeries	932	137	765	186	582	137	821	13	41	11	2	6	604	293	261	110	134	116	62
	90%	91%	91%	83%	94%	87%	91%	100%	84%	74%	57%	81%	88%	98%	99%	98%	98%	100%	94%
Hospitals	884	134	721	174	550	134	780	13	37	14	-	7	563	286	255	109	131	113	61
	86%	89%	86%	78%	89%	85%	87%	100%	77%	93%	-	86%	82%	95%	97%	96%	96%	97%	92%
Parks and open spaces	807	103	676	161	520	104	709	12	35	13	2	5	497	276	248	100	132	112	57
	78%	68%	80%	72%	84%	66%	79%	93%	72%	86%	43%	67%	72%	92%	94%	89%	97%	97%	86%
Bus services	614	88	504	154	346	94	521	9	39	11	4	5	424	161	138	55	65	68	45
	60%	58%	60%	69%	56%	60%	58%	68%	80%	75%	100%	66%	62%	54%	52%	48%	47%	58%	68%
Libraries	557	75	457	109	353	73	471	9	32	8	2	5	316	211	192	85	95	85	44
	54%	49%	54%	49%	57%	46%	52%	68%	65%	50%	57%	66%	46%	70%	72%	75%	70%	73%	66%
Leisure centres	548	52	477	110	354	67	472	10	26	12	2	5	290	234	210	91	103	88	46
	53%	35%	57%	49%	57%	42%	52%	79%	52%	78%	57%	59%	42%	78%	79%	81%	76%	76%	70%
Schools and colleges	441	51	375	88	293	46	370	8	29	9	2	3	173	249	219	85	120	108	58
	43%	34%	45%	39%	47%	30%	41%	66%	60%	57%	57%	38%	25%	83%	83%	75%	88%	93%	89%
Care for the elderly	204	44	152	44	116	36	186	2	5	2	-	-	154	38	33	13	14	18	12
	20%	29%	18%	20%	19%	23%	21%	15%	11%	14%	-	-	22%	13%	13%	11%	10%	16%	18%
Meals-on-wheels	32	14	16	7	12	11	29	-	1	*	-	-	24	6	4	2	2	1	3
	3%	9%	2%	3%	2%	7%	3%	-	1%	2%	-	-	4%	2%	2%	1%	1%	1%	4%
None of these	18	2	13	9	4	3	13	-	2	-	-	-	15	1	-	-	-	-	1
	2%	1%	2%	4%	1%	2%	1%	-	5%	-	-	-	2%	*	-	-	-	-	1%

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Absolutes/col percents

Table 2

Q2. Which of these public services, if any, do you or other members of your household use or benefit from?
Base: All respondents

		Use services (Q2)									Public services overall (Q1)		
	Total	Bus services	Care for the elderly	Meals-on-wheels	Schools and colleges	GP surgeries	Hospitals	Libraries	Leisure centres	Parks and open spaces	Got Better	Stayed the same	Got Worse
Unweighted base	1031	632	210	35	419	938	888	562	525	795	150	419	427
Weighted base	1031	614	204	32	441	932	884	557	548	807	155	428	412
GP surgeries	932	570	188	30	427	932	846	531	519	763	137	384	383
	90%	93%	92%	96%	97%	100%	96%	95%	95%	95%	88%	90%	93%
Hospitals	884	533	190	30	420	846	884	509	504	725	126	359	367
	86%	87%	93%	93%	95%	91%	100%	91%	92%	90%	81%	84%	89%
Parks and open spaces	807	516	171	23	392	763	725	486	504	807	122	341	325
	78%	84%	84%	73%	89%	82%	82%	87%	92%	100%	78%	80%	79%
Bus services	614	614	139	23	268	570	533	383	345	516	106	253	238
	60%	100%	68%	73%	61%	61%	60%	69%	63%	64%	68%	59%	58%
Libraries	557	383	118	18	306	531	509	557	377	486	81	232	231
	54%	62%	58%	55%	69%	57%	58%	100%	69%	60%	52%	54%	56%
Leisure centres	548	345	120	16	322	519	504	377	548	504	79	224	230
	53%	56%	59%	51%	73%	56%	57%	68%	100%	63%	51%	52%	56%
Schools and colleges	441	268	105	19	441	427	420	306	322	392	65	179	186
	43%	44%	51%	59%	100%	46%	47%	55%	59%	49%	42%	42%	45%
Care for the elderly	204	139	204	25	105	188	190	118	120	171	31	75	91
	20%	23%	100%	77%	24%	20%	21%	21%	22%	21%	20%	18%	22%
Meals-on-wheels	32	23	25	32	19	30	30	18	16	23	9	10	13
	3%	4%	12%	100%	4%	3%	3%	3%	3%	3%	6%	2%	3%
None of these	18	-	-	-	-	-	-	-	-	-	3	4	10
	2%	-	-	-	-	-	-	-	-	-	2%	1%	2%

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Absolutes/col percents

Table 2

Q2. Which of these public services, if any, do you or other members of your household use or benefit from?
Base: All respondents

		Angry at cuts to public services (Q4a)		Worried about cuts to public services (Q4b)		Pleased public sector spending has been reduced (Q4c)		Public sector spending needs to be reduced further (Q4d)		Cuts to welfare and benefits have gone too far (Q4e)		Reductions in benefits have been necessary (Q4f)	
	Total	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree
Unweighted base	1031	545	272	658	213	403	417	280	562	492	375	597	261
Weighted base	1031	536	273	648	210	405	420	282	555	480	384	602	255
GP surgeries	932	493	254	602	192	371	388	245	527	437	355	561	230
	90%	92%	93%	93%	91%	92%	92%	87%	95%	91%	93%	93%	90%
Hospitals	884	470	235	565	179	344	368	230	488	411	334	513	226
	86%	88%	86%	87%	85%	85%	88%	82%	88%	86%	87%	85%	88%
Parks and open spaces	807	440	210	534	155	315	350	216	462	366	324	488	199
	78%	82%	77%	82%	74%	78%	83%	77%	83%	76%	84%	81%	78%
Bus services	614	334	153	396	122	221	268	169	335	295	222	337	170
	60%	62%	56%	61%	58%	55%	64%	60%	60%	61%	58%	56%	67%
Libraries	557	296	147	367	110	224	240	150	313	259	209	326	142
	54%	55%	54%	57%	52%	55%	57%	53%	56%	54%	55%	54%	56%
Leisure centres	548	292	141	370	104	228	238	144	317	250	217	334	143
	53%	55%	52%	57%	50%	56%	57%	51%	57%	52%	57%	55%	56%
Schools and colleges	441	256	103	310	70	164	206	96	268	206	167	259	114
	43%	48%	38%	48%	33%	41%	49%	34%	48%	43%	44%	43%	44%
Care for the elderly	204	118	43	144	31	66	98	59	111	94	74	103	62
	20%	22%	16%	22%	15%	16%	23%	21%	20%	20%	19%	17%	24%
Meals-on-wheels	32	18	9	23	5	17	13	10	14	17	10	16	10
	3%	3%	3%	4%	2%	4%	3%	4%	3%	4%	3%	3%	4%
None of these	18	8	2	6	3	4	10	8	5	9	7	11	5
	2%	2%	1%	1%	1%	1%	2%	3%	1%	2%	2%	2%	2%

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Table 3

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Summary Table
Base: All respondents

	Bus services	Care for the elderly	Meals-on-wheels	Schools and colleges	GP surgeries	Hospitals	Libraries	Leisure centres	Parks and open spaces	Road maintenance	The police	Refuse collection	Recycling collection	Street cleaning	Street lighting
Unweighted base	1031	1031	1031	1031	1031	1031	1031	1031	1031	1031	1031	1031	1031	1031	1031
Weighted base	1031	1031	1031	1031	1031	1031	1031	1031	1031	1031	1031	1031	1031	1031	1031
Net: Better	222	118	37	281	297	279	199	258	347	113	159	295	493	200	209
	22%	11%	4%	27%	29%	27%	19%	25%	34%	11%	15%	29%	48%	19%	20%
Got much better	85	42	8	80	109	111	90	141	158	39	53	130	279	74	86
	8%	4%	1%	8%	11%	11%	9%	14%	15%	4%	5%	13%	27%	7%	8%
Got a little better	137	77	29	201	188	169	108	118	190	75	106	165	215	126	123
	13%	7%	3%	20%	18%	16%	11%	11%	18%	7%	10%	16%	21%	12%	12%
Stayed the same	403	229	198	273	422	370	363	391	450	211	447	460	385	558	603
	39%	22%	19%	27%	41%	36%	35%	38%	44%	20%	43%	45%	37%	54%	58%
Got a little worse	117	101	27	93	140	144	95	45	92	181	157	115	58	105	97
	11%	10%	3%	9%	14%	14%	9%	4%	9%	18%	15%	11%	6%	10%	9%
Got much worse	84	125	24	81	148	168	77	31	64	501	129	127	66	113	86
	8%	12%	2%	8%	14%	16%	7%	3%	6%	49%	13%	12%	6%	11%	8%
Net: Worse	200	226	51	174	288	312	172	76	156	682	286	242	124	218	183
	19%	22%	5%	17%	28%	30%	17%	7%	15%	66%	28%	23%	12%	21%	18%
NET: BETTER	22	-108	-14	108	9	-33	27	182	191	-568	-127	53	369	-18	26
	2%	-10%	-1%	10%	1%	-3%	3%	18%	19%	-55%	-12%	5%	36%	-2%	3%
Don't know	206	457	745	302	25	69	297	306	77	25	138	34	29	56	37
	20%	44%	72%	29%	2%	7%	29%	30%	8%	2%	13%	3%	3%	5%	4%

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Absolutes/col percents

Table 4

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Bus services
Base: All respondents

		Gender		Age						Social Grade				Working status			Tenure			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Work Full-time	Work Part-time	Not work-ing	Own out-right	Own with a mort-gage	Coun-cil Rent	Other
Unweighted base	1031	461	570	71	145	174	212	181	248	334	243	158	296	437	146	401	355	346	93	170
Weighted base	1031	495	536	123	163	204	174	153	214	268	299	217	247	464	124	410	337	398	133	116
Net: Better	222	102	120	49	40	35	32	22	44	56	57	49	60	87	36	89	76	73	29	29
	22%	21%	22%	40%	24%	17%	19%	14%	21%	21%	19%	23%	24%	19%	29%	22%	23%	18%	22%	25%
Got much better	85	35	50	20	10	13	18	7	17	15	25	18	26	37	10	35	33	26	13	10
	8%	7%	9%	16%	6%	6%	10%	5%	8%	6%	8%	8%	11%	8%	8%	9%	10%	6%	10%	8%
Got a little better	137	67	70	30	29	22	14	14	27	41	32	31	33	50	26	53	43	47	16	19
	13%	13%	13%	24%	18%	11%	8%	9%	13%	15%	11%	14%	13%	11%	21%	13%	13%	12%	12%	16%
Stayed the same	403	192	211	25	73	90	61	63	91	111	117	78	97	181	44	169	131	156	62	40
	39%	39%	39%	20%	45%	44%	35%	41%	43%	42%	39%	36%	39%	39%	35%	41%	39%	39%	47%	34%
Got a little worse	117	61	55	19	16	24	19	20	19	27	49	19	21	50	18	45	35	49	6	20
	11%	12%	10%	16%	10%	12%	11%	13%	9%	10%	16%	9%	9%	11%	14%	11%	11%	12%	5%	17%
Got much worse	84	40	44	12	9	11	20	14	19	18	14	23	28	37	7	37	27	21	20	12
	8%	8%	8%	10%	5%	5%	11%	9%	9%	7%	5%	11%	11%	8%	6%	9%	8%	5%	15%	10%
Net: Worse	200	101	99	31	24	35	38	34	38	45	63	42	50	86	25	81	62	70	26	32
	19%	20%	19%	25%	15%	17%	22%	22%	18%	17%	21%	19%	20%	19%	20%	20%	18%	17%	20%	28%
NET: BETTER	22	1	21	18	15	*	-6	-12	6	11	-6	7	10	1	11	7	14	4	3	-4
	2%	*	4%	15%	9%	*	-4%	-8%	3%	4%	-2%	3%	4%	*	9%	2%	4%	1%	2%	-3%
Don't know	206	100	105	18	26	45	42	35	40	55	62	48	41	109	20	70	68	99	15	16
	20%	20%	20%	14%	16%	22%	24%	23%	19%	20%	21%	22%	17%	24%	16%	17%	20%	25%	11%	14%

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Table 4

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Bus services
Base: All respondents

		Region												Region					
	Total	North East	Yorks & Humb.	East Mid-lands	East-ern	South East	London	South West	Wales	West Mid-lands	North West	Scot-land	North-ern Ire-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land
Unweighted base	1031	44	90	75	89	135	129	89	50	91	117	92	30	264	255	251	139	92	30
Weighted base	1031	45	86	76	92	135	127	89	52	94	116	88	30	262	262	247	141	88	30
Net: Better	222	3	19	14	17	33	56	15	5	15	20	18	8	89	46	43	19	18	8
	22%	7%	23%	18%	18%	24%	44%	17%	9%	16%	17%	20%	25%	34%	17%	17%	14%	20%	25%
Got much better	85	-	7	5	4	10	26	4	4	7	8	7	3	36	16	15	8	7	3
	8%	-	8%	7%	4%	7%	21%	5%	7%	8%	6%	8%	11%	14%	6%	6%	6%	8%	11%
Got a little better	137	3	12	8	13	23	30	10	1	8	13	11	4	53	29	28	11	11	4
	13%	7%	14%	11%	14%	17%	24%	12%	2%	8%	11%	12%	14%	20%	11%	11%	8%	12%	14%
Stayed the same	403	24	35	30	32	49	52	28	19	36	49	36	14	101	98	107	47	36	14
	39%	52%	40%	39%	35%	36%	41%	32%	36%	38%	42%	41%	47%	38%	37%	43%	33%	41%	47%
Got a little worse	117	6	10	8	13	13	9	19	11	12	7	9	2	22	32	22	30	9	2
	11%	13%	11%	11%	14%	9%	7%	21%	21%	12%	6%	10%	6%	8%	12%	9%	21%	10%	6%
Got much worse	84	5	4	9	8	5	5	13	5	9	11	9	1	10	26	20	17	9	1
	8%	12%	5%	12%	9%	3%	4%	14%	9%	9%	9%	10%	3%	4%	10%	8%	12%	10%	3%
Net: Worse	200	11	14	18	21	17	14	31	16	20	17	18	3	32	59	42	47	18	3
	19%	25%	16%	23%	22%	13%	11%	35%	30%	21%	15%	20%	9%	12%	22%	17%	33%	20%	9%
NET: BETTER	22	-8	5	-4	-4	15	42	-17	-11	-5	3	*	5	57	-13	1	-28	*	5
	2%	-17%	6%	-5%	-4%	11%	33%	-19%	-21%	-5%	3%	*	16%	22%	-5%	*	-20%	*	16%
Don't know	206	7	18	15	22	36	5	14	13	23	30	16	6	41	60	55	28	16	6
	20%	16%	21%	20%	24%	27%	4%	16%	25%	24%	26%	19%	19%	16%	23%	22%	20%	19%	19%

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Table 4

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Bus services
Base: All respondents

		Disability		Marital Status			Ethnicity						Children						
	Total	Yes	No	Single	Marr-ied/ co-habit-ing	Wid-owed/ separ-ated/ div-orced	White	Mixed	Asian	Black	Chin-ese	Other	None aged 18 or under	NET: Yes	NET: Yes any aged 15 or under	Aged under 5	Aged 5-10	Aged 11-15	Aged 16-18
Unweighted base	1031	167	810	193	595	195	900	11	37	14	2	9	690	284	248	103	123	114	67
Weighted base	1031	151	842	224	618	157	901	13	49	15	4	8	686	301	264	113	136	116	66
Net: Better	222	33	181	68	114	31	179	4	22	3	2	2	158	55	49	19	25	28	12
	22%	22%	21%	31%	18%	20%	20%	31%	45%	17%	57%	26%	23%	18%	19%	17%	18%	24%	18%
Got much better	85	14	69	29	36	17	65	1	13	3	2	-	60	23	21	9	12	13	5
	8%	9%	8%	13%	6%	11%	7%	4%	27%	17%	57%	-	9%	8%	8%	8%	8%	11%	7%
Got a little better	137	20	112	39	78	14	114	3	9	-	-	2	98	32	28	10	13	15	7
	13%	13%	13%	17%	13%	9%	13%	27%	18%	-	-	26%	14%	11%	11%	9%	10%	13%	11%
Stayed the same	403	52	339	76	253	63	366	5	12	5	2	3	256	130	111	50	57	46	30
	39%	34%	40%	34%	41%	40%	41%	39%	24%	33%	43%	33%	37%	43%	42%	44%	42%	39%	46%
Got a little worse	117	18	94	32	65	15	93	1	10	6	-	1	81	31	27	12	13	14	9
	11%	12%	11%	14%	11%	10%	10%	8%	20%	43%	-	18%	12%	10%	10%	11%	9%	12%	14%
Got much worse	84	21	58	12	53	14	75	-	2	-	-	-	51	28	22	9	8	11	10
	8%	14%	7%	5%	9%	9%	8%	-	5%	-	-	-	7%	9%	8%	8%	6%	9%	15%
Net: Worse	200	39	152	44	119	29	168	1	12	6	-	1	132	59	49	20	21	25	19
	19%	26%	18%	20%	19%	19%	19%	8%	24%	43%	-	18%	19%	20%	19%	18%	15%	22%	28%
NET: BETTER	22	-6	29	25	-5	2	10	3	10	-4	2	1	26	-4	*	-2	4	3	-7
	2%	-4%	3%	11%	-1%	1%	1%	23%	20%	-26%	57%	8%	4%	-1%	*	-2%	3%	3%	-10%
Don't know	206	27	171	35	132	33	188	3	4	1	-	2	141	57	55	23	34	17	5
	20%	18%	20%	16%	21%	21%	21%	22%	7%	7%	-	23%	21%	19%	21%	21%	25%	14%	7%

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Bailout Anniversay Poll

CATI Fieldwork : 27th-29th September 2013

Absolutes/col percents

Table 4

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Bus services
Base: All respondents

		Use services (Q2)									Public services overall (Q1)		
	Total	Bus services	Care for the elderly	Meals-on-wheels	Schools and colleges	GP surgeries	Hospitals	Libraries	Leisure centres	Parks and open spaces	Got Better	Stayed the same	Got Worse
Unweighted base	1031	632	210	35	419	938	888	562	525	795	150	419	427
Weighted base	1031	614	204	32	441	932	884	557	548	807	155	428	412
Net: Better	222	177	42	9	93	192	185	133	112	178	84	84	49
	22%	29%	20%	29%	21%	21%	21%	24%	21%	22%	54%	20%	12%
Got much better	85	73	17	5	39	72	66	56	48	69	36	28	19
	8%	12%	8%	15%	9%	8%	7%	10%	9%	9%	23%	6%	5%
Got a little better	137	104	25	4	55	120	119	78	65	109	48	56	30
	13%	17%	12%	13%	12%	13%	13%	14%	12%	14%	31%	13%	7%
Stayed the same	403	279	75	11	174	370	345	222	225	327	41	212	137
	39%	45%	37%	34%	39%	40%	39%	40%	41%	41%	26%	50%	33%
Got a little worse	117	87	28	2	56	106	102	69	67	90	5	28	79
	11%	14%	14%	7%	13%	11%	12%	12%	12%	11%	3%	7%	19%
Got much worse	84	52	22	7	41	79	71	39	40	65	6	19	56
	8%	8%	11%	22%	9%	8%	8%	7%	7%	8%	4%	4%	14%
Net: Worse	200	139	51	9	97	185	173	108	108	155	10	47	135
	19%	23%	25%	28%	22%	20%	20%	19%	20%	19%	7%	11%	33%
NET: BETTER	22	38	-9	*	-4	7	12	25	5	23	73	37	-86
	2%	6%	-4%	*	-1%	1%	1%	4%	1%	3%	47%	9%	-21%
Don't know	206	20	37	3	77	185	182	93	103	146	20	85	91
	20%	3%	18%	10%	18%	20%	21%	17%	19%	18%	13%	20%	22%

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Absolutes/col percents

Table 4

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Bus services
Base: All respondents

		Angry at cuts to public services (Q4a)		Worried about cuts to public services (Q4b)		Pleased public sector spending has been reduced (Q4c)		Public sector spending needs to be reduced further (Q4d)		Cuts to welfare and benefits have gone too far (Q4e)		Reductions in benefits have been necessary (Q4f)	
	Total	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree
Unweighted base	1031	545	272	658	213	403	417	280	562	492	375	597	261
Weighted base	1031	536	273	648	210	405	420	282	555	480	384	602	255
Net: Better	222	101	77	144	47	100	79	82	105	106	72	137	45
	22%	19%	28%	22%	22%	25%	19%	29%	19%	22%	19%	23%	18%
Got much better	85	34	36	56	19	44	29	39	36	40	27	57	16
	8%	6%	13%	9%	9%	11%	7%	14%	7%	8%	7%	9%	6%
Got a little better	137	67	41	88	28	56	50	43	68	66	45	80	30
	13%	12%	15%	14%	13%	14%	12%	15%	12%	14%	12%	13%	12%
Stayed the same	403	204	98	240	76	147	167	97	223	182	146	219	97
	39%	38%	36%	37%	36%	36%	40%	34%	40%	38%	38%	36%	38%
Got a little worse	117	86	16	96	13	39	61	31	70	62	41	71	36
	11%	16%	6%	15%	6%	10%	14%	11%	13%	13%	11%	12%	14%
Got much worse	84	61	12	55	18	26	50	21	53	48	27	42	32
	8%	11%	4%	8%	9%	6%	12%	8%	10%	10%	7%	7%	12%
Net: Worse	200	147	28	151	31	64	111	52	123	109	68	114	68
	19%	27%	10%	23%	15%	16%	26%	18%	22%	23%	18%	19%	26%
NET: BETTER	22	-46	49	-7	16	36	-32	30	-19	-3	4	23	-22
	2%	-9%	18%	-1%	7%	9%	-8%	11%	-3%	-1%	1%	4%	-9%
Don't know	206	85	70	113	56	94	63	51	104	83	97	132	45
	20%	16%	26%	17%	27%	23%	15%	18%	19%	17%	25%	22%	18%

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Absolutes/col percents

Table 5

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Care for the elderly
Base: All respondents

		Gender		Age						Social Grade				Working status			Tenure			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Work Full-time	Work Part-time	Not work-ing	Own out-right	Own with a mort-gage	Coun-cil Rent	Other
Unweighted base	1031	461	570	71	145	174	212	181	248	334	243	158	296	437	146	401	355	346	93	170
Weighted base	1031	495	536	123	163	204	174	153	214	268	299	217	247	464	124	410	337	398	133	116
Net: Better	118	61	57	32	15	13	14	15	29	23	37	20	38	42	10	64	43	37	18	17
	11%	12%	11%	26%	9%	6%	8%	10%	13%	9%	12%	9%	15%	9%	8%	16%	13%	9%	14%	14%
Got much better	42	23	19	13	4	6	6	1	11	7	12	9	13	18	2	20	16	9	8	6
	4%	5%	4%	11%	2%	3%	3%	1%	5%	3%	4%	4%	5%	4%	2%	5%	5%	2%	6%	5%
Got a little better	77	39	38	19	11	6	8	14	17	16	25	11	24	24	8	44	27	28	10	11
	7%	8%	7%	16%	7%	3%	5%	9%	8%	6%	8%	5%	10%	5%	6%	11%	8%	7%	8%	9%
Stayed the same	229	118	111	28	51	47	30	19	54	52	65	54	58	103	26	95	71	91	32	29
	22%	24%	21%	23%	31%	23%	17%	12%	25%	20%	22%	25%	23%	22%	21%	23%	21%	23%	24%	25%
Got a little worse	101	42	59	3	11	20	23	28	15	32	25	22	22	44	17	36	36	39	8	11
	10%	9%	11%	3%	7%	10%	13%	18%	7%	12%	8%	10%	9%	10%	14%	9%	11%	10%	6%	10%
Got much worse	125	57	68	7	17	21	31	28	22	21	39	32	33	67	10	41	43	39	20	14
	12%	12%	13%	6%	10%	10%	18%	18%	10%	8%	13%	15%	13%	15%	8%	10%	13%	10%	15%	12%
Net: Worse	226	99	127	10	28	41	54	56	36	54	63	54	55	112	27	76	80	78	28	25
	22%	20%	24%	8%	17%	20%	31%	37%	17%	20%	21%	25%	22%	24%	22%	19%	24%	20%	21%	22%
NET: BETTER	-108	-38	-70	22	-13	-29	-41	-40	-8	-31	-26	-34	-17	-70	-18	-12	-37	-41	-10	-9
	-10%	-8%	-13%	18%	-8%	-14%	-23%	-26%	-4%	-11%	-9%	-16%	-7%	-15%	-14%	-3%	-11%	-10%	-8%	-7%
Don't know	457	216	241	52	70	103	75	63	95	139	133	88	97	207	60	175	144	192	55	46
	44%	44%	45%	42%	43%	50%	43%	41%	44%	52%	45%	41%	39%	45%	48%	43%	43%	48%	41%	39%

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Absolutes/col percents

Table 5

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Care for the elderly
Base: All respondents

		Region												Region					
	Total	North East	Yorks & Humb.	East Mid-lands	East-ern	South East	London	South West	Wales	West Mid-lands	North West	Scot-land	North-ern Ire-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land
Unweighted base	1031	44	90	75	89	135	129	89	50	91	117	92	30	264	255	251	139	92	30
Weighted base	1031	45	86	76	92	135	127	89	52	94	116	88	30	262	262	247	141	88	30
Net: Better	118	1	5	6	17	13	16	11	9	12	11	11	7	29	34	17	20	11	7
	11%	1%	6%	7%	18%	10%	13%	13%	16%	12%	10%	13%	24%	11%	13%	7%	14%	13%	24%
Got much better	42	1	3	1	7	4	3	3	2	4	8	4	2	7	12	12	5	4	2
	4%	1%	3%	2%	8%	3%	2%	3%	4%	4%	7%	4%	6%	3%	5%	5%	4%	4%	6%
Got a little better	77	-	2	4	10	9	14	8	6	7	3	7	5	22	22	5	15	7	5
	7%	-	2%	6%	11%	6%	11%	9%	12%	8%	3%	8%	18%	8%	8%	2%	10%	8%	18%
Stayed the same	229	14	25	22	13	25	27	21	16	27	12	18	10	52	61	51	36	18	10
	22%	32%	29%	29%	14%	19%	21%	23%	30%	28%	11%	21%	34%	20%	23%	21%	26%	21%	34%
Got a little worse	101	1	7	7	10	14	9	13	4	13	14	7	3	23	29	22	17	7	3
	10%	3%	8%	9%	11%	10%	7%	14%	7%	13%	12%	7%	10%	9%	11%	9%	12%	7%	10%
Got much worse	125	8	10	11	14	16	14	10	4	14	14	7	5	30	39	31	14	7	5
	12%	17%	11%	14%	15%	12%	11%	11%	8%	15%	12%	8%	17%	11%	15%	13%	10%	8%	17%
Net: Worse	226	9	17	18	24	30	23	23	8	26	28	13	8	53	68	53	31	13	8
	22%	19%	20%	23%	26%	22%	18%	26%	15%	28%	24%	15%	27%	20%	26%	22%	22%	15%	27%
NET: BETTER	-108	-8	-12	-12	-7	-17	-7	-12	*	-15	-16	-2	-1	-23	-34	-36	-11	-2	-1
	-10%	-18%	-14%	-16%	-7%	-12%	-5%	-13%	1%	-16%	-14%	-2%	-3%	-9%	-13%	-15%	-8%	-2%	-3%
Don't know	457	21	40	31	38	67	61	34	20	29	65	45	4	129	99	126	54	45	4
	44%	48%	46%	41%	42%	50%	48%	38%	38%	31%	56%	52%	15%	49%	38%	51%	38%	52%	15%

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Table 5

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Care for the elderly
Base: All respondents

		Disability		Marital Status			Ethnicity						Children						
	Total	Yes	No	Single	Marr-ied/ co-habit-ing	Wid-owed/ separ-ated/ div-orced	White	Mixed	Asian	Black	Chin-ese	Other	None aged 18 or under	NET: Yes	NET: Yes any aged 15 or under	Aged under 5	Aged 5-10	Aged 11-15	Aged 16-18
Unweighted base	1031	167	810	193	595	195	900	11	37	14	2	9	690	284	248	103	123	114	67
Weighted base	1031	151	842	224	618	157	901	13	49	15	4	8	686	301	264	113	136	116	66
Net: Better	118	22	94	36	62	18	100	3	10	*	2	-	90	26	21	9	8	10	7
	11%	15%	11%	16%	10%	11%	11%	24%	20%	3%	57%	-	13%	9%	8%	8%	6%	9%	11%
Got much better	42	6	34	12	21	7	38	-	3	-	-	-	32	8	8	2	1	5	3
	4%	4%	4%	5%	3%	5%	4%	-	5%	-	-	-	5%	3%	3%	2%	1%	4%	5%
Got a little better	77	16	60	24	41	10	63	3	7	*	2	-	58	17	14	8	7	5	4
	7%	10%	7%	11%	7%	7%	7%	24%	15%	3%	57%	-	8%	6%	5%	7%	5%	5%	6%
Stayed the same	229	29	196	54	134	36	192	4	20	3	-	1	151	67	59	19	33	29	14
	22%	19%	23%	24%	22%	23%	21%	31%	40%	18%	-	17%	22%	22%	22%	17%	25%	25%	22%
Got a little worse	101	16	80	12	76	9	94	1	-	2	-	1	67	28	25	10	17	9	7
	10%	11%	9%	5%	12%	6%	10%	5%	-	13%	-	14%	10%	9%	9%	9%	13%	8%	10%
Got much worse	125	27	92	14	83	21	110	-	3	1	2	1	84	31	24	10	11	16	10
	12%	18%	11%	6%	13%	13%	12%	-	7%	4%	43%	11%	12%	10%	9%	9%	8%	13%	15%
Net: Worse	226	43	171	26	159	30	204	1	3	3	2	2	152	59	49	20	28	25	16
	22%	29%	20%	12%	26%	19%	23%	5%	7%	17%	43%	25%	22%	20%	18%	18%	21%	21%	25%
NET: BETTER	-108	-21	-78	10	-97	-13	-104	2	6	-2	*	-2	-62	-34	-28	-11	-20	-15	-9
	-10%	-14%	-9%	5%	-16%	-8%	-12%	19%	13%	-15%	13%	-25%	-9%	-11%	-11%	-10%	-15%	-13%	-14%
Don't know	457	57	382	107	263	73	404	5	16	9	-	5	294	148	135	64	67	53	28
	44%	38%	45%	48%	43%	47%	45%	39%	33%	62%	-	58%	43%	49%	51%	57%	49%	45%	42%

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Table 5

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Care for the elderly
Base: All respondents

		Use services (Q2)									Public services overall (Q1)		
	Total	Bus services	Care for the elderly	Meals-on-wheels	Schools and colleges	GP surgeries	Hospitals	Libraries	Leisure centres	Parks and open spaces	Got Better	Stayed the same	Got Worse
Unweighted base	1031	632	210	35	419	938	888	562	525	795	150	419	427
Weighted base	1031	614	204	32	441	932	884	557	548	807	155	428	412
Net: Better	118	73	46	9	53	102	95	65	62	86	35	44	35
	11%	12%	22%	27%	12%	11%	11%	12%	11%	11%	22%	10%	8%
Got much better	42	31	18	4	14	35	31	21	21	32	15	8	16
	4%	5%	9%	11%	3%	4%	3%	4%	4%	4%	10%	2%	4%
Got a little better	77	42	27	5	38	68	64	43	41	54	20	36	19
	7%	7%	13%	16%	9%	7%	7%	8%	8%	7%	13%	8%	5%
Stayed the same	229	145	69	7	94	200	194	119	127	177	32	129	61
	22%	24%	34%	22%	21%	21%	22%	21%	23%	22%	20%	30%	15%
Got a little worse	101	69	27	2	44	93	89	49	53	79	9	32	59
	10%	11%	13%	6%	10%	10%	10%	9%	10%	10%	5%	8%	14%
Got much worse	125	67	38	8	56	111	110	61	65	98	4	24	94
	12%	11%	19%	24%	13%	12%	12%	11%	12%	12%	3%	5%	23%
Net: Worse	226	136	66	10	100	204	199	110	118	177	13	56	153
	22%	22%	32%	30%	23%	22%	23%	20%	22%	22%	8%	13%	37%
NET: BETTER	-108	-63	-20	-1	-48	-102	-104	-45	-56	-91	22	-12	-119
	-10%	-10%	-10%	-3%	-11%	-11%	-12%	-8%	-10%	-11%	14%	-3%	-29%
Don't know	457	261	24	6	194	426	396	263	241	366	76	199	163
	44%	42%	12%	20%	44%	46%	45%	47%	44%	45%	49%	47%	40%

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Absolutes/col percents

Table 5

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Care for the elderly
Base: All respondents

		Angry at cuts to public services (Q4a)		Worried about cuts to public services (Q4b)		Pleased public sector spending has been reduced (Q4c)		Public sector spending needs to be reduced further (Q4d)		Cuts to welfare and benefits have gone too far (Q4e)		Reductions in benefits have been necessary (Q4f)	
	Total	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree
Unweighted base	1031	545	272	658	213	403	417	280	562	492	375	597	261
Weighted base	1031	536	273	648	210	405	420	282	555	480	384	602	255
Net: Better	118	65	30	81	23	51	46	41	60	59	46	60	38
	11%	12%	11%	12%	11%	13%	11%	15%	11%	12%	12%	10%	15%
Got much better	42	23	10	25	11	16	18	15	23	20	20	22	12
	4%	4%	4%	4%	5%	4%	4%	5%	4%	4%	5%	4%	5%
Got a little better	77	42	19	56	12	35	28	26	37	39	26	38	25
	7%	8%	7%	9%	6%	9%	7%	9%	7%	8%	7%	6%	10%
Stayed the same	229	99	62	130	49	86	88	65	106	91	89	129	54
	22%	18%	23%	20%	23%	21%	21%	23%	19%	19%	23%	21%	21%
Got a little worse	101	65	19	74	19	41	46	28	61	54	30	51	29
	10%	12%	7%	11%	9%	10%	11%	10%	11%	11%	8%	9%	11%
Got much worse	125	90	19	94	13	40	66	31	81	69	39	70	38
	12%	17%	7%	15%	6%	10%	16%	11%	15%	14%	10%	12%	15%
Net: Worse	226	155	38	168	32	81	112	59	142	124	69	121	67
	22%	29%	14%	26%	15%	20%	27%	21%	26%	26%	18%	20%	26%
NET: BETTER	-108	-91	-8	-87	-8	-30	-66	-18	-83	-65	-23	-60	-30
	-10%	-17%	-3%	-13%	-4%	-7%	-16%	-6%	-15%	-13%	-6%	-10%	-12%
Don't know	457	217	143	270	106	188	173	116	246	206	179	291	96
	44%	40%	52%	42%	51%	46%	41%	41%	44%	43%	47%	48%	38%

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Absolutes/col percents

Table 6

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Meals-on-wheels
Base: All respondents

		Gender		Age						Social Grade				Working status			Tenure			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Work Full-time	Work Part-time	Not work-ing	Own out-right	Own with a mort-gage	Coun-cil Rent	Other
Unweighted base	1031	461	570	71	145	174	212	181	248	334	243	158	296	437	146	401	355	346	93	170
Weighted base	1031	495	536	123	163	204	174	153	214	268	299	217	247	464	124	410	337	398	133	116
Net: Better	37	21	16	14	6	4	6	3	5	10	11	6	10	15	4	17	14	12	2	7
	4%	4%	3%	12%	3%	2%	3%	2%	2%	4%	4%	3%	4%	3%	3%	4%	4%	3%	2%	6%
Got much better	8	5	3	1	2	2	1	1	2	3	1	1	4	3	2	3	4	2	-	1
	1%	1%	1%	1%	1%	1%	*	1%	1%	1%	*	*	2%	1%	1%	1%	1%	1%	-	1%
Got a little better	29	16	13	13	4	2	5	2	3	7	10	5	6	12	2	13	9	10	2	7
	3%	3%	2%	10%	2%	1%	3%	1%	1%	3%	3%	2%	3%	3%	2%	3%	3%	2%	2%	6%
Stayed the same	198	101	98	31	44	42	29	23	29	51	60	40	48	85	27	75	50	81	27	27
	19%	20%	18%	25%	27%	20%	17%	15%	14%	19%	20%	18%	19%	18%	22%	18%	15%	20%	20%	23%
Got a little worse	27	18	9	-	1	3	9	7	6	5	7	7	8	11	2	13	14	5	5	2
	3%	4%	2%	-	1%	1%	5%	5%	3%	2%	2%	3%	3%	2%	2%	3%	4%	1%	4%	2%
Got much worse	24	7	17	1	6	3	8	2	5	3	5	8	9	15	2	6	7	9	3	4
	2%	1%	3%	1%	4%	1%	5%	1%	2%	1%	2%	3%	4%	3%	2%	2%	2%	2%	3%	3%
Net: Worse	51	24	27	1	7	6	17	9	11	8	12	15	16	27	4	19	21	14	8	6
	5%	5%	5%	1%	5%	3%	10%	6%	5%	3%	4%	7%	7%	6%	3%	5%	6%	4%	6%	5%
NET: BETTER	-14	-4	-11	13	-2	-2	-11	-6	-7	2	-1	-9	-6	-12	*	-2	-7	-2	-6	2
	-1%	-1%	-2%	11%	-1%	-1%	-7%	-4%	-3%	1%	*	-4%	-2%	-3%	*	-1%	-2%	*	-4%	1%
Don't know	745	349	396	77	106	153	122	118	169	199	216	156	173	337	89	299	253	290	95	77
	72%	71%	74%	63%	65%	75%	70%	77%	79%	74%	72%	72%	70%	73%	72%	73%	75%	73%	72%	66%

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Absolutes/col percents

Table 6

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Meals-on-wheels
Base: All respondents

		Region												Region					
	Total	North East	Yorks & Humb.	East Mid-lands	East-ern	South East	London	South West	Wales	West Mid-lands	North West	Scot-land	North-ern Ire-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land
Unweighted base	1031	44	90	75	89	135	129	89	50	91	117	92	30	264	255	251	139	92	30
Weighted base	1031	45	86	76	92	135	127	89	52	94	116	88	30	262	262	247	141	88	30
Net: Better	37	-	5	3	5	8	2	3	4	1	1	1	4	10	9	6	7	1	4
	4%	-	6%	4%	5%	6%	2%	3%	7%	1%	1%	1%	15%	4%	3%	2%	5%	1%	15%
Got much better	8	-	2	-	-	3	1	1	-	-	-	1	-	4	-	2	1	1	-
	1%	-	3%	-	-	2%	1%	1%	-	-	-	1%	-	2%	-	1%	1%	1%	-
Got a little better	29	-	3	3	5	5	1	2	4	1	1	-	4	6	9	3	6	-	4
	3%	-	3%	4%	5%	4%	*	2%	7%	1%	1%	-	15%	2%	3%	1%	4%	-	15%
Stayed the same	198	8	26	15	14	23	25	22	13	18	11	17	6	48	47	45	35	17	6
	19%	18%	30%	19%	16%	17%	20%	25%	25%	19%	9%	20%	19%	18%	18%	18%	25%	20%	19%
Got a little worse	27	1	-	2	2	2	4	1	-	9	3	3	-	7	12	5	1	3	-
	3%	3%	-	3%	2%	2%	3%	1%	-	9%	3%	3%	-	3%	5%	2%	1%	3%	-
Got much worse	24	1	-	1	4	3	3	2	4	2	4	1	-	6	7	5	5	1	-
	2%	3%	-	1%	4%	2%	3%	2%	7%	2%	4%	1%	-	2%	3%	2%	4%	1%	-
Net: Worse	51	3	-	3	6	5	8	2	4	11	8	3	-	13	19	10	6	3	-
	5%	6%	-	4%	6%	4%	6%	3%	7%	11%	6%	4%	-	5%	7%	4%	4%	4%	-
NET: BETTER	-14	-3	5	*	-1	3	-6	1	*	-10	-7	-2	4	-2	-10	-4	1	-2	4
	-1%	-6%	6%	*	-1%	3%	-4%	1%	*	-10%	-6%	-3%	15%	-1%	-4%	-2%	*	-3%	15%
Don't know	745	34	55	56	67	99	93	62	31	65	97	67	20	191	188	186	93	67	20
	72%	76%	64%	73%	73%	73%	73%	69%	60%	69%	83%	76%	66%	73%	72%	75%	66%	76%	66%

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Meals-on-wheels
Base: All respondents

		Disability		Marital Status			Ethnicity						Children						
	Total	Yes	No	Single	Marr-ied/ co-habit-ing	Wid-owed/ separ-ated/ div-orced	White	Mixed	Asian	Black	Chin-ese	Other	None aged 18 or under	NET: Yes	NET: Yes any aged 15 or under	Aged under 5	Aged 5-10	Aged 11-15	Aged 16-18
Unweighted base	1031	167	810	193	595	195	900	11	37	14	2	9	690	284	248	103	123	114	67
Weighted base	1031	151	842	224	618	157	901	13	49	15	4	8	686	301	264	113	136	116	66
Net: Better	37	5	31	10	25	1	28	1	7	-	-	-	24	12	10	4	4	3	3
	4%	3%	4%	4%	4%	1%	3%	4%	15%	-	-	-	3%	4%	4%	3%	3%	3%	5%
Got much better	8	1	7	1	5	1	6	-	1	-	-	-	4	3	3	1	2	2	1
	1%	*	1%	1%	1%	*	1%	-	2%	-	-	-	1%	1%	1%	1%	1%	1%	1%
Got a little better	29	4	24	8	19	1	21	1	6	-	-	-	20	8	7	3	2	2	2
	3%	3%	3%	4%	3%	*	2%	4%	13%	-	-	-	3%	3%	2%	2%	2%	2%	4%
Stayed the same	198	30	158	51	111	24	169	4	7	2	2	2	120	68	59	19	29	27	15
	19%	20%	19%	23%	18%	16%	19%	31%	15%	14%	57%	22%	17%	22%	22%	17%	21%	24%	23%
Got a little worse	27	9	17	4	15	7	24	-	1	1	-	-	22	4	2	-	2	-	3
	3%	6%	2%	2%	2%	5%	3%	-	3%	6%	-	-	3%	1%	1%	-	1%	-	4%
Got much worse	24	5	19	2	18	3	21	-	2	-	-	-	12	10	7	4	4	3	3
	2%	3%	2%	1%	3%	2%	2%	-	3%	-	-	-	2%	3%	3%	4%	3%	2%	4%
Net: Worse	51	14	36	6	33	10	45	-	3	1	-	-	34	14	9	4	5	3	5
	5%	9%	4%	3%	5%	6%	5%	-	6%	6%	-	-	5%	5%	3%	4%	4%	2%	8%
NET: BETTER	-14	-9	-5	4	-9	-9	-17	1	4	-1	0	0	-10	-2	1	-1	-1	1	-2
	-1%	-6%	-1%	2%	-1%	-6%	-2%	4%	8%	-6%	0%	0%	-1%	-1%	*	-1%	-1%	1%	-3%
Don't know	745	102	618	157	448	121	659	8	31	12	2	6	509	207	187	86	97	82	42
	72%	68%	73%	70%	73%	77%	73%	64%	64%	80%	43%	78%	74%	69%	71%	76%	72%	71%	64%

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Absolutes/col percents

Table 6

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Meals-on-wheels
Base: All respondents

		Use services (Q2)									Public services overall (Q1)		
	Total	Bus services	Care for the elderly	Meals-on-wheels	Schools and colleges	GP surgeries	Hospitals	Libraries	Leisure centres	Parks and open spaces	Got Better	Stayed the same	Got Worse
Unweighted base	1031	632	210	35	419	938	888	562	525	795	150	419	427
Weighted base	1031	614	204	32	441	932	884	557	548	807	155	428	412
Net: Better	37	21	15	7	20	31	30	21	23	21	18	7	11
	4%	3%	7%	23%	5%	3%	3%	4%	4%	3%	12%	2%	3%
Got much better	8	6	5	4	4	7	7	6	8	8	4	1	3
	1%	1%	3%	11%	1%	1%	1%	1%	1%	1%	2%	*	1%
Got a little better	29	15	9	4	16	24	23	15	15	13	14	6	7
	3%	2%	5%	11%	4%	3%	3%	3%	3%	2%	9%	1%	2%
Stayed the same	198	117	45	16	87	178	165	98	118	151	27	97	72
	19%	19%	22%	50%	20%	19%	19%	18%	21%	19%	17%	23%	18%
Got a little worse	27	17	5	-	13	24	24	15	8	23	3	8	15
	3%	3%	3%	-	3%	3%	3%	3%	2%	3%	2%	2%	4%
Got much worse	24	13	7	3	16	23	20	15	11	16	1	7	15
	2%	2%	3%	11%	4%	2%	2%	3%	2%	2%	1%	2%	4%
Net: Worse	51	30	13	3	28	47	43	30	19	39	4	15	30
	5%	5%	6%	11%	6%	5%	5%	5%	3%	5%	3%	3%	7%
NET: BETTER	-14	-9	2	4	-8	-16	-13	-8	4	-17	14	-8	-19
	-1%	-1%	1%	12%	-2%	-2%	-2%	-1%	1%	-2%	9%	-2%	-5%
Don't know	745	446	132	5	306	677	646	408	388	596	106	310	299
	72%	73%	65%	17%	69%	73%	73%	73%	71%	74%	68%	72%	73%

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Meals-on-wheels
Base: All respondents

		Angry at cuts to public services (Q4a)		Worried about cuts to public services (Q4b)		Pleased public sector spending has been reduced (Q4c)		Public sector spending needs to be reduced further (Q4d)		Cuts to welfare and benefits have gone too far (Q4e)		Reductions in benefits have been necessary (Q4f)	
	Total	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree
Unweighted base	1031	545	272	658	213	403	417	280	562	492	375	597	261
Weighted base	1031	536	273	648	210	405	420	282	555	480	384	602	255
Net: Better	37	14	14	27	8	21	12	20	15	20	11	24	9
	4%	3%	5%	4%	4%	5%	3%	7%	3%	4%	3%	4%	4%
Got much better	8	2	3	4	4	4	3	5	3	4	4	7	1
	1%	*	1%	1%	2%	1%	1%	2%	1%	1%	1%	1%	*
Got a little better	29	12	10	23	4	17	9	15	12	16	7	17	8
	3%	2%	4%	4%	2%	4%	2%	6%	2%	3%	2%	3%	3%
Stayed the same	198	99	52	120	40	84	75	61	86	81	82	116	46
	19%	19%	19%	18%	19%	21%	18%	22%	16%	17%	21%	19%	18%
Got a little worse	27	22	2	23	2	10	14	9	16	19	6	17	8
	3%	4%	1%	4%	1%	2%	3%	3%	3%	4%	2%	3%	3%
Got much worse	24	20	3	21	2	6	13	5	19	19	3	14	8
	2%	4%	1%	3%	1%	1%	3%	2%	4%	4%	1%	2%	3%
Net: Worse	51	42	5	44	4	16	26	14	35	38	9	31	16
	5%	8%	2%	7%	2%	4%	6%	5%	6%	8%	2%	5%	6%
NET: BETTER	-14	-28	8	-17	4	5	-14	6	-20	-18	2	-7	-7
	-1%	-5%	3%	-3%	2%	1%	-3%	2%	-4%	-4%	*	-1%	-3%
Don't know	745	380	203	457	158	284	307	186	418	341	282	431	184
	72%	71%	74%	71%	75%	70%	73%	66%	75%	71%	73%	72%	72%

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Absolutes/col percents

Table 7

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Schools and colleges
Base: All respondents

		Gender		Age						Social Grade				Working status			Tenure			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Work Full-time	Work Part-time	Not work-ing	Own out-right	Own with a mort-gage	Coun-cil Rent	Other
Unweighted base	1031	461	570	71	145	174	212	181	248	334	243	158	296	437	146	401	355	346	93	170
Weighted base	1031	495	536	123	163	204	174	153	214	268	299	217	247	464	124	410	337	398	133	116
Net: Better	281	148	133	58	45	74	49	20	36	65	94	60	62	137	41	94	66	126	39	37
	27%	30%	25%	47%	27%	36%	28%	13%	17%	24%	31%	28%	25%	29%	33%	23%	20%	32%	30%	32%
Got much better	80	38	42	20	14	17	14	5	11	18	25	14	23	38	8	29	18	28	14	12
	8%	8%	8%	16%	8%	8%	8%	3%	5%	7%	8%	7%	9%	8%	6%	7%	5%	7%	11%	10%
Got a little better	201	110	91	38	31	56	35	15	26	47	69	46	38	99	33	65	49	98	25	25
	20%	22%	17%	31%	19%	28%	20%	10%	12%	18%	23%	21%	15%	21%	27%	16%	14%	25%	19%	22%
Stayed the same	273	130	143	24	52	60	46	44	48	78	75	61	59	123	43	101	95	112	26	32
	27%	26%	27%	19%	32%	29%	26%	29%	22%	29%	25%	28%	24%	26%	35%	25%	28%	28%	20%	28%
Got a little worse	93	40	53	3	17	18	28	19	8	32	29	17	15	50	13	27	26	41	13	9
	9%	8%	10%	2%	11%	9%	16%	12%	4%	12%	10%	8%	6%	11%	10%	7%	8%	10%	10%	8%
Got much worse	81	36	45	10	18	12	16	15	10	22	23	22	14	39	9	29	24	32	9	11
	8%	7%	8%	8%	11%	6%	9%	10%	5%	8%	8%	10%	6%	8%	8%	7%	7%	8%	6%	9%
Net: Worse	174	76	98	13	35	30	44	34	18	54	52	39	29	90	22	56	51	73	22	20
	17%	15%	18%	10%	21%	15%	25%	22%	8%	20%	17%	18%	12%	19%	18%	14%	15%	18%	16%	17%
NET: BETTER	108	72	35	45	10	43	5	-14	18	11	42	21	33	47	19	38	16	53	18	17
	10%	15%	7%	37%	6%	21%	3%	-9%	8%	4%	14%	10%	13%	10%	15%	9%	5%	13%	13%	15%
Don't know	302	141	162	28	31	40	35	55	113	71	77	56	98	115	17	159	125	87	46	27
	29%	28%	30%	23%	19%	20%	20%	36%	53%	27%	26%	26%	39%	25%	14%	39%	37%	22%	34%	23%

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Schools and colleges
Base: All respondents

		Region												Region					
	Total	North East	Yorks & Humb.	East Mid-lands	East-ern	South East	London	South West	Wales	West Mid-lands	North West	Scot-land	North-ern Ire-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land
Unweighted base	1031	44	90	75	89	135	129	89	50	91	117	92	30	264	255	251	139	92	30
Weighted base	1031	45	86	76	92	135	127	89	52	94	116	88	30	262	262	247	141	88	30
Net: Better	281	12	33	18	20	34	32	29	13	22	32	25	11	66	60	77	42	25	11
	27%	27%	38%	24%	21%	25%	25%	32%	26%	24%	28%	28%	38%	25%	23%	31%	30%	28%	38%
Got much better	80	1	13	4	8	8	6	7	1	7	8	11	5	14	19	22	8	11	5
	8%	3%	15%	6%	8%	6%	5%	8%	3%	8%	7%	12%	16%	6%	7%	9%	6%	12%	16%
Got a little better	201	11	20	14	12	26	26	22	12	15	24	14	7	52	41	55	34	14	7
	20%	24%	23%	18%	13%	19%	20%	24%	23%	16%	21%	16%	22%	20%	16%	22%	24%	16%	22%
Stayed the same	273	14	27	19	27	31	27	20	21	25	28	27	8	58	70	69	41	27	8
	27%	31%	32%	25%	29%	23%	21%	23%	40%	26%	24%	31%	27%	22%	27%	28%	29%	31%	27%
Got a little worse	93	1	3	8	9	15	12	3	4	14	11	12	2	27	30	16	6	12	2
	9%	3%	4%	10%	10%	11%	10%	3%	7%	15%	9%	14%	5%	10%	12%	6%	5%	14%	5%
Got much worse	81	4	7	7	8	8	16	8	4	7	5	3	2	24	22	16	13	3	2
	8%	9%	9%	9%	9%	6%	13%	9%	8%	8%	4%	4%	7%	9%	8%	7%	9%	4%	7%
Net: Worse	174	5	11	15	17	23	29	11	8	21	16	15	4	52	52	32	19	15	4
	17%	12%	13%	19%	18%	17%	22%	12%	15%	22%	14%	17%	12%	20%	20%	13%	13%	17%	12%
NET: BETTER	108	7	22	3	3	11	4	18	5	1	16	10	8	14	7	45	23	10	8
	10%	16%	26%	4%	3%	8%	3%	20%	11%	1%	14%	11%	26%	5%	3%	18%	16%	11%	26%
Don't know	302	14	15	25	29	47	39	29	10	26	41	21	7	87	80	69	39	21	7
	29%	30%	17%	32%	31%	35%	31%	33%	19%	28%	35%	24%	23%	33%	30%	28%	28%	24%	23%

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Schools and colleges
Base: All respondents

		Disability		Marital Status			Ethnicity						Children						
	Total	Yes	No	Single	Marr-ied/ co-habit-ing	Wid-owed/ separ-ated/ div-orced	White	Mixed	Asian	Black	Chin-ese	Other	None aged 18 or under	NET: Yes	NET: Yes any aged 15 or under	Aged under 5	Aged 5-10	Aged 11-15	Aged 16-18
Unweighted base	1031	167	810	193	595	195	900	11	37	14	2	9	690	284	248	103	123	114	67
Weighted base	1031	151	842	224	618	157	901	13	49	15	4	8	686	301	264	113	136	116	66
Net: Better	281	31	239	78	162	32	235	7	17	9	2	2	155	115	104	39	54	52	23
	27%	20%	28%	35%	26%	21%	26%	54%	35%	61%	57%	22%	23%	38%	39%	34%	39%	45%	35%
Got much better	80	8	67	25	44	5	62	1	6	3	2	1	49	25	22	11	11	10	4
	8%	5%	8%	11%	7%	3%	7%	4%	13%	18%	57%	8%	7%	8%	8%	10%	8%	8%	6%
Got a little better	201	23	172	53	118	27	173	6	11	6	-	1	105	90	82	28	42	43	19
	20%	16%	20%	24%	19%	17%	19%	49%	22%	43%	-	14%	15%	30%	31%	25%	31%	37%	29%
Stayed the same	273	33	234	50	183	34	246	3	15	2	-	1	169	97	83	35	46	38	23
	27%	22%	28%	22%	30%	21%	27%	21%	31%	12%	-	8%	25%	32%	31%	31%	34%	32%	35%
Got a little worse	93	18	70	13	64	13	82	1	4	1	-	-	49	39	31	13	16	10	12
	9%	12%	8%	6%	10%	8%	9%	10%	9%	7%	-	-	7%	13%	12%	12%	12%	9%	19%
Got much worse	81	13	64	13	53	12	72	1	3	1	-	1	48	28	27	11	14	14	5
	8%	9%	8%	6%	9%	8%	8%	7%	7%	4%	-	10%	7%	9%	10%	10%	10%	12%	8%
Net: Worse	174	32	134	26	117	25	154	2	8	2	-	1	96	67	58	24	30	24	17
	17%	21%	16%	12%	19%	16%	17%	17%	16%	11%	-	10%	14%	22%	22%	22%	22%	21%	26%
NET: BETTER	108	-1	104	52	45	7	82	5	9	8	2	1	58	48	47	14	24	28	6
	10%	*	12%	23%	7%	5%	9%	36%	19%	50%	57%	12%	8%	16%	18%	13%	18%	24%	9%
Don't know	302	55	235	69	157	66	266	1	9	2	2	5	266	22	19	14	7	2	2
	29%	37%	28%	31%	25%	42%	30%	8%	19%	16%	43%	61%	39%	7%	7%	13%	5%	1%	3%

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CATI Fieldwork : 27th-29th September 2013

Absolutes/col percents

Table 7

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Schools and colleges
Base: All respondents

		Use services (Q2)									Public services overall (Q1)		
	Total	Bus services	Care for the elderly	Meals-on-wheels	Schools and colleges	GP surgeries	Hospitals	Libraries	Leisure centres	Parks and open spaces	Got Better	Stayed the same	Got Worse
Unweighted base	1031	632	210	35	419	938	888	562	525	795	150	419	427
Weighted base	1031	614	204	32	441	932	884	557	548	807	155	428	412
Net: Better	281	172	64	11	192	262	251	171	182	237	65	129	77
	27%	28%	31%	35%	43%	28%	28%	31%	33%	29%	42%	30%	19%
Got much better	80	47	24	8	53	73	69	49	48	66	24	30	23
	8%	8%	12%	25%	12%	8%	8%	9%	9%	8%	15%	7%	6%
Got a little better	201	125	40	3	138	189	182	122	134	171	42	100	54
	20%	20%	20%	10%	31%	20%	21%	22%	24%	21%	27%	23%	13%
Stayed the same	273	164	49	11	128	244	230	149	151	210	27	145	99
	27%	27%	24%	33%	29%	26%	26%	27%	28%	26%	17%	34%	24%
Got a little worse	93	52	15	1	55	85	79	56	63	79	7	29	55
	9%	8%	7%	5%	12%	9%	9%	10%	11%	10%	5%	7%	13%
Got much worse	81	53	15	1	43	77	76	46	43	71	6	9	64
	8%	9%	7%	3%	10%	8%	9%	8%	8%	9%	4%	2%	15%
Net: Worse	174	106	29	2	98	162	155	102	106	150	14	38	118
	17%	17%	14%	8%	22%	17%	18%	18%	19%	19%	9%	9%	29%
NET: BETTER	108	66	34	9	94	99	96	69	76	86	52	91	-41
	10%	11%	17%	27%	21%	11%	11%	12%	14%	11%	33%	21%	-10%
Don't know	302	173	62	8	24	264	248	135	109	210	50	116	118
	29%	28%	31%	24%	5%	28%	28%	24%	20%	26%	32%	27%	29%

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Table 7

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Schools and colleges
Base: All respondents

		Angry at cuts to public services (Q4a)		Worried about cuts to public services (Q4b)		Pleased public sector spending has been reduced (Q4c)		Public sector spending needs to be reduced further (Q4d)		Cuts to welfare and benefits have gone too far (Q4e)		Reductions in benefits have been necessary (Q4f)	
	Total	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree
Unweighted base	1031	545	272	658	213	403	417	280	562	492	375	597	261
Weighted base	1031	536	273	648	210	405	420	282	555	480	384	602	255
Net: Better	281	141	86	183	55	129	116	78	157	138	108	177	65
	27%	26%	32%	28%	26%	32%	28%	28%	28%	29%	28%	29%	26%
Got much better	80	37	28	53	16	33	36	23	42	40	31	44	20
	8%	7%	10%	8%	8%	8%	8%	8%	7%	8%	8%	7%	8%
Got a little better	201	104	58	130	39	95	81	55	115	99	77	134	46
	20%	19%	21%	20%	19%	23%	19%	20%	21%	21%	20%	22%	18%
Stayed the same	273	141	69	176	57	101	117	72	147	129	92	150	75
	27%	26%	25%	27%	27%	25%	28%	26%	27%	27%	24%	25%	29%
Got a little worse	93	57	21	71	13	29	50	28	57	43	38	51	28
	9%	11%	8%	11%	6%	7%	12%	10%	10%	9%	10%	8%	11%
Got much worse	81	65	10	61	12	20	48	15	58	45	25	47	27
	8%	12%	4%	9%	6%	5%	11%	5%	10%	9%	7%	8%	11%
Net: Worse	174	122	31	131	25	49	97	43	114	88	63	98	55
	17%	23%	11%	20%	12%	12%	23%	15%	21%	18%	16%	16%	22%
NET: BETTER	108	19	55	52	30	80	19	36	42	50	45	80	10
	10%	4%	20%	8%	14%	20%	5%	13%	8%	11%	12%	13%	4%
Don't know	302	131	86	158	73	127	89	89	137	124	120	177	60
	29%	25%	32%	24%	35%	31%	21%	32%	25%	26%	31%	29%	23%

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Absolutes/col percents

Table 8

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
GP surgeries
Base: All respondents

		Gender		Age						Social Grade				Working status			Tenure			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Work Full-time	Work Part-time	Not work-ing	Own out-right	Own with a mort-gage	Coun-cil Rent	Other
Unweighted base	1031	461	570	71	145	174	212	181	248	334	243	158	296	437	146	401	355	346	93	170
Weighted base	1031	495	536	123	163	204	174	153	214	268	299	217	247	464	124	410	337	398	133	116
Net: Better	297	147	149	43	48	36	44	40	85	69	86	50	91	121	33	135	95	104	56	32
	29%	30%	28%	35%	29%	18%	26%	26%	40%	26%	29%	23%	37%	26%	27%	33%	28%	26%	42%	28%
Got much better	109	47	62	9	16	8	18	19	38	23	32	16	38	35	10	60	35	36	20	14
	11%	9%	12%	7%	10%	4%	10%	13%	18%	8%	11%	7%	15%	7%	8%	15%	11%	9%	15%	12%
Got a little better	188	101	87	34	32	28	27	21	47	47	54	34	53	87	23	74	60	68	35	19
	18%	20%	16%	28%	19%	14%	15%	14%	22%	17%	18%	16%	22%	19%	18%	18%	18%	17%	27%	16%
Stayed the same	422	211	211	45	77	97	66	56	82	120	113	92	98	189	46	175	144	170	44	45
	41%	43%	39%	36%	47%	48%	38%	37%	38%	45%	38%	42%	40%	41%	37%	43%	43%	43%	33%	39%
Got a little worse	140	58	82	11	17	37	23	26	25	31	54	33	21	65	26	42	51	56	10	15
	14%	12%	15%	9%	10%	18%	13%	17%	12%	12%	18%	15%	9%	14%	21%	10%	15%	14%	8%	12%
Got much worse	148	63	85	12	21	32	36	26	20	41	38	36	32	76	18	50	39	59	23	20
	14%	13%	16%	10%	13%	16%	21%	17%	9%	15%	13%	17%	13%	16%	14%	12%	12%	15%	17%	17%
Net: Worse	288	121	167	23	38	70	59	52	45	72	92	69	54	141	44	92	90	115	33	35
	28%	24%	31%	19%	23%	34%	34%	34%	21%	27%	31%	32%	22%	30%	35%	23%	27%	29%	25%	30%
NET: BETTER	9	26	-17	20	11	-33	-15	-12	40	-3	-7	-19	38	-20	-11	42	5	-11	22	-2
	1%	5%	-3%	16%	6%	-16%	-9%	-8%	19%	-1%	-2%	-9%	15%	-4%	-9%	10%	2%	-3%	17%	-2%
Don't know	25	15	9	12	1	1	4	4	2	7	9	5	4	13	1	8	8	8	-	4
	2%	3%	2%	10%	1%	*	3%	3%	1%	3%	3%	2%	2%	3%	1%	2%	2%	2%	-	4%

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Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
GP surgeries
Base: All respondents

		Region												Region					
	Total	North East	Yorks & Humb.	East Mid-lands	East-ern	South East	London	South West	Wales	West Mid-lands	North West	Scot-land	North-ern Ire-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land
Unweighted base	1031	44	90	75	89	135	129	89	50	91	117	92	30	264	255	251	139	92	30
Weighted base	1031	45	86	76	92	135	127	89	52	94	116	88	30	262	262	247	141	88	30
Net: Better	297	15	28	20	28	50	45	21	9	20	33	20	9	95	67	75	30	20	9
	29%	32%	32%	26%	30%	37%	36%	23%	18%	21%	28%	22%	29%	36%	26%	30%	21%	22%	29%
Got much better	109	*	10	6	12	18	11	8	6	7	18	7	6	28	26	28	14	7	6
	11%	1%	12%	8%	13%	13%	9%	9%	11%	8%	15%	8%	19%	11%	10%	11%	10%	8%	19%
Got a little better	188	14	18	14	15	32	35	13	4	13	16	12	3	67	42	48	16	12	3
	18%	32%	21%	18%	16%	24%	27%	14%	7%	13%	13%	14%	10%	26%	16%	19%	12%	14%	10%
Stayed the same	422	19	35	37	29	41	47	43	26	46	40	44	14	88	112	94	70	44	14
	41%	43%	40%	49%	32%	30%	37%	49%	50%	48%	34%	50%	48%	34%	43%	38%	49%	50%	48%
Got a little worse	140	4	17	10	13	23	18	15	5	9	12	10	3	41	32	33	20	10	3
	14%	8%	20%	13%	14%	17%	14%	17%	10%	10%	10%	12%	10%	16%	12%	13%	14%	12%	10%
Got much worse	148	6	6	8	20	18	16	6	9	17	23	14	4	34	46	35	15	14	4
	14%	13%	7%	11%	22%	13%	13%	7%	18%	18%	20%	16%	14%	13%	17%	14%	11%	16%	14%
Net: Worse	288	10	23	18	34	41	34	21	15	26	35	25	7	75	78	67	36	25	7
	28%	21%	27%	24%	37%	30%	27%	24%	28%	28%	30%	28%	23%	29%	30%	27%	25%	28%	23%
NET: BETTER	9	5	5	2	-6	9	11	*	-5	-6	-2	-5	2	20	-10	8	-6	-5	2
	1%	11%	5%	3%	-7%	7%	9%	*	-10%	-6%	-1%	-6%	6%	8%	-4%	3%	-4%	-6%	6%
Don't know	25	1	1	*	2	3	*	4	2	3	8	-	-	4	5	11	6	-	-
	2%	3%	1%	*	2%	3%	*	4%	3%	3%	7%	-	-	1%	2%	4%	4%	-	-

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Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
GP surgeries
Base: All respondents

		Disability		Marital Status			Ethnicity						Children						
	Total	Yes	No	Single	Marr-ied/ co-habit-ing	Wid-owed/ separ-ated/ div-orced	White	Mixed	Asian	Black	Chin-ese	Other	None aged 18 or under	NET: Yes	NET: Yes any aged 15 or under	Aged under 5	Aged 5-10	Aged 11-15	Aged 16-18
Unweighted base	1031	167	810	193	595	195	900	11	37	14	2	9	690	284	248	103	123	114	67
Weighted base	1031	151	842	224	618	157	901	13	49	15	4	8	686	301	264	113	136	116	66
Net: Better	297	60	229	79	154	56	257	6	17	7	-	-	219	69	62	24	23	31	15
	29%	40%	27%	35%	25%	36%	28%	51%	34%	45%	-	-	32%	23%	23%	21%	17%	27%	22%
Got much better	109	28	76	24	57	24	94	1	6	4	-	-	84	21	19	8	4	11	1
	11%	18%	9%	11%	9%	15%	10%	4%	13%	28%	-	-	12%	7%	7%	7%	3%	9%	2%
Got a little better	188	32	153	55	97	32	162	6	10	2	-	-	135	48	42	16	19	20	13
	18%	21%	18%	25%	16%	21%	18%	46%	21%	17%	-	-	20%	16%	16%	14%	14%	18%	20%
Stayed the same	422	49	358	93	260	55	374	5	19	2	2	3	274	131	111	54	64	44	26
	41%	33%	42%	42%	42%	35%	42%	41%	39%	15%	57%	44%	40%	44%	42%	48%	47%	38%	39%
Got a little worse	140	11	122	17	101	15	119	-	9	2	-	2	84	48	44	16	25	18	10
	14%	7%	15%	8%	16%	10%	13%	-	18%	14%	-	23%	12%	16%	17%	15%	18%	15%	16%
Got much worse	148	29	112	24	91	28	130	1	4	4	2	2	87	51	45	17	24	22	15
	14%	19%	13%	11%	15%	18%	14%	8%	9%	26%	43%	23%	13%	17%	17%	15%	17%	19%	23%
Net: Worse	288	40	235	42	191	43	249	1	13	6	2	4	171	98	89	34	49	40	25
	28%	26%	28%	19%	31%	27%	28%	8%	27%	40%	43%	45%	25%	33%	34%	30%	36%	34%	38%
NET: BETTER	9	20	-5	37	-37	14	7	5	3	1	-2	-4	48	-29	-28	-9	-26	-9	-11
	1%	13%	-1%	17%	-6%	9%	1%	43%	7%	5%	-43%	-45%	7%	-10%	-11%	-8%	-19%	-7%	-16%
Don't know	25	2	21	10	12	3	20	-	-	-	-	1	22	2	2	1	-	1	-
	2%	1%	2%	4%	2%	2%	2%	-	-	-	-	11%	3%	1%	1%	1%	-	1%	-

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GP surgeries
Base: All respondents

		Use services (Q2)									Public services overall (Q1)		
	Total	Bus services	Care for the elderly	Meals-on-wheels	Schools and colleges	GP surgeries	Hospitals	Libraries	Leisure centres	Parks and open spaces	Got Better	Stayed the same	Got Worse
Unweighted base	1031	632	210	35	419	938	888	562	525	795	150	419	427
Weighted base	1031	614	204	32	441	932	884	557	548	807	155	428	412
Net: Better	297	183	80	11	116	271	265	161	155	231	81	129	75
	29%	30%	39%	35%	26%	29%	30%	29%	28%	29%	52%	30%	18%
Got much better	109	70	28	6	35	97	94	60	51	80	36	44	22
	11%	11%	14%	18%	8%	10%	11%	11%	9%	10%	23%	10%	5%
Got a little better	188	112	51	5	81	174	171	101	103	150	45	86	53
	18%	18%	25%	17%	18%	19%	19%	18%	19%	19%	29%	20%	13%
Stayed the same	422	257	70	11	187	387	352	229	226	323	39	211	165
	41%	42%	34%	36%	42%	42%	40%	41%	41%	40%	25%	49%	40%
Got a little worse	140	85	24	3	62	130	122	77	84	118	15	49	71
	14%	14%	12%	8%	14%	14%	14%	14%	15%	15%	10%	11%	17%
Got much worse	148	83	30	6	70	132	129	74	70	119	17	26	99
	14%	13%	15%	20%	16%	14%	15%	13%	13%	15%	11%	6%	24%
Net: Worse	288	167	53	9	132	262	251	151	154	237	33	75	170
	28%	27%	26%	29%	30%	28%	28%	27%	28%	29%	21%	18%	41%
NET: BETTER	9	16	26	2	-16	10	14	10	1	-6	48	54	-95
	1%	3%	13%	7%	-4%	1%	2%	2%	*	-1%	31%	13%	-23%
Don't know	25	8	1	-	6	12	16	16	13	16	3	13	4
	2%	1%	*	-	1%	1%	2%	3%	2%	2%	2%	3%	1%

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Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
GP surgeries
Base: All respondents

		Angry at cuts to public services (Q4a)		Worried about cuts to public services (Q4b)		Pleased public sector spending has been reduced (Q4c)		Public sector spending needs to be reduced further (Q4d)		Cuts to welfare and benefits have gone too far (Q4e)		Reductions in benefits have been necessary (Q4f)	
	Total	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree
Unweighted base	1031	545	272	658	213	403	417	280	562	492	375	597	261
Weighted base	1031	536	273	648	210	405	420	282	555	480	384	602	255
Net: Better	297	149	84	173	69	130	109	84	156	151	96	175	72
	29%	28%	31%	27%	33%	32%	26%	30%	28%	31%	25%	29%	28%
Got much better	109	44	36	59	29	48	40	34	52	56	41	61	28
	11%	8%	13%	9%	14%	12%	10%	12%	9%	12%	11%	10%	11%
Got a little better	188	104	49	114	40	82	69	50	104	95	55	114	43
	18%	19%	18%	18%	19%	20%	16%	18%	19%	20%	14%	19%	17%
Stayed the same	422	203	118	264	90	171	157	121	218	174	177	249	99
	41%	38%	43%	41%	43%	42%	37%	43%	39%	36%	46%	41%	39%
Got a little worse	140	81	39	99	24	56	61	34	80	71	48	85	35
	14%	15%	14%	15%	12%	14%	15%	12%	14%	15%	13%	14%	14%
Got much worse	148	95	30	104	23	44	82	39	92	76	54	81	43
	14%	18%	11%	16%	11%	11%	20%	14%	17%	16%	14%	13%	17%
Net: Worse	288	175	69	203	48	100	143	73	172	147	102	166	78
	28%	33%	25%	31%	23%	25%	34%	26%	31%	31%	27%	28%	30%
NET: BETTER	9	-27	15	-30	21	30	-35	10	-16	4	-6	9	-6
	1%	-5%	6%	-5%	10%	7%	-8%	4%	-3%	1%	-2%	2%	-2%
Don't know	25	9	2	9	3	4	10	4	10	7	8	12	7
	2%	2%	1%	1%	2%	1%	2%	2%	2%	2%	2%	2%	3%

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Absolutes/col percents

Table 9

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Hospitals
Base: All respondents

		Gender		Age						Social Grade				Working status			Tenure			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Work Full-time	Work Part-time	Not work-ing	Own out-right	Own with a mort-gage	Coun-cil Rent	Other
Unweighted base	1031	461	570	71	145	174	212	181	248	334	243	158	296	437	146	401	355	346	93	170
Weighted base	1031	495	536	123	163	204	174	153	214	268	299	217	247	464	124	410	337	398	133	116
Net: Better	279	154	126	51	37	45	39	37	71	58	84	54	83	114	29	126	92	90	50	31
	27%	31%	23%	42%	22%	22%	22%	24%	33%	22%	28%	25%	34%	25%	23%	31%	27%	23%	38%	27%
Got much better	111	56	55	12	13	16	18	17	35	19	30	22	39	36	9	61	41	32	23	10
	11%	11%	10%	10%	8%	8%	10%	11%	16%	7%	10%	10%	16%	8%	8%	15%	12%	8%	17%	8%
Got a little better	169	98	70	39	23	30	21	20	36	39	54	32	44	78	20	65	51	58	27	22
	16%	20%	13%	32%	14%	14%	12%	13%	17%	15%	18%	15%	18%	17%	16%	16%	15%	15%	21%	19%
Stayed the same	370	181	190	40	71	86	64	41	70	101	98	81	90	179	43	138	110	156	49	42
	36%	37%	35%	33%	43%	42%	37%	27%	33%	38%	33%	38%	37%	38%	35%	34%	33%	39%	37%	36%
Got a little worse	144	61	84	16	21	32	23	27	26	50	47	18	29	62	26	53	51	57	9	21
	14%	12%	16%	13%	13%	15%	13%	17%	12%	19%	16%	8%	12%	13%	21%	13%	15%	14%	7%	18%
Got much worse	168	70	98	8	30	30	36	37	27	43	47	48	30	82	20	61	56	68	20	18
	16%	14%	18%	6%	18%	15%	21%	24%	13%	16%	16%	22%	12%	18%	17%	15%	17%	17%	15%	15%
Net: Worse	312	131	181	24	51	62	59	64	53	93	94	66	59	143	46	115	107	125	29	39
	30%	26%	34%	19%	31%	30%	34%	42%	25%	35%	32%	31%	24%	31%	37%	28%	32%	31%	22%	33%
NET: BETTER	-33	23	-56	27	-14	-16	-20	-27	17	-35	-10	-12	24	-29	-17	11	-15	-34	21	-7
	-3%	5%	-10%	22%	-9%	-8%	-12%	-17%	8%	-13%	-3%	-6%	10%	-6%	-14%	3%	-4%	-9%	16%	-6%
Don't know	69	29	39	8	5	12	12	11	20	16	22	15	15	28	5	31	28	27	4	5
	7%	6%	7%	6%	3%	6%	7%	7%	10%	6%	7%	7%	6%	6%	4%	8%	8%	7%	3%	4%

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Table 9

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Hospitals
Base: All respondents

		Region												Region					
	Total	North East	Yorks & Humb.	East Mid-lands	East-ern	South East	London	South West	Wales	West Mid-lands	North West	Scot-land	North-ern Ire-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land
Unweighted base	1031	44	90	75	89	135	129	89	50	91	117	92	30	264	255	251	139	92	30
Weighted base	1031	45	86	76	92	135	127	89	52	94	116	88	30	262	262	247	141	88	30
Net: Better	279	11	25	16	20	43	40	26	13	28	30	18	10	83	64	66	38	18	10
	27%	25%	29%	21%	21%	32%	32%	29%	24%	30%	26%	21%	32%	32%	25%	27%	27%	21%	32%
Got much better	111	2	10	6	9	21	12	10	4	12	13	6	5	33	27	25	15	6	5
	11%	5%	11%	8%	9%	16%	9%	11%	8%	13%	12%	6%	17%	13%	10%	10%	10%	6%	17%
Got a little better	169	9	15	10	11	21	28	15	8	16	17	13	5	50	37	41	24	13	5
	16%	20%	17%	14%	12%	16%	22%	17%	16%	17%	14%	14%	16%	19%	14%	16%	17%	14%	16%
Stayed the same	370	23	34	32	32	35	39	40	16	35	33	44	6	74	99	91	56	44	6
	36%	51%	40%	42%	35%	26%	31%	45%	31%	37%	29%	50%	20%	28%	38%	37%	40%	50%	20%
Got a little worse	144	3	15	10	12	21	21	8	5	10	23	10	7	42	31	41	13	10	7
	14%	6%	17%	13%	13%	16%	16%	9%	10%	10%	20%	12%	23%	16%	12%	17%	9%	12%	23%
Got much worse	168	5	9	10	20	23	24	7	14	17	21	12	6	47	47	34	21	12	6
	16%	11%	10%	13%	22%	17%	19%	8%	26%	18%	18%	14%	22%	18%	18%	14%	15%	14%	22%
Net: Worse	312	8	24	20	32	44	44	15	19	27	44	22	13	89	79	75	34	22	13
	30%	18%	27%	26%	35%	33%	35%	17%	36%	28%	38%	25%	45%	34%	30%	30%	24%	25%	45%
NET: BETTER	-33	3	1	-4	-12	-2	-4	10	-6	2	-14	-4	-4	-6	-14	-9	4	-4	-4
	-3%	7%	1%	-5%	-14%	-1%	-3%	12%	-12%	2%	-12%	-5%	-12%	-2%	-5%	-4%	3%	-5%	-12%
Don't know	69	3	3	8	8	13	3	8	4	4	9	4	1	16	20	15	13	4	1
	7%	7%	4%	10%	9%	10%	2%	9%	8%	5%	8%	4%	3%	6%	8%	6%	9%	4%	3%

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Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Hospitals
Base: All respondents

		Disability		Marital Status			Ethnicity						Children						
	Total	Yes	No	Single	Marr-ied/ co-habit-ing	Wid-owed/ separ-ated/ div-orced	White	Mixed	Asian	Black	Chin-ese	Other	None aged 18 or under	NET: Yes	NET: Yes any aged 15 or under	Aged under 5	Aged 5-10	Aged 11-15	Aged 16-18
Unweighted base	1031	167	810	193	595	195	900	11	37	14	2	9	690	284	248	103	123	114	67
Weighted base	1031	151	842	224	618	157	901	13	49	15	4	8	686	301	264	113	136	116	66
Net: Better	279	54	213	84	141	45	236	5	20	5	-	1	206	58	53	28	25	16	12
	27%	36%	25%	37%	23%	29%	26%	36%	41%	35%	-	11%	30%	19%	20%	25%	18%	14%	18%
Got much better	111	27	79	25	59	23	91	2	9	4	-	1	77	25	21	10	11	7	7
	11%	18%	9%	11%	9%	15%	10%	15%	18%	24%	-	11%	11%	8%	8%	9%	8%	6%	11%
Got a little better	169	27	135	59	82	21	145	3	11	2	-	-	129	33	32	18	13	9	5
	16%	18%	16%	26%	13%	14%	16%	21%	22%	12%	-	-	19%	11%	12%	16%	10%	8%	7%
Stayed the same	370	40	318	79	223	56	328	6	15	3	2	3	238	120	102	40	58	48	27
	36%	26%	38%	35%	36%	36%	36%	49%	31%	21%	57%	39%	35%	40%	38%	35%	43%	41%	40%
Got a little worse	144	22	118	25	98	19	129	-	6	3	-	2	85	56	50	22	19	26	14
	14%	15%	14%	11%	16%	12%	14%	-	12%	18%	-	26%	12%	19%	19%	19%	14%	22%	22%
Got much worse	168	30	132	25	110	27	146	1	8	4	2	1	100	58	52	19	29	25	12
	16%	20%	16%	11%	18%	17%	16%	7%	16%	26%	43%	10%	15%	19%	19%	17%	21%	21%	18%
Net: Worse	312	52	250	50	208	46	275	1	14	7	2	3	185	114	102	41	48	51	26
	30%	35%	30%	22%	34%	29%	31%	7%	28%	44%	43%	36%	27%	38%	39%	36%	35%	44%	40%
NET: BETTER	-33	1	-37	34	-67	-1	-39	4	6	-1	-2	-2	20	-56	-49	-13	-23	-35	-14
	-3%	1%	-4%	15%	-11%	-1%	-4%	29%	12%	-9%	-43%	-24%	3%	-18%	-18%	-11%	-17%	-30%	-22%
Don't know	69	6	61	11	46	10	61	1	-	-	-	1	57	9	8	4	6	1	2
	7%	4%	7%	5%	7%	6%	7%	8%	-	-	-	14%	8%	3%	3%	4%	4%	1%	2%

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Table 9

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Hospitals
Base: All respondents

		Use services (Q2)									Public services overall (Q1)		
	Total	Bus services	Care for the elderly	Meals-on-wheels	Schools and colleges	GP surgeries	Hospitals	Libraries	Leisure centres	Parks and open spaces	Got Better	Stayed the same	Got Worse
Unweighted base	1031	632	210	35	419	938	888	562	525	795	150	419	427
Weighted base	1031	614	204	32	441	932	884	557	548	807	155	428	412
Net: Better	279	179	68	8	113	250	245	161	144	216	82	119	64
	27%	29%	33%	26%	26%	27%	28%	29%	26%	27%	52%	28%	15%
Got much better	111	74	28	7	41	99	99	66	61	86	34	42	26
	11%	12%	14%	22%	9%	11%	11%	12%	11%	11%	22%	10%	6%
Got a little better	169	105	40	1	71	150	146	95	83	130	48	77	37
	16%	17%	19%	4%	16%	16%	16%	17%	15%	16%	31%	18%	9%
Stayed the same	370	227	74	14	159	339	317	188	196	285	42	206	114
	36%	37%	36%	45%	36%	36%	36%	34%	36%	35%	27%	48%	28%
Got a little worse	144	83	18	1	77	132	130	88	86	118	7	44	91
	14%	14%	9%	3%	17%	14%	15%	16%	16%	15%	5%	10%	22%
Got much worse	168	88	39	8	77	154	155	86	90	138	14	31	119
	16%	14%	19%	24%	17%	16%	17%	15%	16%	17%	9%	7%	29%
Net: Worse	312	172	57	9	154	285	284	174	176	257	21	75	210
	30%	28%	28%	28%	35%	31%	32%	31%	32%	32%	14%	18%	51%
NET: BETTER	-33	8	10	-1	-42	-36	-39	-13	-32	-41	60	44	-146
	-3%	1%	5%	-2%	-9%	-4%	-4%	-2%	-6%	-5%	39%	10%	-36%
Don't know	69	36	6	1	15	58	37	33	32	49	10	28	24
	7%	6%	3%	2%	3%	6%	4%	6%	6%	6%	7%	7%	6%

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Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Hospitals
Base: All respondents

		Angry at cuts to public services (Q4a)		Worried about cuts to public services (Q4b)		Pleased public sector spending has been reduced (Q4c)		Public sector spending needs to be reduced further (Q4d)		Cuts to welfare and benefits have gone too far (Q4e)		Reductions in benefits have been necessary (Q4f)	
	Total	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree
Unweighted base	1031	545	272	658	213	403	417	280	562	492	375	597	261
Weighted base	1031	536	273	648	210	405	420	282	555	480	384	602	255
Net: Better	279	138	85	173	59	134	90	93	136	147	90	160	70
	27%	26%	31%	27%	28%	33%	21%	33%	24%	31%	24%	27%	27%
Got much better	111	50	35	62	27	57	34	40	49	65	37	65	24
	11%	9%	13%	10%	13%	14%	8%	14%	9%	14%	10%	11%	9%
Got a little better	169	88	50	111	32	77	56	53	87	82	54	95	45
	16%	16%	18%	17%	15%	19%	13%	19%	16%	17%	14%	16%	18%
Stayed the same	370	176	100	213	88	142	146	92	193	142	157	222	82
	36%	33%	37%	33%	42%	35%	35%	33%	35%	30%	41%	37%	32%
Got a little worse	144	90	33	113	22	52	71	36	86	85	43	89	37
	14%	17%	12%	17%	11%	13%	17%	13%	16%	18%	11%	15%	15%
Got much worse	168	111	34	119	28	51	93	40	109	85	59	87	58
	16%	21%	13%	18%	13%	13%	22%	14%	20%	18%	15%	14%	23%
Net: Worse	312	200	68	232	51	102	164	76	196	169	102	175	95
	30%	37%	25%	36%	24%	25%	39%	27%	35%	35%	27%	29%	37%
NET: BETTER	-33	-62	18	-58	9	32	-74	17	-60	-23	-12	-16	-26
	-3%	-12%	6%	-9%	4%	8%	-18%	6%	-11%	-5%	-3%	-3%	-10%
Don't know	69	21	20	30	13	26	20	20	30	22	34	45	9
	7%	4%	7%	5%	6%	7%	5%	7%	5%	5%	9%	7%	3%

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Table 10

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Libraries
Base: All respondents

		Gender		Age						Social Grade				Working status			Tenure			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Work Full-time	Work Part-time	Not work-ing	Own out-right	Own with a mort-gage	Coun-cil Rent	Other
Unweighted base	1031	461	570	71	145	174	212	181	248	334	243	158	296	437	146	401	355	346	93	170
Weighted base	1031	495	536	123	163	204	174	153	214	268	299	217	247	464	124	410	337	398	133	116
Net: Better	199	95	104	32	41	43	30	26	27	51	60	42	46	94	32	68	48	87	35	22
	19%	19%	19%	26%	25%	21%	17%	17%	13%	19%	20%	20%	19%	20%	26%	17%	14%	22%	26%	19%
Got much better	90	35	56	14	22	23	12	10	9	23	28	18	21	42	14	31	15	42	18	11
	9%	7%	10%	11%	14%	11%	7%	7%	4%	9%	10%	8%	8%	9%	11%	8%	4%	11%	13%	10%
Got a little better	108	60	49	19	19	20	18	15	18	28	31	25	25	52	18	37	33	45	17	11
	11%	12%	9%	15%	11%	10%	10%	10%	8%	10%	10%	11%	10%	11%	15%	9%	10%	11%	13%	9%
Stayed the same	363	174	189	45	60	73	61	53	70	89	110	80	84	144	52	153	128	132	32	51
	35%	35%	35%	37%	37%	36%	35%	35%	33%	33%	37%	37%	34%	31%	42%	37%	38%	33%	24%	44%
Got a little worse	95	54	42	-	25	26	20	11	12	33	33	13	16	60	10	23	25	48	9	11
	9%	11%	8%	-	15%	13%	12%	7%	6%	12%	11%	6%	6%	13%	8%	6%	7%	12%	7%	9%
Got much worse	77	36	41	8	9	18	18	11	12	25	26	5	20	43	5	27	23	35	8	10
	7%	7%	8%	7%	6%	9%	11%	7%	6%	9%	9%	2%	8%	9%	4%	7%	7%	9%	6%	8%
Net: Worse	172	90	82	8	34	44	38	23	25	58	59	18	36	103	15	50	48	83	17	20
	17%	18%	15%	7%	21%	21%	22%	15%	11%	22%	20%	8%	14%	22%	12%	12%	14%	21%	12%	18%
NET: BETTER	27	5	22	24	7	-1	-8	3	3	-8	*	24	10	-9	17	18	*	4	18	2
	3%	1%	4%	19%	4%	*	-5%	2%	1%	-3%	*	11%	4%	-2%	14%	5%	*	1%	14%	1%
Don't know	297	136	161	37	28	45	44	51	92	70	69	75	82	123	26	138	113	96	49	23
	29%	27%	30%	30%	17%	22%	25%	34%	43%	26%	23%	35%	33%	26%	21%	34%	34%	24%	37%	20%

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Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Libraries
Base: All respondents

		Region												Region					
	Total	North East	Yorks & Humb.	East Mid-lands	East-ern	South East	London	South West	Wales	West Mid-lands	North West	Scot-land	North-ern Ire-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land
Unweighted base	1031	44	90	75	89	135	129	89	50	91	117	92	30	264	255	251	139	92	30
Weighted base	1031	45	86	76	92	135	127	89	52	94	116	88	30	262	262	247	141	88	30
Net: Better	199	6	16	13	26	21	31	16	9	24	17	17	4	52	63	39	25	17	4
	19%	14%	18%	16%	28%	15%	24%	18%	17%	26%	14%	19%	13%	20%	24%	16%	17%	19%	13%
Got much better	90	1	10	5	13	10	14	6	8	13	5	4	3	24	30	15	14	4	3
	9%	2%	11%	6%	14%	7%	11%	6%	15%	14%	4%	5%	9%	9%	12%	6%	10%	5%	9%
Got a little better	108	6	6	8	13	11	17	10	1	11	12	12	1	28	32	24	11	12	1
	11%	13%	7%	10%	15%	8%	13%	11%	2%	12%	10%	14%	5%	10%	12%	10%	8%	14%	5%
Stayed the same	363	17	26	31	26	47	49	31	20	27	34	44	13	96	84	76	51	44	13
	35%	38%	30%	41%	28%	35%	38%	35%	39%	28%	29%	50%	42%	37%	32%	31%	36%	50%	42%
Got a little worse	95	5	14	5	11	9	12	5	5	8	14	7	-	22	24	33	10	7	-
	9%	12%	16%	6%	12%	7%	10%	5%	9%	8%	12%	8%	-	8%	9%	13%	7%	8%	-
Got much worse	77	6	11	4	5	5	17	7	2	6	12	1	-	21	16	29	9	1	-
	7%	13%	13%	6%	5%	4%	13%	8%	5%	7%	10%	1%	-	8%	6%	12%	7%	1%	-
Net: Worse	172	11	25	9	16	14	29	12	7	14	26	8	-	43	40	62	19	8	-
	17%	25%	29%	12%	18%	10%	23%	13%	14%	15%	22%	9%	-	16%	15%	25%	13%	9%	-
NET: BETTER	27	-5	-10	3	10	7	2	4	2	10	-9	9	4	9	23	-23	6	9	4
	3%	-11%	-11%	5%	11%	5%	2%	5%	3%	11%	-8%	10%	13%	3%	9%	-10%	4%	10%	13%
Don't know	297	10	19	23	24	53	18	31	16	29	40	20	13	71	76	69	47	20	13
	29%	23%	22%	31%	26%	39%	14%	35%	30%	31%	34%	22%	44%	27%	29%	28%	33%	22%	44%

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Bailout Anniversay Poll

CATI Fieldwork : 27th-29th September 2013

Absolutes/col percents

Table 10

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Libraries
Base: All respondents

		Disability		Marital Status			Ethnicity						Children						
	Total	Yes	No	Single	Marr-ied/ co-habit-ing	Wid-owed/ separ-ated/ div-orced	White	Mixed	Asian	Black	Chin-ese	Other	None aged 18 or under	NET: Yes	NET: Yes any aged 15 or under	Aged under 5	Aged 5-10	Aged 11-15	Aged 16-18
Unweighted base	1031	167	810	193	595	195	900	11	37	14	2	9	690	284	248	103	123	114	67
Weighted base	1031	151	842	224	618	157	901	13	49	15	4	8	686	301	264	113	136	116	66
Net: Better	199	24	169	52	117	26	165	3	15	3	2	2	122	69	63	30	33	24	12
	19%	16%	20%	23%	19%	16%	18%	26%	31%	22%	57%	23%	18%	23%	24%	27%	24%	20%	19%
Got much better	90	11	75	20	57	10	71	2	10	3	-	-	50	36	34	19	20	13	6
	9%	7%	9%	9%	9%	6%	8%	17%	21%	22%	-	-	7%	12%	13%	17%	15%	11%	10%
Got a little better	108	13	94	32	59	16	94	1	5	-	2	2	72	33	28	11	13	10	6
	11%	9%	11%	14%	10%	10%	10%	9%	11%	-	57%	23%	11%	11%	11%	10%	10%	9%	9%
Stayed the same	363	53	293	80	212	55	313	8	24	2	-	2	228	116	103	31	56	50	20
	35%	35%	35%	36%	34%	35%	35%	61%	49%	12%	-	22%	33%	39%	39%	27%	41%	43%	30%
Got a little worse	95	8	85	10	73	10	86	1	2	2	-	2	50	43	37	20	17	15	14
	9%	5%	10%	5%	12%	7%	10%	8%	4%	13%	-	20%	7%	14%	14%	18%	13%	13%	21%
Got much worse	77	15	61	19	49	7	67	1	1	3	-	1	51	23	20	11	9	12	8
	7%	10%	7%	9%	8%	5%	7%	5%	3%	18%	-	14%	7%	8%	7%	10%	7%	10%	12%
Net: Worse	172	22	146	29	122	18	153	2	3	5	-	3	100	66	56	31	26	27	22
	17%	15%	17%	13%	20%	11%	17%	13%	7%	31%	-	35%	15%	22%	21%	27%	19%	24%	33%
NET: BETTER	27	2	23	22	-5	8	12	2	12	-1	2	-1	22	3	7	*	7	-4	-9
	3%	1%	3%	10%	-1%	5%	1%	13%	25%	-10%	57%	-11%	3%	1%	2%	*	5%	-3%	-14%
Don't know	297	51	234	62	167	58	270	-	7	5	2	2	235	50	42	21	21	15	12
	29%	34%	28%	28%	27%	37%	30%	-	13%	35%	43%	20%	34%	17%	16%	18%	15%	13%	18%

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Table 10

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Libraries
Base: All respondents

		Use services (Q2)									Public services overall (Q1)		
	Total	Bus services	Care for the elderly	Meals-on-wheels	Schools and colleges	GP surgeries	Hospitals	Libraries	Leisure centres	Parks and open spaces	Got Better	Stayed the same	Got Worse
Unweighted base	1031	632	210	35	419	938	888	562	525	795	150	419	427
Weighted base	1031	614	204	32	441	932	884	557	548	807	155	428	412
Net: Better	199	126	43	6	109	181	161	160	128	159	46	87	63
	19%	21%	21%	18%	25%	19%	18%	29%	23%	20%	30%	20%	15%
Got much better	90	60	17	4	53	84	74	74	54	77	25	38	27
	9%	10%	8%	14%	12%	9%	8%	13%	10%	10%	16%	9%	7%
Got a little better	108	66	26	1	56	97	88	86	73	82	21	49	36
	11%	11%	13%	4%	13%	10%	10%	15%	13%	10%	14%	12%	9%
Stayed the same	363	247	75	11	162	328	311	234	209	301	43	179	135
	35%	40%	37%	35%	37%	35%	35%	42%	38%	37%	28%	42%	33%
Got a little worse	95	60	16	2	49	92	86	71	68	87	11	31	53
	9%	10%	8%	5%	11%	10%	10%	13%	12%	11%	7%	7%	13%
Got much worse	77	42	16	3	41	71	68	54	45	67	9	16	52
	7%	7%	8%	9%	9%	8%	8%	10%	8%	8%	6%	4%	13%
Net: Worse	172	102	31	4	90	163	155	125	113	154	20	47	105
	17%	17%	15%	14%	20%	18%	17%	22%	21%	19%	13%	11%	26%
NET: BETTER	27	25	12	1	19	18	7	35	14	5	26	40	-42
	3%	4%	6%	4%	4%	2%	1%	6%	3%	1%	17%	9%	-10%
Don't know	297	139	55	10	80	260	258	37	98	192	46	115	109
	29%	23%	27%	33%	18%	28%	29%	7%	18%	24%	30%	27%	26%

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Table 10

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Libraries
Base: All respondents

		Angry at cuts to public services (Q4a)		Worried about cuts to public services (Q4b)		Pleased public sector spending has been reduced (Q4c)		Public sector spending needs to be reduced further (Q4d)		Cuts to welfare and benefits have gone too far (Q4e)		Reductions in benefits have been necessary (Q4f)	
	Total	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree
Unweighted base	1031	545	272	658	213	403	417	280	562	492	375	597	261
Weighted base	1031	536	273	648	210	405	420	282	555	480	384	602	255
Net: Better	199	91	56	124	43	95	78	65	105	91	75	121	55
	19%	17%	21%	19%	20%	23%	19%	23%	19%	19%	20%	20%	21%
Got much better	90	42	24	56	16	42	33	31	47	38	35	58	20
	9%	8%	9%	9%	8%	10%	8%	11%	9%	8%	9%	10%	8%
Got a little better	108	49	32	68	27	53	45	34	58	53	40	63	35
	11%	9%	12%	10%	13%	13%	11%	12%	10%	11%	11%	11%	14%
Stayed the same	363	197	91	237	75	135	154	104	196	160	144	207	83
	35%	37%	33%	37%	36%	33%	37%	37%	35%	33%	38%	34%	32%
Got a little worse	95	54	25	69	13	32	56	21	64	41	36	65	19
	9%	10%	9%	11%	6%	8%	13%	8%	11%	8%	10%	11%	8%
Got much worse	77	56	12	65	8	26	39	9	56	52	17	38	31
	7%	10%	4%	10%	4%	7%	9%	3%	10%	11%	4%	6%	12%
Net: Worse	172	110	37	134	20	59	95	31	119	93	53	103	50
	17%	21%	14%	21%	10%	14%	23%	11%	22%	19%	14%	17%	20%
NET: BETTER	27	-19	19	-10	23	36	-17	34	-14	-2	22	18	5
	3%	-4%	7%	-2%	11%	9%	-4%	12%	-3%	-1%	6%	3%	2%
Don't know	297	138	89	154	71	116	94	82	134	136	111	171	68
	29%	26%	33%	24%	34%	29%	22%	29%	24%	28%	29%	28%	27%

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Absolutes/col percents

Table 11

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Leisure centres
Base: All respondents

		Gender		Age						Social Grade				Working status			Tenure			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Work Full-time	Work Part-time	Not work-ing	Own out-right	Own with a mort-gage	Coun-cil Rent	Other
Unweighted base	1031	461	570	71	145	174	212	181	248	334	243	158	296	437	146	401	355	346	93	170
Weighted base	1031	495	536	123	163	204	174	153	214	268	299	217	247	464	124	410	337	398	133	116
Net: Better	258	131	127	64	55	55	42	19	23	71	90	48	49	138	36	77	63	123	30	34
	25%	27%	24%	52%	34%	27%	24%	12%	11%	26%	30%	22%	20%	30%	29%	19%	19%	31%	22%	29%
Got much better	141	72	68	40	27	33	21	10	10	38	50	27	26	74	17	44	31	75	14	15
	14%	15%	13%	33%	17%	16%	12%	7%	4%	14%	17%	13%	11%	16%	14%	11%	9%	19%	10%	12%
Got a little better	118	59	58	24	28	22	21	9	14	33	40	21	23	65	19	32	31	47	16	20
	11%	12%	11%	19%	17%	11%	12%	6%	6%	12%	13%	10%	9%	14%	15%	8%	9%	12%	12%	17%
Stayed the same	391	191	200	32	73	103	63	62	58	113	113	97	68	188	60	131	122	164	44	43
	38%	39%	37%	26%	45%	50%	36%	41%	27%	42%	38%	45%	27%	41%	48%	32%	36%	41%	34%	37%
Got a little worse	45	24	21	2	10	7	14	8	3	18	14	3	10	26	5	13	12	22	3	6
	4%	5%	4%	2%	6%	3%	8%	5%	1%	7%	5%	1%	4%	6%	4%	3%	4%	6%	2%	5%
Got much worse	31	16	15	-	1	7	11	5	8	6	11	7	7	18	5	8	11	15	3	2
	3%	3%	3%	-	1%	3%	6%	3%	4%	2%	4%	3%	3%	4%	4%	2%	3%	4%	2%	2%
Net: Worse	76	40	37	2	11	14	26	12	11	24	25	10	17	44	9	21	23	37	6	8
	7%	8%	7%	2%	7%	7%	15%	8%	5%	9%	8%	5%	7%	10%	8%	5%	7%	9%	5%	7%
NET: BETTER	182	92	90	62	44	41	16	6	12	47	65	39	32	94	26	55	40	86	24	26
	18%	19%	17%	50%	27%	20%	9%	4%	6%	17%	22%	18%	13%	20%	21%	13%	12%	22%	18%	22%
Don't know	306	132	173	24	24	33	44	59	122	60	71	62	113	93	19	181	130	74	52	31
	30%	27%	32%	20%	14%	16%	25%	39%	57%	22%	24%	28%	46%	20%	16%	44%	39%	19%	39%	27%

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Table 11

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Leisure centres
Base: All respondents

		Region												Region					
	Total	North East	Yorks & Humb.	East Mid-lands	East-ern	South East	London	South West	Wales	West Mid-lands	North West	Scot-land	North-ern Ire-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land
Unweighted base	1031	44	90	75	89	135	129	89	50	91	117	92	30	264	255	251	139	92	30
Weighted base	1031	45	86	76	92	135	127	89	52	94	116	88	30	262	262	247	141	88	30
Net: Better	258	12	18	14	19	32	45	14	13	33	24	23	12	77	66	54	27	23	12
	25%	27%	21%	18%	20%	23%	35%	16%	25%	35%	21%	26%	38%	29%	25%	22%	19%	26%	38%
Got much better	141	2	14	3	15	19	19	6	10	20	15	10	5	38	39	32	17	10	5
	14%	5%	16%	4%	16%	14%	15%	7%	20%	22%	13%	11%	18%	15%	15%	13%	12%	11%	18%
Got a little better	118	10	4	11	4	13	26	8	3	13	9	13	6	39	27	22	10	13	6
	11%	21%	4%	14%	4%	9%	20%	9%	5%	13%	8%	15%	21%	15%	10%	9%	7%	15%	21%
Stayed the same	391	14	37	31	39	52	43	36	22	24	41	39	12	95	95	93	58	39	12
	38%	32%	43%	41%	42%	38%	34%	41%	42%	26%	35%	44%	38%	36%	36%	38%	41%	44%	38%
Got a little worse	45	1	7	3	2	5	8	5	1	2	6	4	-	14	8	14	6	4	-
	4%	3%	8%	4%	3%	4%	7%	6%	1%	3%	5%	4%	-	5%	3%	6%	4%	4%	-
Got much worse	31	7	2	1	4	2	*	-	3	6	3	2	1	3	11	13	3	2	1
	3%	17%	3%	1%	4%	2%	*	-	5%	6%	2%	2%	2%	1%	4%	5%	2%	2%	2%
Net: Worse	76	9	10	4	6	8	9	5	3	8	8	5	1	16	19	27	8	5	1
	7%	20%	11%	5%	7%	6%	7%	6%	6%	9%	7%	6%	2%	6%	7%	11%	6%	6%	2%
NET: BETTER	182	3	8	10	12	24	36	9	10	25	16	18	11	60	47	28	19	18	11
	18%	7%	10%	13%	14%	18%	29%	10%	19%	26%	14%	20%	36%	23%	18%	11%	13%	20%	36%
Don't know	306	10	21	27	28	44	30	34	14	29	43	21	6	74	83	74	48	21	6
	30%	22%	25%	35%	30%	33%	23%	38%	27%	30%	37%	24%	21%	28%	32%	30%	34%	24%	21%

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Leisure centres
Base: All respondents

		Disability		Marital Status			Ethnicity						Children						
	Total	Yes	No	Single	Marr-ied/ co-habit-ing	Wid-owed/ separ-ated/ div-orced	White	Mixed	Asian	Black	Chin-ese	Other	None aged 18 or under	NET: Yes	NET: Yes any aged 15 or under	Aged under 5	Aged 5-10	Aged 11-15	Aged 16-18
Unweighted base	1031	167	810	193	595	195	900	11	37	14	2	9	690	284	248	103	123	114	67
Weighted base	1031	151	842	224	618	157	901	13	49	15	4	8	686	301	264	113	136	116	66
Net: Better	258	26	223	78	147	25	204	7	25	11	2	1	155	92	81	31	42	34	20
	25%	17%	26%	35%	24%	16%	23%	54%	50%	74%	57%	9%	23%	31%	31%	28%	31%	30%	30%
Got much better	141	11	123	39	86	11	114	3	12	4	2	-	82	51	44	11	27	17	9
	14%	7%	15%	17%	14%	7%	13%	21%	24%	26%	57%	-	12%	17%	17%	10%	20%	15%	13%
Got a little better	118	15	100	40	61	14	91	4	13	7	-	1	73	42	37	20	16	17	11
	11%	10%	12%	18%	10%	9%	10%	33%	27%	47%	-	9%	11%	14%	14%	18%	12%	15%	17%
Stayed the same	391	43	335	75	252	51	354	3	15	-	2	2	223	150	136	58	72	60	27
	38%	29%	40%	34%	41%	32%	39%	26%	31%	-	43%	23%	33%	50%	52%	51%	53%	51%	41%
Got a little worse	45	9	34	10	29	6	39	-	2	-	-	1	25	17	14	7	7	7	5
	4%	6%	4%	4%	5%	4%	4%	-	5%	-	-	14%	4%	6%	5%	6%	5%	6%	8%
Got much worse	31	5	25	1	24	5	28	1	-	2	-	-	18	11	9	2	3	8	4
	3%	4%	3%	*	4%	3%	3%	8%	-	13%	-	-	3%	4%	3%	2%	2%	7%	7%
Net: Worse	76	15	60	11	53	11	67	1	2	2	-	1	43	28	23	9	10	15	10
	7%	10%	7%	5%	9%	7%	7%	8%	5%	13%	-	14%	6%	9%	9%	8%	7%	13%	15%
NET: BETTER	182	11	163	68	94	14	138	6	22	9	2	*	112	64	58	22	32	19	10
	18%	8%	19%	30%	15%	9%	15%	46%	45%	60%	57%	-5%	16%	21%	22%	20%	24%	16%	15%
Don't know	306	67	225	59	165	70	275	2	7	2	-	4	264	30	24	15	12	7	9
	30%	45%	27%	26%	27%	45%	31%	12%	14%	13%	-	54%	39%	10%	9%	13%	9%	6%	14%

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Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Leisure centres
Base: All respondents

		Use services (Q2)									Public services overall (Q1)		
	Total	Bus services	Care for the elderly	Meals-on-wheels	Schools and colleges	GP surgeries	Hospitals	Libraries	Leisure centres	Parks and open spaces	Got Better	Stayed the same	Got Worse
Unweighted base	1031	632	210	35	419	938	888	562	525	795	150	419	427
Weighted base	1031	614	204	32	441	932	884	557	548	807	155	428	412
Net: Better	258	156	54	8	145	231	220	140	199	218	73	98	79
	25%	25%	27%	25%	33%	25%	25%	25%	36%	27%	47%	23%	19%
Got much better	141	82	30	6	87	126	118	77	111	122	44	53	41
	14%	13%	15%	18%	20%	14%	13%	14%	20%	15%	29%	12%	10%
Got a little better	118	74	24	2	58	106	102	63	88	96	28	46	38
	11%	12%	12%	7%	13%	11%	12%	11%	16%	12%	18%	11%	9%
Stayed the same	391	243	74	7	195	359	342	244	271	335	30	186	166
	38%	40%	36%	22%	44%	38%	39%	44%	49%	41%	19%	43%	40%
Got a little worse	45	27	9	3	22	42	39	33	29	39	3	10	31
	4%	4%	4%	9%	5%	4%	4%	6%	5%	5%	2%	2%	8%
Got much worse	31	17	6	2	16	28	27	16	20	26	1	5	24
	3%	3%	3%	5%	4%	3%	3%	3%	4%	3%	*	1%	6%
Net: Worse	76	45	15	4	38	70	66	48	49	65	4	15	55
	7%	7%	7%	14%	9%	8%	7%	9%	9%	8%	3%	4%	13%
NET: BETTER	182	111	39	4	107	161	154	92	150	153	69	83	24
	18%	18%	19%	11%	24%	17%	17%	16%	27%	19%	44%	19%	6%
Don't know	306	170	61	12	64	272	256	125	29	189	48	128	112
	30%	28%	30%	39%	14%	29%	29%	22%	5%	23%	31%	30%	27%

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Table 11

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Leisure centres
Base: All respondents

		Angry at cuts to public services (Q4a)		Worried about cuts to public services (Q4b)		Pleased public sector spending has been reduced (Q4c)		Public sector spending needs to be reduced further (Q4d)		Cuts to welfare and benefits have gone too far (Q4e)		Reductions in benefits have been necessary (Q4f)	
	Total	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree
Unweighted base	1031	545	272	658	213	403	417	280	562	492	375	597	261
Weighted base	1031	536	273	648	210	405	420	282	555	480	384	602	255
Net: Better	258	135	65	171	49	113	109	80	133	115	99	168	54
	25%	25%	24%	26%	23%	28%	26%	28%	24%	24%	26%	28%	21%
Got much better	141	66	43	91	29	65	55	43	71	59	59	93	24
	14%	12%	16%	14%	14%	16%	13%	15%	13%	12%	16%	16%	9%
Got a little better	118	69	22	80	19	48	54	38	62	56	39	75	30
	11%	13%	8%	12%	9%	12%	13%	13%	11%	12%	10%	12%	12%
Stayed the same	391	207	104	252	77	151	167	103	221	176	152	230	97
	38%	39%	38%	39%	36%	37%	40%	36%	40%	37%	40%	38%	38%
Got a little worse	45	30	8	37	7	10	27	8	33	28	12	23	15
	4%	6%	3%	6%	3%	2%	6%	3%	6%	6%	3%	4%	6%
Got much worse	31	24	6	24	3	9	19	2	26	17	7	17	9
	3%	4%	2%	4%	1%	2%	5%	1%	5%	4%	2%	3%	4%
Net: Worse	76	54	13	61	10	19	46	11	59	45	19	40	24
	7%	10%	5%	9%	5%	5%	11%	4%	11%	9%	5%	7%	9%
NET: BETTER	182	82	52	110	39	95	63	70	74	70	80	128	30
	18%	15%	19%	17%	19%	23%	15%	25%	13%	15%	21%	21%	12%
Don't know	306	140	91	164	75	122	98	88	141	143	114	164	81
	30%	26%	33%	25%	36%	30%	23%	31%	25%	30%	30%	27%	32%

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Table 12

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Parks and open spaces
Base: All respondents

		Gender		Age						Social Grade				Working status			Tenure			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Work Full-time	Work Part-time	Not work-ing	Own out-right	Own with a mort-gage	Coun-cil Rent	Other
Unweighted base	1031	461	570	71	145	174	212	181	248	334	243	158	296	437	146	401	355	346	93	170
Weighted base	1031	495	536	123	163	204	174	153	214	268	299	217	247	464	124	410	337	398	133	116
Net: Better	347	161	186	63	60	63	51	44	65	86	113	57	91	160	39	136	98	147	50	38
	34%	33%	35%	51%	37%	31%	30%	29%	31%	32%	38%	26%	37%	35%	31%	33%	29%	37%	38%	33%
Got much better	158	64	93	26	31	35	19	24	23	37	54	28	39	80	20	55	42	69	26	18
	15%	13%	17%	21%	19%	17%	11%	16%	11%	14%	18%	13%	16%	17%	16%	13%	12%	17%	19%	16%
Got a little better	190	97	93	37	30	29	32	20	42	49	59	29	53	80	19	82	56	78	25	20
	18%	20%	17%	30%	18%	14%	18%	13%	20%	18%	20%	14%	21%	17%	15%	20%	17%	20%	19%	17%
Stayed the same	450	227	223	39	78	100	60	77	96	127	123	108	92	201	63	171	164	167	47	48
	44%	46%	42%	32%	48%	49%	35%	50%	45%	48%	41%	50%	37%	43%	51%	42%	49%	42%	35%	41%
Got a little worse	92	47	45	9	13	17	32	14	8	29	32	17	15	51	14	26	26	37	15	14
	9%	10%	8%	7%	8%	8%	18%	9%	4%	11%	11%	8%	6%	11%	12%	6%	8%	9%	11%	12%
Got much worse	64	29	36	8	11	15	16	8	6	14	12	21	17	34	4	25	14	30	7	11
	6%	6%	7%	6%	6%	7%	9%	5%	3%	5%	4%	10%	7%	7%	3%	6%	4%	7%	5%	9%
Net: Worse	156	76	80	17	23	32	48	22	14	43	44	38	32	85	18	51	41	67	22	25
	15%	15%	15%	14%	14%	16%	28%	14%	6%	16%	15%	17%	13%	18%	15%	12%	12%	17%	16%	21%
NET: BETTER	191	85	106	45	37	32	3	22	52	43	69	20	59	75	21	85	57	80	28	13
	19%	17%	20%	37%	23%	15%	2%	14%	24%	16%	23%	9%	24%	16%	17%	21%	17%	20%	21%	11%
Don't know	77	31	47	4	2	9	14	10	40	12	19	14	32	18	4	52	34	17	14	5
	8%	6%	9%	3%	1%	4%	8%	6%	18%	5%	6%	6%	13%	4%	3%	13%	10%	4%	10%	5%

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Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Parks and open spaces
Base: All respondents

		Region												Region					
	Total	North East	Yorks & Humb.	East Mid-lands	East-ern	South East	London	South West	Wales	West Mid-lands	North West	Scot-land	North-ern Ire-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land
Unweighted base	1031	44	90	75	89	135	129	89	50	91	117	92	30	264	255	251	139	92	30
Weighted base	1031	45	86	76	92	135	127	89	52	94	116	88	30	262	262	247	141	88	30
Net: Better	347	20	33	23	27	45	49	29	21	30	29	28	12	94	80	82	51	28	12
	34%	44%	39%	30%	30%	33%	38%	33%	41%	32%	25%	32%	42%	36%	30%	33%	36%	32%	42%
Got much better	158	4	16	9	14	23	25	9	12	12	11	13	10	48	35	31	21	13	10
	15%	9%	18%	12%	15%	17%	19%	10%	24%	13%	10%	15%	33%	18%	13%	12%	15%	15%	33%
Got a little better	190	16	18	14	14	22	24	20	9	17	18	15	3	46	45	52	29	15	3
	18%	36%	20%	18%	15%	17%	19%	22%	18%	18%	15%	17%	9%	18%	17%	21%	21%	17%	9%
Stayed the same	450	20	33	32	45	56	56	43	22	38	48	43	15	112	115	101	65	43	15
	44%	44%	38%	42%	49%	42%	44%	48%	42%	40%	42%	49%	49%	43%	44%	41%	46%	49%	49%
Got a little worse	92	-	8	7	10	15	16	7	5	6	8	8	*	31	24	16	12	8	*
	9%	-	9%	9%	11%	11%	12%	8%	10%	7%	7%	10%	2%	12%	9%	7%	9%	10%	2%
Got much worse	64	3	7	5	3	6	4	2	1	11	18	4	1	9	19	28	3	4	1
	6%	7%	8%	7%	3%	4%	3%	2%	2%	12%	16%	4%	3%	4%	7%	11%	2%	4%	3%
Net: Worse	156	3	15	12	13	21	19	9	6	18	27	12	1	40	43	44	15	12	1
	15%	7%	17%	16%	14%	16%	15%	10%	12%	19%	23%	14%	4%	15%	16%	18%	11%	14%	4%
NET: BETTER	191	17	19	11	14	24	29	20	15	12	3	16	11	53	37	38	35	16	11
	19%	38%	22%	14%	15%	18%	23%	22%	30%	13%	2%	18%	37%	20%	14%	16%	25%	18%	37%
Don't know	77	2	6	9	7	12	3	8	3	9	12	5	2	16	25	20	11	5	2
	8%	5%	6%	12%	8%	9%	3%	9%	6%	9%	10%	6%	5%	6%	9%	8%	7%	6%	5%

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Parks and open spaces
Base: All respondents

		Disability		Marital Status			Ethnicity						Children						
	Total	Yes	No	Single	Marr-ied/ co-habit-ing	Wid-owed/ separ-ated/ div-orced	White	Mixed	Asian	Black	Chin-ese	Other	None aged 18 or under	NET: Yes	NET: Yes any aged 15 or under	Aged under 5	Aged 5-10	Aged 11-15	Aged 16-18
Unweighted base	1031	167	810	193	595	195	900	11	37	14	2	9	690	284	248	103	123	114	67
Weighted base	1031	151	842	224	618	157	901	13	49	15	4	8	686	301	264	113	136	116	66
Net: Better	347	53	283	91	194	50	298	9	17	6	-	1	239	92	81	35	50	27	16
	34%	35%	34%	41%	31%	32%	33%	71%	35%	43%	-	16%	35%	31%	31%	31%	37%	24%	24%
Got much better	158	23	131	37	95	22	134	3	14	4	-	-	102	51	43	17	24	14	12
	15%	15%	16%	16%	15%	14%	15%	22%	28%	26%	-	-	15%	17%	16%	15%	17%	12%	18%
Got a little better	190	30	151	54	99	28	164	6	3	2	-	1	137	41	38	19	26	14	4
	18%	20%	18%	24%	16%	18%	18%	49%	7%	16%	-	16%	20%	14%	14%	17%	19%	12%	6%
Stayed the same	450	55	379	89	277	69	389	4	24	6	2	6	296	135	117	50	55	56	34
	44%	36%	45%	40%	45%	44%	43%	29%	49%	37%	57%	76%	43%	45%	44%	45%	40%	48%	51%
Got a little worse	92	11	80	20	64	8	87	-	3	1	-	-	52	39	35	15	18	13	11
	9%	8%	10%	9%	10%	5%	10%	-	7%	7%	-	-	8%	13%	13%	13%	13%	11%	17%
Got much worse	64	11	49	12	42	8	54	-	5	2	2	1	30	31	29	10	14	20	3
	6%	7%	6%	5%	7%	5%	6%	-	9%	13%	43%	8%	4%	10%	11%	9%	10%	17%	5%
Net: Worse	156	23	129	32	107	16	141	-	8	3	2	1	82	70	64	25	31	33	15
	15%	15%	15%	14%	17%	10%	16%	-	16%	20%	43%	8%	12%	23%	24%	22%	23%	28%	22%
NET: BETTER	191	30	153	59	88	35	157	9	9	3	-2	1	157	22	17	10	19	-6	1
	19%	20%	18%	26%	14%	22%	17%	71%	19%	22%	-43%	7%	23%	7%	6%	9%	14%	-5%	2%
Don't know	77	21	52	11	40	21	73	-	-	-	-	-	69	4	2	2	-	-	2
	8%	14%	6%	5%	6%	14%	8%	-	-	-	-	-	10%	1%	1%	2%	-	-	2%

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Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Parks and open spaces
Base: All respondents

		Use services (Q2)									Public services overall (Q1)		
	Total	Bus services	Care for the elderly	Meals-on-wheels	Schools and colleges	GP surgeries	Hospitals	Libraries	Leisure centres	Parks and open spaces	Got Better	Stayed the same	Got Worse
Unweighted base	1031	632	210	35	419	938	888	562	525	795	150	419	427
Weighted base	1031	614	204	32	441	932	884	557	548	807	155	428	412
Net: Better	347	211	83	11	155	313	293	182	197	289	86	143	104
	34%	34%	41%	34%	35%	34%	33%	33%	36%	36%	56%	33%	25%
Got much better	158	94	35	8	75	140	131	85	100	137	41	68	44
	15%	15%	17%	26%	17%	15%	15%	15%	18%	17%	26%	16%	11%
Got a little better	190	117	48	3	80	173	162	97	97	153	45	76	60
	18%	19%	24%	8%	18%	19%	18%	17%	18%	19%	29%	18%	15%
Stayed the same	450	283	81	11	188	417	399	262	242	379	44	212	184
	44%	46%	40%	36%	43%	45%	45%	47%	44%	47%	28%	50%	45%
Got a little worse	92	53	17	5	50	84	77	54	55	81	6	23	59
	9%	9%	8%	16%	11%	9%	9%	10%	10%	10%	4%	5%	14%
Got much worse	64	36	6	-	39	54	54	40	41	52	11	19	33
	6%	6%	3%	-	9%	6%	6%	7%	7%	6%	7%	4%	8%
Net: Worse	156	89	24	5	88	137	132	93	96	133	17	42	92
	15%	14%	12%	16%	20%	15%	15%	17%	17%	16%	11%	10%	22%
NET: BETTER	191	122	60	6	67	176	162	88	101	156	69	102	11
	19%	20%	29%	19%	15%	19%	18%	16%	18%	19%	45%	24%	3%
Don't know	77	31	16	4	10	64	60	19	13	6	8	31	33
	8%	5%	8%	14%	2%	7%	7%	3%	2%	1%	5%	7%	8%

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Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Parks and open spaces
Base: All respondents

		Angry at cuts to public services (Q4a)		Worried about cuts to public services (Q4b)		Pleased public sector spending has been reduced (Q4c)		Public sector spending needs to be reduced further (Q4d)		Cuts to welfare and benefits have gone too far (Q4e)		Reductions in benefits have been necessary (Q4f)	
	Total	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree
Unweighted base	1031	545	272	658	213	403	417	280	562	492	375	597	261
Weighted base	1031	536	273	648	210	405	420	282	555	480	384	602	255
Net: Better	347	169	99	224	59	149	138	107	179	156	137	214	84
	34%	32%	36%	35%	28%	37%	33%	38%	32%	32%	36%	36%	33%
Got much better	158	70	43	100	27	77	47	53	75	66	62	110	30
	15%	13%	16%	15%	13%	19%	11%	19%	13%	14%	16%	18%	12%
Got a little better	190	98	56	124	32	72	90	54	104	90	76	104	54
	18%	18%	21%	19%	15%	18%	22%	19%	19%	19%	20%	17%	21%
Stayed the same	450	240	122	281	104	163	191	119	251	200	176	263	105
	44%	45%	45%	43%	49%	40%	46%	42%	45%	42%	46%	44%	41%
Got a little worse	92	62	17	68	17	41	45	27	53	59	28	61	24
	9%	11%	6%	10%	8%	10%	11%	10%	10%	12%	7%	10%	9%
Got much worse	64	38	12	40	11	22	30	11	42	27	20	30	21
	6%	7%	5%	6%	5%	5%	7%	4%	8%	6%	5%	5%	8%
Net: Worse	156	100	30	108	29	62	75	38	95	86	48	91	45
	15%	19%	11%	17%	14%	15%	18%	14%	17%	18%	13%	15%	17%
NET: BETTER	191	69	70	116	30	87	63	69	84	69	89	123	39
	19%	13%	26%	18%	14%	21%	15%	24%	15%	14%	23%	20%	15%
Don't know	77	28	22	36	19	31	16	17	30	38	22	33	21
	8%	5%	8%	6%	9%	8%	4%	6%	5%	8%	6%	5%	8%

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Table 13

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Road maintenance
Base: All respondents

		Gender		Age						Social Grade				Working status			Tenure			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Work Full-time	Work Part-time	Not work-ing	Own out-right	Own with a mort-gage	Coun-cil Rent	Other
Unweighted base	1031	461	570	71	145	174	212	181	248	334	243	158	296	437	146	401	355	346	93	170
Weighted base	1031	495	536	123	163	204	174	153	214	268	299	217	247	464	124	410	337	398	133	116
Net: Better	113	51	63	34	21	20	13	5	20	25	44	17	28	40	22	46	32	39	18	18
	11%	10%	12%	28%	13%	10%	7%	3%	10%	9%	15%	8%	11%	9%	17%	11%	10%	10%	14%	15%
Got much better	39	18	21	18	5	5	4	1	5	7	19	2	11	11	3	21	12	12	7	5
	4%	4%	4%	14%	3%	2%	2%	1%	3%	3%	6%	1%	4%	2%	2%	5%	3%	3%	5%	4%
Got a little better	75	33	42	16	16	15	9	3	15	17	25	15	17	29	19	25	21	27	11	13
	7%	7%	8%	13%	10%	7%	5%	2%	7%	7%	8%	7%	7%	6%	15%	6%	6%	7%	8%	11%
Stayed the same	211	87	124	35	50	30	34	24	38	56	65	40	50	86	37	83	60	79	29	33
	20%	18%	23%	28%	31%	15%	20%	16%	18%	21%	22%	18%	20%	19%	30%	20%	18%	20%	22%	28%
Got a little worse	181	90	90	25	27	44	25	29	31	50	50	46	34	81	27	70	70	76	17	15
	18%	18%	17%	21%	16%	21%	14%	19%	15%	19%	17%	21%	14%	17%	22%	17%	21%	19%	13%	13%
Got much worse	501	260	241	25	62	107	100	93	114	134	131	111	124	252	35	195	167	198	64	47
	49%	53%	45%	20%	38%	52%	58%	61%	53%	50%	44%	51%	50%	54%	29%	48%	50%	50%	48%	40%
Net: Worse	682	351	331	50	88	150	125	123	145	185	182	158	158	333	62	266	237	274	81	62
	66%	71%	62%	41%	54%	74%	72%	80%	68%	69%	61%	73%	64%	72%	50%	65%	70%	69%	61%	53%
NET: BETTER	-568	-300	-269	-16	-67	-130	-112	-118	-125	-160	-138	-141	-130	-293	-41	-219	-204	-235	-63	-44
	-55%	-61%	-50%	-13%	-41%	-64%	-65%	-77%	-58%	-60%	-46%	-65%	-52%	-63%	-33%	-54%	-61%	-59%	-48%	-38%
Don't know	25	6	19	4	4	4	1	2	11	3	8	2	12	5	3	14	7	5	4	4
	2%	1%	3%	3%	3%	2%	1%	1%	5%	1%	3%	1%	5%	1%	2%	3%	2%	1%	3%	4%

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Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Road maintenance
Base: All respondents

		Region												Region					
	Total	North East	Yorks & Humb.	East Mid-lands	East-ern	South East	London	South West	Wales	West Mid-lands	North West	Scot-land	North-ern Ire-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land
Unweighted base	1031	44	90	75	89	135	129	89	50	91	117	92	30	264	255	251	139	92	30
Weighted base	1031	45	86	76	92	135	127	89	52	94	116	88	30	262	262	247	141	88	30
Net: Better	113	3	11	5	5	13	28	8	5	15	9	9	2	41	25	23	13	9	2
	11%	6%	12%	7%	5%	10%	22%	9%	10%	15%	8%	11%	7%	16%	9%	9%	9%	11%	7%
Got much better	39	1	4	1	-	2	10	1	4	7	3	3	2	12	8	8	6	3	2
	4%	3%	4%	2%	-	1%	8%	2%	8%	8%	3%	3%	5%	5%	3%	3%	4%	3%	5%
Got a little better	75	1	7	4	5	11	18	7	1	7	6	7	*	29	17	15	7	7	*
	7%	3%	8%	6%	5%	8%	15%	7%	1%	8%	5%	8%	2%	11%	6%	6%	5%	8%	2%
Stayed the same	211	14	17	15	27	27	27	18	14	15	15	15	7	53	57	45	32	15	7
	20%	31%	19%	19%	30%	20%	21%	21%	27%	16%	13%	17%	25%	20%	22%	18%	23%	17%	25%
Got a little worse	181	5	15	13	12	21	25	24	11	14	15	15	11	46	40	35	35	15	11
	18%	12%	17%	17%	13%	16%	20%	27%	20%	15%	13%	17%	35%	18%	15%	14%	24%	17%	35%
Got much worse	501	22	41	42	48	74	43	35	22	47	70	48	10	117	137	133	56	48	10
	49%	49%	48%	56%	52%	55%	34%	39%	41%	50%	60%	54%	33%	45%	52%	54%	40%	54%	33%
Net: Worse	682	28	56	55	60	95	68	59	32	61	84	62	21	164	176	168	91	62	21
	66%	61%	65%	73%	65%	71%	54%	66%	62%	65%	73%	71%	69%	62%	67%	68%	64%	71%	69%
NET: BETTER	-568	-25	-46	-50	-55	-83	-40	-51	-27	-46	-75	-53	-19	-122	-151	-145	-78	-53	-19
	-55%	-55%	-53%	-66%	-60%	-61%	-31%	-57%	-52%	-49%	-65%	-60%	-62%	-47%	-58%	-59%	-55%	-60%	-62%
Don't know	25	1	3	1	-	-	4	4	1	3	7	1	-	4	4	11	5	1	-
	2%	2%	3%	1%	-	-	3%	5%	1%	4%	6%	2%	-	2%	1%	4%	3%	2%	-

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Absolutes/col percents

Table 13

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Road maintenance
Base: All respondents

		Disability		Marital Status			Ethnicity						Children						
	Total	Yes	No	Single	Marr-ied/ co-habit-ing	Wid-owed/ separ-ated/ div-orced	White	Mixed	Asian	Black	Chin-ese	Other	None aged 18 or under	NET: Yes	NET: Yes any aged 15 or under	Aged under 5	Aged 5-10	Aged 11-15	Aged 16-18
Unweighted base	1031	167	810	193	595	195	900	11	37	14	2	9	690	284	248	103	123	114	67
Weighted base	1031	151	842	224	618	157	901	13	49	15	4	8	686	301	264	113	136	116	66
Net: Better	113	12	95	47	48	14	76	3	21	4	2	1	77	30	30	10	14	13	3
	11%	8%	11%	21%	8%	9%	8%	24%	43%	26%	57%	16%	11%	10%	11%	9%	11%	11%	4%
Got much better	39	5	30	20	13	2	16	2	12	3	2	-	25	9	9	3	4	4	-
	4%	3%	4%	9%	2%	1%	2%	17%	24%	21%	57%	-	4%	3%	3%	3%	3%	4%	-
Got a little better	75	7	65	27	34	12	60	1	9	1	-	1	51	21	21	7	11	9	3
	7%	5%	8%	12%	6%	8%	7%	7%	19%	6%	-	16%	8%	7%	8%	6%	8%	8%	4%
Stayed the same	211	24	180	58	118	30	186	2	12	3	-	2	139	66	55	29	29	17	13
	20%	16%	21%	26%	19%	19%	21%	19%	24%	18%	-	31%	20%	22%	21%	25%	21%	15%	19%
Got a little worse	181	20	158	39	115	24	169	3	4	1	-	-	113	64	55	23	35	24	14
	18%	13%	19%	18%	19%	15%	19%	21%	7%	7%	-	-	16%	21%	21%	20%	25%	20%	21%
Got much worse	501	89	392	73	328	82	451	4	11	7	2	3	337	139	122	49	58	62	37
	49%	59%	46%	33%	53%	52%	50%	35%	23%	49%	43%	33%	49%	46%	46%	44%	42%	54%	56%
Net: Worse	682	109	549	112	443	106	620	7	15	8	2	3	450	203	177	72	92	86	50
	66%	72%	65%	50%	72%	68%	69%	57%	31%	56%	43%	33%	66%	68%	67%	64%	68%	74%	77%
NET: BETTER	-568	-97	-454	-65	-395	-92	-544	-4	6	-4	*	-1	-373	-174	-148	-62	-78	-73	-48
	-55%	-64%	-54%	-29%	-64%	-59%	-60%	-32%	12%	-30%	13%	-18%	-54%	-58%	-56%	-55%	-57%	-63%	-72%
Don't know	25	6	18	7	10	7	19	-	1	-	-	2	21	3	3	3	1	-	-
	2%	4%	2%	3%	2%	5%	2%	-	2%	-	-	20%	3%	1%	1%	2%	*	-	-

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Table 13

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Road maintenance
Base: All respondents

		Use services (Q2)									Public services overall (Q1)		
	Total	Bus services	Care for the elderly	Meals-on-wheels	Schools and colleges	GP surgeries	Hospitals	Libraries	Leisure centres	Parks and open spaces	Got Better	Stayed the same	Got Worse
Unweighted base	1031	632	210	35	419	938	888	562	525	795	150	419	427
Weighted base	1031	614	204	32	441	932	884	557	548	807	155	428	412
Net: Better	113	83	19	6	58	98	89	70	72	89	40	46	23
	11%	14%	9%	20%	13%	11%	10%	12%	13%	11%	26%	11%	6%
Got much better	39	31	5	3	22	30	29	22	28	28	16	9	13
	4%	5%	3%	8%	5%	3%	3%	4%	5%	3%	10%	2%	3%
Got a little better	75	52	14	4	36	68	60	48	44	61	24	38	10
	7%	9%	7%	12%	8%	7%	7%	9%	8%	8%	16%	9%	2%
Stayed the same	211	134	50	8	88	188	178	110	118	167	31	124	48
	20%	22%	25%	25%	20%	20%	20%	20%	21%	21%	20%	29%	12%
Got a little worse	181	111	28	3	76	162	150	107	95	144	27	91	57
	18%	18%	14%	10%	17%	17%	17%	19%	17%	18%	17%	21%	14%
Got much worse	501	268	102	12	210	467	447	257	255	395	54	156	278
	49%	44%	50%	38%	48%	50%	51%	46%	47%	49%	35%	36%	67%
Net: Worse	682	380	130	15	287	628	597	364	350	538	81	247	335
	66%	62%	63%	48%	65%	67%	68%	65%	64%	67%	52%	58%	81%
NET: BETTER	-568	-296	-111	-9	-229	-530	-508	-294	-278	-449	-41	-201	-312
	-55%	-48%	-54%	-28%	-52%	-57%	-57%	-53%	-51%	-56%	-26%	-47%	-76%
Don't know	25	17	5	2	9	17	20	13	8	12	4	11	6
	2%	3%	3%	7%	2%	2%	2%	2%	2%	1%	3%	3%	2%

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Table 13

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Road maintenance
Base: All respondents

		Angry at cuts to public services (Q4a)		Worried about cuts to public services (Q4b)		Pleased public sector spending has been reduced (Q4c)		Public sector spending needs to be reduced further (Q4d)		Cuts to welfare and benefits have gone too far (Q4e)		Reductions in benefits have been necessary (Q4f)	
	Total	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree
Unweighted base	1031	545	272	658	213	403	417	280	562	492	375	597	261
Weighted base	1031	536	273	648	210	405	420	282	555	480	384	602	255
Net: Better	113	54	39	76	25	66	36	41	49	55	37	74	23
	11%	10%	14%	12%	12%	16%	9%	15%	9%	11%	10%	12%	9%
Got much better	39	17	12	27	9	23	10	15	12	16	14	24	11
	4%	3%	4%	4%	4%	6%	2%	5%	2%	3%	4%	4%	4%
Got a little better	75	37	27	48	16	42	26	26	36	39	22	50	12
	7%	7%	10%	7%	8%	10%	6%	9%	7%	8%	6%	8%	5%
Stayed the same	211	96	49	115	40	67	84	48	111	88	74	117	48
	20%	18%	18%	18%	19%	17%	20%	17%	20%	18%	19%	19%	19%
Got a little worse	181	96	50	112	47	72	72	63	87	84	73	105	47
	18%	18%	18%	17%	23%	18%	17%	22%	16%	17%	19%	17%	19%
Got much worse	501	280	130	335	93	196	221	126	298	242	196	302	128
	49%	52%	48%	52%	44%	48%	53%	45%	54%	50%	51%	50%	50%
Net: Worse	682	375	181	447	141	268	294	189	386	326	268	406	176
	66%	70%	66%	69%	67%	66%	70%	67%	69%	68%	70%	68%	69%
NET: BETTER	-568	-322	-142	-371	-116	-202	-258	-148	-337	-271	-231	-332	-152
	-55%	-60%	-52%	-57%	-55%	-50%	-61%	-53%	-61%	-56%	-60%	-55%	-60%
Don't know	25	10	5	10	5	4	7	4	10	12	5	4	8
	2%	2%	2%	2%	2%	1%	2%	1%	2%	2%	1%	1%	3%

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Absolutes/col percents

Table 14

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
The police
Base: All respondents

		Gender		Age						Social Grade				Working status			Tenure			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Work Full-time	Work Part-time	Not work-ing	Own out-right	Own with a mort-gage	Coun-cil Rent	Other
Unweighted base	1031	461	570	71	145	174	212	181	248	334	243	158	296	437	146	401	355	346	93	170
Weighted base	1031	495	536	123	163	204	174	153	214	268	299	217	247	464	124	410	337	398	133	116
Net: Better	159	71	88	35	30	12	24	17	41	38	53	20	48	64	20	72	43	55	34	21
	15%	14%	16%	28%	18%	6%	14%	11%	19%	14%	18%	9%	19%	14%	16%	18%	13%	14%	26%	18%
Got much better	53	25	28	15	3	6	9	6	16	11	18	10	14	23	5	22	18	18	4	8
	5%	5%	5%	12%	2%	3%	5%	4%	7%	4%	6%	5%	6%	5%	4%	5%	5%	5%	3%	7%
Got a little better	106	46	61	20	27	7	15	12	26	26	36	10	34	41	15	50	25	36	30	13
	10%	9%	11%	16%	17%	3%	9%	8%	12%	10%	12%	5%	14%	9%	12%	12%	7%	9%	23%	11%
Stayed the same	447	212	236	33	79	111	72	58	94	119	132	94	102	197	52	190	144	180	54	55
	43%	43%	44%	27%	49%	54%	41%	38%	44%	45%	44%	43%	41%	43%	42%	46%	43%	45%	41%	47%
Got a little worse	157	85	72	27	24	34	29	27	17	47	38	42	30	83	28	39	47	65	20	15
	15%	17%	14%	22%	15%	17%	17%	17%	8%	18%	13%	20%	12%	18%	22%	10%	14%	16%	15%	13%
Got much worse	129	74	55	10	12	23	33	25	26	31	40	25	33	66	8	49	57	44	8	13
	13%	15%	10%	8%	7%	11%	19%	17%	12%	12%	13%	11%	13%	14%	6%	12%	17%	11%	6%	11%
Net: Worse	286	159	127	37	36	57	62	52	43	79	78	67	63	149	35	89	104	109	29	28
	28%	32%	24%	30%	22%	28%	36%	34%	20%	29%	26%	31%	25%	32%	29%	22%	31%	27%	22%	24%
NET: BETTER	-127	-88	-39	-2	-6	-44	-38	-35	-2	-41	-25	-47	-15	-85	-16	-16	-61	-54	6	-7
	-12%	-18%	-7%	-2%	-4%	-22%	-22%	-23%	-1%	-15%	-8%	-22%	-6%	-18%	-13%	-4%	-18%	-14%	4%	-6%
Don't know	138	53	85	18	19	24	16	26	35	32	35	35	35	54	17	59	46	53	15	12
	13%	11%	16%	15%	11%	12%	9%	17%	16%	12%	12%	16%	14%	12%	14%	14%	14%	13%	11%	11%

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Table 14

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
The police
Base: All respondents

		Region												Region					
	Total	North East	Yorks & Humb.	East Mid-lands	East-ern	South East	London	South West	Wales	West Mid-lands	North West	Scot-land	North-ern Ire-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land
Unweighted base	1031	44	90	75	89	135	129	89	50	91	117	92	30	264	255	251	139	92	30
Weighted base	1031	45	86	76	92	135	127	89	52	94	116	88	30	262	262	247	141	88	30
Net: Better	159	7	15	8	18	25	23	8	10	13	15	10	7	48	39	37	18	10	7
	15%	16%	18%	11%	19%	19%	18%	9%	19%	14%	13%	12%	23%	18%	15%	15%	13%	12%	23%
Got much better	53	3	7	4	6	6	3	5	3	2	5	4	5	9	12	15	8	4	5
	5%	6%	9%	5%	6%	4%	3%	6%	5%	2%	4%	5%	17%	3%	4%	6%	6%	5%	17%
Got a little better	106	4	8	4	12	19	20	3	7	12	10	6	2	39	28	22	10	6	2
	10%	9%	9%	6%	13%	14%	16%	3%	14%	12%	8%	7%	5%	15%	11%	9%	7%	7%	5%
Stayed the same	447	26	37	26	35	55	55	43	26	36	50	47	13	110	96	113	69	47	13
	43%	58%	43%	34%	38%	41%	43%	48%	50%	38%	43%	53%	42%	42%	37%	46%	49%	53%	42%
Got a little worse	157	1	15	20	19	22	15	16	7	18	15	8	2	37	56	30	23	8	2
	15%	2%	17%	26%	20%	17%	12%	18%	13%	19%	13%	9%	6%	14%	22%	12%	17%	9%	6%
Got much worse	129	7	9	12	10	13	19	5	4	18	21	8	3	33	40	37	9	8	3
	13%	17%	11%	16%	11%	10%	15%	5%	8%	19%	18%	9%	9%	12%	15%	15%	6%	9%	9%
Net: Worse	286	8	24	32	28	36	34	21	11	36	35	16	5	70	96	68	32	16	5
	28%	18%	28%	42%	31%	26%	27%	24%	21%	38%	30%	19%	15%	27%	37%	27%	23%	19%	15%
NET: BETTER	-127	-1	-9	-24	-11	-11	-11	-13	-1	-23	-21	-6	2	-22	-57	-31	-14	-6	2
	-12%	-3%	-10%	-31%	-12%	-8%	-9%	-15%	-2%	-24%	-18%	-7%	7%	-8%	-22%	-12%	-10%	-7%	7%
Don't know	138	4	10	10	11	19	15	17	5	9	16	15	6	34	31	29	23	15	6
	13%	8%	11%	14%	12%	14%	12%	20%	10%	10%	14%	17%	20%	13%	12%	12%	16%	17%	20%

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The police
Base: All respondents

		Disability		Marital Status			Ethnicity						Children						
	Total	Yes	No	Single	Marr-ied/ co-habit-ing	Wid-owed/ separ-ated/ div-orced	White	Mixed	Asian	Black	Chin-ese	Other	None aged 18 or under	NET: Yes	NET: Yes any aged 15 or under	Aged under 5	Aged 5-10	Aged 11-15	Aged 16-18
Unweighted base	1031	167	810	193	595	195	900	11	37	14	2	9	690	284	248	103	123	114	67
Weighted base	1031	151	842	224	618	157	901	13	49	15	4	8	686	301	264	113	136	116	66
Net: Better	159	30	126	41	81	34	131	5	16	4	-	1	118	38	32	8	19	16	10
	15%	20%	15%	19%	13%	22%	15%	39%	32%	27%	-	8%	17%	13%	12%	7%	14%	14%	15%
Got much better	53	10	40	11	27	12	42	1	5	3	-	-	40	10	8	2	2	6	2
	5%	7%	5%	5%	4%	8%	5%	7%	9%	18%	-	-	6%	3%	3%	2%	2%	6%	4%
Got a little better	106	20	86	30	54	22	89	4	11	1	-	1	78	27	24	6	16	9	7
	10%	13%	10%	14%	9%	14%	10%	32%	22%	8%	-	8%	11%	9%	9%	5%	12%	8%	11%
Stayed the same	447	64	373	84	289	66	404	3	22	3	2	3	290	146	129	55	66	54	31
	43%	43%	44%	38%	47%	42%	45%	24%	44%	21%	57%	42%	42%	49%	49%	49%	49%	47%	48%
Got a little worse	157	18	132	33	102	15	132	4	4	4	2	1	97	51	43	20	23	19	16
	15%	12%	16%	15%	17%	9%	15%	30%	8%	24%	43%	14%	14%	17%	16%	18%	17%	17%	24%
Got much worse	129	25	96	22	81	20	115	-	4	2	-	-	83	37	32	15	14	15	7
	13%	16%	11%	10%	13%	13%	13%	-	7%	15%	-	-	12%	12%	12%	14%	10%	13%	11%
Net: Worse	286	43	228	55	183	35	247	4	8	6	2	1	179	88	75	35	37	35	23
	28%	28%	27%	25%	30%	22%	27%	30%	16%	40%	43%	14%	26%	29%	29%	31%	27%	30%	35%
NET: BETTER	-127	-12	-102	-13	-102	-1	-116	1	8	-2	-2	*	-61	-50	-44	-27	-19	-19	-14
	-12%	-8%	-12%	-6%	-17%	-1%	-13%	9%	16%	-13%	-43%	-6%	-9%	-17%	-17%	-24%	-14%	-16%	-21%
Don't know	138	14	116	43	65	22	119	1	4	2	-	3	99	30	29	14	14	11	2
	13%	9%	14%	19%	11%	14%	13%	8%	8%	13%	-	36%	14%	10%	11%	13%	10%	10%	3%

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Table 14

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
The police
Base: All respondents

		Use services (Q2)									Public services overall (Q1)		
	Total	Bus services	Care for the elderly	Meals-on-wheels	Schools and colleges	GP surgeries	Hospitals	Libraries	Leisure centres	Parks and open spaces	Got Better	Stayed the same	Got Worse
Unweighted base	1031	632	210	35	419	938	888	562	525	795	150	419	427
Weighted base	1031	614	204	32	441	932	884	557	548	807	155	428	412
Net: Better	159	105	39	6	70	139	125	78	76	116	53	65	37
	15%	17%	19%	19%	16%	15%	14%	14%	14%	14%	34%	15%	9%
Got much better	53	33	13	1	27	47	40	27	26	41	21	19	12
	5%	5%	6%	5%	6%	5%	5%	5%	5%	5%	13%	4%	3%
Got a little better	106	72	26	5	43	93	85	51	50	75	32	46	24
	10%	12%	13%	15%	10%	10%	10%	9%	9%	9%	21%	11%	6%
Stayed the same	447	274	85	14	197	410	389	249	245	361	56	230	147
	43%	45%	42%	46%	45%	44%	44%	45%	45%	45%	36%	54%	36%
Got a little worse	157	84	35	3	79	136	132	85	91	126	13	45	98
	15%	14%	17%	8%	18%	15%	15%	15%	17%	16%	8%	10%	24%
Got much worse	129	72	27	7	53	121	116	66	70	103	11	28	89
	13%	12%	13%	22%	12%	13%	13%	12%	13%	13%	7%	7%	22%
Net: Worse	286	156	61	10	131	256	248	151	161	230	24	73	187
	28%	25%	30%	30%	30%	28%	28%	27%	29%	28%	15%	17%	45%
NET: BETTER	-127	-52	-22	-3	-62	-117	-123	-73	-85	-113	29	-7	-151
	-12%	-8%	-11%	-11%	-14%	-13%	-14%	-13%	-16%	-14%	19%	-2%	-37%
Don't know	138	80	18	2	44	126	122	79	67	100	23	60	42
	13%	13%	9%	5%	10%	14%	14%	14%	12%	12%	14%	14%	10%

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Absolutes/col percents

Table 14

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
The police
Base: All respondents

		Angry at cuts to public services (Q4a)		Worried about cuts to public services (Q4b)		Pleased public sector spending has been reduced (Q4c)		Public sector spending needs to be reduced further (Q4d)		Cuts to welfare and benefits have gone too far (Q4e)		Reductions in benefits have been necessary (Q4f)	
	Total	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree
Unweighted base	1031	545	272	658	213	403	417	280	562	492	375	597	261
Weighted base	1031	536	273	648	210	405	420	282	555	480	384	602	255
Net: Better	159	87	36	95	35	73	59	56	78	84	51	82	51
	15%	16%	13%	15%	17%	18%	14%	20%	14%	17%	13%	14%	20%
Got much better	53	32	11	34	10	18	26	16	29	29	22	27	17
	5%	6%	4%	5%	5%	4%	6%	6%	5%	6%	6%	4%	7%
Got a little better	106	55	25	61	25	55	33	40	49	54	30	56	34
	10%	10%	9%	9%	12%	14%	8%	14%	9%	11%	8%	9%	13%
Stayed the same	447	207	136	280	92	189	169	136	221	193	179	271	102
	43%	39%	50%	43%	44%	47%	40%	48%	40%	40%	47%	45%	40%
Got a little worse	157	95	40	111	32	57	78	39	92	78	63	100	35
	15%	18%	14%	17%	15%	14%	19%	14%	17%	16%	16%	17%	14%
Got much worse	129	95	21	96	18	37	77	22	93	70	47	74	43
	13%	18%	8%	15%	9%	9%	18%	8%	17%	15%	12%	12%	17%
Net: Worse	286	190	60	207	50	94	155	61	185	148	109	174	78
	28%	35%	22%	32%	24%	23%	37%	22%	33%	31%	28%	29%	31%
NET: BETTER	-127	-103	-24	-112	-14	-21	-95	-5	-107	-64	-58	-91	-27
	-12%	-19%	-9%	-17%	-7%	-5%	-23%	-2%	-19%	-13%	-15%	-15%	-11%
Don't know	138	52	41	66	33	49	37	29	71	55	44	74	24
	13%	10%	15%	10%	16%	12%	9%	10%	13%	11%	11%	12%	9%

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Absolutes/col percents

Table 15

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Refuse collection
Base: All respondents

		Gender		Age						Social Grade				Working status			Tenure			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Work Full-time	Work Part-time	Not work-ing	Own out-right	Own with a mort-gage	Coun-cil Rent	Other
Unweighted base	1031	461	570	71	145	174	212	181	248	334	243	158	296	437	146	401	355	346	93	170
Weighted base	1031	495	536	123	163	204	174	153	214	268	299	217	247	464	124	410	337	398	133	116
Net: Better	295	125	170	36	52	54	42	39	72	61	82	56	96	117	35	134	91	119	46	27
	29%	25%	32%	29%	32%	27%	24%	25%	33%	23%	27%	26%	39%	25%	29%	33%	27%	30%	34%	23%
Got much better	130	57	74	18	24	16	22	15	34	25	30	26	49	50	13	61	48	38	24	12
	13%	11%	14%	15%	14%	8%	13%	10%	16%	9%	10%	12%	20%	11%	10%	15%	14%	10%	18%	10%
Got a little better	165	68	97	17	29	38	20	24	37	37	51	30	47	67	23	73	43	81	22	15
	16%	14%	18%	14%	18%	19%	11%	16%	17%	14%	17%	14%	19%	14%	18%	18%	13%	20%	16%	13%
Stayed the same	460	232	228	44	59	99	69	75	115	120	126	109	106	207	51	191	179	165	50	46
	45%	47%	43%	36%	36%	48%	40%	49%	53%	45%	42%	50%	43%	45%	42%	47%	53%	42%	38%	40%
Got a little worse	115	61	54	9	24	23	31	18	9	38	41	20	16	53	16	42	28	56	7	18
	11%	12%	10%	8%	15%	11%	18%	12%	4%	14%	14%	9%	6%	11%	13%	10%	8%	14%	6%	16%
Got much worse	127	60	67	12	20	27	31	21	17	41	37	25	24	68	14	37	31	50	23	16
	12%	12%	12%	9%	12%	13%	18%	13%	8%	15%	12%	11%	10%	15%	12%	9%	9%	13%	17%	13%
Net: Worse	242	121	121	21	44	51	61	39	26	79	78	45	40	121	30	79	59	106	31	34
	23%	24%	23%	17%	27%	25%	35%	25%	12%	30%	26%	21%	16%	26%	25%	19%	18%	27%	23%	29%
NET: BETTER	53	4	49	15	8	4	-19	*	45	-18	4	12	56	-5	5	54	32	13	15	-7
	5%	1%	9%	12%	5%	2%	-11%	*	21%	-7%	1%	5%	23%	-1%	4%	13%	9%	3%	11%	-6%
Don't know	34	17	17	22	8	1	1	1	2	8	13	7	6	20	7	6	8	7	6	10
	3%	3%	3%	18%	5%	*	*	*	1%	3%	4%	3%	2%	4%	5%	1%	2%	2%	5%	8%

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Table 15

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Refuse collection
Base: All respondents

		Region												Region					
	Total	North East	Yorks & Humb.	East Mid-lands	East-ern	South East	London	South West	Wales	West Mid-lands	North West	Scot-land	North-ern Ire-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land
Unweighted base	1031	44	90	75	89	135	129	89	50	91	117	92	30	264	255	251	139	92	30
Weighted base	1031	45	86	76	92	135	127	89	52	94	116	88	30	262	262	247	141	88	30
Net: Better	295	6	21	15	28	53	37	28	13	28	25	30	12	89	72	52	40	30	12
	29%	14%	24%	20%	31%	39%	29%	31%	24%	30%	21%	34%	40%	34%	27%	21%	29%	34%	40%
Got much better	130	2	10	5	16	25	13	9	12	9	14	9	7	37	30	26	21	9	7
	13%	5%	12%	6%	18%	18%	10%	10%	23%	10%	12%	10%	22%	14%	12%	10%	15%	10%	22%
Got a little better	165	4	11	10	12	28	24	18	1	19	11	21	6	52	41	26	19	21	6
	16%	9%	12%	13%	13%	21%	19%	21%	1%	20%	10%	24%	19%	20%	16%	11%	14%	24%	19%
Stayed the same	460	27	41	47	47	53	57	34	17	47	43	35	11	110	142	111	51	35	11
	45%	59%	48%	62%	52%	39%	45%	38%	33%	50%	37%	40%	38%	42%	54%	45%	36%	40%	38%
Got a little worse	115	2	11	6	5	17	15	13	11	5	17	11	3	32	15	30	24	11	3
	11%	4%	13%	8%	5%	12%	12%	15%	21%	5%	15%	12%	10%	12%	6%	12%	17%	12%	10%
Got much worse	127	7	11	6	9	9	12	10	11	11	26	12	3	21	26	44	21	12	3
	12%	16%	13%	8%	10%	7%	10%	11%	20%	12%	22%	13%	11%	8%	10%	18%	15%	13%	11%
Net: Worse	242	9	22	12	14	26	27	23	21	16	43	23	6	53	41	74	45	23	6
	23%	20%	25%	15%	15%	19%	22%	26%	41%	17%	37%	26%	21%	20%	16%	30%	32%	26%	21%
NET: BETTER	53	-3	-1	3	15	27	9	4	-9	13	-18	8	6	36	31	-22	-5	8	6
	5%	-7%	-1%	4%	16%	20%	7%	5%	-17%	13%	-16%	9%	19%	14%	12%	-9%	-3%	9%	19%
Don't know	34	3	3	2	2	4	6	4	1	3	5	*	-	10	8	10	5	*	-
	3%	7%	3%	3%	3%	3%	5%	5%	2%	3%	4%	*	-	4%	3%	4%	4%	*	-

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Table 15

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Refuse collection
Base: All respondents

		Disability		Marital Status			Ethnicity						Children						
	Total	Yes	No	Single	Marr-ied/ co-habit-ing	Wid-owed/ separ-ated/ div-orced	White	Mixed	Asian	Black	Chin-ese	Other	None aged 18 or under	NET: Yes	NET: Yes any aged 15 or under	Aged under 5	Aged 5-10	Aged 11-15	Aged 16-18
Unweighted base	1031	167	810	193	595	195	900	11	37	14	2	9	690	284	248	103	123	114	67
Weighted base	1031	151	842	224	618	157	901	13	49	15	4	8	686	301	264	113	136	116	66
Net: Better	295	46	236	63	174	47	257	4	14	6	-	1	194	88	80	33	42	40	14
	29%	30%	28%	28%	28%	30%	29%	34%	29%	43%	-	14%	28%	29%	30%	29%	31%	34%	21%
Got much better	130	19	103	29	66	28	111	2	9	3	-	-	95	28	27	6	12	15	3
	13%	13%	12%	13%	11%	18%	12%	17%	18%	21%	-	-	14%	9%	10%	5%	9%	13%	4%
Got a little better	165	26	133	33	109	20	147	2	5	3	-	1	99	59	54	27	30	24	11
	16%	17%	16%	15%	18%	12%	16%	17%	11%	22%	-	14%	14%	20%	20%	24%	22%	21%	16%
Stayed the same	460	60	388	98	281	70	407	6	17	6	4	3	319	125	102	36	56	49	36
	45%	40%	46%	44%	46%	44%	45%	44%	34%	39%	100%	39%	46%	41%	38%	32%	41%	42%	55%
Got a little worse	115	19	91	27	70	14	96	-	10	3	-	3	69	42	37	17	20	14	7
	11%	12%	11%	12%	11%	9%	11%	-	20%	18%	-	32%	10%	14%	14%	15%	15%	12%	11%
Got much worse	127	24	96	21	78	22	117	-	4	-	-	-	79	39	37	19	15	14	9
	12%	16%	11%	9%	13%	14%	13%	-	8%	-	-	-	11%	13%	14%	17%	11%	12%	13%
Net: Worse	242	42	187	48	148	36	213	-	13	3	-	3	148	81	75	36	35	28	16
	23%	28%	22%	21%	24%	23%	24%	-	27%	18%	-	32%	22%	27%	28%	32%	26%	24%	25%
NET: BETTER	53	3	49	15	27	11	44	4	1	4	0	-1	46	7	6	-3	7	12	-3
	5%	2%	6%	7%	4%	7%	5%	34%	2%	25%	0%	-18%	7%	2%	2%	-3%	5%	10%	-4%
Don't know	34	3	31	16	14	4	23	3	5	-	-	1	25	8	8	8	3	-	-
	3%	2%	4%	7%	2%	2%	3%	22%	10%	-	-	16%	4%	3%	3%	7%	2%	-	-

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Table 15

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Refuse collection
Base: All respondents

		Use services (Q2)									Public services overall (Q1)		
	Total	Bus services	Care for the elderly	Meals-on-wheels	Schools and colleges	GP surgeries	Hospitals	Libraries	Leisure centres	Parks and open spaces	Got Better	Stayed the same	Got Worse
Unweighted base	1031	632	210	35	419	938	888	562	525	795	150	419	427
Weighted base	1031	614	204	32	441	932	884	557	548	807	155	428	412
Net: Better	295	177	67	9	136	267	256	167	167	237	81	112	95
	29%	29%	33%	28%	31%	29%	29%	30%	30%	29%	52%	26%	23%
Got much better	130	80	25	4	48	118	109	68	69	102	42	44	42
	13%	13%	12%	12%	11%	13%	12%	12%	13%	13%	27%	10%	10%
Got a little better	165	97	42	5	88	150	147	98	98	135	40	68	52
	16%	16%	21%	16%	20%	16%	17%	18%	18%	17%	25%	16%	13%
Stayed the same	460	290	89	15	186	416	391	249	233	355	44	227	172
	45%	47%	44%	46%	42%	45%	44%	45%	43%	44%	28%	53%	42%
Got a little worse	115	72	15	1	48	109	99	69	67	90	10	45	58
	11%	12%	8%	3%	11%	12%	11%	12%	12%	11%	6%	11%	14%
Got much worse	127	61	26	7	54	119	116	55	63	103	11	33	82
	12%	10%	13%	21%	12%	13%	13%	10%	12%	13%	7%	8%	20%
Net: Worse	242	133	42	7	103	227	215	125	130	193	21	78	140
	23%	22%	20%	24%	23%	24%	24%	22%	24%	24%	13%	18%	34%
NET: BETTER	53	44	25	1	34	40	41	42	37	44	60	33	-45
	5%	7%	12%	4%	8%	4%	5%	8%	7%	5%	39%	8%	-11%
Don't know	34	14	6	1	16	22	22	16	17	21	9	11	6
	3%	2%	3%	3%	4%	2%	3%	3%	3%	3%	6%	3%	1%

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Table 15

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Refuse collection
Base: All respondents

		Angry at cuts to public services (Q4a)		Worried about cuts to public services (Q4b)		Pleased public sector spending has been reduced (Q4c)		Public sector spending needs to be reduced further (Q4d)		Cuts to welfare and benefits have gone too far (Q4e)		Reductions in benefits have been necessary (Q4f)	
	Total	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree
Unweighted base	1031	545	272	658	213	403	417	280	562	492	375	597	261
Weighted base	1031	536	273	648	210	405	420	282	555	480	384	602	255
Net: Better	295	161	73	193	58	126	126	83	167	142	102	173	78
	29%	30%	27%	30%	28%	31%	30%	29%	30%	30%	27%	29%	31%
Got much better	130	70	30	80	26	55	50	37	66	66	46	76	39
	13%	13%	11%	12%	13%	14%	12%	13%	12%	14%	12%	13%	15%
Got a little better	165	92	43	113	32	70	76	46	101	77	57	98	39
	16%	17%	16%	17%	15%	17%	18%	16%	18%	16%	15%	16%	15%
Stayed the same	460	223	143	269	108	188	169	124	234	207	182	285	87
	45%	42%	52%	41%	52%	46%	40%	44%	42%	43%	47%	47%	34%
Got a little worse	115	53	30	76	23	48	47	38	63	54	48	63	37
	11%	10%	11%	12%	11%	12%	11%	13%	11%	11%	12%	10%	14%
Got much worse	127	84	23	95	20	32	73	29	80	63	48	65	47
	12%	16%	8%	15%	9%	8%	17%	10%	14%	13%	13%	11%	19%
Net: Worse	242	137	53	171	43	80	119	66	142	117	96	128	84
	23%	25%	19%	26%	20%	20%	28%	24%	26%	24%	25%	21%	33%
NET: BETTER	53	25	20	23	15	45	7	16	25	25	6	45	-6
	5%	5%	7%	3%	7%	11%	2%	6%	4%	5%	2%	8%	-2%
Don't know	34	15	5	16	1	11	5	9	12	14	4	16	5
	3%	3%	2%	2%	1%	3%	1%	3%	2%	3%	1%	3%	2%

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Absolutes/col percents

Table 16

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Recycling collection
Base: All respondents

		Gender		Age						Social Grade				Working status			Tenure			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Work Full-time	Work Part-time	Not work-ing	Own out-right	Own with a mort-gage	Coun-cil Rent	Other
Unweighted base	1031	461	570	71	145	174	212	181	248	334	243	158	296	437	146	401	355	346	93	170
Weighted base	1031	495	536	123	163	204	174	153	214	268	299	217	247	464	124	410	337	398	133	116
Net: Better	493	231	263	68	90	91	84	63	97	123	154	90	126	222	61	191	148	204	66	52
	48%	47%	49%	55%	55%	45%	48%	41%	45%	46%	51%	42%	51%	48%	49%	47%	44%	51%	49%	45%
Got much better	279	121	158	38	44	57	41	33	64	61	88	55	75	121	31	114	86	106	46	25
	27%	24%	29%	31%	27%	28%	24%	21%	30%	23%	29%	25%	30%	26%	25%	28%	25%	27%	35%	22%
Got a little better	215	110	105	29	46	34	42	30	33	62	66	35	51	101	30	77	62	99	19	27
	21%	22%	19%	24%	28%	17%	24%	20%	15%	23%	22%	16%	21%	22%	24%	19%	18%	25%	14%	23%
Stayed the same	385	193	192	32	54	80	61	63	94	92	100	96	96	160	45	170	144	137	45	42
	37%	39%	36%	26%	33%	39%	35%	41%	44%	34%	33%	44%	39%	35%	36%	41%	43%	34%	34%	36%
Got a little worse	58	28	30	7	8	11	12	12	8	21	20	12	6	30	10	16	17	25	7	7
	6%	6%	6%	6%	5%	5%	7%	8%	4%	8%	7%	5%	2%	6%	8%	4%	5%	6%	6%	6%
Got much worse	66	30	36	5	9	19	15	11	8	24	17	13	13	39	5	20	19	24	7	12
	6%	6%	7%	4%	5%	9%	9%	7%	4%	9%	6%	6%	5%	9%	4%	5%	6%	6%	5%	11%
Net: Worse	124	58	66	12	16	30	27	22	16	44	36	25	19	69	15	36	36	49	15	19
	12%	12%	12%	10%	10%	15%	16%	15%	8%	17%	12%	11%	8%	15%	12%	9%	11%	12%	11%	16%
NET: BETTER	369	172	197	56	74	61	56	40	81	79	118	66	107	153	46	155	112	155	51	33
	36%	35%	37%	46%	45%	30%	32%	26%	38%	29%	39%	30%	43%	33%	37%	38%	33%	39%	38%	28%
Don't know	29	13	16	11	3	3	2	4	7	8	9	5	7	13	3	13	9	8	8	3
	3%	3%	3%	9%	2%	1%	1%	3%	3%	3%	3%	2%	3%	3%	2%	3%	3%	2%	6%	3%

Prepared by ICM Research for the BBC

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Bailout Anniversay Poll

CATI Fieldwork : 27th-29th September 2013

Absolutes/col percents

Table 16

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Recycling collection
Base: All respondents

		Region												Region					
	Total	North East	Yorks & Humb.	East Mid-lands	East-ern	South East	London	South West	Wales	West Mid-lands	North West	Scot-land	North-ern Ire-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land
Unweighted base	1031	44	90	75	89	135	129	89	50	91	117	92	30	264	255	251	139	92	30
Weighted base	1031	45	86	76	92	135	127	89	52	94	116	88	30	262	262	247	141	88	30
Net: Better	493	12	34	30	42	73	64	39	30	48	48	54	19	137	120	94	68	54	19
	48%	26%	40%	39%	46%	54%	50%	44%	57%	51%	42%	62%	64%	52%	46%	38%	48%	62%	64%
Got much better	279	3	26	12	28	43	37	23	17	19	28	30	13	80	59	57	41	30	13
	27%	7%	30%	15%	30%	32%	29%	26%	33%	21%	24%	34%	43%	30%	22%	23%	29%	34%	43%
Got a little better	215	9	8	18	15	30	27	16	12	29	21	24	6	58	61	37	28	24	6
	21%	19%	10%	24%	16%	23%	21%	17%	24%	30%	18%	27%	21%	22%	23%	15%	20%	27%	21%
Stayed the same	385	30	33	38	37	50	41	35	17	35	38	23	9	91	109	101	52	23	9
	37%	66%	38%	49%	40%	37%	32%	39%	33%	37%	33%	26%	29%	35%	42%	41%	37%	26%	29%
Got a little worse	58	1	11	3	2	6	12	9	3	3	7	2	1	17	8	19	12	2	1
	6%	3%	12%	4%	2%	4%	9%	10%	6%	4%	6%	2%	3%	7%	3%	8%	8%	2%	3%
Got much worse	66	3	5	5	6	5	7	4	2	5	17	6	-	13	17	24	6	6	-
	6%	6%	5%	7%	7%	4%	6%	4%	5%	6%	15%	7%	-	5%	6%	10%	4%	7%	-
Net: Worse	124	4	15	8	8	11	19	12	5	9	24	8	1	30	24	43	18	8	1
	12%	8%	18%	10%	9%	8%	15%	14%	10%	9%	20%	9%	3%	12%	9%	17%	12%	9%	3%
NET: BETTER	369	8	19	22	34	62	45	27	24	39	25	46	18	107	95	51	51	46	18
	36%	17%	22%	29%	37%	46%	35%	30%	46%	42%	21%	53%	61%	41%	36%	21%	36%	53%	61%
Don't know	29	-	4	1	5	-	4	3	-	3	6	3	1	4	9	10	3	3	1
	3%	-	4%	1%	5%	-	3%	4%	-	3%	5%	3%	5%	1%	3%	4%	2%	3%	5%

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Recycling collection
Base: All respondents

		Disability		Marital Status			Ethnicity						Children						
	Total	Yes	No	Single	Marr-ied/ co-habit-ing	Wid-owed/ separ-ated/ div-orced	White	Mixed	Asian	Black	Chin-ese	Other	None aged 18 or under	NET: Yes	NET: Yes any aged 15 or under	Aged under 5	Aged 5-10	Aged 11-15	Aged 16-18
Unweighted base	1031	167	810	193	595	195	900	11	37	14	2	9	690	284	248	103	123	114	67
Weighted base	1031	151	842	224	618	157	901	13	49	15	4	8	686	301	264	113	136	116	66
Net: Better	493	71	402	110	287	79	423	7	31	6	2	4	328	147	129	56	71	61	31
	48%	47%	48%	49%	46%	50%	47%	56%	63%	43%	57%	46%	48%	49%	49%	49%	52%	52%	48%
Got much better	279	45	218	64	153	47	241	2	16	3	2	1	182	83	74	35	40	34	16
	27%	30%	26%	29%	25%	30%	27%	17%	34%	23%	57%	14%	27%	27%	28%	31%	29%	30%	24%
Got a little better	215	26	183	46	134	32	182	5	14	3	-	3	146	64	55	21	31	26	16
	21%	17%	22%	21%	22%	20%	20%	39%	29%	21%	-	32%	21%	21%	21%	19%	23%	23%	24%
Stayed the same	385	62	311	74	246	53	344	5	13	3	2	2	254	113	99	38	54	37	22
	37%	41%	37%	33%	40%	34%	38%	37%	26%	18%	43%	30%	37%	38%	37%	34%	39%	32%	33%
Got a little worse	58	3	51	9	38	9	49	-	4	1	-	1	40	15	11	4	2	6	7
	6%	2%	6%	4%	6%	6%	5%	-	9%	9%	-	8%	6%	5%	4%	4%	2%	5%	11%
Got much worse	66	11	53	19	34	11	61	1	1	*	-	-	42	20	20	10	7	10	5
	6%	7%	6%	8%	6%	7%	7%	8%	2%	2%	-	-	6%	7%	7%	9%	5%	8%	7%
Net: Worse	124	14	105	28	72	20	111	1	5	2	-	1	82	35	31	14	10	15	12
	12%	9%	12%	12%	12%	13%	12%	8%	11%	11%	-	8%	12%	12%	12%	13%	7%	13%	18%
NET: BETTER	369	57	297	83	215	58	313	6	25	5	2	3	246	112	98	41	61	45	19
	36%	38%	35%	37%	35%	37%	35%	48%	52%	32%	57%	38%	36%	37%	37%	37%	45%	39%	29%
Don't know	29	4	25	12	12	5	23	-	-	4	-	1	22	6	6	5	2	4	1
	3%	2%	3%	5%	2%	3%	3%	-	-	28%	-	16%	3%	2%	2%	4%	2%	3%	1%

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Table 16

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Recycling collection
Base: All respondents

		Use services (Q2)									Public services overall (Q1)		
	Total	Bus services	Care for the elderly	Meals-on-wheels	Schools and colleges	GP surgeries	Hospitals	Libraries	Leisure centres	Parks and open spaces	Got Better	Stayed the same	Got Worse
Unweighted base	1031	632	210	35	419	938	888	562	525	795	150	419	427
Weighted base	1031	614	204	32	441	932	884	557	548	807	155	428	412
Net: Better	493	301	92	13	230	458	424	289	280	406	112	195	169
	48%	49%	45%	41%	52%	49%	48%	52%	51%	50%	72%	46%	41%
Got much better	279	165	56	11	125	257	238	163	160	231	71	110	91
	27%	27%	27%	35%	28%	28%	27%	29%	29%	29%	45%	26%	22%
Got a little better	215	136	36	2	105	202	186	126	121	176	42	85	78
	21%	22%	18%	6%	24%	22%	21%	23%	22%	22%	27%	20%	19%
Stayed the same	385	233	83	14	151	344	328	190	189	288	29	186	157
	37%	38%	41%	43%	34%	37%	37%	34%	34%	36%	19%	43%	38%
Got a little worse	58	33	12	1	21	52	50	31	32	48	1	20	36
	6%	5%	6%	3%	5%	6%	6%	6%	6%	6%	1%	5%	9%
Got much worse	66	38	15	4	27	59	59	30	29	50	9	16	39
	6%	6%	7%	13%	6%	6%	7%	5%	5%	6%	6%	4%	9%
Net: Worse	124	71	27	5	48	111	109	61	62	98	11	36	75
	12%	12%	13%	16%	11%	12%	12%	11%	11%	12%	7%	9%	18%
NET: BETTER	369	230	65	8	182	347	315	228	219	308	102	159	93
	36%	38%	32%	25%	41%	37%	36%	41%	40%	38%	65%	37%	23%
Don't know	29	9	2	-	12	19	24	16	17	15	3	11	12
	3%	1%	1%	-	3%	2%	3%	3%	3%	2%	2%	3%	3%

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Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Recycling collection
Base: All respondents

		Angry at cuts to public services (Q4a)		Worried about cuts to public services (Q4b)		Pleased public sector spending has been reduced (Q4c)		Public sector spending needs to be reduced further (Q4d)		Cuts to welfare and benefits have gone too far (Q4e)		Reductions in benefits have been necessary (Q4f)	
	Total	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree
Unweighted base	1031	545	272	658	213	403	417	280	562	492	375	597	261
Weighted base	1031	536	273	648	210	405	420	282	555	480	384	602	255
Net: Better	493	252	127	320	92	207	197	144	265	229	173	284	128
	48%	47%	46%	49%	44%	51%	47%	51%	48%	48%	45%	47%	50%
Got much better	279	144	76	175	59	116	113	71	154	134	95	159	74
	27%	27%	28%	27%	28%	29%	27%	25%	28%	28%	25%	26%	29%
Got a little better	215	109	51	145	33	92	84	72	111	94	77	125	55
	21%	20%	19%	22%	16%	23%	20%	26%	20%	20%	20%	21%	21%
Stayed the same	385	195	117	232	90	153	146	101	207	176	152	232	85
	37%	36%	43%	36%	43%	38%	35%	36%	37%	37%	40%	39%	33%
Got a little worse	58	35	13	38	14	18	32	19	32	27	27	32	18
	6%	6%	5%	6%	6%	4%	8%	7%	6%	6%	7%	5%	7%
Got much worse	66	36	13	42	12	19	31	14	38	32	26	38	16
	6%	7%	5%	6%	6%	5%	7%	5%	7%	7%	7%	6%	6%
Net: Worse	124	71	26	80	26	37	64	33	71	59	53	70	34
	12%	13%	10%	12%	12%	9%	15%	12%	13%	12%	14%	12%	13%
NET: BETTER	369	182	101	240	67	170	134	111	194	170	120	214	94
	36%	34%	37%	37%	32%	42%	32%	39%	35%	35%	31%	36%	37%
Don't know	29	18	3	16	2	8	12	4	12	17	6	15	7
	3%	3%	1%	2%	1%	2%	3%	1%	2%	4%	2%	2%	3%

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Table 17

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Street cleaning
Base: All respondents

		Gender		Age						Social Grade				Working status			Tenure			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Work Full-time	Work Part-time	Not working	Own outright	Own with a mortgage	Council Rent	Other
Unweighted base	1031	461	570	71	145	174	212	181	248	334	243	158	296	437	146	401	355	346	93	170
Weighted base	1031	495	536	123	163	204	174	153	214	268	299	217	247	464	124	410	337	398	133	116
Net: Better	200	99	101	41	35	35	29	23	38	38	66	35	60	85	24	82	58	75	31	28
	19%	20%	19%	33%	21%	17%	17%	15%	18%	14%	22%	16%	24%	18%	19%	20%	17%	19%	23%	24%
Got much better	74	35	39	10	13	15	11	7	18	17	25	9	22	27	11	32	24	27	9	8
	7%	7%	7%	8%	8%	7%	7%	5%	8%	6%	9%	4%	9%	6%	9%	8%	7%	7%	7%	7%
Got a little better	126	64	61	31	22	20	18	15	20	21	41	26	38	59	13	50	33	48	21	20
	12%	13%	11%	25%	14%	10%	10%	10%	9%	8%	14%	12%	15%	13%	11%	12%	10%	12%	16%	17%
Stayed the same	558	262	295	55	98	124	91	79	111	163	153	123	119	252	72	221	188	220	71	60
	54%	53%	55%	45%	60%	61%	52%	52%	52%	61%	51%	57%	48%	54%	58%	54%	56%	55%	53%	51%
Got a little worse	105	50	55	1	17	23	16	19	28	32	34	11	29	44	19	40	39	43	8	9
	10%	10%	10%	1%	10%	11%	9%	13%	13%	12%	11%	5%	12%	10%	15%	10%	12%	11%	6%	8%
Got much worse	113	62	51	6	11	16	30	25	26	27	25	35	27	55	7	45	38	40	14	14
	11%	13%	9%	5%	7%	8%	17%	16%	12%	10%	9%	16%	11%	12%	6%	11%	11%	10%	11%	12%
Net: Worse	218	112	106	8	28	39	45	44	54	58	59	45	55	99	26	86	77	83	22	23
	21%	23%	20%	6%	17%	19%	26%	29%	25%	22%	20%	21%	22%	21%	21%	21%	23%	21%	17%	20%
NET: BETTER	-18	-13	-5	33	7	-4	-16	-22	-16	-20	7	-10	5	-13	-2	-3	-19	-8	9	5
	-2%	-3%	-1%	27%	4%	-2%	-9%	-14%	-8%	-7%	2%	-5%	2%	-3%	-2%	-1%	-6%	-2%	7%	4%
Don't know	56	21	35	19	2	7	8	7	12	8	20	14	13	28	3	20	15	20	9	5
	5%	4%	6%	16%	1%	4%	5%	5%	6%	3%	7%	6%	5%	6%	2%	5%	4%	5%	7%	4%

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Street cleaning
Base: All respondents

		Region												Region					
	Total	North East	Yorks & Humb.	East Mid-lands	East-ern	South East	London	South West	Wales	West Mid-lands	North West	Scot-land	North-ern Ire-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land
Unweighted base	1031	44	90	75	89	135	129	89	50	91	117	92	30	264	255	251	139	92	30
Weighted base	1031	45	86	76	92	135	127	89	52	94	116	88	30	262	262	247	141	88	30
Net: Better	200	2	17	4	19	32	33	12	11	18	26	16	10	65	41	45	23	16	10
	19%	5%	19%	6%	21%	24%	26%	13%	22%	19%	22%	18%	32%	25%	16%	18%	16%	18%	32%
Got much better	74	-	9	2	3	16	10	5	4	5	10	5	5	26	10	18	9	5	5
	7%	-	10%	3%	3%	12%	8%	5%	9%	5%	8%	6%	17%	10%	4%	7%	6%	6%	17%
Got a little better	126	2	8	2	16	16	23	7	7	13	16	10	4	39	31	26	14	10	4
	12%	5%	9%	3%	18%	12%	18%	8%	13%	14%	14%	12%	15%	15%	12%	11%	10%	12%	15%
Stayed the same	558	26	41	53	56	70	63	59	26	44	52	50	18	133	153	119	85	50	18
	54%	57%	48%	70%	61%	52%	49%	66%	51%	46%	45%	56%	61%	51%	58%	48%	60%	56%	61%
Got a little worse	105	6	13	3	8	12	14	4	3	17	10	13	1	26	28	29	8	13	1
	10%	12%	15%	4%	8%	9%	11%	5%	7%	18%	9%	15%	3%	10%	11%	12%	6%	15%	3%
Got much worse	113	7	9	13	6	9	13	7	8	10	24	7	1	22	29	39	14	7	1
	11%	14%	10%	17%	7%	7%	11%	7%	15%	11%	21%	8%	2%	9%	11%	16%	10%	8%	2%
Net: Worse	218	12	22	16	14	22	27	11	11	27	34	20	1	49	57	68	22	20	1
	21%	27%	26%	21%	15%	16%	21%	12%	21%	29%	29%	23%	5%	19%	22%	28%	16%	23%	5%
NET: BETTER	-18	-10	-5	-12	5	11	6	1	*	-9	-9	-5	8	17	-15	-23	1	-5	8
	-2%	-21%	-6%	-15%	6%	8%	5%	1%	*	-9%	-7%	-5%	27%	6%	-6%	-10%	1%	-5%	27%
Don't know	56	5	6	3	3	11	4	8	3	6	4	2	1	15	11	16	11	2	1
	5%	11%	7%	4%	3%	8%	3%	9%	6%	6%	4%	2%	2%	6%	4%	6%	8%	2%	2%

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Street cleaning
Base: All respondents

		Disability		Marital Status			Ethnicity						Children						
	Total	Yes	No	Single	Marr-ied/ co-habit-ing	Wid-owed/ separ-ated/ div-orced	White	Mixed	Asian	Black	Chin-ese	Other	None aged 18 or under	NET: Yes	NET: Yes any aged 15 or under	Aged under 5	Aged 5-10	Aged 11-15	Aged 16-18
Unweighted base	1031	167	810	193	595	195	900	11	37	14	2	9	690	284	248	103	123	114	67
Weighted base	1031	151	842	224	618	157	901	13	49	15	4	8	686	301	264	113	136	116	66
Net: Better	200	34	157	62	102	27	161	2	21	6	-	1	141	50	49	19	21	24	9
	19%	23%	19%	28%	17%	17%	18%	17%	43%	43%	-	11%	21%	17%	19%	17%	15%	20%	13%
Got much better	74	17	53	18	41	10	60	1	6	2	-	-	46	24	23	10	11	8	3
	7%	11%	6%	8%	7%	6%	7%	7%	12%	16%	-	-	7%	8%	9%	9%	8%	7%	5%
Got a little better	126	17	105	43	62	17	101	1	15	4	-	1	95	27	26	9	10	16	6
	12%	12%	12%	19%	10%	11%	11%	9%	31%	27%	-	11%	14%	9%	10%	8%	7%	13%	8%
Stayed the same	558	65	478	117	345	82	506	8	12	7	2	6	348	189	164	69	89	69	36
	54%	43%	57%	52%	56%	52%	56%	61%	25%	44%	57%	80%	51%	63%	62%	61%	65%	59%	55%
Got a little worse	105	22	81	13	74	16	93	2	4	2	-	1	71	31	26	11	13	12	9
	10%	14%	10%	6%	12%	10%	10%	15%	8%	11%	-	8%	10%	10%	10%	9%	9%	10%	14%
Got much worse	113	22	83	16	67	23	95	-	8	*	2	-	82	22	19	12	11	8	10
	11%	14%	10%	7%	11%	15%	11%	-	16%	2%	43%	-	12%	7%	7%	10%	8%	7%	15%
Net: Worse	218	43	164	29	140	40	188	2	12	2	2	1	153	53	45	22	23	20	19
	21%	29%	19%	13%	23%	25%	21%	15%	25%	13%	43%	8%	22%	18%	17%	20%	17%	17%	29%
NET: BETTER	-18	-9	-7	33	-38	-12	-27	*	9	4	-2	*	-12	-3	4	-3	-3	4	-10
	-2%	-6%	-1%	15%	-6%	-8%	-3%	2%	19%	30%	-43%	3%	-2%	-1%	2%	-3%	-2%	3%	-15%
Don't know	56	9	43	15	30	8	47	1	3	-	-	-	44	8	7	3	3	4	2
	5%	6%	5%	7%	5%	5%	5%	8%	7%	-	-	-	6%	3%	2%	3%	2%	4%	3%

ICM
Clear thinking in a complex world

Bailout Anniversay Poll

CATI Fieldwork : 27th-29th September 2013

Absolutes/col percents

Table 17

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Street cleaning
Base: All respondents

		Use services (Q2)									Public services overall (Q1)		
	Total	Bus services	Care for the elderly	Meals-on-wheels	Schools and colleges	GP surgeries	Hospitals	Libraries	Leisure centres	Parks and open spaces	Got Better	Stayed the same	Got Worse
Unweighted base	1031	632	210	35	419	938	888	562	525	795	150	419	427
Weighted base	1031	614	204	32	441	932	884	557	548	807	155	428	412
Net: Better	200	125	43	7	83	179	172	110	108	159	65	75	51
	19%	20%	21%	22%	19%	19%	20%	20%	20%	20%	42%	17%	12%
Got much better	74	49	15	4	33	70	65	40	45	62	22	31	17
	7%	8%	7%	13%	8%	7%	7%	7%	8%	8%	14%	7%	4%
Got a little better	126	76	28	3	49	110	108	69	63	98	44	44	33
	12%	12%	14%	9%	11%	12%	12%	12%	11%	12%	28%	10%	8%
Stayed the same	558	337	102	14	247	507	481	307	310	435	63	273	207
	54%	55%	50%	43%	56%	54%	54%	55%	56%	54%	40%	64%	50%
Got a little worse	105	61	24	2	48	100	90	53	53	82	5	37	60
	10%	10%	12%	5%	11%	11%	10%	10%	10%	10%	3%	9%	15%
Got much worse	113	66	25	6	45	102	94	54	50	91	7	22	82
	11%	11%	12%	20%	10%	11%	11%	10%	9%	11%	4%	5%	20%
Net: Worse	218	127	49	8	93	201	184	108	103	173	12	59	142
	21%	21%	24%	25%	21%	22%	21%	19%	19%	21%	8%	14%	35%
NET: BETTER	-18	-2	-7	-1	-10	-22	-11	2	5	-14	53	16	-92
	-2%	*	-3%	-3%	-2%	-2%	-1%	*	1%	-2%	34%	4%	-22%
Don't know	56	25	10	3	18	45	47	33	28	40	16	22	12
	5%	4%	5%	10%	4%	5%	5%	6%	5%	5%	10%	5%	3%

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Bailout Anniversay Poll

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Absolutes/col percents

Table 17

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Street cleaning
Base: All respondents

		Angry at cuts to public services (Q4a)		Worried about cuts to public services (Q4b)		Pleased public sector spending has been reduced (Q4c)		Public sector spending needs to be reduced further (Q4d)		Cuts to welfare and benefits have gone too far (Q4e)		Reductions in benefits have been necessary (Q4f)	
	Total	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree
Unweighted base	1031	545	272	658	213	403	417	280	562	492	375	597	261
Weighted base	1031	536	273	648	210	405	420	282	555	480	384	602	255
Net: Better	200	87	61	133	36	88	74	64	100	104	62	109	59
	19%	16%	22%	21%	17%	22%	18%	23%	18%	22%	16%	18%	23%
Got much better	74	30	29	50	15	30	27	27	39	40	23	41	20
	7%	6%	11%	8%	7%	7%	6%	10%	7%	8%	6%	7%	8%
Got a little better	126	56	31	83	22	58	46	37	61	64	39	68	39
	12%	11%	11%	13%	10%	14%	11%	13%	11%	13%	10%	11%	15%
Stayed the same	558	300	137	340	118	217	227	158	288	252	219	344	121
	54%	56%	50%	52%	56%	54%	54%	56%	52%	52%	57%	57%	48%
Got a little worse	105	56	37	73	19	40	46	31	62	48	47	62	27
	10%	10%	13%	11%	9%	10%	11%	11%	11%	10%	12%	10%	11%
Got much worse	113	73	23	78	22	37	61	16	81	64	36	54	40
	11%	14%	8%	12%	11%	9%	15%	6%	15%	13%	10%	9%	16%
Net: Worse	218	129	59	151	41	77	107	46	143	111	84	116	67
	21%	24%	22%	23%	20%	19%	25%	16%	26%	23%	22%	19%	26%
NET: BETTER	-18	-42	2	-17	-5	11	-33	18	-43	-7	-21	-7	-8
	-2%	-8%	1%	-3%	-2%	3%	-8%	6%	-8%	-2%	-6%	-1%	-3%
Don't know	56	21	16	24	14	23	12	13	24	13	19	31	8
	5%	4%	6%	4%	7%	6%	3%	5%	4%	3%	5%	5%	3%

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Clear thinking in a complex world

Bailout Anniversay Poll

CATI Fieldwork : 27th-29th September 2013

Absolutes/col percents

Table 18

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Street lighting
Base: All respondents

		Gender		Age						Social Grade				Working status			Tenure			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Work Full-time	Work Part-time	Not working	Own outright	Own with a mortgage	Council Rent	Other
Unweighted base	1031	461	570	71	145	174	212	181	248	334	243	158	296	437	146	401	355	346	93	170
Weighted base	1031	495	536	123	163	204	174	153	214	268	299	217	247	464	124	410	337	398	133	116
Net: Better	209	104	105	35	29	37	32	22	53	49	55	41	63	87	23	92	66	78	38	21
	20%	21%	20%	28%	18%	18%	18%	15%	25%	18%	18%	19%	26%	19%	18%	23%	20%	20%	28%	18%
Got much better	86	37	50	12	8	19	12	9	26	23	17	13	33	31	4	46	31	23	20	8
	8%	7%	9%	10%	5%	9%	7%	6%	12%	9%	6%	6%	13%	7%	3%	11%	9%	6%	15%	7%
Got a little better	123	67	56	23	21	19	20	14	27	26	38	28	30	56	18	47	35	56	18	13
	12%	14%	10%	19%	13%	9%	11%	9%	13%	10%	13%	13%	12%	12%	15%	11%	10%	14%	13%	11%
Stayed the same	603	290	312	64	112	129	90	90	118	163	182	123	135	278	82	225	190	246	71	68
	58%	59%	58%	52%	68%	63%	52%	59%	55%	61%	61%	57%	54%	60%	66%	55%	56%	62%	53%	58%
Got a little worse	97	45	53	10	11	22	16	20	17	31	27	19	20	39	12	43	33	37	10	14
	9%	9%	10%	8%	6%	11%	9%	13%	8%	11%	9%	9%	8%	8%	10%	11%	10%	9%	8%	12%
Got much worse	86	42	43	4	8	14	28	13	19	18	23	23	23	40	4	38	35	25	11	10
	8%	9%	8%	3%	5%	7%	16%	8%	9%	7%	8%	11%	9%	9%	3%	9%	10%	6%	8%	9%
Net: Worse	183	87	96	14	19	36	45	33	37	48	49	42	43	79	16	82	67	63	21	24
	18%	18%	18%	11%	11%	18%	26%	22%	17%	18%	16%	19%	17%	17%	13%	20%	20%	16%	16%	21%
NET: BETTER	26	17	9	21	11	1	-12	-11	17	1	6	-1	20	8	6	11	-2	16	17	-3
	3%	3%	2%	17%	6%	1%	-7%	-7%	8%	*	2%	*	8%	2%	5%	3%	*	4%	13%	-3%
Don't know	37	14	23	10	4	2	7	8	7	8	13	10	6	19	3	11	14	11	3	4
	4%	3%	4%	8%	2%	1%	4%	5%	3%	3%	4%	5%	3%	4%	2%	3%	4%	3%	3%	3%

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Absolutes/col percents

Table 18

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Street lighting
Base: All respondents

		Region												Region					
	Total	North East	Yorks & Humb.	East Mid-lands	East-ern	South East	London	South West	Wales	West Mid-lands	North West	Scot-land	North-ern Ire-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land
Unweighted base	1031	44	90	75	89	135	129	89	50	91	117	92	30	264	255	251	139	92	30
Weighted base	1031	45	86	76	92	135	127	89	52	94	116	88	30	262	262	247	141	88	30
Net: Better	209	10	16	10	22	37	29	16	11	22	16	12	7	66	55	42	26	12	7
	20%	23%	18%	14%	24%	28%	23%	18%	21%	24%	14%	14%	24%	25%	21%	17%	19%	14%	24%
Got much better	86	5	6	4	6	15	15	2	5	10	10	7	2	30	20	21	7	7	2
	8%	12%	7%	5%	6%	11%	12%	2%	9%	11%	8%	8%	6%	12%	8%	8%	5%	8%	6%
Got a little better	123	5	10	6	17	22	14	13	6	12	6	6	5	36	35	21	19	6	5
	12%	11%	12%	8%	18%	16%	11%	15%	12%	13%	5%	6%	18%	14%	13%	9%	14%	6%	18%
Stayed the same	603	30	56	50	39	68	83	49	25	49	68	63	21	151	139	154	74	63	21
	58%	67%	65%	66%	42%	50%	65%	55%	48%	52%	58%	72%	72%	58%	53%	62%	52%	72%	72%
Got a little worse	97	3	7	7	8	19	9	9	7	10	13	6	-	28	25	23	16	6	-
	9%	7%	8%	9%	8%	14%	7%	10%	13%	10%	11%	6%	-	11%	9%	9%	11%	6%	-
Got much worse	86	1	3	8	17	6	4	10	7	9	15	5	-	10	33	19	18	5	-
	8%	3%	3%	10%	18%	4%	3%	11%	14%	9%	13%	6%	-	4%	13%	8%	12%	6%	-
Net: Worse	183	4	10	15	25	25	13	19	14	19	28	11	-	39	58	42	33	11	-
	18%	10%	12%	19%	27%	19%	11%	21%	28%	20%	24%	12%	-	15%	22%	17%	24%	12%	-
NET: BETTER	26	6	6	-4	-2	12	15	-3	-4	4	-12	2	7	28	-3	*	-7	2	7
	3%	13%	7%	-6%	-3%	9%	12%	-4%	-7%	4%	-10%	2%	24%	11%	-1%	*	-5%	2%	24%
Don't know	37	-	4	1	6	5	2	6	2	4	4	2	1	6	11	9	8	2	1
	4%	-	5%	1%	7%	3%	1%	7%	4%	4%	4%	2%	5%	2%	4%	3%	5%	2%	5%

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Table 18

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Street lighting
Base: All respondents

		Disability		Marital Status			Ethnicity						Children						
	Total	Yes	No	Single	Marr-ied/ co-habit-ing	Wid-owed/ separ-ated/ div-orced	White	Mixed	Asian	Black	Chin-ese	Other	None aged 18 or under	NET: Yes	NET: Yes any aged 15 or under	Aged under 5	Aged 5-10	Aged 11-15	Aged 16-18
Unweighted base	1031	167	810	193	595	195	900	11	37	14	2	9	690	284	248	103	123	114	67
Weighted base	1031	151	842	224	618	157	901	13	49	15	4	8	686	301	264	113	136	116	66
Net: Better	209	34	168	52	117	34	178	3	16	3	2	-	145	58	51	24	19	21	9
	20%	22%	20%	23%	19%	21%	20%	24%	32%	19%	57%	-	21%	19%	19%	22%	14%	18%	14%
Got much better	86	17	64	16	50	16	71	1	6	2	2	-	57	24	20	10	6	8	6
	8%	11%	8%	7%	8%	10%	8%	4%	12%	14%	57%	-	8%	8%	7%	9%	4%	7%	8%
Got a little better	123	17	104	36	67	18	108	3	10	1	-	-	88	34	32	14	13	12	4
	12%	11%	12%	16%	11%	11%	12%	20%	20%	6%	-	-	13%	11%	12%	13%	10%	11%	6%
Stayed the same	603	86	496	132	364	88	522	8	29	12	2	6	387	188	165	62	90	71	45
	58%	57%	59%	59%	59%	56%	58%	63%	58%	79%	43%	70%	56%	63%	62%	55%	66%	61%	68%
Got a little worse	97	11	82	18	63	14	92	1	2	-	-	-	63	31	29	17	20	12	4
	9%	7%	10%	8%	10%	9%	10%	5%	4%	-	-	-	9%	10%	11%	15%	15%	11%	6%
Got much worse	86	18	65	11	56	16	78	-	2	*	-	2	62	19	16	8	5	12	5
	8%	12%	8%	5%	9%	10%	9%	-	4%	2%	-	30%	9%	6%	6%	7%	3%	10%	8%
Net: Worse	183	28	147	28	118	30	170	1	4	*	-	2	125	50	45	26	24	24	9
	18%	19%	17%	13%	19%	19%	19%	5%	8%	2%	-	30%	18%	17%	17%	23%	18%	21%	14%
NET: BETTER	26	5	21	24	-1	3	8	2	12	2	2	-2	20	8	6	-1	-6	-4	*
	3%	3%	2%	11%	*	2%	1%	19%	25%	17%	57%	-30%	3%	3%	2%	-1%	-4%	-3%	*
Don't know	37	3	31	11	18	5	31	1	1	-	-	-	30	4	3	1	3	-	3
	4%	2%	4%	5%	3%	3%	3%	8%	2%	-	-	-	4%	1%	1%	1%	2%	-	4%

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Absolutes/col percents

Table 18

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Street lighting
Base: All respondents

		Use services (Q2)									Public services overall (Q1)		
	Total	Bus services	Care for the elderly	Meals-on-wheels	Schools and colleges	GP surgeries	Hospitals	Libraries	Leisure centres	Parks and open spaces	Got Better	Stayed the same	Got Worse
Unweighted base	1031	632	210	35	419	938	888	562	525	795	150	419	427
Weighted base	1031	614	204	32	441	932	884	557	548	807	155	428	412
Net: Better	209	124	50	6	91	179	172	106	115	160	56	83	63
	20%	20%	24%	17%	21%	19%	20%	19%	21%	20%	36%	19%	15%
Got much better	86	56	27	4	41	75	70	46	46	66	26	28	30
	8%	9%	13%	13%	9%	8%	8%	8%	8%	8%	17%	7%	7%
Got a little better	123	68	23	1	50	104	103	60	69	94	30	55	33
	12%	11%	11%	4%	11%	11%	12%	11%	13%	12%	19%	13%	8%
Stayed the same	603	374	115	19	268	553	518	336	323	478	67	285	231
	58%	61%	56%	61%	61%	59%	59%	60%	59%	59%	43%	67%	56%
Got a little worse	97	57	13	2	37	89	86	50	56	83	11	27	55
	9%	9%	7%	5%	8%	10%	10%	9%	10%	10%	7%	6%	13%
Got much worse	86	45	17	5	30	79	76	40	37	59	11	16	58
	8%	7%	8%	17%	7%	9%	9%	7%	7%	7%	7%	4%	14%
Net: Worse	183	102	30	7	68	168	162	91	92	142	22	43	113
	18%	17%	15%	22%	15%	18%	18%	16%	17%	18%	14%	10%	27%
NET: BETTER	26	23	20	-1	24	10	10	15	23	18	34	40	-50
	3%	4%	10%	-5%	5%	1%	1%	3%	4%	2%	22%	9%	-12%
Don't know	37	14	10	-	14	33	32	24	18	26	10	17	5
	4%	2%	5%	-	3%	3%	4%	4%	3%	3%	7%	4%	1%

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Absolutes/col percents

Table 18

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Street lighting
Base: All respondents

		Angry at cuts to public services (Q4a)		Worried about cuts to public services (Q4b)		Pleased public sector spending has been reduced (Q4c)		Public sector spending needs to be reduced further (Q4d)		Cuts to welfare and benefits have gone too far (Q4e)		Reductions in benefits have been necessary (Q4f)	
	Total	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree
Unweighted base	1031	545	272	658	213	403	417	280	562	492	375	597	261
Weighted base	1031	536	273	648	210	405	420	282	555	480	384	602	255
Net: Better	209	94	68	129	45	100	74	72	104	103	67	119	64
	20%	18%	25%	20%	21%	25%	18%	25%	19%	22%	18%	20%	25%
Got much better	86	40	29	53	21	35	32	27	45	42	31	48	28
	8%	7%	11%	8%	10%	9%	8%	10%	8%	9%	8%	8%	11%
Got a little better	123	54	39	76	23	64	42	44	59	62	37	71	36
	12%	10%	14%	12%	11%	16%	10%	16%	11%	13%	10%	12%	14%
Stayed the same	603	316	148	380	120	213	255	144	334	282	227	351	132
	58%	59%	54%	59%	57%	53%	61%	51%	60%	59%	59%	58%	52%
Got a little worse	97	51	32	66	22	48	36	33	51	34	48	65	22
	9%	10%	12%	10%	10%	12%	8%	12%	9%	7%	13%	11%	9%
Got much worse	86	62	14	62	13	29	46	22	52	50	28	48	29
	8%	12%	5%	10%	6%	7%	11%	8%	9%	10%	7%	8%	11%
Net: Worse	183	114	46	128	34	78	82	55	103	84	76	113	51
	18%	21%	17%	20%	16%	19%	19%	19%	19%	18%	20%	19%	20%
NET: BETTER	26	-20	22	1	10	22	-7	17	1	19	-8	5	13
	3%	-4%	8%	*	5%	5%	-2%	6%	*	4%	-2%	1%	5%
Don't know	37	12	11	11	11	15	9	11	13	10	14	18	7
	4%	2%	4%	2%	5%	4%	2%	4%	2%	2%	4%	3%	3%

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Absolutes/col percents

Table 19

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Summary Table
Base: All who use service

	Bus services	Care for the elderly	Meals-on-wheels	Schools and colleges	GP surgeries	Hospitals	Libraries	Leisure centres	Parks and open spaces
Unweighted base	632	210	35	419	938	888	562	525	795
Weighted base	614	204	32	441	932	884	557	548	807
Net: Better	177	46	7	192	271	245	160	199	289
	29%	22%	23%	43%	29%	28%	29%	36%	36%
Got much better	73	18	4	53	97	99	74	111	137
	12%	9%	11%	12%	10%	11%	13%	20%	17%
Got a little better	104	27	4	138	174	146	86	88	153
	17%	13%	11%	31%	19%	16%	15%	16%	19%
Stayed the same	279	69	16	128	387	317	234	271	379
	45%	34%	50%	29%	42%	36%	42%	49%	47%
Got a little worse	87	27	-	55	130	130	71	29	81
	14%	13%	-	12%	14%	15%	13%	5%	10%
Got much worse	52	38	3	43	132	155	54	20	52
	8%	19%	11%	10%	14%	17%	10%	4%	6%
Net: Worse	139	66	3	98	262	284	125	49	133
	23%	32%	11%	22%	28%	32%	22%	9%	16%
NET: BETTER	38	-20	4	94	10	-39	35	150	156
	6%	-10%	12%	21%	1%	-4%	6%	27%	19%
Don't know	20	24	5	24	12	37	37	29	6
	3%	12%	17%	5%	1%	4%	7%	5%	1%

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CATI Fieldwork : 27th-29th September 2013

Absolutes/col percents

Table 20

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Bus services
Base: All who use service

		Gender		Age						Social Grade				Working status			Tenure			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Work Full-time	Work Part-time	Not work-ing	Own out-right	Own with a mort-gage	Coun-cil Rent	Other
Unweighted base	632	265	367	46	83	103	122	109	169	201	144	86	201	241	93	269	224	185	67	112
Weighted base	614	289	326	82	84	117	96	90	145	156	172	118	168	247	79	267	209	204	94	75
Net: Better	177	85	92	37	25	32	28	17	38	45	47	38	46	72	30	66	58	63	22	21
	29%	30%	28%	45%	30%	27%	29%	20%	26%	29%	27%	32%	27%	29%	38%	25%	28%	31%	24%	29%
Got much better	73	31	42	17	7	11	16	6	17	12	23	14	24	32	10	29	27	21	13	9
	12%	11%	13%	20%	8%	9%	17%	7%	11%	8%	13%	12%	14%	13%	12%	11%	13%	10%	14%	12%
Got a little better	104	54	50	20	19	21	12	11	21	33	25	24	22	40	20	37	31	42	9	12
	17%	19%	15%	25%	22%	18%	12%	12%	15%	21%	14%	20%	13%	16%	26%	14%	15%	21%	9%	16%
Stayed the same	279	126	153	22	43	57	39	47	70	76	74	54	75	115	31	127	99	92	49	27
	45%	44%	47%	26%	51%	49%	41%	53%	48%	48%	43%	45%	45%	46%	39%	47%	47%	45%	52%	36%
Got a little worse	87	45	42	11	10	18	13	15	19	19	37	11	19	32	14	37	30	30	5	16
	14%	16%	13%	14%	12%	16%	13%	17%	13%	12%	22%	9%	12%	13%	17%	14%	15%	15%	5%	21%
Got much worse	52	22	30	9	5	7	10	9	12	12	8	11	20	19	4	28	15	10	16	9
	8%	8%	9%	11%	6%	6%	11%	11%	8%	8%	5%	10%	12%	8%	6%	10%	7%	5%	17%	12%
Net: Worse	139	67	72	20	15	25	23	24	30	32	45	22	40	52	18	65	46	40	21	25
	23%	23%	22%	25%	18%	22%	24%	27%	21%	20%	26%	19%	24%	21%	23%	24%	22%	20%	23%	33%
NET: BETTER	38	18	20	16	10	6	4	-7	8	14	2	16	6	20	12	1	12	23	1	-4
	6%	6%	6%	20%	12%	6%	5%	-8%	5%	9%	1%	14%	4%	8%	16%	*	6%	11%	1%	-5%
Don't know	20	11	9	3	1	3	6	*	7	4	6	4	6	9	-	9	7	8	1	1
	3%	4%	3%	4%	1%	2%	6%	*	5%	2%	3%	3%	4%	4%	-	4%	3%	4%	1%	2%

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Table 20

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Bus services
Base: All who use service

		Region												Region					
	Total	North East	Yorks & Humb.	East Mid-lands	East-ern	South East	London	South West	Wales	West Mid-lands	North West	Scot-land	North-ern Ire-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land
Unweighted base	632	25	53	48	49	80	110	53	28	50	58	65	13	190	147	136	81	65	13
Weighted base	614	24	46	49	50	77	111	52	28	46	59	59	12	189	145	129	80	59	12
Net: Better	177	2	13	10	11	25	53	13	3	11	17	15	4	78	32	31	16	15	4
	29%	8%	28%	21%	22%	33%	48%	26%	9%	24%	29%	26%	28%	41%	22%	24%	20%	26%	28%
Got much better	73	-	5	4	4	8	26	4	2	5	6	7	1	34	13	11	6	7	1
	12%	-	10%	9%	8%	11%	24%	9%	6%	10%	11%	11%	12%	18%	9%	9%	8%	11%	12%
Got a little better	104	2	8	6	7	17	27	9	1	7	10	9	2	44	20	20	10	9	2
	17%	8%	17%	13%	14%	22%	24%	17%	3%	14%	18%	15%	17%	23%	14%	16%	12%	15%	17%
Stayed the same	279	16	20	20	23	39	46	17	11	20	34	27	7	85	63	69	27	27	7
	45%	66%	43%	41%	46%	51%	41%	32%	38%	42%	58%	45%	57%	45%	43%	54%	34%	45%	57%
Got a little worse	87	4	6	8	8	9	9	13	10	8	2	9	-	18	24	13	23	9	-
	14%	17%	14%	17%	16%	11%	8%	25%	37%	17%	4%	15%	-	9%	16%	10%	29%	15%	-
Got much worse	52	2	3	7	5	2	3	8	3	7	5	8	1	5	18	10	10	8	1
	8%	10%	7%	13%	10%	2%	3%	15%	10%	14%	8%	13%	7%	3%	13%	8%	13%	13%	7%
Net: Worse	139	6	10	15	13	10	12	20	13	14	7	17	1	23	42	23	34	17	1
	23%	27%	21%	30%	26%	13%	11%	40%	47%	31%	12%	28%	7%	12%	29%	18%	42%	28%	7%
NET: BETTER	38	-5	3	-4	-2	15	41	-7	-11	-3	10	-1	3	56	-10	9	-18	-1	3
	6%	-19%	7%	-9%	-4%	19%	36%	-14%	-38%	-7%	17%	-2%	22%	29%	-7%	7%	-22%	-2%	22%
Don't know	20	-	4	4	3	2	-	1	2	1	1	1	1	2	8	5	3	1	1
	3%	-	9%	7%	7%	3%	-	2%	6%	2%	2%	1%	8%	1%	5%	4%	3%	1%	8%

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Table 20

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Bus services
Base: All who use service

		Disability		Marital Status			Ethnicity						Children						
	Total	Yes	No	Single	Marr-ied/ co-habit-ing	Wid-owed/ separ-ated/ div-orced	White	Mixed	Asian	Black	Chin-ese	Other	None aged 18 or under	NET: Yes	NET: Yes any aged 15 or under	Aged under 5	Aged 5-10	Aged 11-15	Aged 16-18
Unweighted base	632	98	502	133	345	124	541	8	28	11	2	6	436	158	134	51	61	68	46
Weighted base	614	88	504	154	346	94	521	9	39	11	4	5	424	161	138	55	65	68	45
Net: Better	177	22	149	56	87	27	138	4	18	3	2	2	126	43	39	13	19	21	10
	29%	25%	29%	36%	25%	29%	27%	46%	47%	23%	57%	40%	30%	27%	28%	25%	30%	31%	23%
Got much better	73	10	61	26	31	14	54	1	12	3	2	-	50	20	19	6	9	11	5
	12%	11%	12%	17%	9%	15%	10%	6%	30%	23%	57%	-	12%	13%	14%	12%	14%	16%	11%
Got a little better	104	12	87	30	56	13	84	3	7	-	-	2	75	23	20	7	10	10	5
	17%	14%	17%	20%	16%	14%	16%	39%	17%	-	-	40%	18%	14%	15%	13%	15%	15%	12%
Stayed the same	279	36	233	62	166	43	247	4	10	5	2	2	186	78	65	27	34	30	20
	45%	41%	46%	40%	48%	46%	48%	43%	25%	44%	43%	33%	44%	48%	47%	49%	52%	44%	44%
Got a little worse	87	14	69	23	46	14	68	1	9	4	-	1	61	22	20	9	8	10	7
	14%	16%	14%	15%	13%	15%	13%	11%	22%	33%	-	28%	14%	14%	14%	16%	12%	15%	16%
Got much worse	52	14	37	9	34	8	49	-	2	-	-	-	36	15	12	4	3	7	7
	8%	16%	7%	6%	10%	9%	9%	-	6%	-	-	-	8%	9%	9%	8%	5%	10%	16%
Net: Worse	139	28	107	31	80	23	117	1	11	4	-	1	97	37	31	13	11	16	14
	23%	32%	21%	20%	23%	24%	22%	11%	28%	33%	-	28%	23%	23%	23%	24%	17%	24%	31%
NET: BETTER	38	-6	42	25	7	4	21	3	7	-1	2	1	29	7	8	*	9	5	-4
	6%	-7%	8%	16%	2%	5%	4%	34%	19%	-10%	57%	12%	7%	4%	6%	1%	13%	7%	-8%
Don't know	20	2	16	5	12	2	18	-	-	-	-	-	15	3	2	1	1	-	1
	3%	2%	3%	3%	4%	2%	3%	-	-	-	-	-	4%	2%	2%	2%	2%	-	2%

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Table 20

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Bus services
Base: All who use service

		Use services (Q2)									Public services overall (Q1)		
	Total	Bus services	Care for the elderly	Meals-on-wheels	Schools and colleges	GP surgeries	Hospitals	Libraries	Leisure centres	Parks and open spaces	Got Better	Stayed the same	Got Worse
Unweighted base	632	632	148	26	261	589	551	388	342	523	103	252	259
Weighted base	614	614	139	23	268	570	533	383	345	516	106	253	238
Net: Better	177	177	34	5	76	159	151	114	96	154	66	72	38
	29%	29%	24%	23%	28%	28%	28%	30%	28%	30%	62%	28%	16%
Got much better	73	73	15	4	34	65	57	50	45	63	33	24	14
	12%	12%	11%	17%	13%	11%	11%	13%	13%	12%	31%	10%	6%
Got a little better	104	104	19	1	41	94	94	63	52	91	32	47	24
	17%	17%	14%	6%	15%	16%	18%	17%	15%	18%	30%	19%	10%
Stayed the same	279	279	57	8	115	258	238	173	156	237	30	147	94
	45%	45%	41%	34%	43%	45%	45%	45%	45%	46%	28%	58%	39%
Got a little worse	87	87	25	2	41	83	78	57	54	68	4	19	61
	14%	14%	18%	9%	15%	14%	15%	15%	16%	13%	4%	7%	26%
Got much worse	52	52	16	7	26	52	48	26	28	43	1	8	42
	8%	8%	11%	30%	10%	9%	9%	7%	8%	8%	1%	3%	18%
Net: Worse	139	139	41	9	68	134	126	83	81	110	5	27	103
	23%	23%	29%	38%	25%	24%	24%	22%	24%	21%	5%	11%	43%
NET: BETTER	38	38	-7	-4	8	24	25	31	15	43	61	45	-66
	6%	6%	-5%	-15%	3%	4%	5%	8%	4%	8%	57%	18%	-28%
Don't know	20	20	8	1	9	19	19	13	11	15	6	7	3
	3%	3%	6%	4%	3%	3%	3%	3%	3%	3%	6%	3%	1%

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Table 20

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Bus services
Base: All who use service

		Angry at cuts to public services (Q4a)		Worried about cuts to public services (Q4b)		Pleased public sector spending has been reduced (Q4c)		Public sector spending needs to be reduced further (Q4d)		Cuts to welfare and benefits have gone too far (Q4e)		Reductions in benefits have been necessary (Q4f)	
	Total	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree
Unweighted base	632	357	155	415	123	227	270	167	352	313	223	344	178
Weighted base	614	334	153	396	122	221	268	169	335	295	222	337	170
Net: Better	177	77	65	114	41	77	66	62	89	85	59	108	41
	29%	23%	43%	29%	34%	35%	25%	37%	27%	29%	27%	32%	24%
Got much better	73	28	33	47	18	38	27	32	33	34	25	50	15
	12%	8%	22%	12%	15%	17%	10%	19%	10%	11%	11%	15%	9%
Got a little better	104	49	32	67	23	40	39	30	57	51	34	58	27
	17%	15%	21%	17%	18%	18%	15%	18%	17%	17%	15%	17%	16%
Stayed the same	279	140	64	157	54	92	116	64	152	127	104	145	69
	45%	42%	42%	40%	44%	41%	43%	38%	46%	43%	47%	43%	41%
Got a little worse	87	63	11	74	9	30	44	24	52	42	33	49	30
	14%	19%	7%	19%	8%	14%	17%	14%	16%	14%	15%	14%	18%
Got much worse	52	43	7	40	12	13	35	16	32	33	16	24	25
	8%	13%	4%	10%	10%	6%	13%	9%	10%	11%	7%	7%	15%
Net: Worse	139	106	18	113	21	43	79	40	85	76	48	72	55
	23%	32%	11%	29%	17%	20%	30%	24%	25%	26%	22%	21%	32%
NET: BETTER	38	-29	48	1	20	34	-13	22	5	9	11	35	-14
	6%	-9%	31%	*	16%	15%	-5%	13%	1%	3%	5%	10%	-8%
Don't know	20	10	6	11	6	9	7	4	8	8	11	12	5
	3%	3%	4%	3%	5%	4%	2%	2%	2%	3%	5%	3%	3%

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Table 21

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Care for the elderly
Base: All who use service

		Gender		Age						Social Grade				Working status			Tenure			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Work Full-time	Work Part-time	Not work-ing	Own out-right	Own with a mort-gage	Coun-cil Rent	Other
Unweighted base	210	83	127	16	17	33	46	37	61	58	45	29	78	76	31	92	88	56	26	24
Weighted base	204	90	114	27	22	35	38	31	52	45	51	40	68	79	28	90	79	64	33	16
Net: Better	46	22	24	11	7	1	4	7	15	8	11	6	20	12	4	28	17	9	9	9
	22%	24%	21%	39%	33%	2%	11%	23%	30%	18%	21%	16%	29%	16%	15%	31%	21%	15%	26%	52%
Got much better	18	11	7	5	3	1	1	1	7	4	4	1	9	4	2	11	5	3	5	3
	9%	12%	6%	20%	12%	2%	4%	4%	13%	9%	9%	2%	13%	5%	7%	12%	7%	5%	14%	19%
Got a little better	27	11	17	5	5	-	3	6	9	4	6	6	11	9	2	17	11	6	4	5
	13%	12%	15%	19%	21%	-	8%	19%	17%	9%	13%	14%	16%	11%	7%	19%	14%	10%	12%	33%
Stayed the same	69	31	38	11	11	18	8	5	16	16	19	16	19	28	8	30	22	31	8	4
	34%	34%	34%	40%	48%	52%	22%	17%	31%	36%	37%	39%	27%	36%	29%	34%	28%	49%	26%	25%
Got a little worse	27	6	21	1	-	7	7	6	6	10	5	6	6	11	5	10	16	8	1	1
	13%	7%	18%	5%	-	20%	18%	19%	12%	22%	10%	15%	9%	14%	16%	11%	20%	13%	4%	7%
Got much worse	38	19	20	2	2	4	14	10	6	7	11	7	13	18	7	11	16	11	7	1
	19%	20%	17%	6%	10%	13%	38%	32%	12%	15%	22%	18%	19%	23%	27%	12%	20%	16%	20%	5%
Net: Worse	66	25	41	3	2	11	21	15	13	17	16	14	19	30	12	21	31	19	8	2
	32%	28%	36%	11%	10%	32%	56%	51%	25%	37%	32%	34%	28%	37%	43%	23%	40%	29%	24%	11%
NET: BETTER	-20	-3	-17	8	5	-10	-17	-8	3	-9	-5	-7	1	-17	-8	7	-15	-9	1	7
	-10%	-4%	-15%	28%	23%	-30%	-45%	-28%	5%	-19%	-10%	-18%	1%	-22%	-29%	7%	-19%	-14%	2%	41%
Don't know	24	12	11	3	2	5	4	3	7	4	5	4	10	9	4	11	9	5	8	2
	12%	14%	10%	9%	9%	13%	11%	9%	14%	8%	10%	11%	15%	11%	13%	12%	11%	8%	24%	12%

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Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Care for the elderly
Base: All who use service

		Region												Region					
	Total	North East	Yorks & Humb.	East Mid-lands	East-ern	South East	London	South West	Wales	West Mid-lands	North West	Scot-land	North-ern Ire-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land
Unweighted base	210	9	26	18	14	25	21	23	10	17	22	16	9	46	49	57	33	16	9
Weighted base	204	11	22	18	14	28	21	22	9	16	17	17	9	49	49	50	31	17	9
Net: Better	46	1	2	4	2	11	6	5	2	-	4	4	5	17	5	6	7	4	5
	22%	6%	11%	20%	12%	40%	27%	21%	27%	-	20%	25%	62%	34%	11%	13%	23%	25%	62%
Got much better	18	1	2	1	1	3	2	1	1	-	3	3	-	5	2	5	2	3	-
	9%	6%	9%	6%	6%	12%	10%	4%	16%	-	16%	18%	-	11%	4%	11%	7%	18%	-
Got a little better	27	-	*	3	1	8	4	4	1	-	1	1	5	11	3	1	5	1	5
	13%	-	2%	14%	6%	28%	17%	17%	11%	-	5%	8%	62%	23%	7%	2%	15%	8%	62%
Stayed the same	69	8	7	7	4	8	7	6	2	8	4	6	2	15	19	19	8	6	2
	34%	72%	32%	38%	31%	30%	31%	26%	28%	50%	25%	37%	19%	31%	40%	38%	26%	37%	19%
Got a little worse	27	*	4	1	2	3	2	6	1	5	3	-	1	4	8	7	7	-	1
	13%	4%	18%	8%	13%	10%	8%	27%	10%	29%	16%	-	10%	9%	17%	14%	22%	-	10%
Got much worse	38	1	4	4	5	3	4	4	2	2	5	4	1	7	11	10	6	4	1
	19%	12%	19%	21%	33%	11%	21%	17%	25%	13%	27%	20%	9%	15%	22%	20%	19%	20%	9%
Net: Worse	66	2	8	5	7	6	6	10	3	7	7	4	2	12	19	17	13	4	2
	32%	17%	37%	29%	47%	21%	29%	44%	35%	42%	43%	20%	19%	24%	38%	34%	41%	20%	19%
NET: BETTER	-20	-1	-6	-2	-5	5	-1	-5	-1	-7	-4	1	4	5	-13	-11	-6	1	4
	-10%	-11%	-26%	-8%	-35%	19%	-2%	-23%	-7%	-42%	-22%	5%	43%	10%	-27%	-21%	-19%	5%	43%
Don't know	24	1	5	3	1	2	3	2	1	1	2	3	-	5	5	7	3	3	-
	12%	5%	21%	14%	10%	9%	13%	10%	11%	8%	12%	17%	-	10%	11%	14%	10%	17%	-

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Bailout Anniversay Poll

CATI Fieldwork : 27th-29th September 2013

Absolutes/col percents

Table 21

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Care for the elderly
Base: All who use service

		Disability		Marital Status			Ethnicity						Children						
	Total	Yes	No	Single	Marr-ied/ co-habit-ing	Wid-owed/ separ-ated/ div-orced	White	Mixed	Asian	Black	Chin-ese	Other	None aged 18 or under	NET: Yes	NET: Yes any aged 15 or under	Aged under 5	Aged 5-10	Aged 11-15	Aged 16-18
Unweighted base	210	47	151	35	117	46	189	1	6	1	-	-	157	37	32	12	13	19	12
Weighted base	204	44	152	44	116	36	186	2	5	2	-	-	154	38	33	13	14	18	12
Net: Better	46	13	31	11	22	11	40	2	2	-	-	-	39	5	4	1	1	4	2
	22%	28%	20%	24%	19%	30%	22%	100%	30%	-	-	-	25%	13%	11%	10%	9%	20%	16%
Got much better	18	3	14	4	8	4	17	-	-	-	-	-	15	1	1	-	-	1	1
	9%	7%	9%	10%	7%	10%	9%	-	-	-	-	-	10%	3%	4%	-	-	7%	7%
Got a little better	27	10	17	6	14	7	24	2	2	-	-	-	24	3	2	1	1	2	1
	13%	21%	12%	14%	12%	19%	13%	100%	30%	-	-	-	15%	9%	7%	10%	9%	13%	10%
Stayed the same	69	13	54	20	36	11	60	-	3	2	-	-	46	18	18	6	8	9	4
	34%	28%	36%	45%	31%	31%	32%	-	55%	100%	-	-	30%	47%	54%	44%	60%	48%	34%
Got a little worse	27	4	22	3	21	2	27	-	-	-	-	-	21	4	3	2	2	1	2
	13%	10%	14%	6%	18%	5%	15%	-	-	-	-	-	14%	12%	10%	12%	16%	3%	14%
Got much worse	38	10	27	5	25	6	35	-	1	-	-	-	26	9	6	3	2	4	3
	19%	22%	18%	12%	22%	17%	19%	-	15%	-	-	-	17%	23%	19%	24%	15%	24%	27%
Net: Worse	66	14	49	8	47	8	62	-	1	-	-	-	47	13	10	5	4	5	5
	32%	31%	32%	17%	40%	22%	33%	-	15%	-	-	-	31%	35%	29%	36%	31%	27%	42%
NET: BETTER	-20	-1	-18	3	-25	3	-22	2	1	0	0	0	-8	-8	-6	-3	-3	-1	-3
	-10%	-3%	-12%	7%	-21%	8%	-12%	100%	15%	0%	0%	0%	-5%	-22%	-18%	-26%	-22%	-7%	-25%
Don't know	24	5	18	6	11	6	24	-	-	-	-	-	21	2	2	1	-	1	1
	12%	12%	12%	14%	10%	17%	13%	-	-	-	-	-	14%	6%	6%	10%	-	5%	7%

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Absolutes/col percents

Table 21

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Care for the elderly
Base: All who use service

		Use services (Q2)									Public services overall (Q1)		
	Total	Bus services	Care for the elderly	Meals-on-wheels	Schools and colleges	GP surgeries	Hospitals	Libraries	Leisure centres	Parks and open spaces	Got Better	Stayed the same	Got Worse
Unweighted base	210	148	210	26	105	194	195	124	118	174	30	72	101
Weighted base	204	139	204	25	105	188	190	118	120	171	31	75	91
Net: Better	46	27	46	8	20	37	40	23	20	35	14	20	10
	22%	20%	22%	33%	19%	20%	21%	20%	17%	21%	45%	26%	11%
Got much better	18	17	18	4	6	14	16	11	10	15	7	4	6
	9%	12%	9%	15%	6%	8%	8%	10%	8%	9%	22%	5%	7%
Got a little better	27	11	27	4	13	23	25	12	10	21	7	16	4
	13%	8%	13%	18%	13%	12%	13%	10%	8%	12%	23%	21%	4%
Stayed the same	69	49	69	4	36	64	63	45	46	59	7	36	23
	34%	36%	34%	18%	34%	34%	33%	38%	38%	34%	23%	47%	25%
Got a little worse	27	21	27	1	13	26	27	16	16	25	1	7	18
	13%	15%	13%	5%	12%	14%	14%	14%	13%	15%	4%	10%	20%
Got much worse	38	24	38	8	24	37	37	21	30	37	1	3	34
	19%	17%	19%	31%	23%	20%	19%	18%	25%	21%	3%	4%	37%
Net: Worse	66	45	66	9	37	63	64	37	46	62	2	11	52
	32%	32%	32%	37%	35%	34%	34%	32%	38%	36%	7%	14%	58%
NET: BETTER	-20	-18	-20	-1	-17	-26	-24	-14	-26	-26	12	9	-42
	-10%	-13%	-10%	-4%	-16%	-14%	-12%	-12%	-21%	-15%	38%	12%	-47%
Don't know	24	17	24	3	12	24	22	12	8	15	8	10	6
	12%	12%	12%	12%	12%	13%	12%	10%	7%	9%	24%	13%	6%

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Absolutes/col percents

Table 21

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Care for the elderly
Base: All who use service

		Angry at cuts to public services (Q4a)		Worried about cuts to public services (Q4b)		Pleased public sector spending has been reduced (Q4c)		Public sector spending needs to be reduced further (Q4d)		Cuts to welfare and benefits have gone too far (Q4e)		Reductions in benefits have been necessary (Q4f)	
	Total	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree
Unweighted base	210	128	42	151	34	69	97	63	113	100	74	108	64
Weighted base	204	118	43	144	31	66	98	59	111	94	74	103	62
Net: Better	46	23	15	26	11	18	19	22	17	20	17	24	11
	22%	19%	35%	18%	36%	28%	20%	37%	15%	21%	23%	23%	17%
Got much better	18	8	5	8	6	9	8	12	5	7	9	9	6
	9%	7%	11%	6%	21%	14%	8%	20%	5%	8%	13%	9%	10%
Got a little better	27	15	10	18	5	9	11	10	11	13	8	14	4
	13%	13%	24%	12%	15%	14%	11%	17%	10%	13%	11%	14%	7%
Stayed the same	69	31	17	45	11	24	26	16	36	24	28	40	15
	34%	26%	40%	31%	35%	36%	27%	27%	33%	25%	37%	39%	24%
Got a little worse	27	19	1	24	1	6	17	8	17	15	7	10	11
	13%	16%	2%	17%	4%	10%	17%	14%	16%	16%	10%	10%	17%
Got much worse	38	31	4	32	4	9	24	6	29	21	14	18	17
	19%	26%	10%	22%	13%	14%	25%	10%	26%	23%	18%	18%	28%
Net: Worse	66	50	5	57	5	15	41	14	47	37	21	28	28
	32%	43%	12%	39%	17%	24%	42%	24%	42%	39%	28%	27%	45%
NET: BETTER	-20	-28	10	-31	6	3	-22	8	-30	-17	-4	-5	-17
	-10%	-23%	22%	-21%	20%	4%	-22%	13%	-27%	-18%	-5%	-4%	-28%
Don't know	24	14	5	17	4	8	11	7	12	14	8	11	8
	12%	12%	13%	12%	12%	12%	12%	11%	11%	15%	11%	11%	13%

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Table 22

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Meals-on-wheels
Base: All who use service

		Gender		Age						Social Grade				Working status			Tenure			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Work Full-time	Work Part-time	Not work-ing	Own out-right	Own with a mort-gage	Coun-cil Rent	Other
Unweighted base	35	13	22	3	3	5	6	5	13	6	6	3	20	7	4	21	15	6	6	5
Weighted base	32	13	19	4	3	4	5	4	10	5	6	3	18	7	3	20	15	6	7	3
Net: Better	7	4	3	1	2	1	-	2	1	2	1	2	2	2	1	3	3	2	-	1
	23%	34%	15%	32%	66%	32%	-	43%	6%	49%	11%	67%	11%	30%	24%	17%	19%	36%	-	43%
Got much better	4	3	1	1	1	1	-	-	1	1	1	1	1	1	1	1	1	1	-	1
	11%	22%	4%	32%	27%	19%	-	-	6%	17%	11%	23%	8%	12%	24%	7%	9%	15%	-	25%
Got a little better	4	2	2	-	1	1	-	2	-	2	-	1	1	1	-	2	1	1	-	1
	11%	13%	11%	-	39%	13%	-	43%	-	33%	-	44%	3%	18%	-	10%	10%	22%	-	18%
Stayed the same	16	6	10	3	1	1	2	1	7	2	2	-	11	3	1	11	9	1	5	1
	50%	42%	55%	68%	34%	32%	34%	32%	70%	38%	44%	-	64%	49%	27%	55%	58%	19%	68%	41%
Got a little worse	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Got much worse	3	1	2	-	-	1	2	-	-	1	1	-	2	1	-	2	2	2	-	-
	11%	8%	13%	-	-	24%	43%	-	-	13%	14%	-	11%	21%	-	10%	12%	27%	-	-
Net: Worse	3	1	2	-	-	1	2	-	-	1	1	-	2	1	-	2	2	2	-	-
	11%	8%	13%	-	-	24%	43%	-	-	13%	14%	-	11%	21%	-	10%	12%	27%	-	-
NET: BETTER	4	3	*	1	2	*	-2	2	1	2	*	2	*	1	1	1	1	1	0	1
	12%	27%	2%	32%	66%	7%	-43%	43%	6%	36%	-3%	67%	*	10%	24%	7%	7%	9%	0%	43%
Don't know	5	2	3	-	-	1	1	1	3	-	2	1	3	-	2	4	2	1	2	1
	17%	15%	18%	-	-	12%	23%	25%	24%	-	31%	33%	14%	-	49%	19%	11%	18%	32%	16%

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Table 22

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Meals-on-wheels
Base: All who use service

		Region												Region					
	Total	North East	Yorks & Humb.	East Mid-lands	East-ern	South East	London	South West	Wales	West Mid-lands	North West	Scot-land	North-ern Ire-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land
Unweighted base	35	2	2	3	3	4	4	5	4	4	-	2	2	8	10	4	9	2	2
Weighted base	32	2	2	3	3	4	3	5	4	3	-	2	2	7	9	3	9	2	2
Net: Better	7	-	1	-	-	1	1	1	-	1	-	1	1	2	1	1	1	1	1
	23%	-	79%	-	-	36%	18%	17%	-	33%	-	44%	60%	27%	11%	42%	10%	44%	60%
Got much better	4	-	1	-	-	-	1	1	-	-	-	1	-	1	-	1	1	1	-
	11%	-	79%	-	-	-	18%	17%	-	-	-	44%	-	9%	-	42%	10%	44%	-
Got a little better	4	-	-	-	-	1	-	-	-	1	-	-	1	1	1	-	-	-	1
	11%	-	-	-	-	36%	-	-	-	33%	-	-	60%	19%	11%	-	-	-	60%
Stayed the same	16	2	*	3	-	2	1	3	1	1	-	1	1	3	5	2	4	1	1
	50%	100%	21%	100%	-	50%	44%	63%	26%	45%	-	56%	40%	47%	52%	58%	48%	56%	40%
Got a little worse	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Got much worse	3	-	-	-	1	-	-	1	2	-	-	-	-	-	1	-	3	-	-
	11%	-	-	-	24%	-	-	20%	48%	-	-	-	-	-	7%	-	32%	-	-
Net: Worse	3	-	-	-	1	-	-	1	2	-	-	-	-	-	1	-	3	-	-
	11%	-	-	-	24%	-	-	20%	48%	-	-	-	-	-	7%	-	32%	-	-
NET: BETTER	4	0	1	0	-1	1	1	*	-2	1	0	1	1	2	*	1	-2	1	1
	12%	0%	79%	0%	-24%	36%	18%	-3%	-48%	33%	0%	44%	60%	27%	3%	42%	-22%	44%	60%
Don't know	5	-	-	-	2	1	1	-	1	1	-	-	-	2	3	-	1	-	-
	17%	-	-	-	76%	14%	38%	-	26%	22%	-	-	-	26%	30%	-	11%	-	-

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Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Meals-on-wheels
Base: All who use service

		Disability		Marital Status			Ethnicity						Children						
	Total	Yes	No	Single	Marr-ied/ co-habit-ing	Wid-owed/ separ-ated/ div-orced	White	Mixed	Asian	Black	Chin-ese	Other	None aged 18 or under	NET: Yes	NET: Yes any aged 15 or under	Aged under 5	Aged 5-10	Aged 11-15	Aged 16-18
Unweighted base	35	15	17	6	12	14	30	-	1	1	-	-	25	7	5	2	2	2	3
Weighted base	32	14	16	7	12	11	29	-	1	*	-	-	24	6	4	2	2	1	3
Net: Better	7	2	4	1	4	1	6	-	1	-	-	-	4	3	3	-	2	1	1
	23%	14%	26%	19%	30%	12%	19%	-	100%	-	-	-	15%	42%	62%	-	100%	100%	29%
Got much better	4	-	3	1	1	1	3	-	-	-	-	-	2	1	1	-	-	1	1
	11%	-	19%	19%	7%	7%	10%	-	-	-	-	-	9%	13%	18%	-	-	58%	29%
Got a little better	4	2	1	-	3	1	3	-	1	-	-	-	1	2	2	-	2	1	-
	11%	14%	8%	-	23%	5%	9%	-	100%	-	-	-	6%	30%	43%	-	100%	42%	-
Stayed the same	16	9	6	6	4	5	15	-	-	*	-	-	14	1	1	1	-	-	-
	50%	66%	38%	81%	33%	49%	51%	-	-	100%	-	-	59%	18%	26%	68%	-	-	-
Got a little worse	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Got much worse	3	1	2	-	2	2	3	-	-	-	-	-	1	2	-	-	-	-	2
	11%	6%	15%	-	14%	15%	11%	-	-	-	-	-	6%	32%	-	-	-	-	71%
Net: Worse	3	1	2	-	2	2	3	-	-	-	-	-	1	2	-	-	-	-	2
	11%	6%	15%	-	14%	15%	11%	-	-	-	-	-	6%	32%	-	-	-	-	71%
NET: BETTER	4	1	2	1	2	*	2	0	1	0	0	0	2	1	3	0	2	1	-1
	12%	7%	11%	19%	16%	-4%	8%	0%	100%	0%	0%	0%	9%	11%	62%	0%	100%	100%	-43%
Don't know	5	2	3	-	3	3	5	-	-	-	-	-	5	1	1	1	-	-	-
	17%	14%	21%	-	23%	24%	18%	-	-	-	-	-	20%	8%	12%	32%	-	-	-

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Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Meals-on-wheels
Base: All who use service

		Use services (Q2)									Public services overall (Q1)		
	Total	Bus services	Care for the elderly	Meals-on-wheels	Schools and colleges	GP surgeries	Hospitals	Libraries	Leisure centres	Parks and open spaces	Got Better	Stayed the same	Got Worse
Unweighted base	35	26	26	35	21	34	33	19	17	26	9	10	16
Weighted base	32	23	25	32	19	30	30	18	16	23	9	10	13
Net: Better	7	5	6	7	4	6	6	4	6	6	5	1	1
	23%	20%	24%	23%	20%	19%	20%	24%	36%	25%	57%	9%	10%
Got much better	4	4	4	4	1	2	2	4	4	4	2	1	1
	11%	15%	15%	11%	8%	7%	8%	21%	22%	16%	23%	9%	6%
Got a little better	4	1	2	4	2	4	4	1	2	2	3	-	1
	11%	4%	10%	11%	12%	12%	12%	3%	14%	9%	35%	-	4%
Stayed the same	16	13	13	16	10	16	16	7	6	13	1	6	9
	50%	56%	52%	50%	53%	52%	53%	40%	39%	54%	9%	64%	66%
Got a little worse	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-
Got much worse	3	3	2	3	3	3	3	3	1	1	1	1	2
	11%	11%	10%	11%	14%	11%	9%	15%	6%	3%	9%	11%	12%
Net: Worse	3	3	2	3	3	3	3	3	1	1	1	1	2
	11%	11%	10%	11%	14%	11%	9%	15%	6%	3%	9%	11%	12%
NET: BETTER	4	2	4	4	1	2	3	2	5	5	4	*	*
	12%	8%	14%	12%	6%	8%	11%	9%	30%	22%	48%	-2%	-2%
Don't know	5	3	3	5	3	5	5	4	3	4	2	2	2
	17%	13%	14%	17%	14%	18%	18%	21%	19%	18%	25%	16%	12%

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Table 22

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Meals-on-wheels
Base: All who use service

		Angry at cuts to public services (Q4a)		Worried about cuts to public services (Q4b)		Pleased public sector spending has been reduced (Q4c)		Public sector spending needs to be reduced further (Q4d)		Cuts to welfare and benefits have gone too far (Q4e)		Reductions in benefits have been necessary (Q4f)	
	Total	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree
Unweighted base	35	20	9	26	5	18	15	11	17	20	11	19	10
Weighted base	32	18	9	23	5	17	13	10	14	17	10	16	10
Net: Better	7	1	3	4	2	6	1	4	2	4	3	5	2
	23%	5%	33%	17%	38%	36%	10%	40%	12%	25%	29%	34%	18%
Got much better	4	-	1	2	2	3	1	3	1	1	3	4	-
	11%	-	16%	7%	38%	17%	6%	26%	6%	4%	29%	23%	-
Got a little better	4	1	1	2	-	3	1	1	1	4	-	2	2
	11%	5%	16%	10%	-	19%	4%	14%	7%	21%	-	11%	18%
Stayed the same	16	12	3	13	1	5	9	4	8	8	3	7	5
	50%	64%	31%	55%	18%	33%	64%	41%	56%	47%	32%	41%	54%
Got a little worse	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-
Got much worse	3	2	1	2	1	1	2	-	3	2	1	2	2
	11%	13%	11%	10%	20%	6%	18%	-	23%	13%	10%	10%	17%
Net: Worse	3	2	1	2	1	1	2	-	3	2	1	2	2
	11%	13%	11%	10%	20%	6%	18%	-	23%	13%	10%	10%	17%
NET: BETTER	4	-1	2	2	1	5	-1	4	-2	2	2	4	*
	12%	-8%	21%	7%	19%	30%	-8%	40%	-11%	12%	19%	24%	1%
Don't know	5	3	2	4	1	4	1	2	1	3	3	2	1
	17%	17%	25%	18%	24%	25%	9%	19%	8%	14%	29%	15%	11%

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Table 23

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Schools and colleges
Base: All who use service

		Gender		Age						Social Grade				Working status			Tenure			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Work Full-time	Work Part-time	Not work-ing	Own out-right	Own with a mort-gage	Coun-cil Rent	Other
Unweighted base	419	180	239	36	73	118	112	48	32	167	107	66	79	215	83	102	100	188	35	68
Weighted base	441	206	235	63	87	137	91	38	25	139	137	92	73	233	71	120	95	217	55	50
Net: Better	192	106	86	48	31	60	33	11	7	53	64	38	36	105	27	53	38	93	28	23
	43%	51%	37%	76%	36%	44%	37%	29%	28%	38%	47%	41%	49%	45%	39%	44%	40%	43%	51%	46%
Got much better	53	30	24	17	8	14	9	4	1	14	18	7	15	25	5	18	11	19	10	6
	12%	14%	10%	27%	10%	10%	10%	10%	5%	10%	13%	7%	20%	11%	7%	15%	11%	9%	18%	12%
Got a little better	138	76	62	31	23	47	24	7	6	40	46	31	21	80	23	35	27	74	18	18
	31%	37%	26%	49%	26%	34%	27%	19%	24%	28%	34%	34%	29%	34%	32%	29%	29%	34%	33%	35%
Stayed the same	128	50	77	8	24	42	26	18	10	44	36	30	18	63	27	35	30	67	13	14
	29%	24%	33%	13%	28%	31%	29%	46%	39%	31%	26%	32%	25%	27%	37%	29%	32%	31%	24%	27%
Got a little worse	55	23	32	1	11	17	18	5	2	21	20	9	5	33	9	11	11	29	7	7
	12%	11%	14%	2%	13%	13%	20%	14%	7%	15%	15%	9%	7%	14%	13%	9%	12%	13%	12%	13%
Got much worse	43	16	27	1	15	10	10	4	3	13	14	9	7	20	6	14	9	19	5	6
	10%	8%	12%	2%	17%	7%	11%	11%	11%	9%	10%	10%	9%	9%	8%	12%	10%	9%	9%	12%
Net: Worse	98	39	59	3	26	27	28	9	5	34	34	18	12	53	15	25	21	47	11	12
	22%	19%	25%	4%	30%	20%	31%	25%	18%	25%	25%	20%	16%	23%	21%	21%	22%	22%	21%	25%
NET: BETTER	94	67	26	46	5	34	5	2	3	19	31	20	24	51	12	28	18	45	16	11
	21%	33%	11%	72%	6%	25%	6%	4%	10%	14%	22%	22%	33%	22%	17%	23%	19%	21%	30%	22%
Don't know	24	12	12	4	6	8	3	-	4	7	3	6	8	13	2	7	6	10	3	1
	5%	6%	5%	7%	6%	6%	3%	-	14%	5%	2%	7%	10%	5%	3%	6%	6%	5%	5%	2%

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Table 23

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Schools and colleges
Base: All who use service

		Region												Region					
	Total	North East	Yorks & Humb.	East Mid-lands	East-ern	South East	London	South West	Wales	West Mid-lands	North West	Scot-land	North-ern Ire-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land
Unweighted base	419	19	47	29	28	53	52	36	23	39	39	43	11	105	96	105	59	43	11
Weighted base	441	21	45	32	29	58	57	35	26	40	47	42	10	115	100	113	61	42	10
Net: Better	192	10	20	14	9	28	20	22	10	13	22	20	4	48	36	52	32	20	4
	43%	49%	44%	46%	29%	48%	35%	64%	39%	32%	47%	47%	39%	41%	36%	46%	53%	47%	39%
Got much better	53	1	9	3	2	4	4	6	1	5	6	10	2	8	10	16	8	10	2
	12%	7%	19%	10%	6%	7%	7%	18%	5%	13%	12%	24%	17%	7%	10%	14%	13%	24%	17%
Got a little better	138	9	11	11	7	24	16	16	9	7	16	10	2	39	26	37	25	10	2
	31%	42%	25%	36%	24%	41%	27%	46%	34%	19%	35%	23%	22%	34%	26%	32%	41%	23%	22%
Stayed the same	128	7	16	4	11	15	13	7	11	13	15	13	3	28	28	38	18	13	3
	29%	35%	35%	14%	38%	26%	22%	20%	41%	32%	32%	31%	30%	24%	28%	34%	29%	31%	30%
Got a little worse	55	1	3	7	3	10	6	2	1	7	6	7	2	16	17	10	3	7	2
	12%	4%	6%	22%	11%	17%	11%	6%	3%	18%	13%	16%	16%	14%	17%	9%	5%	16%	16%
Got much worse	43	*	7	3	4	3	12	3	3	5	-	2	1	15	12	7	6	2	1
	10%	2%	14%	10%	13%	6%	21%	8%	13%	12%	-	4%	14%	13%	12%	6%	10%	4%	14%
Net: Worse	98	1	9	10	7	13	18	5	4	12	6	9	3	31	29	17	9	9	3
	22%	6%	21%	32%	24%	23%	32%	14%	16%	30%	13%	20%	30%	27%	29%	15%	15%	20%	30%
NET: BETTER	94	9	11	4	2	15	1	17	6	1	16	11	1	16	7	35	24	11	1
	21%	43%	23%	14%	5%	25%	3%	50%	24%	2%	34%	27%	9%	14%	7%	31%	39%	27%	9%
Don't know	24	2	-	3	3	2	6	1	1	2	3	1	-	8	7	6	2	1	-
	5%	11%	-	9%	9%	3%	11%	3%	4%	5%	7%	2%	-	7%	7%	5%	3%	2%	-

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Table 23

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Schools and colleges
Base: All who use service

		Disability		Marital Status			Ethnicity						Children						
	Total	Yes	No	Single	Marr-ied/ co-habit-ing	Wid-owed/ separ-ated/ div-orced	White	Mixed	Asian	Black	Chin-ese	Other	None aged 18 or under	NET: Yes	NET: Yes any aged 15 or under	Aged under 5	Aged 5-10	Aged 11-15	Aged 16-18
Unweighted base	419	55	346	64	283	55	359	7	22	6	1	3	161	236	208	77	109	106	58
Weighted base	441	51	375	88	293	46	370	8	29	9	2	3	173	249	219	85	120	108	58
Net: Better	192	17	168	53	112	20	155	6	13	7	2	2	81	102	95	31	52	52	18
	43%	32%	45%	60%	38%	44%	42%	67%	44%	80%	100%	59%	47%	41%	43%	37%	44%	48%	31%
Got much better	53	6	42	19	27	2	38	1	4	3	2	1	27	20	19	9	11	9	2
	12%	11%	11%	21%	9%	5%	10%	7%	13%	32%	100%	22%	16%	8%	9%	11%	9%	8%	3%
Got a little better	138	11	126	34	85	18	117	5	9	4	-	1	54	81	76	22	41	43	17
	31%	21%	34%	39%	29%	39%	32%	60%	31%	49%	-	37%	32%	33%	35%	26%	34%	39%	29%
Stayed the same	128	14	111	11	102	12	115	2	8	-	-	-	44	79	66	30	36	33	22
	29%	26%	30%	12%	35%	26%	31%	18%	27%	-	-	-	26%	32%	30%	35%	30%	30%	38%
Got a little worse	55	9	44	8	40	5	48	1	4	1	-	-	15	37	29	12	16	10	12
	12%	18%	12%	9%	14%	11%	13%	15%	12%	12%	-	-	9%	15%	13%	14%	13%	9%	21%
Got much worse	43	9	31	7	26	7	37	-	2	1	-	-	16	24	24	8	14	14	5
	10%	17%	8%	8%	9%	15%	10%	-	8%	8%	-	-	9%	10%	11%	10%	11%	13%	8%
Net: Worse	98	18	76	15	66	12	85	1	6	2	-	-	31	62	53	20	30	24	17
	22%	35%	20%	17%	22%	27%	23%	15%	20%	20%	-	-	18%	25%	24%	23%	25%	22%	29%
NET: BETTER	94	-1	92	38	46	8	70	4	7	5	2	2	50	40	42	11	23	27	1
	21%	-2%	25%	43%	16%	17%	19%	51%	24%	61%	100%	59%	29%	16%	19%	13%	19%	25%	2%
Don't know	24	3	20	9	13	1	15	-	2	-	-	1	16	6	5	4	2	-	1
	5%	6%	5%	10%	5%	3%	4%	-	8%	-	-	41%	9%	2%	2%	5%	2%	-	1%

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Table 23

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Schools and colleges
Base: All who use service

		Use services (Q2)									Public services overall (Q1)		
	Total	Bus services	Care for the elderly	Meals-on-wheels	Schools and colleges	GP surgeries	Hospitals	Libraries	Leisure centres	Parks and open spaces	Got Better	Stayed the same	Got Worse
Unweighted base	419	261	105	21	419	408	402	291	300	373	59	156	193
Weighted base	441	268	105	19	441	427	420	306	322	392	65	179	186
Net: Better	192	119	52	9	192	183	181	131	144	175	43	89	51
	43%	44%	49%	46%	43%	43%	43%	43%	45%	45%	66%	50%	27%
Got much better	53	34	19	7	53	51	48	39	39	50	16	18	17
	12%	13%	18%	38%	12%	12%	11%	13%	12%	13%	25%	10%	9%
Got a little better	138	85	33	1	138	133	133	92	105	125	27	71	34
	31%	32%	32%	8%	31%	31%	32%	30%	33%	32%	41%	40%	18%
Stayed the same	128	75	26	7	128	125	123	90	94	112	8	58	62
	29%	28%	24%	39%	29%	29%	29%	29%	29%	29%	12%	32%	33%
Got a little worse	55	28	9	1	55	53	52	39	42	48	4	17	33
	12%	10%	8%	3%	12%	12%	12%	13%	13%	12%	6%	9%	18%
Got much worse	43	29	8	-	43	43	40	32	30	41	5	4	33
	10%	11%	7%	-	10%	10%	10%	10%	9%	10%	7%	2%	18%
Net: Worse	98	57	16	1	98	96	92	71	71	89	9	20	66
	22%	21%	16%	3%	22%	22%	22%	23%	22%	23%	13%	11%	35%
NET: BETTER	94	62	36	8	94	88	89	60	73	86	34	69	-15
	21%	23%	34%	43%	21%	21%	21%	20%	23%	22%	53%	39%	-8%
Don't know	24	17	11	2	24	23	23	14	13	17	5	11	7
	5%	6%	11%	12%	5%	5%	6%	5%	4%	4%	8%	6%	4%

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Table 23

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Schools and colleges
Base: All who use service

		Angry at cuts to public services (Q4a)		Worried about cuts to public services (Q4b)		Pleased public sector spending has been reduced (Q4c)		Public sector spending needs to be reduced further (Q4d)		Cuts to welfare and benefits have gone too far (Q4e)		Reductions in benefits have been necessary (Q4f)	
	Total	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree
Unweighted base	419	251	97	299	66	150	199	91	259	199	159	241	113
Weighted base	441	256	103	310	70	164	206	96	268	206	167	259	114
Net: Better	192	105	50	125	38	84	82	47	105	87	77	117	45
	43%	41%	48%	40%	53%	51%	40%	49%	39%	42%	46%	45%	40%
Got much better	53	27	19	36	11	23	25	12	27	22	23	26	16
	12%	11%	18%	12%	16%	14%	12%	13%	10%	11%	14%	10%	14%
Got a little better	138	78	31	89	27	61	57	34	79	65	54	91	29
	31%	31%	30%	29%	38%	37%	28%	36%	29%	32%	32%	35%	26%
Stayed the same	128	70	32	88	21	48	61	25	83	60	46	72	37
	29%	27%	31%	29%	30%	29%	30%	26%	31%	29%	27%	28%	33%
Got a little worse	55	31	13	45	6	14	31	16	33	25	24	33	13
	12%	12%	13%	14%	8%	9%	15%	17%	12%	12%	15%	13%	12%
Got much worse	43	35	5	34	4	11	23	5	32	23	11	23	13
	10%	14%	5%	11%	5%	7%	11%	5%	12%	11%	7%	9%	12%
Net: Worse	98	66	18	78	10	25	54	21	65	48	35	55	27
	22%	26%	17%	25%	14%	15%	26%	22%	24%	23%	21%	21%	23%
NET: BETTER	94	40	32	47	28	59	28	25	41	39	41	62	18
	21%	16%	31%	15%	40%	36%	13%	26%	15%	19%	25%	24%	16%
Don't know	24	14	4	18	3	7	9	4	14	10	9	14	5
	5%	6%	4%	6%	4%	4%	5%	4%	5%	5%	5%	5%	4%

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Table 24

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
GP surgeries
Base: All who use service

		Gender		Age						Social Grade				Working status			Tenure			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Work Full-time	Work Part-time	Not working	Own outright	Own with a mortgage	Council Rent	Other
Unweighted base	938	411	527	50	136	165	199	166	222	313	223	141	261	402	135	362	327	327	82	147
Weighted base	932	439	493	87	151	197	163	138	195	250	270	191	221	422	113	370	306	372	114	100
Net: Better	271	140	132	31	45	36	44	38	77	65	76	47	83	114	31	119	91	101	43	28
	29%	32%	27%	36%	30%	18%	27%	28%	39%	26%	28%	24%	37%	27%	28%	32%	30%	27%	38%	28%
Got much better	97	44	53	3	15	8	17	18	36	19	26	16	36	33	10	52	34	33	16	11
	10%	10%	11%	4%	10%	4%	10%	13%	18%	8%	10%	8%	16%	8%	9%	14%	11%	9%	14%	11%
Got a little better	174	95	79	28	30	28	27	21	41	46	50	31	47	81	21	67	57	68	27	16
	19%	22%	16%	32%	20%	14%	16%	15%	21%	18%	19%	16%	21%	19%	19%	18%	19%	18%	24%	16%
Stayed the same	387	192	195	34	70	94	63	53	74	112	105	82	87	177	41	161	132	161	41	39
	42%	44%	40%	38%	46%	48%	38%	38%	38%	45%	39%	43%	39%	42%	36%	44%	43%	43%	36%	39%
Got a little worse	130	49	81	7	17	37	22	23	24	30	52	28	20	58	26	40	46	54	10	13
	14%	11%	16%	8%	11%	19%	13%	16%	13%	12%	19%	15%	9%	14%	23%	11%	15%	15%	8%	13%
Got much worse	132	53	78	9	19	30	33	23	18	39	32	30	30	68	15	45	36	52	21	18
	14%	12%	16%	10%	13%	15%	20%	17%	9%	16%	12%	16%	13%	16%	13%	12%	12%	14%	18%	18%
Net: Worse	262	102	159	16	36	67	55	45	42	70	84	58	50	125	41	85	81	106	30	30
	28%	23%	32%	18%	24%	34%	34%	33%	22%	28%	31%	30%	22%	30%	36%	23%	27%	28%	26%	30%
NET: BETTER	10	37	-27	15	9	-31	-12	-7	35	-4	-8	-11	33	-12	-10	34	10	-5	13	-3
	1%	8%	-6%	18%	6%	-15%	-7%	-5%	18%	-2%	-3%	-6%	15%	-3%	-9%	9%	3%	-1%	11%	-3%
Don't know	12	5	7	7	1	-	2	1	1	2	4	4	2	6	-	4	2	5	-	3
	1%	1%	1%	8%	1%	-	1%	1%	1%	1%	2%	2%	1%	1%	-	1%	1%	1%	-	3%

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Table 24

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
GP surgeries
Base: All who use service

		Region												Region					
	Total	North East	Yorks & Humb.	East Mid-lands	East-ern	South East	London	South West	Wales	West Mid-lands	North West	Scot-land	North-ern Ire-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land
Unweighted base	938	38	84	65	83	123	122	81	47	82	100	85	28	245	230	222	128	85	28
Weighted base	932	40	80	65	86	123	118	80	50	85	97	81	27	242	236	216	130	81	27
Net: Better	271	13	26	20	26	47	42	20	9	18	23	18	9	89	64	62	30	18	9
	29%	32%	33%	30%	30%	38%	35%	25%	19%	22%	24%	22%	32%	37%	27%	29%	23%	22%	32%
Got much better	97	-	8	6	12	17	11	8	6	7	9	7	6	28	26	17	13	7	6
	10%	-	10%	9%	14%	14%	9%	10%	11%	8%	9%	9%	20%	11%	11%	8%	10%	9%	20%
Got a little better	174	13	18	13	14	31	31	13	4	11	14	10	3	62	38	45	16	10	3
	19%	32%	22%	21%	16%	25%	26%	16%	7%	13%	15%	13%	11%	26%	16%	21%	13%	13%	11%
Stayed the same	387	18	31	32	29	39	43	37	25	41	38	41	14	82	102	87	61	41	14
	42%	45%	39%	49%	33%	32%	37%	46%	50%	49%	39%	51%	53%	34%	43%	40%	47%	51%	53%
Got a little worse	130	3	17	6	12	21	18	14	5	9	12	10	3	39	26	32	19	10	3
	14%	7%	22%	9%	14%	17%	15%	18%	11%	11%	12%	13%	11%	16%	11%	15%	15%	13%	11%
Got much worse	132	5	5	8	19	15	15	6	9	16	21	12	1	30	43	30	15	12	1
	14%	12%	6%	13%	22%	12%	13%	7%	19%	19%	21%	14%	5%	12%	18%	14%	12%	14%	5%
Net: Worse	262	8	22	14	30	36	33	20	15	25	32	22	4	69	70	62	35	22	4
	28%	19%	28%	21%	35%	29%	28%	25%	30%	30%	33%	27%	15%	29%	29%	29%	27%	27%	15%
NET: BETTER	10	5	4	6	-4	11	9	*	-5	-7	-9	-4	4	20	-6	*	-5	-4	4
	1%	13%	5%	8%	-5%	9%	8%	*	-11%	-8%	-9%	-5%	16%	8%	-2%	*	-4%	-5%	16%
Don't know	12	1	1	-	1	1	*	3	1	-	4	-	-	1	1	6	4	-	-
	1%	4%	1%	-	1%	*	*	4%	2%	-	4%	-	-	*	*	3%	3%	-	-

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Bailout Anniversay Poll

CATI Fieldwork : 27th-29th September 2013

Absolutes/col percents

Table 24

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
GP surgeries
Base: All who use service

		Disability		Marital Status			Ethnicity						Children						
	Total	Yes	No	Single	Marr-ied/ co-habit-ing	Wid-owed/ separ-ated/ div-orced	White	Mixed	Asian	Black	Chin-ese	Other	None aged 18 or under	NET: Yes	NET: Yes any aged 15 or under	Aged under 5	Aged 5-10	Aged 11-15	Aged 16-18
Unweighted base	938	151	743	163	563	172	825	11	32	12	1	7	614	277	244	100	120	114	64
Weighted base	932	137	765	186	582	137	821	13	41	11	2	6	604	293	261	110	134	116	62
Net: Better	271	56	208	66	146	52	239	6	12	4	-	-	196	68	61	23	23	31	14
	29%	41%	27%	36%	25%	38%	29%	51%	29%	36%	-	-	32%	23%	23%	21%	17%	27%	22%
Got much better	97	27	66	18	54	22	86	1	6	1	-	-	74	20	19	8	4	11	1
	10%	19%	9%	10%	9%	16%	10%	4%	15%	13%	-	-	12%	7%	7%	7%	3%	9%	1%
Got a little better	174	29	142	48	92	30	153	6	6	2	-	-	122	48	41	15	18	20	13
	19%	21%	19%	26%	16%	22%	19%	46%	14%	22%	-	-	20%	16%	16%	14%	14%	18%	21%
Stayed the same	387	45	332	79	251	48	344	5	18	2	2	3	248	127	109	53	62	44	24
	42%	33%	43%	43%	43%	35%	42%	41%	43%	21%	100%	44%	41%	43%	42%	48%	46%	38%	38%
Got a little worse	130	10	113	16	95	12	111	-	9	1	-	2	74	48	44	16	25	18	10
	14%	8%	15%	9%	16%	9%	13%	-	22%	9%	-	28%	12%	16%	17%	15%	19%	15%	17%
Got much worse	132	26	100	21	83	23	118	1	2	4	-	2	77	49	44	16	24	22	14
	14%	19%	13%	11%	14%	17%	14%	8%	6%	35%	-	28%	13%	17%	17%	15%	18%	19%	23%
Net: Worse	262	36	213	37	178	35	228	1	11	5	-	4	151	96	88	32	49	40	25
	28%	26%	28%	20%	31%	26%	28%	8%	28%	44%	-	56%	25%	33%	34%	29%	37%	34%	40%
NET: BETTER	10	20	-5	29	-31	16	11	5	*	-1	0	-4	44	-29	-27	-9	-26	-9	-11
	1%	14%	-1%	16%	-5%	12%	1%	43%	1%	-8%	0%	-56%	7%	-10%	-10%	-8%	-20%	-7%	-17%
Don't know	12	-	11	4	7	1	9	-	-	-	-	-	9	2	2	1	-	1	-
	1%	-	1%	2%	1%	1%	1%	-	-	-	-	-	2%	1%	1%	1%	-	1%	-

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Absolutes/col percents

Table 24

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
GP surgeries
Base: All who use service

		Use services (Q2)									Public services overall (Q1)		
	Total	Bus services	Care for the elderly	Meals-on-wheels	Schools and colleges	GP surgeries	Hospitals	Libraries	Leisure centres	Parks and open spaces	Got Better	Stayed the same	Got Worse
Unweighted base	938	589	194	34	408	938	853	537	503	757	134	376	399
Weighted base	932	570	188	30	427	932	846	531	519	763	137	384	383
Net: Better	271	172	72	11	111	271	251	156	150	221	69	124	69
	29%	30%	39%	37%	26%	29%	30%	29%	29%	29%	50%	32%	18%
Got much better	97	66	27	6	32	97	88	57	49	76	32	42	18
	10%	12%	14%	19%	8%	10%	10%	11%	9%	10%	23%	11%	5%
Got a little better	174	106	46	5	79	174	164	99	101	145	37	83	51
	19%	19%	24%	18%	18%	19%	19%	19%	19%	19%	27%	22%	13%
Stayed the same	387	236	63	10	179	387	344	221	214	308	36	187	157
	42%	41%	34%	33%	42%	42%	41%	42%	41%	40%	26%	49%	41%
Got a little worse	130	80	24	3	62	130	119	74	81	113	14	44	67
	14%	14%	13%	8%	14%	14%	14%	14%	16%	15%	10%	11%	18%
Got much worse	132	77	29	6	70	132	120	70	67	110	17	24	87
	14%	13%	15%	21%	16%	14%	14%	13%	13%	14%	13%	6%	23%
Net: Worse	262	156	52	9	132	262	240	145	149	223	31	68	154
	28%	27%	28%	30%	31%	28%	28%	27%	29%	29%	23%	18%	40%
NET: BETTER	10	16	20	2	-21	10	12	11	1	-2	38	56	-85
	1%	3%	11%	7%	-5%	1%	1%	2%	*	*	28%	15%	-22%
Don't know	12	6	-	-	5	12	11	9	7	11	1	4	2
	1%	1%	-	-	1%	1%	1%	2%	1%	1%	1%	1%	1%

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Absolutes/col percents

Table 24

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
GP surgeries
Base: All who use service

		Angry at cuts to public services (Q4a)		Worried about cuts to public services (Q4b)		Pleased public sector spending has been reduced (Q4c)		Public sector spending needs to be reduced further (Q4d)		Cuts to welfare and benefits have gone too far (Q4e)		Reductions in benefits have been necessary (Q4f)	
	Total	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree
Unweighted base	938	507	251	618	189	370	388	245	532	450	345	558	235
Weighted base	932	493	254	602	192	371	388	245	527	437	355	561	230
Net: Better	271	130	81	157	66	118	102	72	150	136	94	161	68
	29%	26%	32%	26%	34%	32%	26%	29%	28%	31%	26%	29%	30%
Got much better	97	37	35	51	28	41	38	30	49	47	40	55	27
	10%	7%	14%	8%	15%	11%	10%	12%	9%	11%	11%	10%	12%
Got a little better	174	94	46	107	37	76	64	42	101	89	54	106	41
	19%	19%	18%	18%	19%	21%	17%	17%	19%	20%	15%	19%	18%
Stayed the same	387	192	111	251	83	159	149	106	208	163	166	240	88
	42%	39%	44%	42%	43%	43%	38%	43%	39%	37%	47%	43%	38%
Got a little worse	130	75	35	93	22	52	59	31	77	65	46	80	34
	14%	15%	14%	15%	11%	14%	15%	13%	15%	15%	13%	14%	15%
Got much worse	132	91	26	95	21	41	73	35	86	68	47	74	37
	14%	18%	10%	16%	11%	11%	19%	14%	16%	16%	13%	13%	16%
Net: Worse	262	165	61	188	43	93	132	66	163	133	93	154	71
	28%	34%	24%	31%	23%	25%	34%	27%	31%	30%	26%	27%	31%
NET: BETTER	10	-35	20	-31	22	25	-30	6	-13	3	*	7	-3
	1%	-7%	8%	-5%	12%	7%	-8%	3%	-2%	1%	*	1%	-1%
Don't know	12	6	1	6	-	2	4	2	6	5	2	7	3
	1%	1%	*	1%	-	*	1%	1%	1%	1%	1%	1%	1%

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Absolutes/col percents

Table 25

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Hospitals
Base: All who use service

		Gender		Age						Social Grade				Working status			Tenure			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Work Full-time	Work Part-time	Not work-ing	Own out-right	Own with a mort-gage	Coun-cil Rent	Other
Unweighted base	888	391	497	53	127	159	189	157	203	302	208	136	242	381	134	337	295	317	77	145
Weighted base	884	420	464	92	140	190	153	132	177	243	249	189	203	400	111	348	277	358	111	99
Net: Better	245	141	104	40	31	44	33	36	61	53	74	49	69	103	24	108	79	87	39	26
	28%	34%	22%	44%	22%	23%	22%	27%	34%	22%	30%	26%	34%	26%	22%	31%	29%	24%	35%	26%
Got much better	99	52	47	11	11	16	15	16	32	17	30	20	32	34	9	52	34	31	20	10
	11%	12%	10%	12%	8%	8%	10%	12%	18%	7%	12%	10%	16%	9%	9%	15%	12%	9%	18%	10%
Got a little better	146	89	57	30	21	28	19	20	29	36	44	29	37	69	15	56	45	56	19	16
	16%	21%	12%	32%	15%	15%	12%	15%	17%	15%	18%	15%	18%	17%	13%	16%	16%	16%	17%	16%
Stayed the same	317	153	164	26	56	83	60	32	61	96	78	71	73	151	38	120	91	138	42	37
	36%	36%	35%	28%	40%	44%	39%	24%	34%	39%	31%	37%	36%	38%	35%	35%	33%	38%	37%	37%
Got a little worse	130	51	79	13	21	28	23	24	21	43	40	18	28	56	24	47	44	52	9	18
	15%	12%	17%	14%	15%	15%	15%	18%	12%	18%	16%	10%	14%	14%	21%	13%	16%	14%	8%	19%
Got much worse	155	66	89	8	30	28	32	33	24	41	45	43	25	78	20	53	50	67	17	15
	17%	16%	19%	9%	21%	15%	21%	25%	14%	17%	18%	23%	12%	20%	19%	15%	18%	19%	16%	15%
Net: Worse	284	117	168	20	51	56	55	57	45	85	85	61	53	134	44	99	95	118	27	34
	32%	28%	36%	22%	36%	30%	36%	43%	25%	35%	34%	33%	26%	34%	40%	29%	34%	33%	24%	34%
NET: BETTER	-39	24	-64	20	-20	-13	-22	-21	16	-31	-11	-13	16	-32	-20	9	-15	-31	12	-8
	-4%	6%	-14%	22%	-14%	-7%	-14%	-16%	9%	-13%	-4%	-7%	8%	-8%	-18%	3%	-6%	-9%	11%	-8%
Don't know	37	9	28	5	3	7	4	7	11	10	11	8	8	11	4	19	12	15	4	2
	4%	2%	6%	5%	2%	4%	3%	5%	6%	4%	5%	4%	4%	3%	4%	6%	4%	4%	4%	2%

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Absolutes/col percents

Table 25

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Hospitals
Base: All who use service

		Region												Region					
	Total	North East	Yorks & Humb.	East Mid-lands	East-ern	South East	London	South West	Wales	West Mid-lands	North West	Scot-land	North-ern Ire-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land
Unweighted base	888	34	81	62	77	114	111	77	43	80	97	85	27	225	219	212	120	85	27
Weighted base	884	35	77	63	76	117	105	76	46	81	99	82	26	223	221	211	122	82	26
Net: Better	245	8	23	15	13	39	33	25	11	25	26	18	10	71	53	57	36	18	10
	28%	22%	30%	23%	18%	33%	31%	33%	25%	31%	26%	22%	38%	32%	24%	27%	30%	22%	38%
Got much better	99	2	10	6	6	19	12	10	4	9	11	5	5	31	21	23	15	5	5
	11%	6%	13%	9%	7%	16%	11%	13%	10%	12%	11%	6%	19%	14%	9%	11%	12%	6%	19%
Got a little better	146	6	13	9	8	20	21	15	7	15	15	13	5	40	32	34	22	13	5
	16%	16%	17%	14%	10%	17%	20%	20%	15%	19%	15%	16%	18%	18%	15%	16%	18%	16%	18%
Stayed the same	317	21	29	24	28	30	31	35	16	30	28	41	4	61	82	78	51	41	4
	36%	60%	37%	38%	37%	26%	30%	46%	34%	37%	28%	50%	17%	28%	37%	37%	42%	50%	17%
Got a little worse	130	2	14	8	10	19	16	6	5	10	23	10	5	35	29	39	11	10	5
	15%	6%	18%	13%	14%	16%	15%	8%	11%	12%	23%	12%	21%	16%	13%	19%	9%	12%	21%
Got much worse	155	4	8	9	19	22	22	7	12	16	17	11	6	44	44	29	20	11	6
	17%	11%	11%	15%	25%	19%	21%	9%	27%	20%	17%	14%	25%	20%	20%	14%	16%	14%	25%
Net: Worse	284	6	23	18	29	41	38	13	18	26	40	21	12	80	73	68	31	21	12
	32%	17%	29%	28%	38%	35%	36%	17%	39%	32%	40%	26%	46%	36%	33%	32%	25%	26%	46%
NET: BETTER	-39	2	1	-3	-16	-3	-5	12	-6	-1	-14	-4	-2	-8	-20	-11	6	-4	-2
	-4%	5%	1%	-5%	-21%	-2%	-5%	16%	-14%	-1%	-14%	-5%	-8%	-4%	-9%	-5%	5%	-5%	-8%
Don't know	37	*	3	6	6	7	3	3	1	1	5	2	-	10	13	8	4	2	-
	4%	1%	3%	10%	7%	6%	3%	4%	2%	1%	5%	2%	-	5%	6%	4%	3%	2%	-

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Table 25

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Hospitals
Base: All who use service

		Disability		Marital Status			Ethnicity						Children						
	Total	Yes	No	Single	Marr-ied/ co-habit-ing	Wid-owed/ separ-ated/ div-orced	White	Mixed	Asian	Black	Chin-ese	Other	None aged 18 or under	NET: Yes	NET: Yes any aged 15 or under	Aged under 5	Aged 5-10	Aged 11-15	Aged 16-18
Unweighted base	888	149	698	153	530	168	783	11	29	13	-	8	572	272	241	100	120	111	62
Weighted base	884	134	721	174	550	134	780	13	37	14	-	7	563	286	255	109	131	113	61
Net: Better	245	46	188	69	127	40	210	5	14	5	-	1	178	53	50	26	23	15	10
	28%	35%	26%	40%	23%	30%	27%	36%	36%	38%	-	13%	32%	19%	20%	24%	18%	13%	16%
Got much better	99	21	74	23	51	21	83	2	6	4	-	1	70	22	19	10	11	6	5
	11%	16%	10%	13%	9%	16%	11%	15%	16%	26%	-	13%	12%	8%	8%	10%	9%	5%	9%
Got a little better	146	25	115	46	76	19	127	3	7	2	-	-	108	31	31	16	12	9	5
	16%	19%	16%	26%	14%	14%	16%	21%	20%	13%	-	-	19%	11%	12%	15%	9%	8%	8%
Stayed the same	317	37	272	59	201	48	284	6	13	2	-	3	192	117	101	39	58	48	24
	36%	28%	38%	34%	37%	36%	36%	49%	35%	14%	-	45%	34%	41%	40%	36%	45%	42%	40%
Got a little worse	130	19	106	20	89	17	117	-	4	3	-	2	73	54	49	22	19	24	14
	15%	14%	15%	11%	16%	13%	15%	-	10%	20%	-	31%	13%	19%	19%	20%	14%	22%	24%
Got much worse	155	28	123	23	104	23	136	1	7	4	-	1	89	58	52	19	29	25	12
	17%	21%	17%	13%	19%	17%	17%	7%	19%	28%	-	11%	16%	20%	20%	18%	22%	22%	19%
Net: Worse	284	47	229	43	194	41	253	1	11	7	-	3	162	112	100	41	48	49	26
	32%	35%	32%	24%	35%	30%	32%	7%	29%	48%	-	42%	29%	39%	39%	38%	36%	44%	43%
NET: BETTER	-39	-1	-40	27	-67	-1	-43	4	3	-1	0	-2	16	-58	-50	-14	-25	-34	-16
	-4%	*	-6%	15%	-12%	*	-6%	29%	7%	-10%	0%	-29%	3%	-20%	-20%	-13%	-19%	-30%	-27%
Don't know	37	4	32	3	28	5	33	1	-	-	-	-	32	4	4	2	2	1	-
	4%	3%	4%	2%	5%	4%	4%	8%	-	-	-	-	6%	1%	2%	2%	2%	1%	-

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Table 25

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Hospitals
Base: All who use service

		Use services (Q2)									Public services overall (Q1)		
	Total	Bus services	Care for the elderly	Meals-on-wheels	Schools and colleges	GP surgeries	Hospitals	Libraries	Leisure centres	Parks and open spaces	Got Better	Stayed the same	Got Worse
Unweighted base	888	551	195	33	402	853	888	513	489	717	125	352	379
Weighted base	884	533	190	30	420	846	884	509	504	725	126	359	367
Net: Better	245	161	64	8	108	229	245	146	136	198	66	107	59
	28%	30%	34%	28%	26%	27%	28%	29%	27%	27%	53%	30%	16%
Got much better	99	70	25	7	39	93	99	62	58	81	30	39	23
	11%	13%	13%	23%	9%	11%	11%	12%	12%	11%	24%	11%	6%
Got a little better	146	91	39	1	69	136	146	84	78	116	36	68	36
	16%	17%	20%	4%	17%	16%	16%	17%	15%	16%	29%	19%	10%
Stayed the same	317	194	69	13	154	310	317	176	179	260	34	175	100
	36%	36%	37%	43%	37%	37%	36%	35%	36%	36%	27%	49%	27%
Got a little worse	130	77	16	1	72	123	130	86	80	107	7	37	83
	15%	15%	8%	4%	17%	15%	15%	17%	16%	15%	6%	10%	23%
Got much worse	155	81	35	7	76	148	155	82	89	131	13	28	110
	17%	15%	19%	24%	18%	17%	17%	16%	18%	18%	10%	8%	30%
Net: Worse	284	158	51	8	148	271	284	168	169	238	21	65	193
	32%	30%	27%	27%	35%	32%	32%	33%	34%	33%	16%	18%	53%
NET: BETTER	-39	3	13	*	-40	-42	-39	-22	-33	-40	46	42	-135
	-4%	1%	7%	*	-10%	-5%	-4%	-4%	-7%	-5%	36%	12%	-37%
Don't know	37	20	6	1	10	36	37	19	20	29	5	12	15
	4%	4%	3%	2%	2%	4%	4%	4%	4%	4%	4%	3%	4%

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Absolutes/col percents

Table 25

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Hospitals
Base: All who use service

		Angry at cuts to public services (Q4a)		Worried about cuts to public services (Q4b)		Pleased public sector spending has been reduced (Q4c)		Public sector spending needs to be reduced further (Q4d)		Cuts to welfare and benefits have gone too far (Q4e)		Reductions in benefits have been necessary (Q4f)	
	Total	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree
Unweighted base	888	481	234	581	177	342	369	227	498	420	326	512	229
Weighted base	884	470	235	565	179	344	368	230	488	411	334	513	226
Net: Better	245	118	77	151	54	115	80	75	121	125	84	137	63
	28%	25%	33%	27%	30%	33%	22%	33%	25%	30%	25%	27%	28%
Got much better	99	43	33	54	26	51	29	34	43	55	35	59	22
	11%	9%	14%	10%	15%	15%	8%	15%	9%	13%	11%	11%	10%
Got a little better	146	74	44	98	28	64	51	41	78	69	49	79	41
	16%	16%	19%	17%	16%	19%	14%	18%	16%	17%	15%	15%	18%
Stayed the same	317	154	88	185	74	120	127	78	172	122	137	191	73
	36%	33%	37%	33%	42%	35%	35%	34%	35%	30%	41%	37%	32%
Got a little worse	130	85	29	103	19	47	64	34	76	78	37	81	31
	15%	18%	12%	18%	10%	14%	17%	15%	16%	19%	11%	16%	14%
Got much worse	155	101	33	110	27	48	86	36	102	76	56	80	54
	17%	21%	14%	19%	15%	14%	23%	15%	21%	18%	17%	16%	24%
Net: Worse	284	185	61	212	46	95	150	69	179	154	93	162	85
	32%	39%	26%	38%	26%	28%	41%	30%	37%	38%	28%	31%	38%
NET: BETTER	-39	-68	16	-61	9	20	-71	6	-57	-30	-9	-24	-22
	-4%	-14%	7%	-11%	5%	6%	-19%	3%	-12%	-7%	-3%	-5%	-10%
Don't know	37	13	9	16	5	14	11	8	16	11	20	24	4
	4%	3%	4%	3%	3%	4%	3%	4%	3%	3%	6%	5%	2%

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Table 26

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Libraries
Base: All who use service

		Gender		Age						Social Grade				Working status			Tenure			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Work Full-time	Work Part-time	Not working	Own outright	Own with a mortgage	Council Rent	Other
Unweighted base	562	240	322	34	79	113	124	95	117	204	141	79	138	235	96	202	192	197	46	88
Weighted base	557	262	295	61	90	130	101	76	99	160	174	108	115	251	80	201	182	219	66	59
Net: Better	160	74	86	23	31	37	23	22	25	44	49	32	36	69	28	58	36	71	31	14
	29%	28%	29%	37%	34%	28%	23%	29%	25%	27%	28%	30%	31%	28%	35%	29%	20%	33%	48%	24%
Got much better	74	27	47	10	19	19	9	9	8	19	24	15	16	31	12	27	10	34	17	9
	13%	11%	16%	17%	22%	15%	9%	11%	8%	12%	14%	14%	14%	12%	15%	13%	5%	16%	25%	15%
Got a little better	86	46	40	13	11	18	14	13	17	25	24	17	20	38	15	32	26	37	15	5
	15%	18%	13%	21%	12%	13%	14%	18%	17%	16%	14%	16%	17%	15%	19%	16%	15%	17%	22%	9%
Stayed the same	234	114	121	23	37	51	42	31	50	65	63	55	50	90	36	98	93	80	17	31
	42%	43%	41%	39%	41%	39%	42%	41%	50%	41%	37%	51%	44%	36%	45%	49%	51%	36%	26%	52%
Got a little worse	71	38	34	-	14	24	16	10	7	25	28	11	8	43	8	17	19	35	8	6
	13%	14%	11%	-	15%	18%	16%	14%	7%	16%	16%	10%	7%	17%	11%	8%	11%	16%	13%	10%
Got much worse	54	20	34	6	3	16	13	8	6	18	18	4	13	33	5	14	14	26	5	8
	10%	8%	11%	10%	4%	12%	13%	11%	6%	11%	10%	4%	11%	13%	6%	7%	8%	12%	7%	13%
Net: Worse	125	58	67	6	17	40	30	19	13	44	46	14	21	77	13	31	33	61	13	13
	22%	22%	23%	10%	19%	31%	29%	24%	13%	27%	26%	13%	18%	30%	17%	15%	18%	28%	20%	23%
NET: BETTER	35	16	19	17	13	-4	-7	3	12	*	3	18	15	-7	14	28	3	10	18	1
	6%	6%	6%	27%	15%	-3%	-7%	4%	12%	*	2%	16%	13%	-3%	18%	14%	2%	5%	28%	1%
Don't know	37	17	21	9	5	3	6	4	11	7	16	7	7	15	3	14	19	7	4	*
	7%	6%	7%	14%	6%	2%	6%	6%	11%	4%	9%	6%	6%	6%	4%	7%	11%	3%	6%	1%

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Table 26

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Libraries
Base: All who use service

		Region												Region					
	Total	North East	Yorks & Humb.	East Mid-lands	East-ern	South East	London	South West	Wales	West Mid-lands	North West	Scot-land	North-ern Ire-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land
Unweighted base	562	26	50	37	49	69	84	49	19	45	65	57	12	153	131	141	68	57	12
Weighted base	557	26	49	38	49	63	86	48	20	47	67	54	11	149	134	142	67	54	11
Net: Better	160	5	12	10	20	16	26	14	6	19	12	16	4	42	50	29	20	16	4
	29%	20%	24%	27%	41%	25%	30%	29%	32%	41%	19%	29%	37%	28%	37%	21%	30%	29%	37%
Got much better	74	1	7	5	10	8	13	5	5	11	3	3	3	21	26	10	11	3	3
	13%	3%	14%	13%	21%	13%	16%	11%	27%	23%	5%	6%	24%	14%	19%	7%	16%	6%	24%
Got a little better	86	5	5	6	10	8	13	8	1	9	9	12	1	20	24	19	9	12	1
	15%	17%	10%	14%	21%	12%	15%	17%	5%	18%	14%	23%	13%	14%	18%	13%	14%	23%	13%
Stayed the same	234	9	17	17	16	32	30	21	9	17	29	30	7	62	51	55	30	30	7
	42%	34%	34%	45%	33%	51%	35%	45%	45%	37%	44%	55%	63%	42%	38%	39%	45%	55%	63%
Got a little worse	71	5	10	3	6	7	10	5	3	4	12	5	-	17	13	28	8	5	-
	13%	21%	21%	8%	13%	11%	12%	10%	17%	8%	19%	9%	-	11%	10%	20%	12%	9%	-
Got much worse	54	4	8	4	4	2	14	4	1	4	6	*	-	17	13	18	6	*	-
	10%	15%	17%	12%	9%	4%	17%	9%	6%	8%	9%	1%	-	11%	9%	13%	8%	1%	-
Net: Worse	125	10	19	7	11	9	25	9	4	8	19	5	-	34	26	47	13	5	-
	22%	37%	38%	20%	22%	15%	28%	19%	22%	16%	28%	10%	-	23%	19%	33%	20%	10%	-
NET: BETTER	35	-4	-7	3	10	6	2	5	2	12	-6	10	4	8	24	-17	6	10	4
	6%	-17%	-14%	8%	20%	10%	2%	10%	10%	24%	-9%	19%	37%	5%	18%	-12%	10%	19%	37%
Don't know	37	2	2	3	2	6	5	4	-	3	7	3	-	12	8	11	4	3	-
	7%	10%	4%	8%	4%	10%	6%	8%	-	6%	10%	5%	-	8%	6%	8%	5%	5%	-

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Table 26

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Libraries
Base: All who use service

		Disability		Marital Status			Ethnicity						Children						
	Total	Yes	No	Single	Marr-ied/ co-habit-ing	Wid-owed/ separ-ated/ div-orced	White	Mixed	Asian	Black	Chin-ese	Other	None aged 18 or under	NET: Yes	NET: Yes any aged 15 or under	Aged under 5	Aged 5-10	Aged 11-15	Aged 16-18
Unweighted base	562	84	446	94	348	93	481	8	24	7	1	6	328	199	179	76	89	83	45
Weighted base	557	75	457	109	353	73	471	9	32	8	2	5	316	211	192	85	95	85	44
Net: Better	160	19	135	39	94	22	130	3	12	3	2	2	93	59	56	28	29	22	9
	29%	26%	30%	35%	27%	31%	28%	38%	37%	43%	100%	36%	30%	28%	29%	32%	30%	26%	21%
Got much better	74	9	62	17	44	9	55	2	10	3	-	-	38	32	31	17	17	13	6
	13%	11%	13%	16%	13%	12%	12%	25%	32%	43%	-	-	12%	15%	16%	20%	18%	15%	13%
Got a little better	86	11	73	21	50	14	75	1	2	-	2	2	56	27	25	10	12	9	4
	15%	15%	16%	20%	14%	19%	16%	14%	5%	-	100%	36%	18%	13%	13%	12%	13%	11%	8%
Stayed the same	234	33	189	45	144	34	202	4	16	-	-	2	135	84	78	26	40	33	11
	42%	45%	41%	41%	41%	47%	43%	43%	49%	-	-	34%	43%	40%	41%	31%	42%	39%	25%
Got a little worse	71	7	61	6	56	7	62	1	2	2	-	2	28	41	35	19	16	15	13
	13%	9%	13%	6%	16%	9%	13%	11%	6%	20%	-	31%	9%	19%	18%	23%	17%	17%	30%
Got much worse	54	9	43	10	38	5	48	1	-	3	-	-	33	20	16	9	7	11	8
	10%	13%	9%	9%	11%	7%	10%	7%	-	36%	-	-	10%	9%	9%	11%	8%	13%	18%
Net: Worse	125	16	105	16	94	12	110	2	2	4	-	2	61	60	52	28	24	25	21
	22%	22%	23%	15%	27%	16%	23%	19%	6%	57%	-	31%	19%	29%	27%	33%	25%	30%	48%
NET: BETTER	35	3	30	23	*	11	20	2	10	-1	2	*	33	-1	5	-1	5	-3	-12
	6%	4%	7%	21%	*	15%	4%	19%	31%	-14%	100%	5%	10%	*	2%	-1%	5%	-4%	-26%
Don't know	37	5	28	9	20	5	29	-	3	-	-	-	27	7	6	3	3	4	3
	7%	7%	6%	9%	6%	6%	6%	-	8%	-	-	-	8%	3%	3%	3%	3%	5%	6%

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Table 26

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Libraries
Base: All who use service

		Use services (Q2)									Public services overall (Q1)		
	Total	Bus services	Care for the elderly	Meals-on-wheels	Schools and colleges	GP surgeries	Hospitals	Libraries	Leisure centres	Parks and open spaces	Got Better	Stayed the same	Got Worse
Unweighted base	562	388	124	19	291	537	513	562	361	487	77	226	248
Weighted base	557	383	118	18	306	531	509	557	377	486	81	232	231
Net: Better	160	111	38	4	97	152	137	160	109	138	34	72	53
	29%	29%	32%	25%	32%	29%	27%	29%	29%	28%	42%	31%	23%
Got much better	74	52	16	4	48	70	63	74	48	65	18	33	22
	13%	14%	14%	25%	16%	13%	12%	13%	13%	13%	23%	14%	10%
Got a little better	86	59	22	-	49	82	74	86	61	74	15	39	31
	15%	15%	18%	-	16%	15%	15%	15%	16%	15%	19%	17%	13%
Stayed the same	234	168	52	8	116	223	217	234	154	206	30	113	89
	42%	44%	44%	47%	38%	42%	43%	42%	41%	42%	37%	49%	38%
Got a little worse	71	47	13	2	47	71	70	71	58	68	3	24	44
	13%	12%	11%	9%	15%	13%	14%	13%	15%	14%	4%	10%	19%
Got much worse	54	32	10	2	32	52	53	54	36	48	6	9	38
	10%	8%	9%	12%	10%	10%	10%	10%	10%	10%	8%	4%	17%
Net: Worse	125	79	23	4	78	124	122	125	94	116	9	33	82
	22%	21%	20%	21%	26%	23%	24%	22%	25%	24%	11%	14%	36%
NET: BETTER	35	31	15	1	19	28	15	35	15	22	25	38	-29
	6%	8%	12%	4%	6%	5%	3%	6%	4%	5%	30%	17%	-13%
Don't know	37	25	5	1	15	33	33	37	19	26	8	14	7
	7%	7%	4%	7%	5%	6%	6%	7%	5%	5%	10%	6%	3%

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Table 26

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Libraries
Base: All who use service

		Angry at cuts to public services (Q4a)		Worried about cuts to public services (Q4b)		Pleased public sector spending has been reduced (Q4c)		Public sector spending needs to be reduced further (Q4d)		Cuts to welfare and benefits have gone too far (Q4e)		Reductions in benefits have been necessary (Q4f)	
	Total	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree
Unweighted base	562	306	146	377	109	219	246	148	323	270	203	321	153
Weighted base	557	296	147	367	110	224	240	150	313	259	209	326	142
Net: Better	160	71	52	101	36	83	60	57	84	70	64	99	45
	29%	24%	36%	27%	33%	37%	25%	38%	27%	27%	30%	30%	32%
Got much better	74	33	21	46	13	38	26	28	37	31	26	48	17
	13%	11%	15%	13%	12%	17%	11%	18%	12%	12%	13%	15%	12%
Got a little better	86	37	31	55	23	45	34	29	46	39	37	52	29
	15%	13%	21%	15%	21%	20%	14%	19%	15%	15%	18%	16%	20%
Stayed the same	234	124	61	153	56	92	94	65	130	104	98	136	53
	42%	42%	42%	42%	51%	41%	39%	44%	42%	40%	47%	42%	38%
Got a little worse	71	44	17	57	6	23	44	16	48	34	25	46	15
	13%	15%	12%	15%	5%	10%	18%	11%	15%	13%	12%	14%	11%
Got much worse	54	41	6	45	5	18	29	5	40	37	12	29	21
	10%	14%	4%	12%	4%	8%	12%	3%	13%	14%	6%	9%	15%
Net: Worse	125	84	23	102	11	41	74	21	88	71	38	75	36
	22%	28%	16%	28%	10%	18%	31%	14%	28%	27%	18%	23%	26%
NET: BETTER	35	-13	30	-1	25	41	-14	36	-4	*	26	24	9
	6%	-5%	20%	*	23%	18%	-6%	24%	-1%	*	12%	7%	6%
Don't know	37	17	10	11	8	9	12	7	12	14	9	15	7
	7%	6%	7%	3%	7%	4%	5%	5%	4%	5%	5%	5%	5%

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Table 27

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Leisure centres
Base: All who use service

		Gender		Age						Social Grade				Working status			Tenure			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Work Full-time	Work Part-time	Not work-ing	Own out-right	Own with a mort-gage	Coun-cil Rent	Other
Unweighted base	525	225	300	36	96	122	126	78	67	204	140	83	98	267	92	144	157	224	36	75
Weighted base	548	257	291	70	113	141	102	65	58	167	179	111	90	287	81	164	152	263	53	55
Net: Better	199	103	96	51	44	45	30	14	15	57	71	37	33	106	31	55	43	105	18	25
	36%	40%	33%	73%	39%	32%	30%	22%	25%	34%	39%	33%	37%	37%	38%	34%	28%	40%	34%	44%
Got much better	111	59	51	35	22	25	14	8	6	29	41	20	21	55	16	34	22	67	8	8
	20%	23%	18%	50%	20%	18%	14%	12%	11%	17%	23%	18%	23%	19%	20%	21%	14%	26%	16%	15%
Got a little better	88	44	45	16	22	20	16	6	8	28	30	17	13	51	15	21	21	38	10	16
	16%	17%	15%	23%	19%	14%	16%	10%	14%	17%	17%	16%	14%	18%	18%	13%	14%	14%	19%	30%
Stayed the same	271	121	150	13	58	84	48	37	33	89	82	60	40	137	43	84	81	123	28	26
	49%	47%	51%	18%	51%	59%	47%	56%	56%	53%	46%	54%	44%	48%	53%	51%	54%	47%	53%	48%
Got a little worse	29	15	15	1	7	5	9	6	1	12	10	1	6	18	3	7	8	16	2	2
	5%	6%	5%	2%	7%	3%	9%	9%	2%	7%	6%	1%	7%	6%	4%	4%	5%	6%	4%	4%
Got much worse	20	10	10	-	1	5	9	2	3	4	7	6	3	12	4	2	4	12	1	1
	4%	4%	3%	-	1%	3%	9%	3%	5%	2%	4%	5%	3%	4%	5%	1%	3%	5%	2%	2%
Net: Worse	49	24	25	1	8	9	18	8	4	16	17	7	9	31	7	10	12	28	3	4
	9%	9%	8%	2%	7%	6%	18%	12%	7%	9%	10%	6%	10%	11%	9%	6%	8%	11%	7%	7%
NET: BETTER	150	79	71	49	36	36	12	7	11	42	53	31	24	75	24	46	31	77	15	21
	27%	31%	24%	71%	32%	26%	12%	10%	18%	25%	30%	28%	27%	26%	29%	28%	20%	29%	28%	38%
Don't know	29	8	21	5	2	3	5	6	7	4	9	7	8	13	-	15	15	7	3	1
	5%	3%	7%	7%	2%	2%	5%	10%	13%	3%	5%	6%	9%	5%	-	9%	10%	3%	6%	1%

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Table 27

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Leisure centres
Base: All who use service

		Region												Region					
	Total	North East	Yorks & Humb.	East Mid-lands	East-ern	South East	London	South West	Wales	West Mid-lands	North West	Scot-land	North-ern Ire-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land
Unweighted base	525	23	52	32	45	69	71	43	24	44	52	53	17	140	121	127	67	53	17
Weighted base	548	25	52	33	47	73	73	45	27	48	58	51	15	146	128	135	72	51	15
Net: Better	199	10	14	10	9	27	38	12	11	27	18	17	6	65	47	42	23	17	6
	36%	39%	27%	30%	19%	37%	51%	26%	41%	57%	31%	34%	37%	44%	36%	31%	32%	34%	37%
Got much better	111	1	11	3	8	16	16	6	8	19	11	7	4	32	30	23	15	7	4
	20%	5%	20%	10%	17%	22%	22%	14%	31%	39%	18%	13%	24%	22%	24%	17%	21%	13%	24%
Got a little better	88	8	4	7	1	11	21	5	3	9	7	11	2	32	16	19	8	11	2
	16%	33%	7%	20%	2%	15%	29%	12%	10%	18%	12%	21%	14%	22%	13%	14%	11%	21%	14%
Stayed the same	271	7	26	20	32	39	29	22	13	12	33	28	9	69	64	67	35	28	9
	49%	27%	50%	61%	67%	54%	40%	49%	49%	25%	58%	55%	59%	47%	50%	49%	49%	55%	59%
Got a little worse	29	1	7	3	-	2	4	5	1	1	3	2	-	6	4	11	6	2	-
	5%	5%	13%	9%	-	3%	5%	12%	2%	2%	6%	4%	-	4%	3%	8%	8%	4%	-
Got much worse	20	6	2	-	4	1	*	-	2	4	-	-	1	1	8	8	2	-	1
	4%	23%	5%	-	8%	1%	1%	-	6%	8%	-	-	4%	1%	6%	6%	2%	-	4%
Net: Worse	49	7	9	3	4	3	4	5	2	5	3	2	1	7	12	20	7	2	1
	9%	28%	17%	9%	8%	5%	5%	12%	8%	10%	6%	4%	4%	5%	9%	15%	10%	4%	4%
NET: BETTER	150	3	5	7	5	24	34	7	9	23	14	15	5	57	35	22	16	15	5
	27%	10%	10%	21%	11%	33%	46%	15%	33%	48%	25%	30%	33%	39%	27%	16%	22%	30%	33%
Don't know	29	1	3	-	2	3	2	6	1	4	3	3	-	6	6	7	7	3	-
	5%	6%	5%	-	5%	4%	3%	13%	3%	8%	5%	7%	-	4%	5%	5%	9%	7%	-

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Clear thinking in a complex world

Bailout Anniversay Poll

CATI Fieldwork : 27th-29th September 2013

Absolutes/col percents

Table 27

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Leisure centres
Base: All who use service

		Disability		Marital Status			Ethnicity						Children						
	Total	Yes	No	Single	Marr-ied/ co-habit-ing	Wid-owed/ separ-ated/ div-orced	White	Mixed	Asian	Black	Chin-ese	Other	None aged 18 or under	NET: Yes	NET: Yes any aged 15 or under	Aged under 5	Aged 5-10	Aged 11-15	Aged 16-18
Unweighted base	525	55	445	84	341	78	455	8	19	10	1	5	277	220	196	82	94	88	49
Weighted base	548	52	477	110	354	67	472	10	26	12	2	5	290	234	210	91	103	88	46
Net: Better	199	16	175	60	113	19	155	6	17	10	2	1	111	79	72	31	37	28	14
	36%	30%	37%	54%	32%	29%	33%	63%	65%	85%	100%	15%	38%	34%	35%	34%	36%	31%	31%
Got much better	111	8	96	34	63	9	85	2	12	4	2	-	62	41	39	11	23	13	4
	20%	14%	20%	31%	18%	13%	18%	21%	46%	34%	100%	-	21%	18%	18%	12%	22%	15%	9%
Got a little better	88	8	79	26	50	11	71	4	5	6	-	1	49	37	34	20	14	14	10
	16%	15%	16%	23%	14%	16%	15%	41%	20%	51%	-	15%	17%	16%	16%	22%	14%	16%	22%
Stayed the same	271	24	240	39	186	38	250	2	7	-	-	1	128	132	119	52	58	49	23
	49%	45%	50%	35%	53%	57%	53%	21%	28%	-	-	26%	44%	57%	57%	58%	56%	56%	49%
Got a little worse	29	5	24	5	21	2	26	-	2	-	-	1	17	12	11	5	6	6	4
	5%	10%	5%	5%	6%	3%	6%	-	6%	-	-	23%	6%	5%	5%	6%	5%	6%	8%
Got much worse	20	3	16	-	16	2	17	1	-	1	-	-	8	9	7	2	2	6	4
	4%	5%	3%	-	5%	4%	4%	10%	-	9%	-	-	3%	4%	3%	2%	2%	7%	9%
Net: Worse	49	8	40	5	37	5	43	1	2	1	-	1	25	21	18	7	8	11	8
	9%	14%	8%	5%	11%	7%	9%	10%	6%	9%	-	23%	9%	9%	9%	8%	8%	13%	17%
NET: BETTER	150	8	135	54	76	15	113	5	15	9	2	*	86	57	54	23	29	16	6
	27%	15%	28%	49%	21%	22%	24%	53%	59%	76%	100%	-8%	30%	24%	26%	26%	28%	18%	14%
Don't know	29	6	22	6	17	5	23	1	-	1	-	2	26	2	1	1	-	-	1
	5%	11%	5%	5%	5%	7%	5%	7%	-	6%	-	35%	9%	1%	*	1%	-	-	2%

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Absolutes/col percents

Table 27

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Leisure centres
Base: All who use service

		Use services (Q2)									Public services overall (Q1)		
	Total	Bus services	Care for the elderly	Meals-on-wheels	Schools and colleges	GP surgeries	Hospitals	Libraries	Leisure centres	Parks and open spaces	Got Better	Stayed the same	Got Worse
Unweighted base	525	342	118	17	300	503	489	361	525	482	76	202	233
Weighted base	548	345	120	16	322	519	504	377	548	504	79	224	230
Net: Better	199	131	46	7	122	186	181	125	199	180	52	75	65
	36%	38%	39%	46%	38%	36%	36%	33%	36%	36%	65%	33%	28%
Got much better	111	70	26	6	73	101	97	70	111	99	34	42	32
	20%	20%	22%	35%	23%	19%	19%	18%	20%	20%	43%	19%	14%
Got a little better	88	62	20	2	49	85	84	56	88	81	18	32	33
	16%	18%	17%	11%	15%	16%	17%	15%	16%	16%	22%	14%	14%
Stayed the same	271	168	55	4	163	263	254	195	271	256	20	129	118
	49%	49%	46%	22%	51%	51%	50%	52%	49%	51%	25%	58%	51%
Got a little worse	29	18	7	3	18	28	25	23	29	28	3	6	20
	5%	5%	6%	18%	6%	5%	5%	6%	5%	5%	3%	3%	9%
Got much worse	20	11	5	1	12	18	17	11	20	18	-	4	15
	4%	3%	4%	4%	4%	4%	3%	3%	4%	4%	-	2%	7%
Net: Worse	49	29	12	4	30	46	43	35	49	46	3	10	35
	9%	8%	10%	22%	9%	9%	8%	9%	9%	9%	3%	5%	15%
NET: BETTER	150	103	34	4	92	140	138	91	150	134	49	64	30
	27%	30%	29%	24%	29%	27%	27%	24%	27%	27%	62%	29%	13%
Don't know	29	16	7	2	6	24	26	22	29	22	5	10	11
	5%	5%	6%	10%	2%	5%	5%	6%	5%	4%	6%	4%	5%

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Absolutes/col percents

Table 27

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Leisure centres
Base: All who use service

		Angry at cuts to public services (Q4a)		Worried about cuts to public services (Q4b)		Pleased public sector spending has been reduced (Q4c)		Public sector spending needs to be reduced further (Q4d)		Cuts to welfare and benefits have gone too far (Q4e)		Reductions in benefits have been necessary (Q4f)	
	Total	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree
Unweighted base	525	291	133	364	97	212	236	131	313	249	202	314	145
Weighted base	548	292	141	370	104	228	238	144	317	250	217	334	143
Net: Better	199	99	54	131	41	89	83	59	106	87	80	128	48
	36%	34%	38%	35%	40%	39%	35%	41%	34%	35%	37%	38%	34%
Got much better	111	48	39	69	27	56	41	34	56	43	50	75	21
	20%	16%	28%	19%	26%	25%	17%	24%	18%	17%	23%	23%	15%
Got a little better	88	51	15	62	14	33	42	25	51	44	30	53	27
	16%	18%	11%	17%	14%	15%	18%	17%	16%	18%	14%	16%	19%
Stayed the same	271	144	73	182	53	115	115	75	159	121	114	166	71
	49%	49%	52%	49%	51%	50%	48%	52%	50%	48%	53%	50%	50%
Got a little worse	29	19	6	25	4	7	18	5	22	16	10	18	10
	5%	6%	4%	7%	4%	3%	7%	3%	7%	7%	5%	5%	7%
Got much worse	20	15	4	16	2	7	11	1	18	9	6	10	4
	4%	5%	2%	4%	2%	3%	5%	1%	6%	4%	3%	3%	3%
Net: Worse	49	34	9	40	6	14	29	6	40	26	17	28	14
	9%	12%	7%	11%	6%	6%	12%	4%	13%	10%	8%	8%	10%
NET: BETTER	150	65	45	91	35	76	54	53	66	61	63	101	34
	27%	22%	32%	25%	34%	33%	23%	37%	21%	25%	29%	30%	24%
Don't know	29	15	5	16	4	10	12	4	12	16	6	11	9
	5%	5%	3%	4%	4%	4%	5%	3%	4%	7%	3%	3%	7%

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Absolutes/col percents

Table 28

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Parks and open spaces
Base: All who use service

		Gender		Age						Social Grade				Working status			Tenure			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Work Full-time	Work Part-time	Not working	Own outright	Own with a mortgage	Council Rent	Other
Unweighted base	795	357	438	47	128	156	169	149	146	291	196	122	186	377	123	264	262	302	65	122
Weighted base	807	386	421	88	142	185	137	126	128	238	243	167	160	402	106	275	248	344	98	83
Net: Better	289	136	154	49	50	58	43	39	50	77	95	46	71	142	34	103	75	131	44	28
	36%	35%	37%	56%	35%	32%	31%	31%	39%	32%	39%	28%	45%	35%	33%	37%	30%	38%	45%	33%
Got much better	137	58	79	20	26	33	17	22	19	33	47	24	33	74	19	41	35	63	21	15
	17%	15%	19%	23%	18%	18%	12%	17%	15%	14%	19%	14%	21%	18%	18%	15%	14%	18%	22%	18%
Got a little better	153	78	74	29	24	25	27	18	31	44	48	22	39	68	15	62	40	68	23	13
	19%	20%	18%	33%	17%	14%	19%	14%	24%	18%	20%	13%	24%	17%	14%	23%	16%	20%	23%	15%
Stayed the same	379	182	196	27	72	96	52	66	65	116	108	90	65	182	56	129	136	151	34	39
	47%	47%	47%	31%	50%	52%	38%	52%	51%	49%	44%	54%	40%	45%	53%	47%	55%	44%	35%	46%
Got a little worse	81	41	39	4	13	15	29	13	7	28	31	11	10	48	11	21	25	32	13	10
	10%	11%	9%	4%	9%	8%	21%	10%	5%	12%	13%	7%	6%	12%	11%	8%	10%	9%	14%	12%
Got much worse	52	24	28	8	8	14	12	7	5	13	7	19	12	27	3	21	11	27	6	6
	6%	6%	7%	9%	5%	8%	8%	5%	4%	6%	3%	12%	8%	7%	3%	8%	5%	8%	6%	8%
Net: Worse	133	66	67	12	20	29	41	20	12	41	38	31	22	75	14	42	37	59	20	16
	16%	17%	16%	13%	14%	16%	30%	16%	9%	17%	16%	18%	14%	19%	14%	15%	15%	17%	20%	20%
NET: BETTER	156	70	87	37	30	29	3	19	38	36	57	15	49	67	20	61	38	72	24	12
	19%	18%	21%	43%	21%	16%	2%	15%	30%	15%	23%	9%	31%	17%	19%	22%	15%	21%	25%	14%
Don't know	6	2	4	-	-	2	1	2	1	3	2	-	2	3	1	2	1	3	-	*
	1%	1%	1%	-	-	1%	1%	1%	1%	1%	1%	-	1%	1%	1%	1%	*	1%	-	1%

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Absolutes/col percents

Table 28

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Parks and open spaces
Base: All who use service

		Region												Region					
	Total	North East	Yorks & Humb.	East Mid-lands	East-ern	South East	London	South West	Wales	West Mid-lands	North West	Scot-land	North-ern Ire-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land
Unweighted base	795	29	73	54	70	102	113	73	33	66	84	75	23	215	190	186	106	75	23
Weighted base	807	30	72	54	71	106	113	74	33	68	88	75	22	220	193	190	107	75	22
Net: Better	289	12	29	18	26	39	44	28	13	23	21	27	10	83	67	63	40	27	10
	36%	40%	41%	32%	36%	37%	39%	38%	38%	34%	24%	36%	45%	38%	35%	33%	38%	36%	45%
Got much better	137	4	16	7	12	19	23	9	8	11	9	13	7	42	30	29	16	13	7
	17%	13%	22%	12%	17%	18%	20%	12%	23%	16%	11%	17%	33%	19%	15%	15%	15%	17%	33%
Got a little better	153	8	14	11	14	20	21	19	5	13	12	14	3	41	37	34	24	14	3
	19%	27%	19%	20%	19%	19%	19%	26%	15%	18%	14%	18%	12%	19%	19%	18%	23%	18%	12%
Stayed the same	379	17	30	25	37	48	50	37	16	30	43	36	11	98	91	90	53	36	11
	47%	54%	41%	46%	51%	45%	44%	50%	50%	44%	50%	48%	49%	45%	47%	47%	50%	48%	49%
Got a little worse	81	-	8	6	7	13	16	7	3	6	7	8	-	29	19	14	10	8	-
	10%	-	11%	11%	10%	13%	14%	10%	8%	9%	8%	11%	-	13%	10%	8%	9%	11%	-
Got much worse	52	2	5	4	2	5	4	1	*	8	16	4	1	8	15	23	1	4	1
	6%	6%	8%	8%	2%	5%	3%	1%	1%	12%	19%	5%	4%	4%	8%	12%	1%	5%	4%
Net: Worse	133	2	13	10	9	18	19	8	3	15	23	12	1	38	34	38	11	12	1
	16%	6%	18%	19%	12%	17%	17%	11%	9%	22%	26%	16%	4%	17%	17%	20%	10%	16%	4%
NET: BETTER	156	10	16	7	17	20	25	20	10	9	-2	15	9	45	33	25	29	15	9
	19%	34%	22%	14%	24%	19%	22%	27%	29%	13%	-2%	20%	41%	21%	17%	13%	27%	20%	41%
Don't know	6	-	-	2	-	1	-	1	1	-	-	-	1	1	2	-	2	-	1
	1%	-	-	3%	-	1%	-	2%	3%	-	-	-	3%	1%	1%	-	2%	-	3%

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Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Parks and open spaces
Base: All who use service

		Disability		Marital Status			Ethnicity						Children						
	Total	Yes	No	Single	Marr-ied/ co-habit-ing	Wid-owed/ separ-ated/ div-orced	White	Mixed	Asian	Black	Chin-ese	Other	None aged 18 or under	NET: Yes	NET: Yes any aged 15 or under	Aged under 5	Aged 5-10	Aged 11-15	Aged 16-18
Unweighted base	795	112	646	138	497	129	699	10	27	12	1	6	496	259	231	91	119	109	57
Weighted base	807	103	676	161	520	104	709	12	35	13	2	5	497	276	248	100	132	112	57
Net: Better	289	42	238	73	167	40	252	8	9	6	-	1	193	83	75	29	46	27	13
	36%	40%	35%	45%	32%	39%	36%	69%	26%	49%	-	23%	39%	30%	30%	29%	35%	24%	23%
Got much better	137	19	114	29	87	18	118	3	9	4	-	-	86	47	41	15	22	14	10
	17%	19%	17%	18%	17%	17%	17%	24%	26%	31%	-	-	17%	17%	16%	15%	16%	12%	17%
Got a little better	153	22	124	44	80	22	134	5	-	2	-	1	107	36	34	15	24	13	3
	19%	22%	18%	27%	15%	22%	19%	45%	-	19%	-	23%	22%	13%	14%	15%	19%	12%	6%
Stayed the same	379	42	323	62	254	51	330	4	19	6	-	3	230	132	115	49	54	56	32
	47%	41%	48%	39%	49%	50%	47%	31%	55%	43%	-	64%	46%	48%	47%	49%	41%	50%	57%
Got a little worse	81	10	70	13	60	7	77	-	3	-	-	-	44	35	33	13	18	12	10
	10%	10%	10%	8%	12%	6%	11%	-	10%	-	-	-	9%	13%	13%	13%	13%	11%	17%
Got much worse	52	9	40	11	35	5	44	-	3	1	2	1	25	25	25	9	14	17	1
	6%	9%	6%	7%	7%	5%	6%	-	9%	8%	100%	12%	5%	9%	10%	9%	10%	15%	1%
Net: Worse	133	19	110	24	95	12	121	-	7	1	2	1	69	60	57	22	31	29	11
	16%	18%	16%	15%	18%	12%	17%	-	19%	8%	100%	12%	14%	22%	23%	22%	24%	26%	19%
NET: BETTER	156	23	128	49	72	28	131	8	3	5	-2	1	124	23	17	8	15	-2	2
	19%	22%	19%	30%	14%	27%	18%	69%	7%	41%	-100%	11%	25%	8%	7%	8%	11%	-2%	4%
Don't know	6	-	5	2	3	*	5	-	-	-	-	-	5	1	-	-	-	-	1
	1%	-	1%	1%	1%	*	1%	-	-	-	-	-	1%	*	-	-	-	-	1%

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Table 28

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Parks and open spaces
Base: All who use service

		Use services (Q2)									Public services overall (Q1)		
	Total	Bus services	Care for the elderly	Meals-on-wheels	Schools and colleges	GP surgeries	Hospitals	Libraries	Leisure centres	Parks and open spaces	Got Better	Stayed the same	Got Worse
Unweighted base	795	523	174	26	373	757	717	487	482	795	113	326	337
Weighted base	807	516	171	23	392	763	725	486	504	807	122	341	325
Net: Better	289	188	77	9	136	270	255	165	185	289	72	127	83
	36%	37%	45%	40%	35%	35%	35%	34%	37%	36%	59%	37%	26%
Got much better	137	85	35	8	64	123	117	79	93	137	39	62	34
	17%	17%	20%	33%	16%	16%	16%	16%	19%	17%	32%	18%	10%
Got a little better	153	103	42	2	72	147	138	86	92	153	33	65	49
	19%	20%	25%	8%	18%	19%	19%	18%	18%	19%	27%	19%	15%
Stayed the same	379	247	71	10	173	366	351	234	229	379	35	177	159
	47%	48%	41%	42%	44%	48%	48%	48%	45%	47%	29%	52%	49%
Got a little worse	81	47	15	4	46	76	68	51	52	81	3	21	53
	10%	9%	9%	18%	12%	10%	9%	11%	10%	10%	2%	6%	16%
Got much worse	52	31	6	-	36	45	46	35	37	52	11	14	27
	6%	6%	4%	-	9%	6%	6%	7%	7%	6%	9%	4%	8%
Net: Worse	133	77	22	4	82	121	114	86	89	133	14	35	81
	16%	15%	13%	18%	21%	16%	16%	18%	18%	16%	12%	10%	25%
NET: BETTER	156	111	56	5	54	149	140	79	96	156	58	92	2
	19%	22%	33%	23%	14%	19%	19%	16%	19%	19%	48%	27%	1%
Don't know	6	3	2	-	1	5	5	1	2	6	-	2	2
	1%	1%	1%	-	*	1%	1%	*	*	1%	-	1%	1%

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Bailout Anniversay Poll

CATI Fieldwork : 27th-29th September 2013

Absolutes/col percents

Table 28

Q3. Do you think each service has got better or worse in the last five years, or has it stayed the same? Is that much or a little better/worse?
Parks and open spaces
Base: All who use service

		Angry at cuts to public services (Q4a)		Worried about cuts to public services (Q4b)		Pleased public sector spending has been reduced (Q4c)		Public sector spending needs to be reduced further (Q4d)		Cuts to welfare and benefits have gone too far (Q4e)		Reductions in benefits have been necessary (Q4f)	
	Total	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree
Unweighted base	795	439	206	536	151	312	343	213	459	368	310	476	202
Weighted base	807	440	210	534	155	315	350	216	462	366	324	488	199
Net: Better	289	142	83	186	50	122	121	84	155	126	124	185	68
	36%	32%	40%	35%	33%	39%	35%	39%	34%	35%	38%	38%	34%
Got much better	137	63	39	86	24	65	44	42	69	60	54	101	23
	17%	14%	19%	16%	16%	21%	13%	20%	15%	17%	17%	21%	11%
Got a little better	153	80	44	101	26	57	77	42	86	66	69	84	45
	19%	18%	21%	19%	17%	18%	22%	19%	19%	18%	21%	17%	23%
Stayed the same	379	210	101	248	83	139	162	100	219	166	156	224	90
	47%	48%	48%	46%	54%	44%	46%	46%	47%	45%	48%	46%	45%
Got a little worse	81	54	15	60	14	34	40	23	47	49	27	51	23
	10%	12%	7%	11%	9%	11%	11%	11%	10%	14%	8%	10%	11%
Got much worse	52	31	10	35	7	17	27	8	39	22	15	24	17
	6%	7%	5%	7%	5%	5%	8%	3%	8%	6%	5%	5%	8%
Net: Worse	133	85	25	95	21	51	67	31	86	71	42	75	40
	16%	19%	12%	18%	14%	16%	19%	14%	19%	20%	13%	15%	20%
NET: BETTER	156	58	58	91	29	71	54	54	69	55	81	110	28
	19%	13%	28%	17%	19%	22%	15%	25%	15%	15%	25%	23%	14%
Don't know	6	3	1	5	*	3	1	1	3	2	2	4	1
	1%	1%	*	1%	*	1%	*	*	1%	1%	1%	1%	1%

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Bailout Anniversay Poll

CATI Fieldwork : 27th-29th September 2013

Absolutes/col percents

Table 29

Q.4 To what extent to you agree or disagree with the each of the following statements? Is that strongly or tend to agree/disagree?
Summary Table
Base: All respondents

	I am angry at cuts made to many public services	I am worried about cuts made to many public services	I am pleased that public sector spending has been reduced	I think public sector spending needs to be reduced further	I think cuts to welfare and benefits have gone too far	I think reductions in social welfare benefits have been necessary
Unweighted base	1031	1031	1031	1031	1031	1031
Weighted base	1031	1031	1031	1031	1031	1031
Net: Agree	536	648	405	282	480	602
	52%	63%	39%	27%	47%	58%
Strongly agree	319	365	187	127	320	295
	31%	35%	18%	12%	31%	29%
Tend to agree	217	283	218	154	160	307
	21%	27%	21%	15%	16%	30%
Neither agree nor disagree	185	143	154	148	122	109
	18%	14%	15%	14%	12%	11%
Tend to disagree	168	143	188	195	163	92
	16%	14%	18%	19%	16%	9%
Strongly disagree	105	67	232	359	220	163
	10%	7%	22%	35%	21%	16%
Net: Disagree	273	210	420	555	384	255
	27%	20%	41%	54%	37%	25%
NET: AGREE	263	438	-15	-273	96	346
	25%	42%	-1%	-27%	9%	34%
Don't know	37	29	52	47	45	65
	4%	3%	5%	5%	4%	6%

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Absolutes/col percents

Table 30

Q.4 To what extent to you agree or disagree with the each of the following statements? Is that strongly or tend to agree/disagree?
I am angry at cuts made to many public services
Base: All respondents

		Gender		Age						Social Grade				Working status			Tenure			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Work Full-time	Work Part-time	Not work-ing	Own out-right	Own with a mort-gage	Coun-cil Rent	Other
Unweighted base	1031	461	570	71	145	174	212	181	248	334	243	158	296	437	146	401	355	346	93	170
Weighted base	1031	495	536	123	163	204	174	153	214	268	299	217	247	464	124	410	337	398	133	116
Net: Agree	536	246	290	66	78	118	92	85	97	142	146	115	132	251	64	204	168	198	81	65
	52%	50%	54%	53%	48%	58%	53%	56%	45%	53%	49%	53%	54%	54%	51%	50%	50%	50%	61%	55%
Strongly agree	319	140	179	28	45	61	65	57	63	77	94	53	96	144	35	130	103	113	53	34
	31%	28%	33%	23%	28%	30%	37%	37%	30%	29%	31%	24%	39%	31%	28%	32%	31%	28%	40%	29%
Tend to agree	217	106	111	38	33	58	27	28	34	65	53	63	37	107	29	73	65	85	27	31
	21%	21%	21%	31%	20%	28%	15%	19%	16%	24%	18%	29%	15%	23%	23%	18%	19%	21%	21%	26%
Neither agree nor disagree	185	77	107	25	48	35	29	17	31	46	59	38	42	89	25	64	47	82	28	19
	18%	16%	20%	21%	29%	17%	17%	11%	14%	17%	20%	17%	17%	19%	21%	16%	14%	21%	21%	17%
Tend to disagree	168	92	76	16	27	32	29	27	36	46	56	29	38	78	23	65	55	80	11	18
	16%	19%	14%	13%	17%	16%	17%	18%	17%	17%	19%	14%	15%	17%	18%	16%	16%	20%	8%	16%
Strongly disagree	105	63	42	8	7	15	20	20	35	27	30	25	23	38	8	56	53	29	10	9
	10%	13%	8%	6%	4%	7%	12%	13%	16%	10%	10%	11%	9%	8%	6%	14%	16%	7%	7%	8%
Net: Disagree	273	155	118	24	34	47	50	47	71	72	86	54	61	116	31	121	108	109	21	28
	27%	31%	22%	19%	21%	23%	29%	31%	33%	27%	29%	25%	25%	25%	25%	30%	32%	27%	16%	24%
NET: AGREE	263	91	172	42	44	71	42	38	26	69	61	61	72	135	33	83	60	89	60	37
	25%	18%	32%	34%	27%	35%	24%	25%	12%	26%	20%	28%	29%	29%	27%	20%	18%	22%	45%	31%
Don't know	37	17	20	8	4	3	3	4	15	8	8	9	13	8	4	21	14	9	3	5
	4%	3%	4%	6%	2%	2%	2%	3%	7%	3%	3%	4%	5%	2%	3%	5%	4%	2%	3%	4%

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Absolutes/col percents

Table 30

Q.4 To what extent to you agree or disagree with the each of the following statements? Is that strongly or tend to agree/disagree?
I am angry at cuts made to many public services
Base: All respondents

		Region												Region					
	Total	North East	Yorks & Humb.	East Mid-lands	East-ern	South East	London	South West	Wales	West Mid-lands	North West	Scot-land	North-ern Ire-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land
Unweighted base	1031	44	90	75	89	135	129	89	50	91	117	92	30	264	255	251	139	92	30
Weighted base	1031	45	86	76	92	135	127	89	52	94	116	88	30	262	262	247	141	88	30
Net: Agree	536	28	39	40	50	52	74	46	32	44	67	49	13	126	134	135	78	49	13
	52%	63%	46%	52%	55%	39%	58%	52%	62%	47%	58%	56%	44%	48%	51%	55%	55%	56%	44%
Strongly agree	319	13	28	22	28	24	47	24	17	28	45	35	7	71	78	86	41	35	7
	31%	29%	33%	29%	30%	18%	37%	27%	32%	29%	39%	39%	25%	27%	30%	35%	29%	39%	25%
Tend to agree	217	15	11	18	22	28	26	21	15	16	23	15	6	55	56	49	37	15	6
	21%	34%	13%	23%	24%	21%	21%	24%	29%	17%	19%	17%	19%	21%	21%	20%	26%	17%	19%
Neither agree nor disagree	185	5	19	14	18	30	20	18	8	18	19	9	6	50	50	43	26	9	6
	18%	11%	22%	18%	19%	22%	16%	20%	16%	19%	16%	10%	21%	19%	19%	18%	19%	10%	21%
Tend to disagree	168	3	16	13	15	27	21	16	4	18	14	13	7	48	46	34	21	13	7
	16%	7%	19%	17%	16%	20%	16%	18%	8%	19%	12%	15%	23%	18%	18%	14%	15%	15%	23%
Strongly disagree	105	5	8	7	5	18	11	6	5	9	11	14	4	29	22	25	11	14	4
	10%	12%	10%	10%	6%	14%	8%	7%	9%	10%	10%	16%	13%	11%	8%	10%	8%	16%	13%
Net: Disagree	273	9	24	20	20	45	32	23	9	28	26	28	11	77	68	59	32	28	11
	27%	19%	28%	27%	22%	33%	25%	25%	18%	29%	22%	32%	35%	29%	26%	24%	22%	32%	35%
NET: AGREE	263	20	15	20	30	8	42	23	23	16	42	21	3	50	66	76	46	21	3
	25%	44%	18%	26%	33%	6%	33%	26%	44%	17%	36%	24%	8%	19%	25%	31%	33%	24%	8%
Don't know	37	3	3	2	4	8	2	2	2	4	4	2	-	10	11	10	5	2	-
	4%	7%	4%	3%	5%	6%	1%	3%	4%	5%	3%	2%	-	4%	4%	4%	3%	2%	-

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Absolutes/col percents

Table 30

Q.4 To what extent to you agree or disagree with the each of the following statements? Is that strongly or tend to agree/disagree?
I am angry at cuts made to many public services
Base: All respondents

		Disability		Marital Status			Ethnicity						Children						
	Total	Yes	No	Single	Marr-ied/ co-habit-ing	Wid-owed/ separ-ated/ div-orced	White	Mixed	Asian	Black	Chin-ese	Other	None aged 18 or under	NET: Yes	NET: Yes any aged 15 or under	Aged under 5	Aged 5-10	Aged 11-15	Aged 16-18
Unweighted base	1031	167	810	193	595	195	900	11	37	14	2	9	690	284	248	103	123	114	67
Weighted base	1031	151	842	224	618	157	901	13	49	15	4	8	686	301	264	113	136	116	66
Net: Agree	536	93	425	107	328	84	469	6	28	9	-	5	342	169	147	60	77	74	41
	52%	61%	50%	48%	53%	54%	52%	44%	57%	60%	-	59%	50%	56%	56%	53%	56%	64%	62%
Strongly agree	319	71	238	59	192	59	282	1	16	6	-	3	203	101	89	36	49	46	24
	31%	47%	28%	26%	31%	37%	31%	10%	32%	39%	-	35%	30%	34%	34%	32%	36%	39%	37%
Tend to agree	217	22	188	48	136	25	186	4	12	3	-	2	140	68	58	24	28	28	16
	21%	15%	22%	21%	22%	16%	21%	34%	25%	21%	-	24%	20%	23%	22%	22%	21%	24%	25%
Neither agree nor disagree	185	16	159	48	113	19	163	2	10	2	-	-	115	60	53	25	26	23	14
	18%	10%	19%	21%	18%	12%	18%	13%	20%	16%	-	-	17%	20%	20%	22%	19%	19%	21%
Tend to disagree	168	21	146	40	105	21	147	5	7	3	-	1	119	46	42	19	23	13	6
	16%	14%	17%	18%	17%	14%	16%	36%	14%	18%	-	19%	17%	15%	16%	17%	17%	11%	10%
Strongly disagree	105	16	86	15	60	26	92	1	2	1	4	2	78	24	20	8	10	7	5
	10%	10%	10%	7%	10%	16%	10%	8%	4%	6%	100%	23%	11%	8%	8%	7%	7%	6%	8%
Net: Disagree	273	36	232	55	165	47	239	6	9	4	4	3	197	70	63	27	33	20	12
	27%	24%	27%	25%	27%	30%	26%	43%	18%	24%	100%	41%	29%	23%	24%	24%	24%	17%	18%
NET: AGREE	263	56	194	51	163	37	230	*	19	5	-4	1	145	99	85	33	44	54	29
	25%	37%	23%	23%	26%	23%	26%	*	39%	36%	-100%	18%	21%	33%	32%	29%	32%	46%	44%
Don't know	37	6	27	14	12	6	30	-	2	-	-	-	32	2	2	2	1	-	-
	4%	4%	3%	6%	2%	4%	3%	-	4%	-	-	-	5%	1%	1%	1%	*	-	-

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Absolutes/col percents

Table 30

Q.4 To what extent to you agree or disagree with the each of the following statements? Is that strongly or tend to agree/disagree?
I am angry at cuts made to many public services
Base: All respondents

		Use services (Q2)									Public services overall (Q1)		
	Total	Bus services	Care for the elderly	Meals-on-wheels	Schools and colleges	GP surgeries	Hospitals	Libraries	Leisure centres	Parks and open spaces	Got Better	Stayed the same	Got Worse
Unweighted base	1031	632	210	35	419	938	888	562	525	795	150	419	427
Weighted base	1031	614	204	32	441	932	884	557	548	807	155	428	412
Net: Agree	536	334	118	18	256	493	470	296	292	440	69	173	277
	52%	54%	58%	57%	58%	53%	53%	53%	53%	54%	45%	41%	67%
Strongly agree	319	200	76	18	159	291	284	178	170	260	30	91	193
	31%	33%	37%	55%	36%	31%	32%	32%	31%	32%	20%	21%	47%
Tend to agree	217	134	42	1	97	203	186	118	123	179	39	82	85
	21%	22%	20%	2%	22%	22%	21%	21%	22%	22%	25%	19%	21%
Neither agree nor disagree	185	107	32	5	72	155	145	101	98	133	35	95	48
	18%	17%	16%	15%	16%	17%	16%	18%	18%	16%	22%	22%	12%
Tend to disagree	168	96	22	5	67	161	145	98	94	135	30	85	51
	16%	16%	11%	16%	15%	17%	16%	18%	17%	17%	19%	20%	12%
Strongly disagree	105	57	21	4	37	93	89	49	47	75	16	55	31
	10%	9%	10%	12%	8%	10%	10%	9%	9%	9%	11%	13%	7%
Net: Disagree	273	153	43	9	103	254	235	147	141	210	46	140	82
	27%	25%	21%	28%	23%	27%	27%	26%	26%	26%	30%	33%	20%
NET: AGREE	263	181	75	9	152	239	235	150	151	230	23	34	195
	25%	29%	37%	29%	34%	26%	27%	27%	28%	28%	15%	8%	47%
Don't know	37	20	11	-	10	30	34	13	17	24	5	20	5
	4%	3%	6%	-	2%	3%	4%	2%	3%	3%	3%	5%	1%

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Table 30

Q.4 To what extent to you agree or disagree with the each of the following statements? Is that strongly or tend to agree/disagree?
I am angry at cuts made to many public services
Base: All respondents

		Angry at cuts to public services (Q4a)		Worried about cuts to public services (Q4b)		Pleased public sector spending has been reduced (Q4c)		Public sector spending needs to be reduced further (Q4d)		Cuts to welfare and benefits have gone too far (Q4e)		Reductions in benefits have been necessary (Q4f)	
	Total	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree
Unweighted base	1031	545	272	658	213	403	417	280	562	492	375	597	261
Weighted base	1031	536	273	648	210	405	420	282	555	480	384	602	255
Net: Agree	536	536	-	455	49	169	301	116	363	321	153	295	175
	52%	100%	-	70%	23%	42%	72%	41%	66%	67%	40%	49%	68%
Strongly agree	319	319	-	288	18	92	194	66	226	210	73	155	132
	31%	59%	-	44%	9%	23%	46%	23%	41%	44%	19%	26%	52%
Tend to agree	217	217	-	167	31	78	106	51	138	111	80	140	43
	21%	41%	-	26%	15%	19%	25%	18%	25%	23%	21%	23%	17%
Neither agree nor disagree	185	-	-	69	19	57	51	45	57	61	75	92	31
	18%	-	-	11%	9%	14%	12%	16%	10%	13%	20%	15%	12%
Tend to disagree	168	-	168	76	74	106	40	59	88	56	85	132	17
	16%	-	62%	12%	35%	26%	9%	21%	16%	12%	22%	22%	7%
Strongly disagree	105	-	105	35	61	64	23	54	36	32	65	72	28
	10%	-	38%	5%	29%	16%	6%	19%	7%	7%	17%	12%	11%
Net: Disagree	273	-	273	112	136	170	63	113	125	88	150	204	45
	27%	-	100%	17%	65%	42%	15%	40%	22%	18%	39%	34%	18%
NET: AGREE	263	536	-273	343	-87	-1	238	4	239	233	3	91	129
	25%	100%	-100%	53%	-41%	*	57%	1%	43%	49%	1%	15%	51%
Don't know	37	-	-	12	6	8	5	8	9	10	5	10	4
	4%	-	-	2%	3%	2%	1%	3%	2%	2%	1%	2%	2%

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Absolutes/col percents

Table 31

Q.4 To what extent to you agree or disagree with the each of the following statements? Is that strongly or tend to agree/disagree?
I am worried about cuts made to many public services
Base: All respondents

		Gender		Age						Social Grade				Working status			Tenure			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Work Full-time	Work Part-time	Not work-ing	Own out-right	Own with a mort-gage	Coun-cil Rent	Other
Unweighted base	1031	461	570	71	145	174	212	181	248	334	243	158	296	437	146	401	355	346	93	170
Weighted base	1031	495	536	123	163	204	174	153	214	268	299	217	247	464	124	410	337	398	133	116
Net: Agree	648	289	359	70	99	144	114	107	113	174	191	133	149	289	85	255	199	265	77	82
	63%	58%	67%	58%	61%	71%	66%	70%	53%	65%	64%	62%	60%	62%	69%	62%	59%	67%	58%	70%
Strongly agree	365	161	204	28	57	75	69	67	70	84	112	80	89	161	40	152	112	135	53	50
	35%	33%	38%	23%	35%	37%	40%	44%	33%	31%	38%	37%	36%	35%	33%	37%	33%	34%	40%	43%
Tend to agree	283	128	155	43	43	69	45	40	43	90	79	54	60	128	45	103	88	130	24	32
	27%	26%	29%	35%	26%	34%	26%	26%	20%	34%	26%	25%	24%	27%	36%	25%	26%	33%	18%	27%
Neither agree nor disagree	143	72	71	20	38	25	20	11	29	33	44	36	30	83	14	40	38	56	28	12
	14%	15%	13%	16%	23%	12%	12%	7%	14%	12%	15%	17%	12%	18%	11%	10%	11%	14%	21%	10%
Tend to disagree	143	74	69	18	20	25	24	22	35	34	46	34	29	65	17	58	50	62	15	12
	14%	15%	13%	15%	12%	12%	14%	14%	16%	13%	15%	16%	12%	14%	14%	14%	15%	15%	12%	11%
Strongly disagree	67	48	19	7	6	9	12	12	22	23	12	7	25	25	5	36	36	15	8	7
	7%	10%	4%	5%	3%	4%	7%	8%	10%	9%	4%	3%	10%	5%	4%	9%	11%	4%	6%	6%
Net: Disagree	210	122	88	24	25	34	36	34	57	57	58	42	53	90	22	94	86	76	23	19
	20%	25%	16%	20%	16%	16%	21%	22%	27%	21%	19%	19%	22%	19%	18%	23%	26%	19%	18%	16%
NET: AGREE	438	167	271	46	74	111	78	74	56	117	133	92	96	199	63	161	113	189	53	62
	42%	34%	51%	38%	45%	54%	45%	48%	26%	44%	45%	42%	39%	43%	51%	39%	34%	47%	40%	54%
Don't know	29	12	17	8	1	1	3	1	15	3	6	5	15	2	3	20	14	1	4	4
	3%	2%	3%	6%	1%	1%	2%	1%	7%	1%	2%	2%	6%	*	2%	5%	4%	*	3%	3%

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Absolutes/col percents

Table 31

Q.4 To what extent to you agree or disagree with the each of the following statements? Is that strongly or tend to agree/disagree?
I am worried about cuts made to many public services
Base: All respondents

		Region												Region					
	Total	North East	Yorks & Humb.	East Mid-lands	East-ern	South East	London	South West	Wales	West Mid-lands	North West	Scot-land	North-ern Ire-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land
Unweighted base	1031	44	90	75	89	135	129	89	50	91	117	92	30	264	255	251	139	92	30
Weighted base	1031	45	86	76	92	135	127	89	52	94	116	88	30	262	262	247	141	88	30
Net: Agree	648	32	56	43	54	74	97	49	38	57	74	53	21	171	155	161	87	53	21
	63%	71%	65%	57%	59%	55%	76%	55%	73%	60%	63%	61%	69%	65%	59%	65%	62%	61%	69%
Strongly agree	365	14	34	27	34	34	56	27	18	35	43	31	12	90	96	91	45	31	12
	35%	31%	40%	36%	37%	25%	44%	31%	35%	37%	37%	36%	39%	34%	36%	37%	32%	36%	39%
Tend to agree	283	18	21	16	21	40	41	22	20	22	31	22	9	81	59	70	42	22	9
	27%	40%	25%	21%	23%	30%	32%	24%	38%	24%	26%	25%	30%	31%	23%	28%	30%	25%	30%
Neither agree nor disagree	143	4	14	13	19	22	9	12	6	15	19	9	1	31	47	37	18	9	1
	14%	8%	17%	18%	21%	16%	7%	14%	12%	16%	16%	10%	5%	12%	18%	15%	13%	10%	5%
Tend to disagree	143	5	12	9	12	20	14	22	4	13	13	13	6	34	34	30	26	13	6
	14%	12%	14%	11%	13%	15%	11%	25%	7%	14%	11%	14%	20%	13%	13%	12%	18%	14%	20%
Strongly disagree	67	2	3	10	4	13	3	4	3	8	5	12	2	16	22	10	6	12	2
	7%	3%	4%	13%	4%	10%	2%	4%	5%	9%	5%	13%	6%	6%	8%	4%	4%	13%	6%
Net: Disagree	210	7	15	18	16	33	17	26	6	21	18	25	8	50	55	40	32	25	8
	20%	15%	17%	24%	17%	24%	13%	29%	12%	22%	16%	28%	27%	19%	21%	16%	23%	28%	27%
NET: AGREE	438	25	41	25	38	41	80	23	32	36	56	29	13	121	99	121	55	29	13
	42%	55%	47%	33%	42%	31%	63%	26%	61%	38%	48%	33%	42%	46%	38%	49%	39%	33%	42%
Don't know	29	3	1	1	3	6	4	2	1	1	5	1	-	10	5	9	4	1	-
	3%	6%	1%	1%	3%	5%	3%	2%	3%	1%	5%	2%	-	4%	2%	4%	3%	2%	-

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Table 31

Q.4 To what extent to you agree or disagree with the each of the following statements? Is that strongly or tend to agree/disagree?
I am worried about cuts made to many public services
Base: All respondents

		Disability		Marital Status			Ethnicity						Children						
	Total	Yes	No	Single	Marr-ied/ co-habit-ing	Wid-owed/ separ-ated/ div-orced	White	Mixed	Asian	Black	Chin-ese	Other	None aged 18 or under	NET: Yes	NET: Yes any aged 15 or under	Aged under 5	Aged 5-10	Aged 11-15	Aged 16-18
Unweighted base	1031	167	810	193	595	195	900	11	37	14	2	9	690	284	248	103	123	114	67
Weighted base	1031	151	842	224	618	157	901	13	49	15	4	8	686	301	264	113	136	116	66
Net: Agree	648	109	519	126	405	98	566	9	32	10	4	4	419	204	177	75	90	82	51
	63%	72%	62%	56%	66%	62%	63%	73%	66%	68%	100%	48%	61%	68%	67%	67%	66%	71%	77%
Strongly agree	365	86	266	69	222	61	320	4	18	7	-	2	231	116	104	43	51	54	28
	35%	57%	32%	31%	36%	39%	36%	31%	37%	47%	-	23%	34%	39%	39%	38%	37%	47%	43%
Tend to agree	283	23	253	57	183	36	246	5	14	3	4	2	189	87	73	32	39	28	22
	27%	15%	30%	26%	30%	23%	27%	42%	29%	21%	100%	24%	28%	29%	28%	28%	29%	24%	34%
Neither agree nor disagree	143	11	125	40	83	16	124	1	8	3	-	-	92	42	38	17	22	16	8
	14%	7%	15%	18%	13%	10%	14%	8%	16%	18%	-	-	13%	14%	14%	15%	16%	14%	12%
Tend to disagree	143	19	121	32	88	21	130	1	4	1	-	3	99	41	37	15	16	16	6
	14%	12%	14%	14%	14%	13%	14%	5%	8%	7%	-	33%	14%	14%	14%	13%	12%	14%	9%
Strongly disagree	67	6	59	17	32	17	60	1	3	-	-	2	52	13	12	5	8	2	2
	7%	4%	7%	7%	5%	11%	7%	8%	6%	-	-	20%	8%	4%	4%	4%	6%	2%	2%
Net: Disagree	210	25	180	48	120	38	190	2	7	1	-	4	151	54	49	20	25	18	8
	20%	16%	21%	22%	19%	24%	21%	12%	13%	7%	-	52%	22%	18%	18%	18%	18%	15%	12%
NET: AGREE	438	84	339	78	285	59	377	8	26	9	4	*	268	150	129	55	65	64	43
	42%	56%	40%	35%	46%	38%	42%	60%	53%	61%	100%	-5%	39%	50%	49%	49%	48%	55%	65%
Don't know	29	6	18	9	10	6	20	1	2	1	-	-	24	1	1	1	-	-	-
	3%	4%	2%	4%	2%	4%	2%	7%	4%	6%	-	-	3%	*	*	1%	-	-	-

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Table 31

Q.4 To what extent to you agree or disagree with the each of the following statements? Is that strongly or tend to agree/disagree?
I am worried about cuts made to many public services
Base: All respondents

		Use services (Q2)									Public services overall (Q1)		
	Total	Bus services	Care for the elderly	Meals-on-wheels	Schools and colleges	GP surgeries	Hospitals	Libraries	Leisure centres	Parks and open spaces	Got Better	Stayed the same	Got Worse
Unweighted base	1031	632	210	35	419	938	888	562	525	795	150	419	427
Weighted base	1031	614	204	32	441	932	884	557	548	807	155	428	412
Net: Agree	648	396	144	23	310	602	565	367	370	534	85	239	315
	63%	64%	70%	73%	70%	65%	64%	66%	68%	66%	55%	56%	76%
Strongly agree	365	232	88	18	184	341	331	211	192	301	35	113	213
	35%	38%	43%	58%	42%	37%	37%	38%	35%	37%	22%	26%	52%
Tend to agree	283	163	56	5	126	261	235	156	178	232	51	126	101
	27%	27%	27%	15%	28%	28%	27%	28%	32%	29%	33%	30%	25%
Neither agree nor disagree	143	77	24	3	54	117	114	70	68	101	29	74	28
	14%	13%	12%	8%	12%	13%	13%	13%	12%	13%	18%	17%	7%
Tend to disagree	143	81	18	5	47	135	124	82	75	107	24	68	46
	14%	13%	9%	14%	11%	15%	14%	15%	14%	13%	15%	16%	11%
Strongly disagree	67	41	13	1	23	57	55	28	30	48	14	34	18
	7%	7%	7%	2%	5%	6%	6%	5%	5%	6%	9%	8%	4%
Net: Disagree	210	122	31	5	70	192	179	110	104	155	38	102	64
	20%	20%	15%	16%	16%	21%	20%	20%	19%	19%	24%	24%	15%
NET: AGREE	438	274	113	18	240	410	386	257	266	379	48	137	251
	42%	45%	55%	56%	54%	44%	44%	46%	48%	47%	31%	32%	61%
Don't know	29	19	5	1	6	22	25	10	6	16	4	14	6
	3%	3%	3%	3%	1%	2%	3%	2%	1%	2%	2%	3%	2%

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Table 31

Q.4 To what extent to you agree or disagree with the each of the following statements? Is that strongly or tend to agree/disagree?
I am worried about cuts made to many public services
Base: All respondents

		Angry at cuts to public services (Q4a)		Worried about cuts to public services (Q4b)		Pleased public sector spending has been reduced (Q4c)		Public sector spending needs to be reduced further (Q4d)		Cuts to welfare and benefits have gone too far (Q4e)		Reductions in benefits have been necessary (Q4f)	
	Total	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree
Unweighted base	1031	545	272	658	213	403	417	280	562	492	375	597	261
Weighted base	1031	536	273	648	210	405	420	282	555	480	384	602	255
Net: Agree	648	455	112	648	-	231	324	157	427	363	200	369	192
	63%	85%	41%	100%	-	57%	77%	56%	77%	76%	52%	61%	75%
Strongly agree	365	302	41	365	-	108	211	69	264	240	83	176	146
	35%	56%	15%	56%	-	27%	50%	25%	48%	50%	22%	29%	57%
Tend to agree	283	153	70	283	-	123	113	88	163	123	118	193	47
	27%	29%	26%	44%	-	30%	27%	31%	29%	26%	31%	32%	18%
Neither agree nor disagree	143	25	19	-	-	43	33	30	36	48	53	71	22
	14%	5%	7%	-	-	11%	8%	10%	6%	10%	14%	12%	9%
Tend to disagree	143	35	87	-	143	87	36	54	60	45	83	105	21
	14%	7%	32%	-	68%	22%	9%	19%	11%	9%	22%	17%	8%
Strongly disagree	67	14	49	-	67	40	20	36	25	19	42	48	15
	7%	3%	18%	-	32%	10%	5%	13%	4%	4%	11%	8%	6%
Net: Disagree	210	49	136	-	210	127	57	90	85	64	125	153	36
	20%	9%	50%	-	100%	31%	14%	32%	15%	13%	33%	26%	14%
NET: AGREE	438	406	-24	648	-210	104	267	67	342	299	75	216	156
	42%	76%	-9%	100%	-100%	26%	64%	24%	62%	62%	20%	36%	61%
Don't know	29	7	7	-	-	4	6	4	7	6	5	8	5
	3%	1%	3%	-	-	1%	2%	2%	1%	1%	1%	1%	2%

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Absolutes/col percents

Table 32

Q.4 To what extent to you agree or disagree with the each of the following statements? Is that strongly or tend to agree/disagree?
I am pleased that public sector spending has been reduced
Base: All respondents

		Gender		Age						Social Grade				Working status			Tenure			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Work Full-time	Work Part-time	Not work-ing	Own out-right	Own with a mort-gage	Coun-cil Rent	Other
Unweighted base	1031	461	570	71	145	174	212	181	248	334	243	158	296	437	146	401	355	346	93	170
Weighted base	1031	495	536	123	163	204	174	153	214	268	299	217	247	464	124	410	337	398	133	116
Net: Agree	405	209	196	39	60	73	74	68	92	109	123	87	86	187	41	169	141	164	45	43
	39%	42%	37%	32%	37%	36%	42%	45%	43%	41%	41%	40%	35%	40%	33%	41%	42%	41%	34%	37%
Strongly agree	187	103	84	21	23	29	38	32	43	52	56	41	38	89	12	81	70	71	21	18
	18%	21%	16%	17%	14%	14%	22%	21%	20%	19%	19%	19%	15%	19%	10%	20%	21%	18%	16%	15%
Tend to agree	218	106	113	18	37	44	35	36	48	58	66	46	48	99	29	87	71	92	24	25
	21%	21%	21%	15%	23%	22%	20%	23%	23%	21%	22%	21%	20%	21%	24%	21%	21%	23%	18%	21%
Neither agree nor disagree	154	51	103	28	31	29	21	14	31	40	34	40	40	66	22	56	44	57	23	18
	15%	10%	19%	22%	19%	14%	12%	9%	15%	15%	11%	18%	16%	14%	18%	14%	13%	14%	18%	16%
Tend to disagree	188	90	98	30	33	39	32	27	26	49	55	33	52	84	30	71	58	83	23	19
	18%	18%	18%	25%	20%	19%	19%	18%	12%	18%	18%	15%	21%	18%	24%	17%	17%	21%	18%	16%
Strongly disagree	232	124	107	17	32	56	41	41	44	62	71	47	53	114	25	87	79	85	33	28
	22%	25%	20%	14%	20%	27%	24%	27%	21%	23%	24%	22%	21%	25%	21%	21%	23%	21%	25%	24%
Net: Disagree	420	214	206	48	65	95	73	68	71	111	126	79	104	198	56	158	137	168	56	47
	41%	43%	38%	39%	40%	46%	42%	45%	33%	41%	42%	37%	42%	43%	45%	39%	41%	42%	42%	40%
NET: AGREE	-15	-6	-9	-9	-5	-22	*	*	21	-2	-3	8	-18	-11	-14	11	5	-4	-11	-4
	-1%	-1%	-2%	-7%	-3%	-11%	*	*	10%	-1%	-1%	3%	-7%	-2%	-12%	3%	1%	-1%	-8%	-4%
Don't know	52	21	31	8	8	8	6	2	21	8	16	11	17	12	5	27	16	9	8	9
	5%	4%	6%	7%	5%	4%	3%	2%	10%	3%	6%	5%	7%	3%	4%	7%	5%	2%	6%	7%

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Q.4 To what extent to you agree or disagree with the each of the following statements? Is that strongly or tend to agree/disagree?
I am pleased that public sector spending has been reduced
Base: All respondents

		Region												Region					
	Total	North East	Yorks & Humb.	East Mid-lands	East-ern	South East	London	South West	Wales	West Mid-lands	North West	Scot-land	North-ern Ire-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land
Unweighted base	1031	44	90	75	89	135	129	89	50	91	117	92	30	264	255	251	139	92	30
Weighted base	1031	45	86	76	92	135	127	89	52	94	116	88	30	262	262	247	141	88	30
Net: Agree	405	16	33	27	51	57	50	34	21	33	45	28	10	107	112	93	55	28	10
	39%	34%	38%	36%	56%	43%	39%	38%	40%	35%	39%	32%	33%	41%	43%	38%	39%	32%	33%
Strongly agree	187	4	12	15	20	26	21	17	12	17	22	14	6	48	51	38	30	14	6
	18%	10%	14%	19%	21%	20%	17%	20%	24%	18%	19%	16%	19%	18%	19%	15%	21%	16%	19%
Tend to agree	218	11	21	12	32	31	29	17	8	16	23	14	4	60	61	55	25	14	4
	21%	25%	24%	16%	34%	23%	23%	19%	16%	17%	20%	15%	13%	23%	23%	22%	18%	15%	13%
Neither agree nor disagree	154	7	14	21	5	26	17	16	7	17	14	8	2	44	43	34	23	8	2
	15%	15%	16%	28%	6%	19%	14%	18%	14%	18%	12%	9%	8%	17%	17%	14%	16%	9%	8%
Tend to disagree	188	11	16	14	17	23	18	15	7	19	17	21	9	41	50	44	22	21	9
	18%	25%	19%	18%	18%	17%	14%	16%	14%	20%	15%	24%	31%	16%	19%	18%	16%	24%	31%
Strongly disagree	232	7	16	12	17	24	38	22	12	21	31	25	7	62	50	53	34	25	7
	22%	16%	18%	16%	19%	18%	30%	24%	24%	22%	26%	29%	23%	24%	19%	22%	24%	29%	23%
Net: Disagree	420	18	32	26	34	47	56	36	20	40	48	47	16	103	100	98	56	47	16
	41%	41%	37%	34%	37%	35%	44%	41%	38%	42%	41%	53%	54%	39%	38%	40%	40%	53%	54%
NET: AGREE	-15	-3	1	1	17	10	-6	-2	1	-7	-3	-19	-6	5	12	-5	-2	-19	-6
	-1%	-6%	1%	2%	19%	8%	-5%	-2%	1%	-7%	-2%	-21%	-21%	2%	4%	-2%	-1%	-21%	-21%
Don't know	52	4	8	2	2	4	4	3	4	4	10	6	2	8	7	22	7	6	2
	5%	10%	9%	2%	2%	3%	3%	3%	8%	4%	8%	7%	6%	3%	3%	9%	5%	7%	6%

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Table 32

Q.4 To what extent to you agree or disagree with the each of the following statements? Is that strongly or tend to agree/disagree?
I am pleased that public sector spending has been reduced
Base: All respondents

		Disability		Marital Status			Ethnicity						Children						
	Total	Yes	No	Single	Marr-ied/ co-habit-ing	Wid-owed/ separ-ated/ div-orced	White	Mixed	Asian	Black	Chin-ese	Other	None aged 18 or under	NET: Yes	NET: Yes any aged 15 or under	Aged under 5	Aged 5-10	Aged 11-15	Aged 16-18
Unweighted base	1031	167	810	193	595	195	900	11	37	14	2	9	690	284	248	103	123	114	67
Weighted base	1031	151	842	224	618	157	901	13	49	15	4	8	686	301	264	113	136	116	66
Net: Agree	405	41	354	79	259	59	359	3	14	8	2	5	275	120	107	49	58	41	24
	39%	27%	42%	35%	42%	38%	40%	27%	28%	53%	57%	64%	40%	40%	41%	43%	43%	35%	36%
Strongly agree	187	24	158	41	115	25	158	2	10	5	2	3	132	49	42	19	27	16	12
	18%	16%	19%	18%	19%	16%	18%	12%	20%	32%	57%	39%	19%	16%	16%	17%	20%	14%	19%
Tend to agree	218	18	196	37	144	34	202	2	4	3	-	2	143	71	65	30	31	25	11
	21%	12%	23%	17%	23%	22%	22%	15%	9%	21%	-	25%	21%	24%	25%	26%	23%	21%	17%
Neither agree nor disagree	154	25	121	48	76	22	132	3	8	1	-	-	103	37	31	10	17	14	9
	15%	17%	14%	22%	12%	14%	15%	27%	16%	6%	-	-	15%	12%	12%	9%	12%	12%	13%
Tend to disagree	188	26	157	53	108	25	165	5	10	2	2	-	125	58	49	25	28	18	12
	18%	17%	19%	24%	17%	16%	18%	42%	21%	13%	43%	-	18%	19%	19%	22%	20%	15%	18%
Strongly disagree	232	49	175	31	155	39	203	1	15	4	-	3	144	81	72	25	30	41	22
	22%	33%	21%	14%	25%	25%	22%	4%	31%	28%	-	36%	21%	27%	27%	22%	22%	36%	33%
Net: Disagree	420	75	333	84	263	64	368	6	25	6	2	3	269	139	121	50	58	59	33
	41%	50%	39%	38%	43%	41%	41%	46%	52%	41%	43%	36%	39%	46%	46%	45%	43%	51%	51%
NET: AGREE	-15	-34	22	-6	-4	-5	-8	-2	-11	2	*	2	6	-19	-14	-2	*	-18	-10
	-1%	-22%	3%	-2%	-1%	-3%	-1%	-19%	-23%	12%	13%	27%	1%	-6%	-5%	-1%	*	-15%	-15%
Don't know	52	10	35	13	19	12	42	-	2	-	-	-	39	5	5	3	3	2	-
	5%	6%	4%	6%	3%	8%	5%	-	4%	-	-	-	6%	2%	2%	3%	2%	1%	-

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Bailout Anniversay Poll

CATI Fieldwork : 27th-29th September 2013

Absolutes/col percents

Table 32

Q.4 To what extent to you agree or disagree with the each of the following statements? Is that strongly or tend to agree/disagree?
I am pleased that public sector spending has been reduced
Base: All respondents

		Use services (Q2)									Public services overall (Q1)		
	Total	Bus services	Care for the elderly	Meals-on-wheels	Schools and colleges	GP surgeries	Hospitals	Libraries	Leisure centres	Parks and open spaces	Got Better	Stayed the same	Got Worse
Unweighted base	1031	632	210	35	419	938	888	562	525	795	150	419	427
Weighted base	1031	614	204	32	441	932	884	557	548	807	155	428	412
Net: Agree	405	221	66	17	164	371	344	224	228	315	77	187	129
	39%	36%	32%	52%	37%	40%	39%	40%	42%	39%	49%	44%	31%
Strongly agree	187	108	29	8	82	168	155	100	100	143	35	86	63
	18%	18%	14%	26%	19%	18%	18%	18%	18%	18%	23%	20%	15%
Tend to agree	218	114	36	8	82	203	189	124	127	173	41	101	66
	21%	19%	18%	26%	19%	22%	21%	22%	23%	21%	27%	24%	16%
Neither agree nor disagree	154	95	34	1	55	135	128	70	62	109	23	75	48
	15%	16%	17%	3%	13%	15%	15%	13%	11%	13%	15%	17%	12%
Tend to disagree	188	114	47	6	94	173	162	103	112	161	28	78	79
	18%	19%	23%	18%	21%	19%	18%	19%	21%	20%	18%	18%	19%
Strongly disagree	232	154	50	8	112	215	206	137	126	190	21	62	145
	22%	25%	25%	24%	25%	23%	23%	25%	23%	24%	14%	14%	35%
Net: Disagree	420	268	98	13	206	388	368	240	238	350	49	140	224
	41%	44%	48%	42%	47%	42%	42%	43%	43%	43%	32%	33%	54%
NET: AGREE	-15	-46	-32	3	-42	-16	-24	-16	-11	-35	27	47	-95
	-1%	-8%	-16%	10%	-10%	-2%	-3%	-3%	-2%	-4%	18%	11%	-23%
Don't know	52	30	7	1	15	38	43	23	20	32	7	27	11
	5%	5%	3%	3%	3%	4%	5%	4%	4%	4%	4%	6%	3%

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Absolutes/col percents

Table 32

Q.4 To what extent to you agree or disagree with the each of the following statements? Is that strongly or tend to agree/disagree?
I am pleased that public sector spending has been reduced
Base: All respondents

		Angry at cuts to public services (Q4a)		Worried about cuts to public services (Q4b)		Pleased public sector spending has been reduced (Q4c)		Public sector spending needs to be reduced further (Q4d)		Cuts to welfare and benefits have gone too far (Q4e)		Reductions in benefits have been necessary (Q4f)	
	Total	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree
Unweighted base	1031	545	272	658	213	403	417	280	562	492	375	597	261
Weighted base	1031	536	273	648	210	405	420	282	555	480	384	602	255
Net: Agree	405	169	170	231	127	405	-	198	145	156	190	313	53
	39%	32%	62%	36%	60%	100%	-	70%	26%	32%	50%	52%	21%
Strongly agree	187	78	86	100	74	187	-	108	58	64	94	152	25
	18%	14%	32%	15%	35%	46%	-	38%	11%	13%	24%	25%	10%
Tend to agree	218	92	84	130	53	218	-	90	87	92	97	161	28
	21%	17%	31%	20%	25%	54%	-	32%	16%	19%	25%	27%	11%
Neither agree nor disagree	154	51	25	71	18	-	-	17	54	59	52	74	27
	15%	10%	9%	11%	9%	-	-	6%	10%	12%	14%	12%	10%
Tend to disagree	188	118	32	134	28	-	188	35	137	99	61	107	52
	18%	22%	12%	21%	13%	-	45%	12%	25%	21%	16%	18%	20%
Strongly disagree	232	183	31	189	29	-	232	24	202	145	70	96	110
	22%	34%	11%	29%	14%	-	55%	9%	36%	30%	18%	16%	43%
Net: Disagree	420	301	63	324	57	-	420	59	339	244	131	203	162
	41%	56%	23%	50%	27%	-	100%	21%	61%	51%	34%	34%	63%
NET: AGREE	-15	-131	107	-93	70	405	-420	139	-193	-88	60	110	-109
	-1%	-25%	39%	-14%	33%	100%	-100%	49%	-35%	-18%	16%	18%	-43%
Don't know	52	14	15	23	8	-	-	8	17	21	10	12	13
	5%	3%	5%	4%	4%	-	-	3%	3%	4%	3%	2%	5%

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Absolutes/col percents

Table 33

Q.4 To what extent to you agree or disagree with the each of the following statements? Is that strongly or tend to agree/disagree?
I think public sector spending needs to be reduced further
Base: All respondents

		Gender		Age						Social Grade				Working status			Tenure			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Work Full-time	Work Part-time	Not work-ing	Own out-right	Own with a mort-gage	Coun-cil Rent	Other
Unweighted base	1031	461	570	71	145	174	212	181	248	334	243	158	296	437	146	401	355	346	93	170
Weighted base	1031	495	536	123	163	204	174	153	214	268	299	217	247	464	124	410	337	398	133	116
Net: Agree	282	151	130	35	43	42	46	50	67	75	82	56	68	118	37	119	99	95	44	33
	27%	31%	24%	28%	26%	20%	27%	32%	31%	28%	28%	26%	28%	26%	30%	29%	29%	24%	34%	29%
Strongly agree	127	60	68	13	18	16	20	22	40	31	43	21	32	45	16	64	53	42	15	14
	12%	12%	13%	10%	11%	8%	12%	14%	19%	12%	15%	10%	13%	10%	13%	16%	16%	11%	12%	12%
Tend to agree	154	91	63	22	25	26	26	28	27	44	39	35	36	73	21	55	46	52	29	20
	15%	18%	12%	18%	15%	13%	15%	18%	13%	16%	13%	16%	15%	16%	17%	13%	14%	13%	22%	17%
Neither agree nor disagree	148	71	77	31	26	25	19	11	36	36	39	34	40	67	14	59	41	53	27	16
	14%	14%	14%	26%	16%	12%	11%	7%	17%	13%	13%	16%	16%	14%	11%	14%	12%	13%	20%	14%
Tend to disagree	195	86	110	19	38	48	37	28	27	51	64	41	39	98	28	66	57	95	16	21
	19%	17%	20%	15%	23%	23%	21%	18%	12%	19%	21%	19%	16%	21%	22%	16%	17%	24%	12%	18%
Strongly disagree	359	171	189	30	53	84	64	61	68	100	100	81	78	171	41	136	119	150	37	40
	35%	35%	35%	24%	32%	41%	37%	40%	32%	37%	34%	37%	32%	37%	33%	33%	35%	38%	28%	34%
Net: Disagree	555	256	298	49	90	132	101	89	94	151	165	122	118	269	69	203	176	245	53	61
	54%	52%	56%	40%	55%	65%	58%	58%	44%	56%	55%	56%	48%	58%	56%	49%	52%	62%	40%	52%
NET: AGREE	-273	-105	-168	-14	-47	-90	-55	-39	-28	-76	-82	-66	-49	-151	-32	-84	-77	-150	-8	-27
	-27%	-21%	-31%	-11%	-29%	-44%	-32%	-26%	-13%	-28%	-27%	-30%	-20%	-32%	-26%	-20%	-23%	-38%	-6%	-24%
Don't know	47	17	30	8	5	6	7	3	17	7	14	5	22	9	4	29	21	5	9	6
	5%	3%	6%	7%	3%	3%	4%	2%	8%	2%	5%	2%	9%	2%	3%	7%	6%	1%	6%	5%

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Absolutes/col percents

Table 33

Q.4 To what extent to you agree or disagree with the each of the following statements? Is that strongly or tend to agree/disagree?
I think public sector spending needs to be reduced further
Base: All respondents

		Region												Region					
	Total	North East	Yorks & Humb.	East Mid-lands	East-ern	South East	London	South West	Wales	West Mid-lands	North West	Scot-land	North-ern Ire-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land
Unweighted base	1031	44	90	75	89	135	129	89	50	91	117	92	30	264	255	251	139	92	30
Weighted base	1031	45	86	76	92	135	127	89	52	94	116	88	30	262	262	247	141	88	30
Net: Agree	282	9	19	23	26	43	35	27	15	21	29	22	13	78	70	57	42	22	13
	27%	20%	22%	30%	28%	32%	28%	30%	28%	22%	25%	25%	43%	30%	27%	23%	30%	25%	43%
Strongly agree	127	6	6	8	10	23	17	13	7	8	13	11	7	40	25	25	19	11	7
	12%	12%	7%	11%	10%	17%	13%	14%	13%	8%	11%	12%	25%	15%	10%	10%	14%	12%	25%
Tend to agree	154	3	13	15	16	20	18	15	8	13	16	11	6	38	45	32	23	11	6
	15%	8%	15%	20%	18%	15%	14%	16%	16%	14%	13%	13%	19%	14%	17%	13%	16%	13%	19%
Neither agree nor disagree	148	2	18	18	13	22	10	16	7	18	16	6	3	32	49	35	22	6	3
	14%	4%	20%	24%	14%	16%	8%	18%	13%	19%	14%	7%	10%	12%	19%	14%	16%	7%	10%
Tend to disagree	195	10	19	9	23	24	19	16	10	21	24	17	4	43	53	53	25	17	4
	19%	22%	22%	12%	25%	18%	15%	17%	19%	22%	21%	19%	14%	17%	20%	21%	18%	19%	14%
Strongly disagree	359	18	26	25	27	38	58	29	19	29	43	38	9	96	81	87	49	38	9
	35%	40%	30%	33%	29%	28%	45%	33%	37%	31%	37%	43%	30%	37%	31%	35%	34%	43%	30%
Net: Disagree	555	28	45	34	50	63	77	45	29	50	67	54	13	140	134	139	74	54	13
	54%	62%	52%	45%	54%	46%	60%	50%	56%	53%	58%	62%	44%	53%	51%	56%	52%	62%	44%
NET: AGREE	-273	-19	-26	-11	-24	-20	-42	-18	-15	-29	-38	-32	*	-62	-64	-83	-32	-32	*
	-27%	-42%	-30%	-15%	-26%	-15%	-33%	-20%	-28%	-31%	-33%	-37%	*	-23%	-24%	-33%	-23%	-37%	*
Don't know	47	6	5	*	3	8	5	1	2	5	5	6	1	13	9	16	3	6	1
	5%	14%	5%	*	4%	6%	4%	1%	3%	5%	4%	6%	3%	5%	3%	6%	2%	6%	3%

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Table 33

Q.4 To what extent to you agree or disagree with the each of the following statements? Is that strongly or tend to agree/disagree?
I think public sector spending needs to be reduced further
Base: All respondents

		Disability		Marital Status			Ethnicity						Children						
	Total	Yes	No	Single	Marr-ied/ co-habit-ing	Wid-owed/ separ-ated/ div-orced	White	Mixed	Asian	Black	Chin-ese	Other	None aged 18 or under	NET: Yes	NET: Yes any aged 15 or under	Aged under 5	Aged 5-10	Aged 11-15	Aged 16-18
Unweighted base	1031	167	810	193	595	195	900	11	37	14	2	9	690	284	248	103	123	114	67
Weighted base	1031	151	842	224	618	157	901	13	49	15	4	8	686	301	264	113	136	116	66
Net: Agree	282	36	237	58	170	46	241	2	21	3	-	4	196	76	62	35	29	15	19
	27%	24%	28%	26%	28%	29%	27%	19%	44%	18%	-	50%	29%	25%	24%	31%	21%	13%	29%
Strongly agree	127	20	103	27	72	25	103	2	15	2	-	2	94	30	24	9	14	6	10
	12%	14%	12%	12%	12%	16%	11%	14%	30%	14%	-	20%	14%	10%	9%	8%	10%	6%	16%
Tend to agree	154	16	134	31	98	21	138	1	7	1	-	2	103	46	39	26	15	9	9
	15%	11%	16%	14%	16%	13%	15%	5%	14%	4%	-	30%	15%	15%	15%	23%	11%	8%	13%
Neither agree nor disagree	148	16	126	47	75	20	125	1	6	5	2	-	96	42	37	14	19	20	9
	14%	10%	15%	21%	12%	13%	14%	8%	12%	32%	57%	-	14%	14%	14%	13%	14%	17%	14%
Tend to disagree	195	24	167	45	122	25	175	2	8	2	2	-	122	67	61	21	29	28	15
	19%	16%	20%	20%	20%	16%	19%	17%	16%	13%	43%	-	18%	22%	23%	19%	22%	24%	23%
Strongly disagree	359	65	282	60	235	54	321	7	11	5	-	4	234	112	100	40	55	52	22
	35%	43%	33%	27%	38%	34%	36%	56%	23%	31%	-	50%	34%	37%	38%	35%	40%	45%	33%
Net: Disagree	555	89	448	105	357	79	496	9	19	7	2	4	356	179	161	61	84	80	37
	54%	59%	53%	47%	58%	50%	55%	73%	39%	44%	43%	50%	52%	60%	61%	54%	62%	69%	56%
NET: AGREE	-273	-52	-211	-46	-186	-33	-255	-7	2	-4	-2	*	-160	-104	-98	-27	-55	-65	-18
	-27%	-35%	-25%	-21%	-30%	-21%	-28%	-54%	5%	-26%	-43%	*	-23%	-34%	-37%	-24%	-40%	-56%	-27%
Don't know	47	10	31	13	16	13	38	-	3	1	-	-	38	4	4	3	4	1	1
	5%	7%	4%	6%	3%	8%	4%	-	5%	6%	-	-	6%	1%	2%	2%	3%	1%	1%

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Table 33

Q.4 To what extent to you agree or disagree with the each of the following statements? Is that strongly or tend to agree/disagree?
I think public sector spending needs to be reduced further
Base: All respondents

		Use services (Q2)									Public services overall (Q1)		
	Total	Bus services	Care for the elderly	Meals-on-wheels	Schools and colleges	GP surgeries	Hospitals	Libraries	Leisure centres	Parks and open spaces	Got Better	Stayed the same	Got Worse
Unweighted base	1031	632	210	35	419	938	888	562	525	795	150	419	427
Weighted base	1031	614	204	32	441	932	884	557	548	807	155	428	412
Net: Agree	282	169	59	10	96	245	230	150	144	216	57	130	91
	27%	28%	29%	33%	22%	26%	26%	27%	26%	27%	37%	30%	22%
Strongly agree	127	75	28	5	39	108	100	61	62	89	29	58	40
	12%	12%	14%	14%	9%	12%	11%	11%	11%	11%	18%	14%	10%
Tend to agree	154	94	31	6	57	137	130	88	83	127	29	72	51
	15%	15%	15%	19%	13%	15%	15%	16%	15%	16%	18%	17%	12%
Neither agree nor disagree	148	84	24	5	63	124	126	73	67	102	19	74	44
	14%	14%	12%	15%	14%	13%	14%	13%	12%	13%	12%	17%	11%
Tend to disagree	195	104	35	4	82	182	164	102	103	158	36	79	76
	19%	17%	17%	13%	19%	20%	19%	18%	19%	20%	23%	19%	18%
Strongly disagree	359	231	76	10	186	344	324	211	214	304	34	124	195
	35%	38%	37%	32%	42%	37%	37%	38%	39%	38%	22%	29%	47%
Net: Disagree	555	335	111	14	268	527	488	313	317	462	69	203	271
	54%	54%	54%	45%	61%	57%	55%	56%	58%	57%	45%	47%	66%
NET: AGREE	-273	-165	-52	-4	-172	-281	-258	-163	-172	-246	-12	-73	-181
	-27%	-27%	-26%	-12%	-39%	-30%	-29%	-29%	-31%	-30%	-8%	-17%	-44%
Don't know	47	27	10	2	14	36	40	20	20	26	10	21	6
	5%	4%	5%	7%	3%	4%	5%	4%	4%	3%	6%	5%	2%

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Table 33

Q.4 To what extent to you agree or disagree with the each of the following statements? Is that strongly or tend to agree/disagree?
I think public sector spending needs to be reduced further
Base: All respondents

		Angry at cuts to public services (Q4a)		Worried about cuts to public services (Q4b)		Pleased public sector spending has been reduced (Q4c)		Public sector spending needs to be reduced further (Q4d)		Cuts to welfare and benefits have gone too far (Q4e)		Reductions in benefits have been necessary (Q4f)	
	Total	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree
Unweighted base	1031	545	272	658	213	403	417	280	562	492	375	597	261
Weighted base	1031	536	273	648	210	405	420	282	555	480	384	602	255
Net: Agree	282	116	113	157	90	198	59	282	-	123	131	199	54
	27%	22%	41%	24%	43%	49%	14%	100%	-	26%	34%	33%	21%
Strongly agree	127	45	56	71	39	92	25	127	-	53	58	90	26
	12%	8%	21%	11%	19%	23%	6%	45%	-	11%	15%	15%	10%
Tend to agree	154	71	56	86	51	105	33	154	-	69	73	108	28
	15%	13%	21%	13%	24%	26%	8%	55%	-	14%	19%	18%	11%
Neither agree nor disagree	148	43	27	50	22	49	18	-	-	50	51	78	14
	14%	8%	10%	8%	11%	12%	4%	-	-	10%	13%	13%	6%
Tend to disagree	195	91	72	134	39	79	81	-	195	86	91	132	40
	19%	17%	26%	21%	19%	20%	19%	-	35%	18%	24%	22%	16%
Strongly disagree	359	272	53	293	46	66	258	-	359	209	103	180	139
	35%	51%	19%	45%	22%	16%	61%	-	65%	44%	27%	30%	55%
Net: Disagree	555	363	125	427	85	145	339	-	555	295	194	312	179
	54%	68%	46%	66%	40%	36%	81%	-	100%	61%	51%	52%	70%
NET: AGREE	-273	-247	-12	-270	5	52	-280	282	-555	-172	-63	-113	-125
	-27%	-46%	-4%	-42%	3%	13%	-67%	100%	-100%	-36%	-17%	-19%	-49%
Don't know	47	13	9	14	13	13	4	-	-	13	8	13	8
	5%	2%	3%	2%	6%	3%	1%	-	-	3%	2%	2%	3%

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Absolutes/col percents

Table 34

Q.4 To what extent to you agree or disagree with the each of the following statements? Is that strongly or tend to agree/disagree?
I think cuts to welfare and benefits have gone too far
Base: All respondents

		Gender		Age						Social Grade				Working status			Tenure			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Work Full-time	Work Part-time	Not working	Own outright	Own with a mortgage	Council Rent	Other
Unweighted base	1031	461	570	71	145	174	212	181	248	334	243	158	296	437	146	401	355	346	93	170
Weighted base	1031	495	536	123	163	204	174	153	214	268	299	217	247	464	124	410	337	398	133	116
Net: Agree	480	227	253	50	72	91	79	77	111	112	131	99	138	193	59	212	154	170	74	63
	47%	46%	47%	40%	44%	45%	46%	50%	52%	42%	44%	46%	56%	42%	48%	52%	46%	43%	56%	54%
Strongly agree	320	149	171	35	42	57	61	53	72	66	90	67	98	123	38	151	97	116	56	41
	31%	30%	32%	28%	26%	28%	35%	35%	34%	25%	30%	31%	40%	27%	30%	37%	29%	29%	42%	35%
Tend to agree	160	78	82	15	29	34	19	24	39	46	42	32	40	70	22	61	57	54	18	22
	16%	16%	15%	12%	18%	17%	11%	16%	18%	17%	14%	15%	16%	15%	18%	15%	17%	14%	14%	19%
Neither agree nor disagree	122	53	69	25	25	11	22	14	25	30	42	25	26	57	19	43	43	47	13	11
	12%	11%	13%	20%	15%	6%	13%	9%	12%	11%	14%	11%	10%	12%	16%	10%	13%	12%	10%	10%
Tend to disagree	163	76	87	12	26	47	30	20	29	48	49	40	26	83	19	57	48	76	19	16
	16%	15%	16%	10%	16%	23%	17%	13%	13%	18%	16%	18%	10%	18%	15%	14%	14%	19%	15%	13%
Strongly disagree	220	117	103	24	39	48	38	36	36	69	68	39	45	117	21	75	73	94	23	18
	21%	24%	19%	20%	24%	23%	22%	23%	17%	26%	23%	18%	18%	25%	17%	18%	22%	24%	17%	16%
Net: Disagree	384	193	191	36	64	95	68	56	65	117	117	79	70	201	40	132	121	171	42	34
	37%	39%	36%	29%	39%	46%	39%	37%	30%	44%	39%	37%	28%	43%	32%	32%	36%	43%	32%	29%
NET: AGREE	96	35	62	13	7	-3	11	21	47	-5	14	20	67	-8	20	80	33	*	33	29
	9%	7%	12%	11%	5%	-2%	7%	14%	22%	-2%	5%	9%	27%	-2%	16%	20%	10%	*	25%	25%
Don't know	45	22	24	12	2	7	4	6	14	10	8	14	14	14	5	23	19	10	3	8
	4%	4%	4%	10%	1%	4%	2%	4%	6%	4%	3%	6%	6%	3%	4%	6%	6%	2%	2%	7%

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Table 34

Q.4 To what extent to you agree or disagree with the each of the following statements? Is that strongly or tend to agree/disagree?
I think cuts to welfare and benefits have gone too far
Base: All respondents

		Region												Region					
	Total	North East	Yorks & Humb.	East Mid-lands	East-ern	South East	London	South West	Wales	West Mid-lands	North West	Scot-land	North-ern Ire-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land
Unweighted base	1031	44	90	75	89	135	129	89	50	91	117	92	30	264	255	251	139	92	30
Weighted base	1031	45	86	76	92	135	127	89	52	94	116	88	30	262	262	247	141	88	30
Net: Agree	480	20	33	37	42	53	70	37	23	42	57	49	19	123	120	109	60	49	19
	47%	44%	38%	48%	45%	39%	55%	42%	45%	45%	49%	55%	63%	47%	46%	44%	43%	55%	63%
Strongly agree	320	13	17	23	28	35	47	24	20	29	40	33	11	82	80	70	44	33	11
	31%	30%	20%	30%	30%	26%	37%	27%	38%	31%	34%	37%	38%	31%	30%	28%	31%	37%	38%
Tend to agree	160	6	16	14	14	18	23	13	3	13	17	16	7	41	41	39	16	16	7
	16%	14%	18%	18%	15%	13%	18%	14%	6%	14%	15%	18%	25%	16%	15%	16%	11%	18%	25%
Neither agree nor disagree	122	7	14	9	5	14	13	14	9	16	13	6	3	27	31	34	23	6	3
	12%	16%	16%	12%	6%	10%	10%	15%	17%	17%	11%	6%	9%	10%	12%	14%	16%	6%	9%
Tend to disagree	163	9	14	15	19	23	16	13	6	9	22	12	6	39	43	44	19	12	6
	16%	20%	16%	20%	20%	17%	12%	15%	11%	10%	19%	13%	20%	15%	16%	18%	14%	13%	20%
Strongly disagree	220	5	23	14	22	35	23	21	12	25	18	19	2	59	62	46	32	19	2
	21%	10%	27%	19%	24%	26%	18%	23%	22%	27%	16%	22%	8%	22%	24%	19%	23%	22%	8%
Net: Disagree	384	14	37	29	41	58	39	34	17	34	40	31	9	97	105	90	51	31	9
	37%	30%	43%	39%	45%	43%	31%	38%	33%	37%	34%	35%	29%	37%	40%	37%	36%	35%	29%
NET: AGREE	96	6	-4	7	*	-6	31	3	6	8	17	18	10	25	15	19	9	18	10
	9%	13%	-5%	10%	1%	-4%	24%	3%	11%	8%	15%	20%	34%	10%	6%	8%	6%	20%	34%
Don't know	45	5	2	1	4	10	5	4	2	1	7	3	-	15	7	14	7	3	-
	4%	10%	3%	1%	4%	8%	4%	5%	5%	1%	6%	4%	-	6%	3%	6%	5%	4%	-

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Table 34

Q.4 To what extent to you agree or disagree with the each of the following statements? Is that strongly or tend to agree/disagree?
I think cuts to welfare and benefits have gone too far
Base: All respondents

		Disability		Marital Status			Ethnicity						Children						
	Total	Yes	No	Single	Marr-ied/ co-habit-ing	Wid-owed/ separ-ated/ div-orced	White	Mixed	Asian	Black	Chin-ese	Other	None aged 18 or under	NET: Yes	NET: Yes any aged 15 or under	Aged under 5	Aged 5-10	Aged 11-15	Aged 16-18
Unweighted base	1031	167	810	193	595	195	900	11	37	14	2	9	690	284	248	103	123	114	67
Weighted base	1031	151	842	224	618	157	901	13	49	15	4	8	686	301	264	113	136	116	66
Net: Agree	480	92	371	114	274	78	412	6	27	10	-	5	333	128	110	51	54	45	32
	47%	61%	44%	51%	44%	49%	46%	49%	56%	68%	-	61%	49%	43%	41%	46%	40%	38%	49%
Strongly agree	320	70	241	78	179	55	276	4	18	7	-	2	222	85	73	36	37	30	22
	31%	46%	29%	35%	29%	35%	31%	34%	37%	49%	-	23%	32%	28%	27%	32%	27%	26%	33%
Tend to agree	160	22	131	36	95	23	135	2	9	3	-	3	111	43	37	15	18	15	11
	16%	15%	16%	16%	15%	14%	15%	15%	19%	19%	-	38%	16%	14%	14%	14%	13%	12%	17%
Neither agree nor disagree	122	16	103	32	69	19	102	1	13	2	-	-	84	34	30	12	22	15	5
	12%	10%	12%	14%	11%	12%	11%	5%	26%	10%	-	-	12%	11%	12%	11%	16%	13%	7%
Tend to disagree	163	16	142	29	112	19	153	1	4	3	-	-	100	57	52	21	21	29	12
	16%	11%	17%	13%	18%	12%	17%	5%	8%	17%	-	-	15%	19%	20%	19%	15%	25%	18%
Strongly disagree	220	22	189	36	144	32	196	5	3	1	2	3	133	76	66	23	36	24	16
	21%	15%	22%	16%	23%	21%	22%	42%	6%	4%	57%	39%	19%	25%	25%	20%	27%	21%	24%
Net: Disagree	384	38	331	64	256	52	348	6	7	3	2	3	233	133	118	44	57	53	28
	37%	25%	39%	29%	42%	33%	39%	46%	14%	21%	57%	39%	34%	44%	45%	39%	42%	46%	43%
NET: AGREE	96	54	40	50	17	26	63	*	21	7	-2	2	100	-5	-9	7	-3	-9	4
	9%	36%	5%	22%	3%	17%	7%	2%	42%	47%	-57%	22%	15%	-2%	-3%	7%	-2%	-8%	7%
Don't know	45	5	37	13	19	9	38	-	2	-	2	-	36	6	6	5	3	3	1
	4%	3%	4%	6%	3%	6%	4%	-	4%	-	43%	-	5%	2%	2%	4%	2%	2%	1%

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Table 34

Q.4 To what extent to you agree or disagree with the each of the following statements? Is that strongly or tend to agree/disagree?
I think cuts to welfare and benefits have gone too far
Base: All respondents

		Use services (Q2)									Public services overall (Q1)		
	Total	Bus services	Care for the elderly	Meals-on-wheels	Schools and colleges	GP surgeries	Hospitals	Libraries	Leisure centres	Parks and open spaces	Got Better	Stayed the same	Got Worse
Unweighted base	1031	632	210	35	419	938	888	562	525	795	150	419	427
Weighted base	1031	614	204	32	441	932	884	557	548	807	155	428	412
Net: Agree	480	295	94	17	206	437	411	259	250	366	65	183	218
	47%	48%	46%	55%	47%	47%	47%	47%	46%	45%	42%	43%	53%
Strongly agree	320	194	68	11	144	294	277	174	167	243	44	111	156
	31%	32%	33%	34%	33%	32%	31%	31%	31%	30%	28%	26%	38%
Tend to agree	160	101	27	7	61	143	134	85	83	123	21	72	62
	16%	16%	13%	21%	14%	15%	15%	15%	15%	15%	14%	17%	15%
Neither agree nor disagree	122	73	25	4	51	105	100	73	61	85	20	59	36
	12%	12%	12%	11%	12%	11%	11%	13%	11%	11%	13%	14%	9%
Tend to disagree	163	97	31	2	68	152	145	94	95	143	24	75	60
	16%	16%	15%	8%	15%	16%	16%	17%	17%	18%	15%	18%	15%
Strongly disagree	220	125	43	7	99	204	189	115	122	181	39	92	86
	21%	20%	21%	23%	22%	22%	21%	21%	22%	22%	25%	22%	21%
Net: Disagree	384	222	74	10	167	355	334	209	217	324	62	168	146
	37%	36%	36%	31%	38%	38%	38%	38%	40%	40%	40%	39%	35%
NET: AGREE	96	72	20	8	39	82	77	50	33	42	3	16	72
	9%	12%	10%	24%	9%	9%	9%	9%	6%	5%	2%	4%	17%
Don't know	45	24	11	1	17	35	38	15	20	32	8	19	13
	4%	4%	5%	3%	4%	4%	4%	3%	4%	4%	5%	4%	3%

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Table 34

Q.4 To what extent to you agree or disagree with the each of the following statements? Is that strongly or tend to agree/disagree?
I think cuts to welfare and benefits have gone too far
Base: All respondents

		Angry at cuts to public services (Q4a)		Worried about cuts to public services (Q4b)		Pleased public sector spending has been reduced (Q4c)		Public sector spending needs to be reduced further (Q4d)		Cuts to welfare and benefits have gone too far (Q4e)		Reductions in benefits have been necessary (Q4f)	
	Total	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree
Unweighted base	1031	545	272	658	213	403	417	280	562	492	375	597	261
Weighted base	1031	536	273	648	210	405	420	282	555	480	384	602	255
Net: Agree	480	321	88	363	64	156	244	123	295	480	-	234	183
	47%	60%	32%	56%	30%	38%	58%	44%	53%	100%	-	39%	72%
Strongly agree	320	231	48	252	39	91	182	71	217	320	-	133	148
	31%	43%	17%	39%	19%	23%	43%	25%	39%	67%	-	22%	58%
Tend to agree	160	90	40	111	24	64	62	51	78	160	-	102	34
	16%	17%	15%	17%	12%	16%	15%	18%	14%	33%	-	17%	13%
Neither agree nor disagree	122	49	21	63	18	43	33	24	42	-	-	56	11
	12%	9%	8%	10%	9%	11%	8%	8%	8%	-	-	9%	4%
Tend to disagree	163	58	59	95	41	78	48	44	91	-	163	128	17
	16%	11%	22%	15%	19%	19%	11%	16%	16%	-	43%	21%	7%
Strongly disagree	220	95	91	105	84	112	83	86	103	-	220	167	43
	21%	18%	33%	16%	40%	28%	20%	31%	18%	-	57%	28%	17%
Net: Disagree	384	153	150	200	125	190	131	131	194	-	384	295	60
	37%	29%	55%	31%	59%	47%	31%	46%	35%	-	100%	49%	24%
NET: AGREE	96	168	-62	163	-61	-35	113	-8	101	480	-384	-60	123
	9%	31%	-23%	25%	-29%	-9%	27%	-3%	18%	100%	-100%	-10%	48%
Don't know	45	13	14	23	3	16	12	5	24	-	-	16	1
	4%	2%	5%	3%	2%	4%	3%	2%	4%	-	-	3%	1%

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Table 35

Q.4 To what extent to you agree or disagree with the each of the following statements? Is that strongly or tend to agree/disagree?
I think reductions in social welfare benefits have been necessary
Base: All respondents

		Gender		Age						Social Grade				Working status			Tenure			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Work Full-time	Work Part-time	Not working	Own outright	Own with a mortgage	Council Rent	Other
Unweighted base	1031	461	570	71	145	174	212	181	248	334	243	158	296	437	146	401	355	346	93	170
Weighted base	1031	495	536	123	163	204	174	153	214	268	299	217	247	464	124	410	337	398	133	116
Net: Agree	602	298	304	62	94	132	105	97	112	175	181	123	122	311	73	206	205	258	62	60
	58%	60%	57%	51%	58%	65%	60%	63%	52%	65%	60%	57%	49%	67%	59%	50%	61%	65%	47%	51%
Strongly agree	295	145	149	25	46	63	58	46	57	102	75	61	56	157	31	100	105	127	30	23
	29%	29%	28%	20%	28%	31%	33%	30%	27%	38%	25%	28%	23%	34%	25%	24%	31%	32%	23%	20%
Tend to agree	307	152	155	38	48	69	47	51	55	73	105	62	66	154	42	106	100	131	32	37
	30%	31%	29%	31%	29%	34%	27%	33%	26%	27%	35%	29%	27%	33%	34%	26%	30%	33%	24%	31%
Neither agree nor disagree	109	42	67	19	23	15	15	14	24	24	30	29	26	49	13	40	31	37	16	15
	11%	9%	12%	15%	14%	7%	9%	9%	11%	9%	10%	13%	10%	11%	11%	10%	9%	9%	12%	13%
Tend to disagree	92	46	46	11	19	21	21	8	12	30	24	13	25	39	12	37	26	43	7	11
	9%	9%	9%	9%	11%	10%	12%	5%	6%	11%	8%	6%	10%	8%	10%	9%	8%	11%	5%	9%
Strongly disagree	163	84	79	16	22	29	30	23	44	26	44	38	55	50	15	92	48	45	40	22
	16%	17%	15%	13%	13%	14%	17%	15%	21%	10%	15%	17%	22%	11%	12%	23%	14%	11%	30%	19%
Net: Disagree	255	130	125	27	40	49	51	31	57	56	68	51	80	89	27	129	74	87	47	33
	25%	26%	23%	22%	24%	24%	29%	21%	26%	21%	23%	23%	32%	19%	22%	32%	22%	22%	36%	29%
NET: AGREE	346	167	179	35	54	83	54	65	55	119	112	73	42	222	46	77	131	171	15	27
	34%	34%	33%	28%	33%	41%	31%	43%	26%	44%	38%	34%	17%	48%	37%	19%	39%	43%	11%	23%
Don't know	65	24	41	14	6	8	3	10	22	12	20	14	19	14	11	35	27	15	7	9
	6%	5%	8%	12%	4%	4%	2%	7%	10%	5%	7%	6%	8%	3%	9%	8%	8%	4%	6%	7%

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Table 35

Q.4 To what extent to you agree or disagree with the each of the following statements? Is that strongly or tend to agree/disagree?
I think reductions in social welfare benefits have been necessary
Base: All respondents

		Region												Region					
	Total	North East	Yorks & Humb.	East Mid-lands	East-ern	South East	London	South West	Wales	West Mid-lands	North West	Scot-land	North-ern Ire-land	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	North-ern Ire-land
Unweighted base	1031	44	90	75	89	135	129	89	50	91	117	92	30	264	255	251	139	92	30
Weighted base	1031	45	86	76	92	135	127	89	52	94	116	88	30	262	262	247	141	88	30
Net: Agree	602	23	50	47	62	88	77	48	25	58	68	42	14	165	167	141	73	42	14
	58%	52%	58%	62%	67%	65%	60%	54%	48%	61%	59%	47%	45%	63%	64%	57%	52%	47%	45%
Strongly agree	295	8	18	27	38	43	39	27	12	25	31	21	5	82	90	56	39	21	5
	29%	17%	21%	36%	42%	32%	31%	30%	24%	26%	26%	24%	18%	31%	34%	23%	28%	24%	18%
Tend to agree	307	16	31	20	23	45	37	21	13	33	38	21	8	83	77	85	34	21	8
	30%	35%	37%	27%	25%	34%	29%	24%	24%	35%	32%	24%	27%	32%	29%	34%	24%	24%	27%
Neither agree nor disagree	109	8	11	12	10	12	8	12	1	9	14	5	5	20	31	33	13	5	5
	11%	17%	13%	16%	11%	9%	6%	13%	3%	10%	12%	6%	18%	8%	12%	13%	9%	6%	18%
Tend to disagree	92	2	12	3	5	10	16	12	3	4	7	14	3	26	12	22	15	14	3
	9%	5%	14%	4%	5%	8%	13%	13%	6%	4%	6%	16%	10%	10%	5%	9%	11%	16%	10%
Strongly disagree	163	7	9	10	10	15	20	14	17	17	18	20	6	35	38	33	31	20	6
	16%	15%	11%	13%	11%	11%	16%	15%	34%	19%	15%	23%	19%	14%	14%	14%	22%	23%	19%
Net: Disagree	255	9	21	13	15	25	36	25	21	22	25	34	9	62	50	55	46	34	9
	25%	20%	25%	17%	16%	19%	29%	29%	40%	23%	22%	39%	28%	24%	19%	22%	33%	39%	28%
NET: AGREE	346	14	28	34	47	63	40	23	4	36	43	8	5	103	117	86	27	8	5
	34%	32%	33%	45%	51%	47%	32%	26%	8%	38%	37%	9%	17%	39%	45%	35%	19%	9%	17%
Don't know	65	5	4	3	5	9	6	3	5	6	9	7	3	15	14	18	9	7	3
	6%	11%	5%	4%	6%	7%	5%	4%	10%	6%	7%	8%	9%	6%	5%	7%	6%	8%	9%

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Absolutes/col percents

Table 35

Q.4 To what extent to you agree or disagree with the each of the following statements? Is that strongly or tend to agree/disagree?
I think reductions in social welfare benefits have been necessary
Base: All respondents

		Disability		Marital Status			Ethnicity						Children						
	Total	Yes	No	Single	Marr-ied/ co-habit-ing	Wid-owed/ separ-ated/ div-orced	White	Mixed	Asian	Black	Chin-ese	Other	None aged 18 or under	NET: Yes	NET: Yes any aged 15 or under	Aged under 5	Aged 5-10	Aged 11-15	Aged 16-18
Unweighted base	1031	167	810	193	595	195	900	11	37	14	2	9	690	284	248	103	123	114	67
Weighted base	1031	151	842	224	618	157	901	13	49	15	4	8	686	301	264	113	136	116	66
Net: Agree	602	63	522	117	387	86	525	11	27	14	2	3	393	193	174	73	80	77	39
	58%	42%	62%	52%	63%	55%	58%	83%	55%	93%	57%	42%	57%	64%	66%	65%	59%	66%	59%
Strongly agree	295	24	262	53	195	39	257	5	10	7	-	2	188	97	87	35	38	36	20
	29%	16%	31%	24%	32%	25%	29%	36%	21%	50%	-	19%	27%	32%	33%	31%	28%	31%	31%
Tend to agree	307	39	260	64	192	46	267	6	17	6	2	2	205	96	88	38	42	41	18
	30%	26%	31%	28%	31%	30%	30%	46%	34%	43%	57%	23%	30%	32%	33%	34%	31%	36%	28%
Neither agree nor disagree	109	15	89	29	59	16	96	-	6	*	-	-	74	29	25	9	20	11	6
	11%	10%	11%	13%	10%	10%	11%	-	13%	2%	-	-	11%	10%	9%	8%	15%	9%	9%
Tend to disagree	92	13	75	25	49	15	84	-	3	-	-	2	57	30	27	11	19	13	6
	9%	9%	9%	11%	8%	9%	9%	-	6%	-	-	23%	8%	10%	10%	10%	14%	11%	9%
Strongly disagree	163	51	107	37	93	28	141	2	11	1	-	3	115	40	30	14	10	12	15
	16%	34%	13%	16%	15%	18%	16%	17%	22%	4%	-	35%	17%	13%	11%	13%	8%	11%	23%
Net: Disagree	255	64	182	61	142	43	225	2	14	1	-	5	173	70	56	25	29	25	21
	25%	42%	22%	28%	23%	27%	25%	17%	28%	4%	-	58%	25%	23%	21%	22%	21%	22%	32%
NET: AGREE	346	-1	340	55	245	43	299	8	13	13	2	-1	220	123	118	48	51	52	18
	34%	-1%	40%	25%	40%	28%	33%	65%	27%	89%	57%	-16%	32%	41%	45%	42%	37%	45%	27%
Don't know	65	9	49	17	30	13	55	-	2	-	2	-	47	9	9	6	7	3	*
	6%	6%	6%	7%	5%	8%	6%	-	4%	-	43%	-	7%	3%	3%	5%	5%	3%	1%

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Table 35

Q.4 To what extent to you agree or disagree with the each of the following statements? Is that strongly or tend to agree/disagree?
I think reductions in social welfare benefits have been necessary
Base: All respondents

		Use services (Q2)									Public services overall (Q1)		
	Total	Bus services	Care for the elderly	Meals-on-wheels	Schools and colleges	GP surgeries	Hospitals	Libraries	Leisure centres	Parks and open spaces	Got Better	Stayed the same	Got Worse
Unweighted base	1031	632	210	35	419	938	888	562	525	795	150	419	427
Weighted base	1031	614	204	32	441	932	884	557	548	807	155	428	412
Net: Agree	602	337	103	16	259	561	513	326	334	488	100	259	226
	58%	55%	51%	50%	59%	60%	58%	59%	61%	60%	65%	60%	55%
Strongly agree	295	171	46	11	126	273	250	158	165	245	56	126	105
	29%	28%	22%	35%	28%	29%	28%	28%	30%	30%	36%	29%	25%
Tend to agree	307	166	58	5	133	289	263	168	169	243	44	133	121
	30%	27%	28%	15%	30%	31%	30%	30%	31%	30%	29%	31%	29%
Neither agree nor disagree	109	65	29	3	46	93	91	58	48	75	14	51	39
	11%	11%	14%	9%	10%	10%	10%	10%	9%	9%	9%	12%	9%
Tend to disagree	92	58	20	2	46	82	80	53	62	85	14	32	43
	9%	9%	10%	5%	10%	9%	9%	9%	11%	11%	9%	8%	10%
Strongly disagree	163	112	41	8	67	148	146	89	81	114	14	54	92
	16%	18%	20%	26%	15%	16%	16%	16%	15%	14%	9%	13%	22%
Net: Disagree	255	170	62	10	114	230	226	142	143	199	28	87	134
	25%	28%	30%	32%	26%	25%	26%	26%	26%	25%	18%	20%	33%
NET: AGREE	346	167	42	6	145	332	288	184	191	289	73	172	92
	34%	27%	20%	19%	33%	36%	33%	33%	35%	36%	47%	40%	22%
Don't know	65	42	11	3	23	48	54	31	24	45	13	32	13
	6%	7%	5%	9%	5%	5%	6%	6%	4%	6%	8%	7%	3%

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Table 35

Q.4 To what extent to you agree or disagree with the each of the following statements? Is that strongly or tend to agree/disagree?
I think reductions in social welfare benefits have been necessary
Base: All respondents

		Angry at cuts to public services (Q4a)		Worried about cuts to public services (Q4b)		Pleased public sector spending has been reduced (Q4c)		Public sector spending needs to be reduced further (Q4d)		Cuts to welfare and benefits have gone too far (Q4e)		Reductions in benefits have been necessary (Q4f)	
	Total	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree	Agree	Dis-agree
Unweighted base	1031	545	272	658	213	403	417	280	562	492	375	597	261
Weighted base	1031	536	273	648	210	405	420	282	555	480	384	602	255
Net: Agree	602	295	204	369	153	313	203	199	312	234	295	602	-
	58%	55%	75%	57%	73%	77%	48%	71%	56%	49%	77%	100%	-
Strongly agree	295	139	110	155	98	183	73	124	133	88	185	295	-
	29%	26%	40%	24%	47%	45%	17%	44%	24%	18%	48%	49%	-
Tend to agree	307	156	95	214	55	129	130	74	179	146	109	307	-
	30%	29%	35%	33%	26%	32%	31%	26%	32%	30%	29%	51%	-
Neither agree nor disagree	109	47	6	58	9	21	41	15	43	45	16	-	-
	11%	9%	2%	9%	4%	5%	10%	5%	8%	9%	4%	-	-
Tend to disagree	92	61	17	72	11	22	57	21	63	62	24	-	92
	9%	11%	6%	11%	5%	5%	14%	7%	11%	13%	6%	-	36%
Strongly disagree	163	114	28	121	25	31	105	33	116	121	36	-	163
	16%	21%	10%	19%	12%	8%	25%	12%	21%	25%	9%	-	64%
Net: Disagree	255	175	45	192	36	53	162	54	179	183	60	-	255
	25%	33%	17%	30%	17%	13%	39%	19%	32%	38%	16%	-	100%
NET: AGREE	346	121	159	177	117	260	41	145	133	52	235	602	-255
	34%	23%	58%	27%	56%	64%	10%	51%	24%	11%	61%	100%	-100%
Don't know	65	19	18	29	11	17	14	14	21	18	12	-	-
	6%	3%	7%	5%	5%	4%	3%	5%	4%	4%	3%	-	-

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